

ANNUAL PERFORMANCE REPORT | FISCAL YEAR 2020-2021



A Year of Caring and Connection.

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MISSION STATEMENT

To provide the leadership, advocacy and resources necessary to enhance children's lives and empower them to become responsible, productive adults through collaborative planning and funding of a continuum of quality care.



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GOAL

Ensure a continuum of maternal and child health services for at-risk families.

RESULT

Children are mentally and physically healthy.

MATERNAL & CHILD HEALTH PROGRAMS

Mothers Overcoming Maternal Stress (MOMS)

- Designed to decrease pre/post-natal depression and/or anxiety, promote maternal and child bonding, increase parenting skills, and decrease risk of child abuse and neglect.
- Address resistance to engagement due to the stigma around clinical symptoms.
- Provide intensive mental health treatment and support to address high rates of abuse among infants from birth to one year of age.

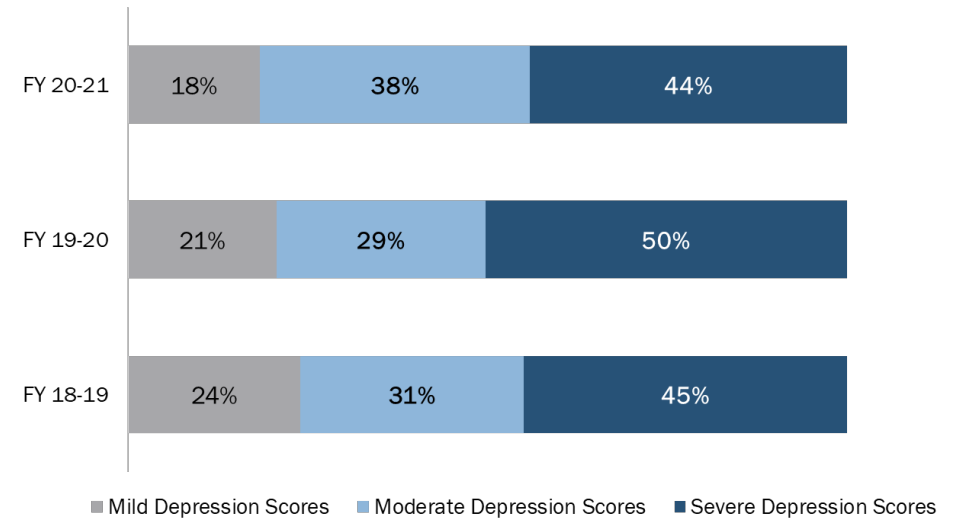
Safe Sleep

- Safe Sleep provides cribs and education on safe sleeping practices to low-income families. The program also provides Model Behavior Training to hospital staff and safe sleep practices/risk reduction trainings to the community at large.

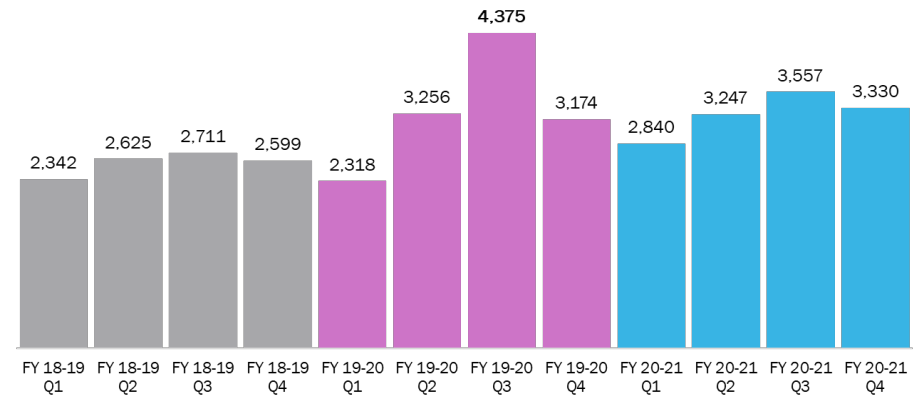
- * Despite the ongoing COVID-19 pandemic, the MOMS providers were able to deliver quality virtual services to nearly all of the contracted number of participants, therefore outcomes were analyzed consistent with a typical year.

DATA STORIES

Mothers entering the MOMS programs in FY 19-20 and FY 20-21 reported **higher combined levels of moderate and severe depression** when compared to a pre-COVID time period (FY 18-19).



The number of **hours of services** provided to mothers participating in the MOMS programs **dramatically increased** at the onset of the **COVID-19 pandemic** (FY 19-20 Q3) and continues to be higher when compared to a time period prior to the pandemic (FY 18-19).





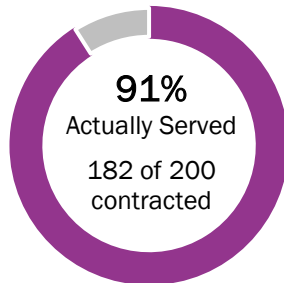
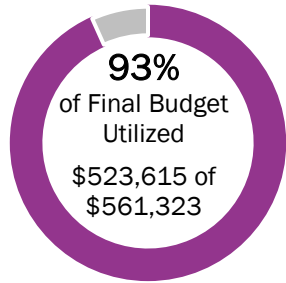
Healthy Mothers Healthy Babies Coalition of Broward County (HMHB)

Maternal & Child Health – Maternal Depression (MOMS) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Healthy Mothers Healthy Babies (HMHB), Mothers Overcoming Maternal Stress (MOMS) program is in its second year providing services under the 2019 Family Supports RFP. The MOMS program provides individualized services in North and Central Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or postnatal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum and/or the Circle of Security best practice models for this population in need of intensive, weekly services.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families that participated in all program requirements.



Mothers who reported fewer symptoms of depression and/or anxiety.



Infants and children that scored within range for developmental milestones.



Mothers who demonstrated acceptable level or improvement of attachment/bonding with target infant.





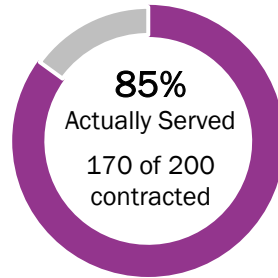
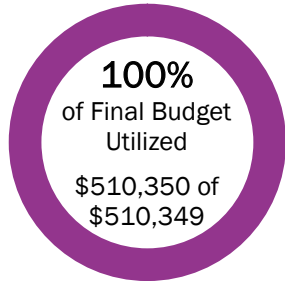
Memorial Healthcare System

Maternal & Child Health – Maternal Depression (MOMS) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Memorial Healthcare System, Mothers Overcoming Maternal Stress (MOMS) program is in its second year providing services under the 2019 Family Supports RFP. The MOMS program provides individualized services in South Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-natal maternal emotional distress. The program utilizes a combination of Cognitive Behavioral Therapy (CBT), the Nurturing Parenting Program (NPP) curriculum, and/or the Circle of Security best practice models for this population in need of intensive, weekly services.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to a reduction in referrals; however, the longer program duration for families with more complex needs resulted in full utilization.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families that participated in all program requirements.



Mothers who reported fewer symptoms of depression and/or anxiety.



Infants and children that scored within range for developmental milestones.



Mothers who demonstrated acceptable level or improvement of attachment/bonding with target infant.





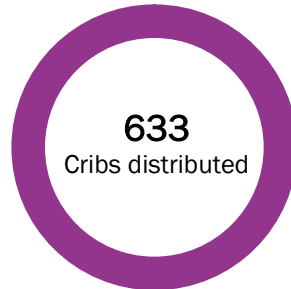
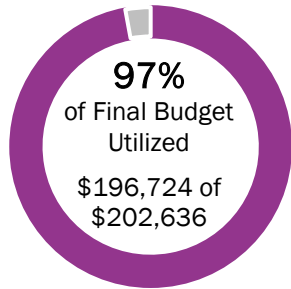
Broward Healthy Start Coalition, Inc. – Safe Sleep

Maternal & Child Health – Maternal Depression (MOMS) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Broward Healthy Start Coalition's Safe Sleep program is in its second year providing services under the 2019 Family Supports RFP. The Safe Sleep Initiative has evolved over the years from primarily distributing pack and play cribs to low-income families into a comprehensive program that includes training and education to parents, practitioners, and community members. The program provides an essential service that helps address unsafe sleep practices, one of the leading causes of child death in Florida for children under the age of one.

The Safe Sleep message continues to be spread widely throughout the community. There were 786 people that participated in community agency trainings on safe sleep practices, 633 parents/caregivers received a crib and training on safe sleep practices, and 316 health professionals participated in model behavior trainings at local hospitals.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all performance measures.

Measures

Parents/caregivers provided with a crib who increased their knowledge of safe infant sleep practices, SIDS risk reduction and the Safe Sleep program.

94%

Agency and healthcare professionals who reported the information presented in the training was useful.

100%

Agency and healthcare professionals who reported satisfaction with trainings.

99%



GOAL

Reduce the incidence and impact of child abuse, neglect, and trauma.

RESULT

Children live in stable and nurturing families.

FAMILY SUPPORTS PROGRAMS

Family Strengthening

- Evidence-based and best practice interventions designed to address multiple socio-environmental factors, stabilize families in crisis, and prevent out of home placement/involvement in dependency system.

Kinship

- Maintain stable homes for youth in relative and non-relative care.
- Prevent involvement in child welfare system.
- Since 2015, a partnership with The Jim Moran Foundation has added \$200K annually to support Kinship.

Healthy Families

- The Ounce of Prevention funds pre/post-natal screening and assessment; CSC funds the in-home intervention portion of this evidence-based model to improve infant and toddler outcomes and reduce abuse and neglect.

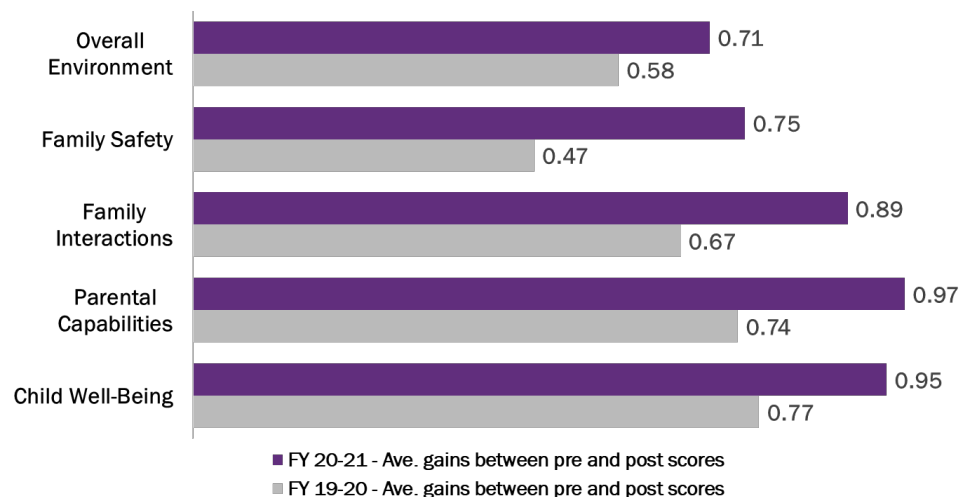
Trauma Services

- Evidence-based trauma therapy and best practice services in collaboration with Broward Behavioral Health Coalition.
- Promote resilience and address the symptoms of trauma and prevent/reduce post-traumatic stress for children and families county-wide.
- Provide various wellness activities and support services.
- Eagles' Haven allows CSC to receive Federal AEAP reimbursement.

* Despite the ongoing COVID-19 pandemic, the Family Support providers were able to deliver quality virtual and hybrid services. For some programs, the numbers served and utilization were impacted as reflected on the individual program pages. The outcomes were analyzed consistent with a typical year.

DATA STORY

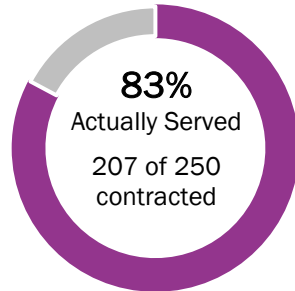
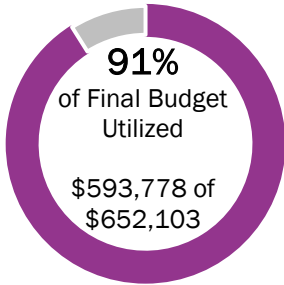
NCFAS* Family Functioning domain scores showed **greater positive change** between pre- and post- assessments in FY 20-21 than in FY 19-20, when COVID-19 first started. (Subscale scores can range from -3 to +2). (*North Carolina Family Assessment Scale)





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Arc Parents as Teachers (PAT) Family Strengthening program completed its second year providing services under the 2019 Family Support RFP. The PAT model is a weekly in-home parent education and training program that utilizes a national best practice model modified specifically for families with infants and children with special needs. The program duration is long term, often spanning several years.

The program review reflected individualized virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to more intense service delivery for families with more complex needs.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





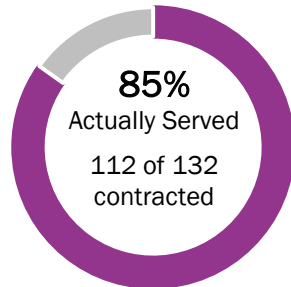
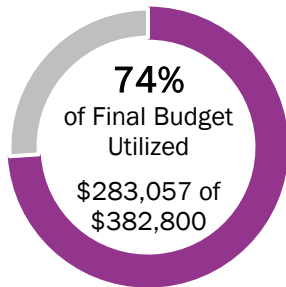
Boys & Girls Clubs of Broward County

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is receiving technical assistance.

The Boys & Girls Clubs of Broward County is in its second year providing services under the 2019 Family Support RFP. The Boys & Girls Club's Strengthening Families Program (SFP) model provides 14 weeks of curriculum guided parent, child, and family groups, as well as two booster sessions. This occurs at eleven clubs. In addition to group sessions, families receive ongoing case management services, as needed.

Program review reflected that virtual group services were engaging and well received by the caregivers. Technical assistance was provided to improve case management services and documentation. Caregiver satisfaction surveys reflected high levels of satisfaction with services received.

Due to the pandemic, the program experienced challenges recruiting caregivers, resulting in lower utilization and numbers served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements per Ahearn Greene Associates independent evaluation, as required by the SFP model.

■ Goal ■ Measure

Parents demonstrated improvement in their parenting skills.



Families who participated in all program requirements.



Families who improved family functioning.



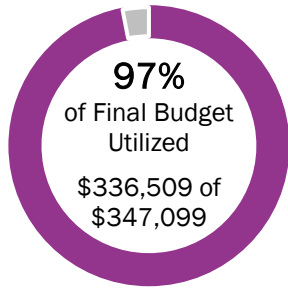
Families with no verified abuse findings 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Boys Town South Florida completed its second year providing services under the 2019 Family Support RFP. The In-Home Family Services (IHFS) model provides intensive, home-based, hands-on parenting interventions to families with children birth-17 years old. IHFS is designed to help teach families healthy coping strategies so they can successfully handle issues as they arise and prevent them from becoming more disruptive.

Program review reflected excellent service delivery with engaging and effective implementation of the IHFS model. The provider offered virtual services during the pandemic. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Through virtual service delivery, the provider was able to serve additional families.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





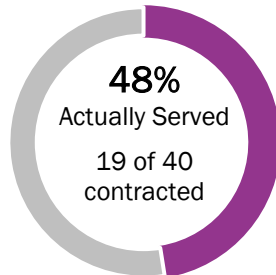
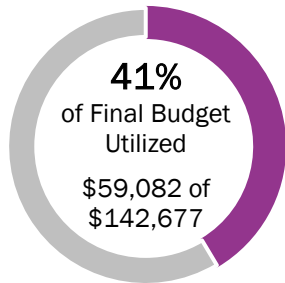
Broward Children's Center

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☐

Program is receiving technical assistance.

Broward Children's Center completed its second year providing services under the 2019 Family Support RFP. The program provides weekly parent training utilizing the Nurturing Parenting Program (NPP) Special Needs model, case management, and parent support groups. The average program duration is six months, with 12-16 weeks of curriculum delivery.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

This small program experienced staff retention challenges which impacted utilization and numbers served. Ongoing technical assistance is being provided.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



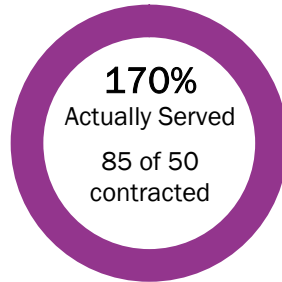
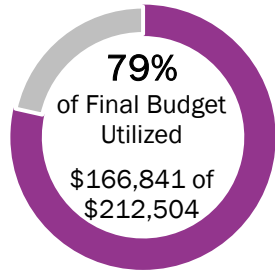
Families with no verified abuse findings 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Advocacy Network for Disabilities Family Strengthening program completed its second year providing services under the 2019 Family Support RFP. The program normally provides in-home services addressing the specialized needs of families who have children with disabilities or who are headed by a parent with a developmental disability. The program offers the Nurturing Parenting Program (NPP), Step-by-Step Parenting for children birth-three, and Cognitive Behavioral Therapy (CBT).

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. The provider was able to serve more families than contracted due to shorter program duration for families with less complex needs. Contracted numbers to be served will be reviewed prior to renewal recommendations in May 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





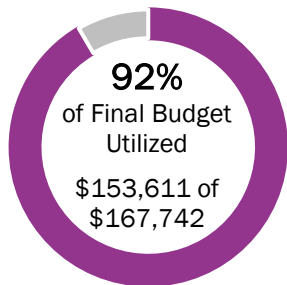
Center for Hearing and Communication with KID, Inc. as Fiscal Sponsor

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Center for Hearing & Communication completed its second year providing services under the 2019 Family Support RFP. The program model provides weekly in-home Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program (NPP) to families impacted by hearing loss who are at risk of or have a reported case of abuse and/or neglect.

Program review and observation reflected that the program provided essential virtual services for youth and families in a high-need niche community. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The provider excelled at finding new ways to engage families during the pandemic.

Is Anybody Better Off?

Data Integrity & Fully Measured



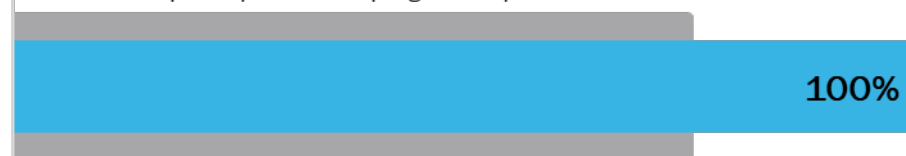
Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



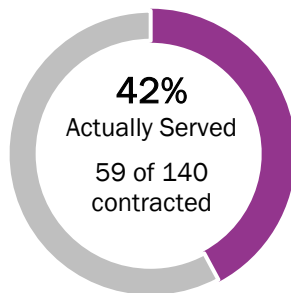
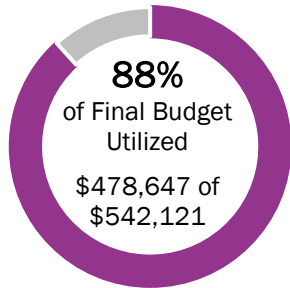
Families with no verified abuse findings 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is receiving technical assistance.

The Children's Harbor Family Strengthening Program is in its second year providing services under the 2019 Family Support RFP. The program model provides weekly in-home Cognitive Behavioral therapy, case management, and parenting education services utilizing the Nurturing Parenting (NPP) and/or Circle of Security (COS) best practice curricula.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a decrease in referrals, and staff directed the provider to hold a counselor position vacant until referrals increased. These factors resulted in lower utilization and number served. Technical assistance is being provided to address low referrals.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





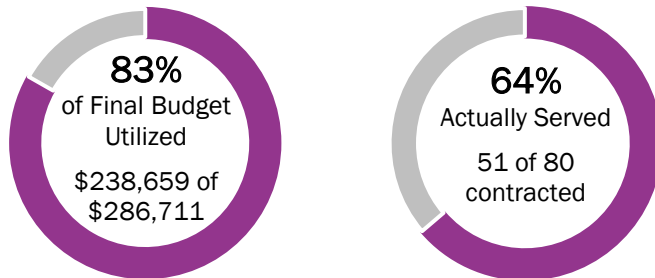
Community Based Connections, Inc. with Alex Rebb, Inc. as Fiscal Sponsor

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☐

Program is receiving technical assistance.

Community Based Connections completed its second year providing services under the 2019 Family Support RFP. The program model provides weekly in-home parent education, fatherhood groups, and support services to families living primarily in the City of West Park and adjacent communities using the "Effective Black Parenting", "Confident Parenting", and "24/7 DAD" best practice curricula.

The program review reflected individualized virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction. The provider is receiving technical assistance for documentation, staff retention, and client engagement.

As a result of the pandemic, the provider shifted to cost reimbursement and was able to utilize a significant amount of the budget. However, the program experienced a staff vacancy and challenges recruiting families, resulting in lower utilization and numbers served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Fathers who reported satisfaction with Fatherhood group sessions.



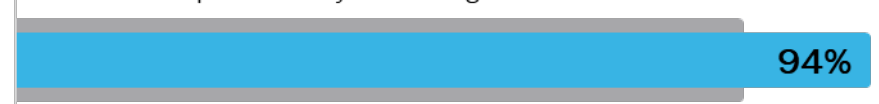
Fathers who attended monthly Fatherhood group sessions.



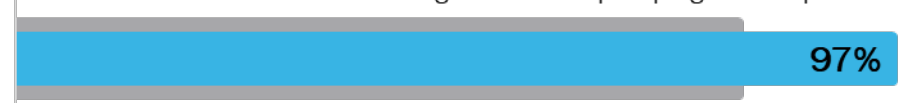
Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



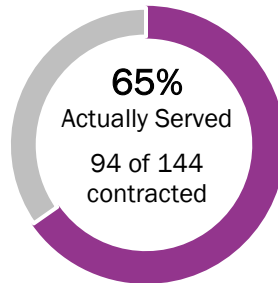
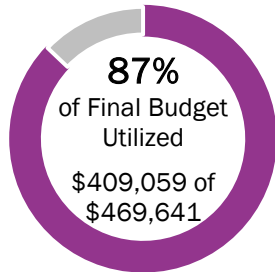


Family Central, Inc. with KID, Inc.

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Family Central, Inc. completed its second year providing services under the 2019 Family Support RFP. The program model provides weekly in-home parent education and support services to families using the "Nurturing Parenting Program" best practice curriculum.

The program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

As a result of the pandemic, the provider shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a decrease in referrals, and staff directed the provider to hold a counselor position vacant until referrals increased. These factors resulted in lower utilization and number served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





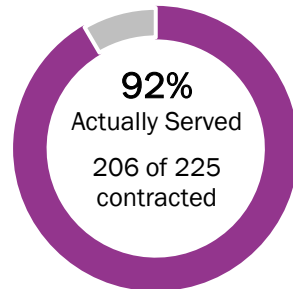
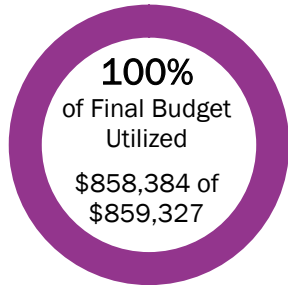
Gulf Coast Jewish Family and Community Services

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Gulf Coast completed its second year providing services under the 2019 Family Support RFP. The Family Skill Builders program model provides intensive in-home therapy, case management, parenting education, crisis stabilization, and support. The provider has established a strong relationship with BSO Child Protective Investigations Section, their primary referral source.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





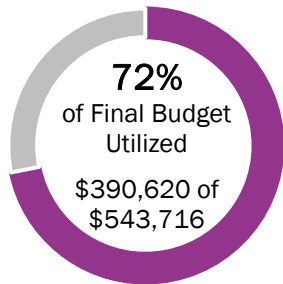
Henderson Behavioral Health - HOMEBUILDERS

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Henderson Behavioral Health is in its second year providing services under the 2019 Family Support RFP. The program utilizes the HOMEBUILDERS best practice model which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve individual and family functioning. The HOMEBUILDERS program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO Child Protective Investigations Section for families with highly complex needs.

The program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. However, they did an excellent job of serving families remotely and in person during the pandemic, resulting in an increased number of families served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



Families who successfully avoided out-of-home placement.



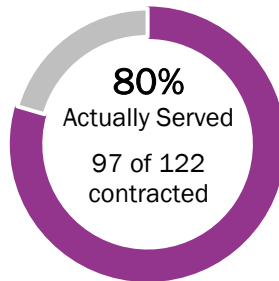
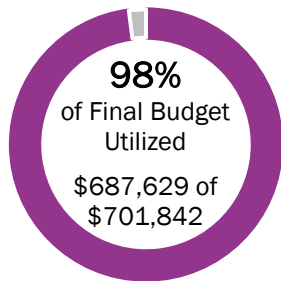


Henderson Behavioral Health – Multisystemic Therapy (MST)

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Henderson Behavioral Health is in its second year providing services under the 2019 Family Support RFP. Henderson's Multisystemic Therapy (MST) Program model provides intensive in-home therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems.

The program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The funding of the MST Program allows two other match opportunities, which include a Low-Income Pool (LIP) leverage agreement between Henderson, Agency for Health Care Administration (AHCA) and CSC, in addition to the Broward Behavioral Health Coalition's (BBHC) Federal Re-Entry Program.

The number of families served was lower than the contracted amount due to a reduction in referrals; however, the long program duration of families with more complex needs resulted in full utilization.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.



Families with no verified abuse findings 12 months post program completion.



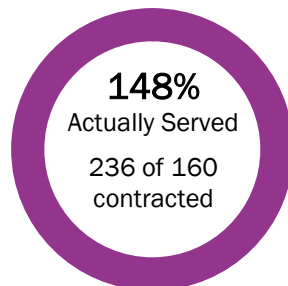
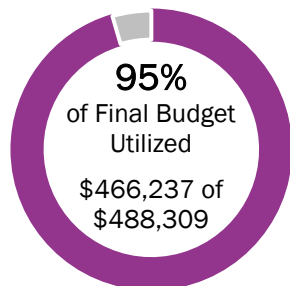
Youth maintained/improved school attendance during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Hispanic Unity of South Florida completed its second year providing services under the 2019 Family Support RFP. The program model provides weekly group and in-home parent education and support services to families at 12 school sites and 2 community sites using the Nurturing Parenting Program (NPP) best practice curriculum.

The program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Through virtual group service delivery, the provider was able to serve more families through additional group offerings.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Parents who reported parenting attitudes/behaviors consistent with decreased risk of child abuse/neglect.



Parents who reported satisfaction with Family Training Sessions.



Families with no verified abuse findings 12 months post program completion.





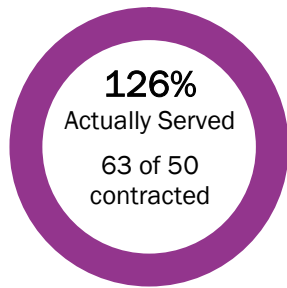
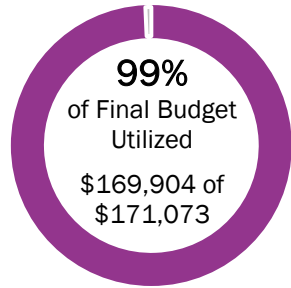
Jack & Jill Children's Center

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Jack & Jill Children's Center completed its second year providing services under the 2019 Family Support RFP. The program model provides services addressing the needs of youth and families attending their childcare center. An ABA Therapist provides behavioral support and therapy both in the classroom and in home as needed. The program also provides group-based parenting education delivering the Nurturing Parenting Program (NPP).

The program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys and virtual service observation reflected high levels of program satisfaction.

Through virtual group service delivery, the provider was able to serve more families through additional group offerings.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Children who demonstrated increased adaptive behaviors and/or decreased behavior problems.



Families with no verified abuse findings 12 months post program completion.



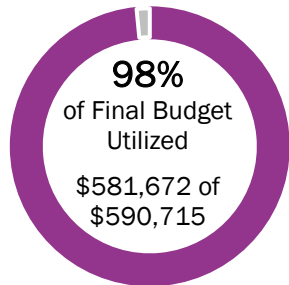


Jewish Adoption and Foster Care Option, Inc. (JAFCO)

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

JAFCO is in its second year providing services under the 2019 Family Support RFP. JAFCO's Multisystemic Therapy (MST) Program model provides intensive in-home therapeutic services to families with adolescents at risk of entering or re-entering the delinquency and/or dependency systems.

Program review results reflected stellar hybrid service delivery with engaging and effective therapeutic interventions and excellent fidelity to the model. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Through virtual service delivery, the provider was able to serve additional families.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Youth did not obtain law violations 6 months post program completion.



Families with no verified abuse findings 12 months post program completion.



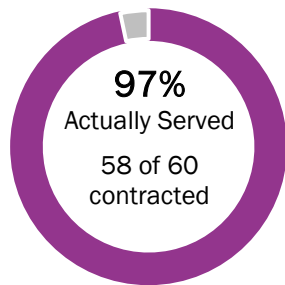
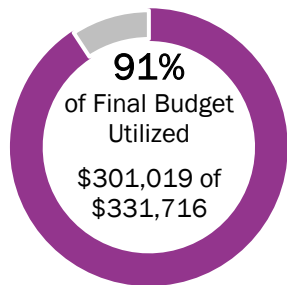
Youth maintained/improved school attendance during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Juliana Gerena & Associates is in its second year providing services under the 2019 Family Support RFP. The SAFE Program model provides weekly in-home therapeutic services to families with children exhibiting sexual behavioral issues. Therapists employ a Cognitive Behavioral Therapy (CBT) approach, with a trauma focus as necessary, when providing weekly individual and family counseling. The average length of treatment is approximately nine to twelve months.

Program review results reflected stellar hybrid service delivery with engaging and effective therapeutic interventions to this unique and complex population. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



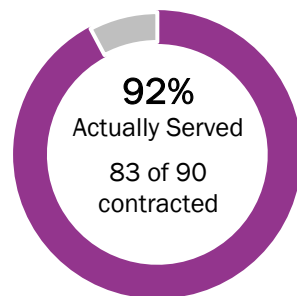
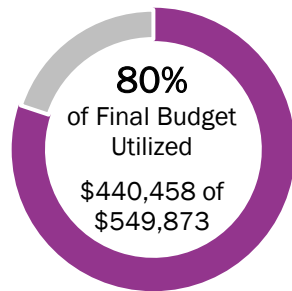


KID, Inc. - HOMEBUILDERS

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

KID, Inc., completed its second year providing services under the 2019 Family Support RFP. The program utilizes the HOMEBUILDERS best practice model, which provides intensive in-home case management using a wide range of counseling techniques to increase life skills and improve individual and family functioning. The HOMEBUILDERS Program is designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Program referrals are solely received from BSO CPIS and services are provided to families with very complex needs.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies which also affected numbers served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.



Families who successfully avoided out-of-home placement.



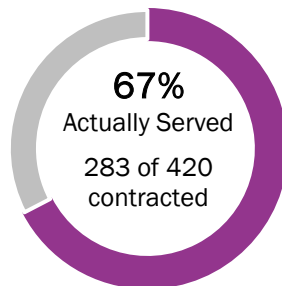
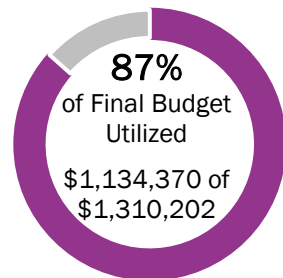


KID, Inc. - KID FIRST

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

KID, Inc., completed its second year providing services under the 2019 Family Support RFP. The KID FIRST program model provides intensive home-based family preservation services, which are comprised of three components: case management, parent education, and supportive counseling. BSO Child Protective Investigators are the primary source of referrals for this program.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget; however, the program experienced a decrease in referrals which resulted in lower utilization and number served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





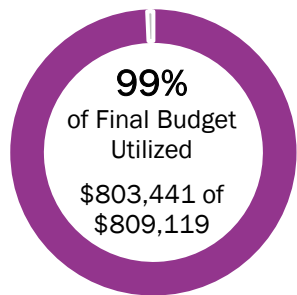
Memorial Healthcare System – Family TIES

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its second year providing services under the 2019 Family Strengthening RFP. The Family TIES Program model provides comprehensive in-home and group intervention services to families with children ages birth-17 using Solution Focused Brief Therapy (SFBT) and the Circle of Security (COS) parenting model. SFBT is designed to build on a family's strengths to significantly increase family protective factors. COS is a relationship-based early intervention program model, which is designed to enhance attachment security between parents and their young children (under the age of 6).

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Through virtual service delivery, the provider was able to serve additional families.

Is Anybody Better Off?

Data Integrity & Fully Measured



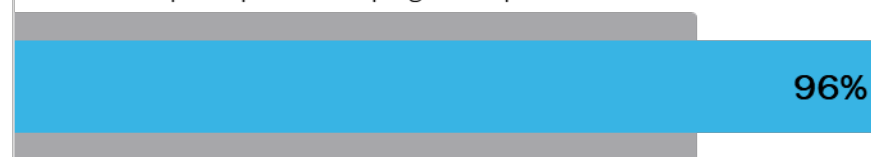
Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Families with no verified abuse findings 12 months post program completion.





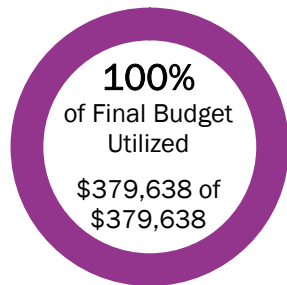
Memorial Healthcare System - Teen

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Memorial Healthcare System - Teen Program is in its second year providing services under the 2019 Family Strengthening RFP. This program model provides services to teens ages 19 or younger (or up to 22 years of age for participants with a disability) who are pregnant and/or have a child age two years or younger, reside in Broward County, and are at risk for child abuse and neglect using a combination of evidence-based models such as Trauma-Focused Cognitive Behavioral Therapy (TF-CBT), EFT Tapping, the Nurturing Parenting Program (NPP), and the Nurturing Fathers Program (NFP).

Program review results reflected quality virtual service delivery with effective therapeutic interventions and fidelity to the model. Caregiver satisfaction surveys reflected high levels of program satisfaction.

Through virtual service delivery, the provider was able to serve additional families.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



Mothers who score a 9 or above on the EPDS report fewer symptoms of depression.



Families with no verified abuse findings 12 months post program completion.





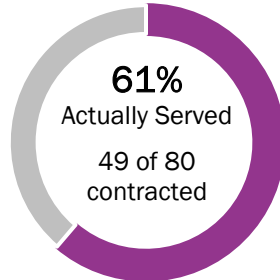
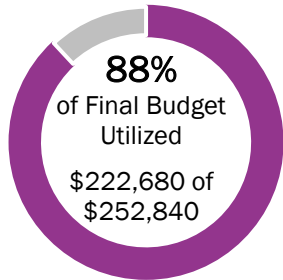
PACE Center for Girls

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

PACE Center for Girls is in its second year providing services under the 2019 Family Support RFP. The PACE program model provides weekly, in-home/on-site counseling services utilizing Cognitive Behavioral Therapy (CBT), case management and group services for families with girls between the ages of 8-17.

The program reviews reflected quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget; however, the program experienced staff retention challenges and lower referrals which resulted in lower utilization and number served. Technical assistance has been provided.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.

79%

Families who improved family functioning.

81%

Families with no verified abuse findings 12 months post program completion.

94%

Youth did not obtain law violations 6 months post program completion.

70%

Youth maintained/improved school attendance during the program.

84%



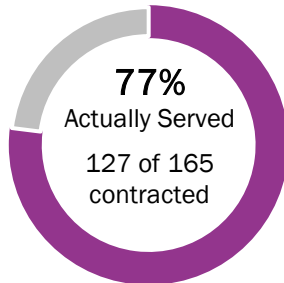
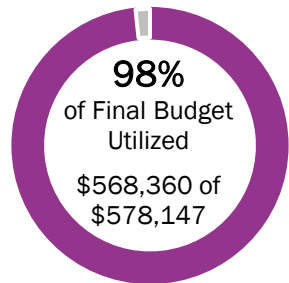
Smith Mental Health Associates, LLC

Family Support – Abuse & Neglect Prevention – Family Strengthening FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Smith Community Mental Health completed its second year providing services under the 2019 Family Support RFP. Alternatives for Families Cognitive Behavioral Therapy (AF-CBT) is a trauma-informed, evidence-based intervention designed to improve the relationship between children and their caregivers by addressing the individual(s) and family as a whole. The provider normally offers AF-CBT as an intensive, in-home, therapeutic service designed to reduce child abuse and neglect, family conflict, and behavioral problems. The provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source.

The program review reflected high quality virtual service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

The number of families served was lower than the contracted amount due to longer program duration for families with more complex needs.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who participated in all program requirements.



Families who improved family functioning.



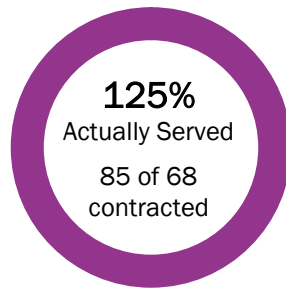
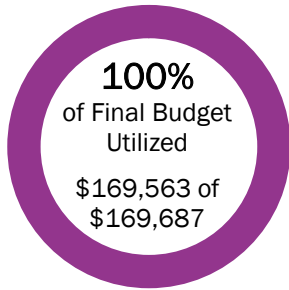
Families with no verified abuse findings 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Harmony Development Center, Inc., completed its first year providing services under the 2020 Kinship RFP. The program model provided in-home services and group services at four community-based sites located in Cooper City, Coral Springs, Lauderdale and Miramar. The program included support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that included unaccompanied immigrant minors.

The program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

The number of families served was higher than the contracted amount due to shorter program duration for families with less complex needs.

Is Anybody Better Off?

Data Integrity & Fully Measured



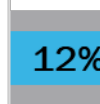
Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Kinship children served from the refugee population.



Youth satisfied with Kinship services.



Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.



Kinship children did not require foster or institutional care while receiving services.



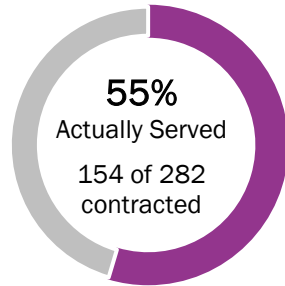
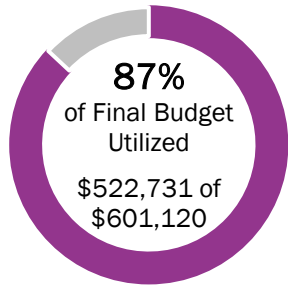


KID, Inc.

Family Support – Abuse & Neglect Prevention – Kinship FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

KID, Inc. completed its first year providing services under the 2020 Kinship RFP in partnership with Memorial Healthcare. The program model provides county-wide support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so.

The program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected high levels of program satisfaction.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget; however, the program experienced a decrease in referrals, and CSC staff directed the provider to hold a counselor position vacant until referrals increased. These factors resulted in lower utilization and number served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.



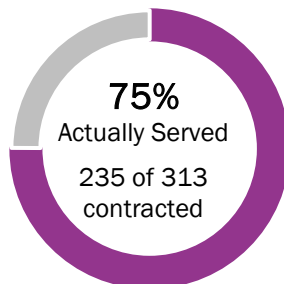
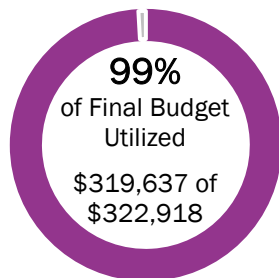
Kinship children did not require foster or institutional care while receiving services.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Legal Aid Services of Broward County, Inc., completed its first year providing services under the 2020 Kinship-Legal RFP. Legal Aid's Kinship program model provided Kinship caregivers with legal advocacy services designed to promote safety, permanency, and child well-being.

Program review results reflected engaging and high-quality legal support services. The provider successfully transitioned to offering virtual services in response to the pandemic. Caregiver satisfaction surveys reflected high levels of satisfaction with services received.

The number of families served was less than the contracted amount due to longer program duration for families with more intense legal needs.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Kinship families satisfied with Legal Aid services.



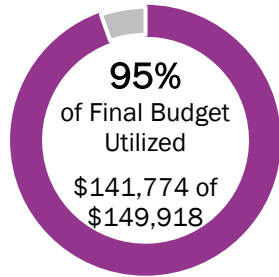
Kinship families whose legal goals were met.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is receiving technical assistance.

Mental Health America (MHA) of Southeast Florida, Inc., completed its first year providing services under the 2020 Kinship RFP. The program model provides county-wide support services designed to maintain a stable home for children being raised by relative or non-relative caregivers when biological parent(s) are unable to do so, with a focus on services to kinship families that included children with incarcerated parents.

Program review reflected that the following areas needed improvement: case management and documentation. The provider is receptive to technical assistance and has implemented strategies to address concerns.

The number of families served was higher than the contracted amount due to shorter program duration for youth/families with less complex needs.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Kinship children served with one or more incarcerated biological parent.



Youth satisfied with Kinship services.



Caregivers satisfied with Kinship services.



Caregivers demonstrated acceptable level and/or increase in protective factors.



Kinship children did not require foster or institutional care 12 months post program completion.



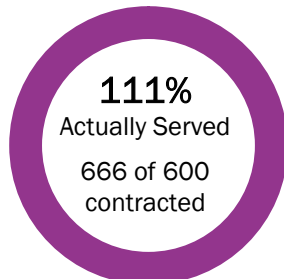
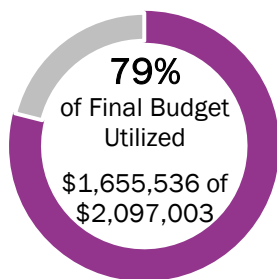
Kinship children did not require foster or institutional care while receiving services.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is receiving technical assistance.

Broward Regional Health Planning Council (BRHPC) has been funded by CSC since 2002, piggybacking on an Ounce of Prevention procurement designating BRHPC as the lead agency to provide the Healthy Families (HF) program in Broward County. HF is an evidence-based approach to support pregnant and new mothers, promote maternal/child bonding, and reduce child abuse and neglect. As a collaborative funded by CSC and the Ounce of Prevention, Healthy Families Broward (HFB) model provides pre- and post-natal screening and assessment, in-home parent education, case management, and support services to families in thirteen Broward County high-need zip codes. The provider offered virtual services during the pandemic.

Program review reflected that service delivery was on track across several key program areas, with technical assistance provided to improve family retention and consistency of service delivery, as required by the model. Caregiver satisfaction surveys and service observation reflected high levels of program satisfaction.

Utilization was lower than expected due to staff vacancies. The provider exceeded in number of families served, however, family retention challenges are noted in the performance measure results.

Is Anybody Better Off?

Data Integrity & Fully Measured



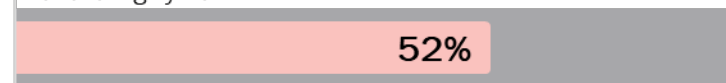
Provider met expectations.

Outcome

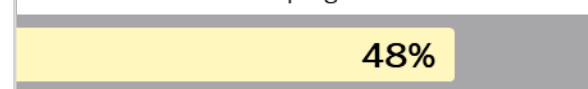
Provider **met 4 of 6** Healthy Families Florida goals for performance measurements. Provider did not meet the goals for home visits and family retention due to staff turnover.

■ Goal ■ Measure

Families who received at least 75% of home visits as prescribed by the leveling system.



Families retained in the program.



Target children enrolled in the project six months or longer were linked to a medical provider.



Participants who improved at least one score on the Healthy Families Parenting Inventory.



Families that completed the program with improved/maintained self-sufficiency.



Target children enrolled in program who were up to date with Well Baby Checks by age 2.





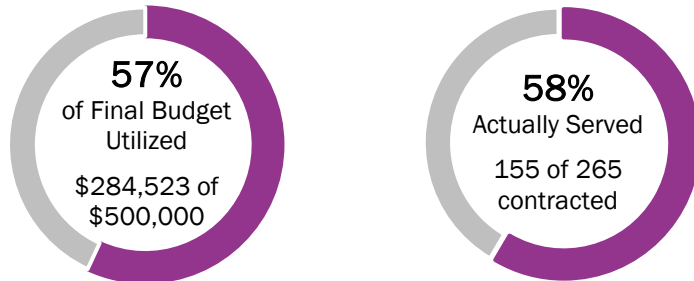
Broward Behavioral Health Coalition – Trauma Counseling

Family Support – Abuse & Neglect Prevention – Trauma FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Broward Behavioral Health Coalition completed its third year under CSC funding overseeing the delivery of services across their behavioral health continuum. The services provided include individual/family trauma focused therapy, group counseling including grief support, non-traditional therapy which includes healing through the arts, outreach, and psychiatric evaluations. These services are offered county-wide with an emphasis on supporting youth, families, school staff, and first responders impacted by the Marjory Stoneman Douglas (MSD) tragedy and youth and families impacted by COVID-19. This contract term, services were expanded to include the Community Mental Health Worker training and 500-hour practicum in support of the HEAL Trauma RFP. Virtual services were successfully offered in response to the pandemic.

Utilization and number served was lower than contracted due to CSC being the payor of last resort and hesitancy to engage in mental health services due to stigma.

CSC submitted invoices for reimbursement (October 2020 to September 2021) for \$901,036 (\$214,634 of which was attributable to this contract) for the Federal Anti-terrorism and Emergency Assistance Program (AEAP). Reimbursement is pending for the months of August and September.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Clients satisfied with services.



Participants who successfully completed treatment.



Participants who improved behavioral health functioning.



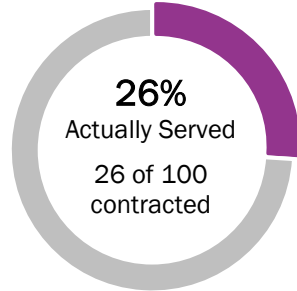
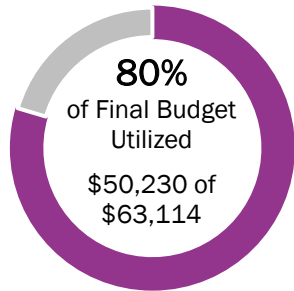


Children's Bereavement Center

Family Support – Abuse & Neglect Prevention – Trauma FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program has sunsetted.

Children's Bereavement Center completed its second year as a leverage contract. The program provided weekly grief support group services to elementary aged youth through adults who were impacted by the Marjory Stoneman Douglas (MSD) tragedy.

This program offered virtual services due to the pandemic. Satisfaction surveys and virtual service observation indicated a high level of satisfaction with services received.

As a result of the pandemic, the provider shifted to cost reimbursement and was able to utilize a significant amount of the budget. However, due to a reduced demand for services in the desired communities, the number served was lower than contracted, and the provider was not recommended for renewal. The contract sunsetted on September 30, 2021.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants who reported satisfaction with services.



Participants who reported an increase in feelings of social support.



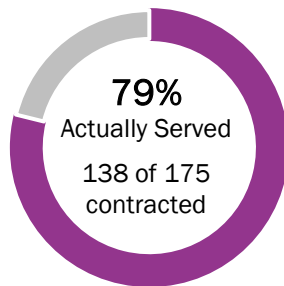
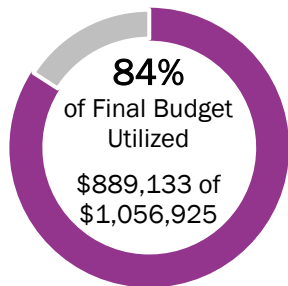
Participants who reported a reduction in feelings of grief.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

JAFECO is in its third year providing services at Eagles' Haven Community Wellness Center. The program provides navigation and wellness services to students, staff, first responders and their families from both Marjory Stoneman Douglas and West Glades Middle School.

The program review results reflected high-quality hybrid service delivery with essential navigation and engaging wellness services to youth and families in the MSD community. Satisfaction surveys reflected a high level of satisfaction with services received.

The program was cost reimbursement and was able to utilize a significant amount of the budget. Staff vacancies and challenges with client recruitment due to the pandemic resulted in lower utilization and numbers served.

CSC submitted invoices for retroactive reimbursement (October 2020 to September 2021) for \$901,036 (\$507,440 amount which was attributable to this contract) for the Federal Antiterrorism and Emergency Assistance Program (AEAP). Reimbursement is pending for the months of August and September.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

☐ Goal ☒ Measure

Families satisfied with group services.



Eligible families linked to desired/necessary services as specified on their wellness plan.



Families satisfied with case management/navigator services.



Families that reported the services improved their well-being.





GOAL

Increase the number of children living in safe and nurturing families.

RESULT

Children live in stable and nurturing families.

CHILD WELFARE SUPPORTS PROGRAMS

Adoption

- Supports programs that recruit adoptive families for children coming out of the foster care system.
- Programs allow CSC to receive Federal IV-E reimbursement.

Early Childhood Court (ECC) Community Coordination

- Coordinates services to families with children birth to five who are in the specialized Early Childhood Court to help limit their time in State care and expedite permanency.
- Assists the ECC judge in leading the overall ECC project and connecting ECC to the greater community.

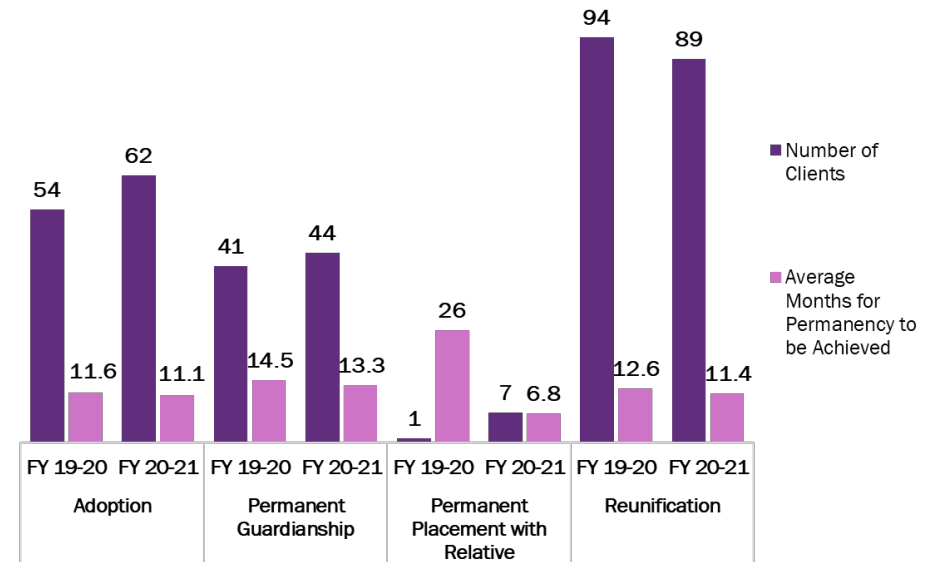
Legal Supports (LS)

- Provide legal advocacy and support for children/youth in the dependency system to reduce length of stay in out-of-home care.
- Legal services to youth with, or at risk for, involvement in both delinquency and dependency systems to help improve life outcomes.
- A helpline to connect the community with delinquency diversion education and Failure to Appear support.
- Legal representation for unaccompanied minors living in Broward County who are in need of immigration legal services to help provide a legal pathway to citizenship and also to help prevent foster or institutional care.
- Program allows CSC to receive Federal IV-E reimbursement.

* Despite the ongoing COVID-19 pandemic, the Child Welfare Supports programs were able to deliver quality virtual services to nearly all of the contracted number of participants, therefore outcomes were analyzed consistent with a typical year.

DATA STORY

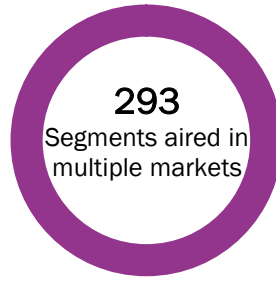
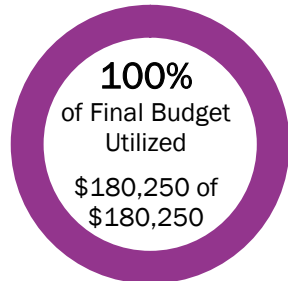
Between FY 19-20 and FY 20-21, the **average number of months** it took **children** utilizing **Legal Aid services** to achieve permanency consistently **decreased** for each type of placement.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

In FY 20/21, Forever Family continued to feature BROWARD COUNTY children available for adoption on television stations in Dade/Broward/Monroe/Fort Myers/Naples (NBC 6 & NBC 2, which are funded by CSC), with bonus runs in Central Florida (WFTV) and Palm Beach/Treasure Coast (CBS 12), and FOX 8 (Greensboro, North Carolina).

During FY 20/21, of 27 featured children, 16 have been matched or homes were identified (in process of adoption). The agency continues to be a main participant of National Adoption Day activities. At the November 2020 virtual event, 80 adoptions through 50 families were made official. Forever Family continues to feature segments aired on NBC 6 twice a week, exceeding contracted target numbers. A half-an-hour special on National Foster Care Month, sponsored by BSO, also featured the CSC. During COVID-19, in lieu of coverage of community events, Forever Family produced and aired 13 stories on food insecurity, foster parent/mentor recruitment, aging out, and other issues relating to resources available during the pandemic.

Is Anybody Better Off?

Outcome

Provider **met** all performance outputs.

16 children were adopted.

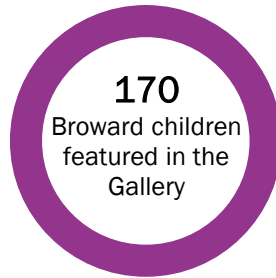
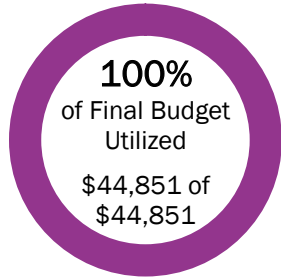
1.6 million generated views on YouTube and Facebook.

\$75,904 in Title IV-E Adoption Assistance reimbursement to CSC.



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The Heart Gallery continues to be the lead agency responsible for National Adoption Day in Broward County. At the November 2020 virtual event, they assisted with organizing 80 adoptions through 50 families. During COVID-19, Heart Gallery organized a Back to School/Luggage Drive, a virtual HeART Day dance party mixer, and Virtual Karaoke music and dance therapy, including performance art, and photo shoot day hosted by Broward County Library Main Campus in partnership with ChildNet, Chika Moves and Children's Services Council. Overall, of 318 adoptions in Broward, 90 were of children featured by the Heart Gallery.

Is Anybody Better Off?

Outcome

Provider **met** all performance outputs.

1,257 campaign inquiries for adoption.

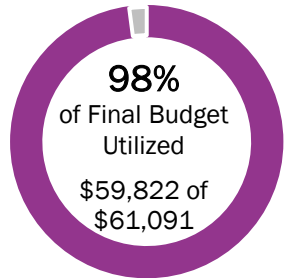
\$175,000 in community donations.

\$18,887 in Title IV-E Adoption Assistance reimbursement to CSC.



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

In January 2018, the Council approved funding an additional staff position for Early Childhood Court (ECC) to help limit the child(ren)'s time in state care and to expedite permanency. Services provided to each family were intensive and have resulted in an increase in the number of Family Team Meetings which were an integral component of the ECC model.

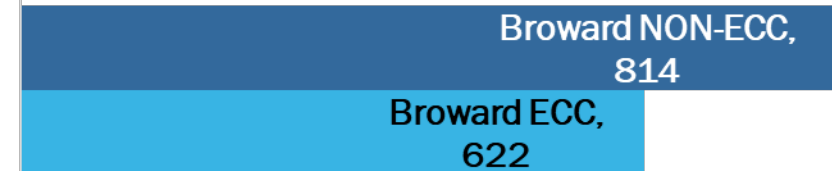
The agency successfully served families remotely, resulting in full utilization. This was the final year of this contract.

Is Anybody Better Off?

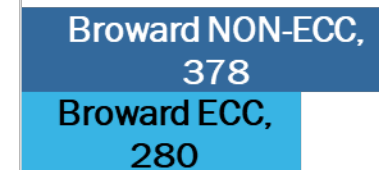
Outcome

Provider **met** all performance outputs.

Median total days to permanency (adoption).



Median total days to permanency (reunification).



■ Measure

Average number of placements for each case.



Average number of Child-Parent Psychotherapy sessions for each case.



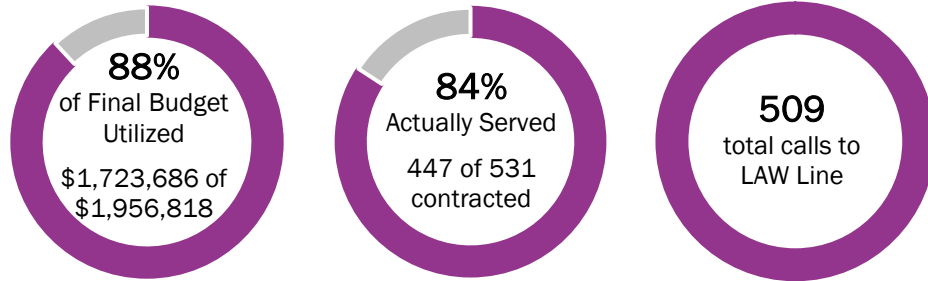
Average number of court hearings for each case.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Legal Aid Service of Broward County completed its second year providing services under the 2019 Legal Supports RFP. The program provides legal advocacy services to youth in the dependency or delinquency systems and crossover youth. Additionally, the program offers a legal helpline to address legal dependency and delinquency issues for youth and families living in Broward County. The program also offers legal representation/advocacy services to undocumented minors living with relatives in Broward County.

Program staff have developed strong working relationships with the courts and other key stakeholders to improve service coordination. The provider offered virtual services during the pandemic. Satisfaction surveys reflected high levels of satisfaction with services. The number of youth served was lower than the contracted amount due to varying service needs, with some requiring more services.

Through the Title IV-E contract with DCF, CSC received \$327,098 in reimbursement for the legal representation of youth in the dependency system of care. The IV-E dollars are reinvested in legal representation services due to ongoing dependency system needs, continued program success, and agency capacity supporting the increase.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met 5 of 6** Council goals for performance measurements. Data was unavailable for LAW Line callers due to insufficient online responses from callers.

■ Goal ■ Measure

Youth with no new law violations during the program.



Youth with reduced delinquency risk.



Youth with no law violations 12 months post program completion.



Youth with improved school/employment.



LAW Line callers reported their needs were met.

Data not available

Children whose legal permanency goal was met.





Economic Self-Sufficiency

Annual Performance FY 20/21

GOAL

Reduce economic deprivation risk factors by increasing prosperity.

RESULT

Children live in safe and supportive communities.

PROSPERITY PROGRAMS

Year-Round Hunger Initiatives

- The CSC funds an array of year-round hunger relief programs aimed at reducing food insecurity among children and families in Broward. The variety of approaches ensures the food supports reach deep into the communities most in need. These efforts were expanded during COVID-19 to meet increased need.

COVID Response

- The COVID-19 pandemic vastly exacerbated an already difficult situation for tens of thousands of families in Broward. To address the additional needs, the CSC expanded its food support and distributed personal protective equipment to over 55 funded agencies and other community organizations.

VITA/EITC

- This initiative promotes prosperity by reaching out into low-income communities to provide information about the Earned Income Tax Credit (EITC), the most effective Federal anti-poverty tax program. The Volunteer Income Tax Assistance (VITA) program provides no-cost tax preparation and financial literacy coaching from trusted, IRS-trained volunteers. With the onset of COVID-19, the program has offered a hotline, drop-off services, and fully virtual services.

Housing

- In 2020, CSC expanded homelessness prevention and support initiatives to include rent/mortgage support through the United Way's Center for Working Families programs and day respite with case management services to homeless families or those at-risk of homelessness.

DATA STORIES

VITA Hotline calls about tax preparation nearly **doubled** from 3,723 in FY 19-20 to 6,691 in FY 20-21.

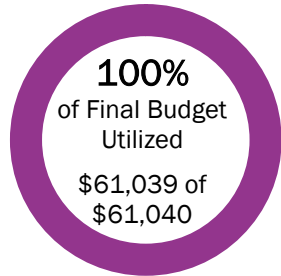


Partnering with DoorDash, United Way, and 211 in **FY 20-21**, Mobile School Pantry's LastMile Program delivered meals to **112 families per month** stuck at home during the **COVID-19 pandemic**.



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Not Applicable.

Programmatic Performance



Program is performing well.

The Community Enhancement Collaboration, Inc., (CEC) established in 2005 and led by respected community activist Nadine McCrea, focuses its services in the Central/South East part of Broward. CEC is addressing food insecurity by supporting 200 families a month, providing them with 35 pounds each of food and supplies, such as fresh fruits and vegetables, chicken, dry goods, toilet paper, and laundry detergent. CEC partners with local community serving agencies, as well as CSC-funded programs, to distribute these items in a mobile drive-thru setting.

Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

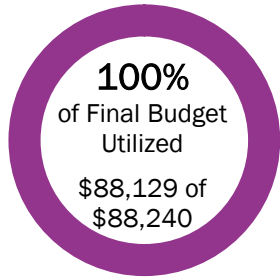
17 events were attended.

59,500 pounds of food distributed.



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Not Applicable.

Programmatic Performance



Program is performing well.

To help address ongoing food insecurity in the NE quadrant of Broward County, CSC partnered with DeliverLean Cares to provide meals during the Winter and Spring school breaks, when children are less likely or unable to access school and afterschool meals. This program provides two healthy meals per day to children and their families. Meals are customized for families and are nutritious, prepared, ready to heat and eat. Meals are delivered directly to the homes of families that are likely to have difficulty accessing other types of distribution efforts.

The families were identified through partnerships with organizations already serving the NE Quadrant including the Crockett Foundation, Community Based Connections, and the Community Reconstruction Housing Corp.

Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

80 families were served during Winter break.

175 children were served during Winter break.

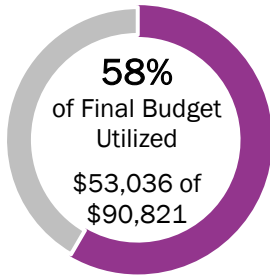
96 families were served during Spring break.

231 children were served during Spring break.



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☐

Administrative monitoring had finding(s) that were addressed in a timely manner.

Florida Introduces Physical Activity and Nutrition to Youth (FLIPANY) was awarded an Aetna Foundation Healthiest Cities and Counties Grant to work on Wellness Initiatives for students and parents at Deerfield Beach Middle School. Through the grant, FLIPANY's Healthy Student-Healthy Community (HSHC) Team works on implementing two priority objectives identified by the HSHC Youth Advisory Board and the Parent Advisory Board: A Food Recovery and Food Pantry Program through onsite youth leadership and community volunteers, and the use of Feeding South Florida's mobile app, MealConnect, to connect families needing additional food resources with locations where those resources are available for distribution.

FLIPANY worked closely with the school administration to help plan for a traditional food pantry for subsequent use after COVID-19 restrictions have eased to implement the recovery component of the grant. Through this program, FLIPANY ensured that the parent advisory board and the student youth efforts were developed with the vision of a food pantry and food recovery program, and that these two entities contributed to the planning process through the first year of this program.

Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

17 food distributions.

918 household (families) served.

918 boxes of food provided.



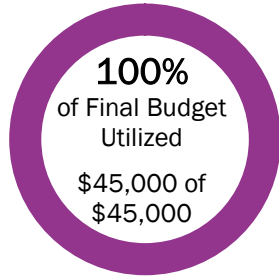
Harvest Drive – Children Helping Children

Economic Self-Sufficiency FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Not Applicable.

Programmatic Performance



Program is performing well.

The Harvest Drive was founded to provide a means for children to help children in Broward County through gifts of food and other necessities at Thanksgiving. Students from public and private schools, churches, temples, and neighborhoods held drives and supplied the Harvest Drive with nonperishable food that was distributed to families. In addition to helping others, the purpose of the Drive has been to teach children at an early age that their contributions can make a difference in the lives of others.

With the onset of COVID-19 and its continued impact, Harvest Drive has expanded its work and offered additional distributions through partnerships with over 20 community-based agencies and social workers from Broward County Public Schools. Harvest Drive provides needed food staples, such as peanut butter, soup, cereal, or powdered milk, as well as personal protective equipment including masks, sanitizers and more. Harvest Drive, has distributed essential hygiene products to families in need thanks to generous donations organized and packed by youth in Broward County.

Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

6,374 20-pound bags of food distributed.

2,624 families assisted with food and supplies during November Thanksgiving Harvest Drive across all funders and volunteers.

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The Earned Income Tax Credit (EITC) is a federal anti-poverty program that provides financial assistance for working families. In 2002, the CSC began promoting EITC through a county-wide public awareness campaign. Hispanic Unity of Florida is in the fifth year of providing services through a Volunteer Income Tax Assistance (VITA) RFP. Volunteers recruited through HandsOn Broward become IRS-certified volunteer tax preparers and help staff the VITA program.

During the 2021 tax season, the VITA Collaborative coordinated and managed logistics, training, and the operations of free tax preparation services in Broward through a hybrid model that included: drive-up tax preparation, a fully virtual option, and in-person tax preparation, providing flexibility for its participants. In its second year of operation, the VITA hotline answered general program questions and received nearly 7,000 calls. In 2021 the program served 3,055 clients, completing, 1,868 tax returns, with refunds totaling \$1.9 million. Additionally, during the 2021 tax season the program helped Broward families save a cumulative total of \$450,000 in tax preparation fees with an overall economic impact in Broward of \$2.35 million.

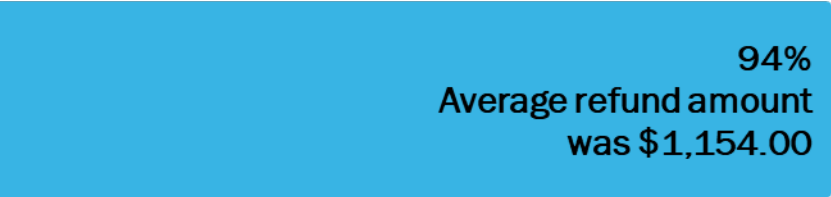
Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

Measures

Tax return submissions that were accepted.



VITA clients satisfied with their overall experience.





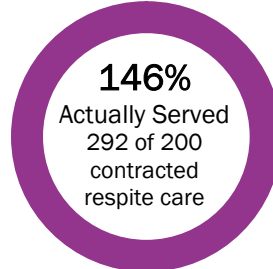
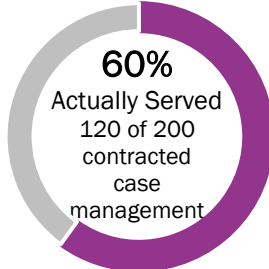
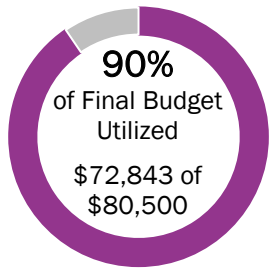
HOPE South Florida Homeless Support

Economic Self-Sufficiency FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

HOPE South Florida completed its second year providing leverage services through the Day Respite Center. The Day Center offers case management, linkage to housing, enrichment activities for children, nutritious meals, transportation, access to showers, internet access, and other community resources. CSC funds the case management services.

The program review reflected the provision of essential case management services to opportunities within the homeless continuum of care.

As a result of the pandemic, the provider shifted to cost reimbursement and was able to utilize a significant amount of the budget. Due to the homeless families' limited access to technology, virtual case management services were not feasible. This impacted the number of families who received case management services.

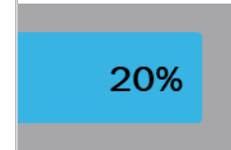
Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measures

Participants placed in approved shelter/housing options.



Participants referred for services based on needs and barriers identified during assessment.



Participants satisfied with services.





SF Hunger Coalition w/Meals On Wheels as Fiscal Sponsor – Mobile School Pantry

Economic Self-Sufficiency FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Mobile School Pantry Program (MSP), under the umbrella of the South Florida Hunger Coalition, alleviates child hunger in Broward County through the monthly provision of nutritious food to children and their families at Title I Schools.

Pre-COVID-19, MSP distributed over 50,000 lbs. of fresh produce and nutritious food monthly at Title I schools in Broward using a choice pantry model to eliminate food waste. When Broward was recognized as one of five nation-wide Culture of Health Prize winners in 2019, MSP was featured as a best practice hunger relief model.

With the onset of COVID-19, MSP retooled to weekly drive-thru distributions at various school sites and community centers. Additionally, MSP partnered with Door Dash, United Way Broward and 211 on the LastMile Program.

Mobile School Pantry also participated in the Broward AWARE Family Fun and Resource Fair on April 21, 2021, where they provided nutritious food to over 200 families at a drive-through event at Franklin Park.

Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

Measures

Parents satisfied with the overall experience at Mobile School Pantry.

98%

Parents satisfied with the variety and selection of food distributed.

99%

Families indicating that the program fills food availability gap.

96%



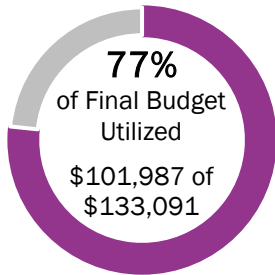
SF Hunger Coalition w/Meals On Wheels as Fiscal Sponsor – Summer BreakSpot

Economic Self-Sufficiency FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

This is the 9th year of a collaborative of Broward nonprofits operating the Summer BreakSpot Mobile Feeding Program as part of USDA's Summer Feeding Program under the auspices of the South Florida Hunger Coalition. Children under the age of 18 receive lunch and snack five days a week through Meals on Wheels of South Florida at multiple Broward locations, including cities, housing authorities, and park and recreation departments. The program reaches and feeds more children in need where they live and play all summer long, when children don't have access to school meals.

Due to the COVID-19 pandemic, BreakSpot retooled in 2020 to offer online activities, and a grab and go model per the USDA guidelines. In 2021, the program continued using the 2020 model due to the ongoing effects of COVID-19. Through partnerships with over 20 agencies, the program offered virtual enrichment activities on varying topics from health and wellness to STEAM at 10 super sites. Additionally, this year the program emphasized literacy efforts, working with partners including Broward County Public Schools and Literacy Connection. This work generated \$488,939 USDA reimbursement into Broward.

Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

■ Measures

Adults positively impacted by the Summer BreakSpot Project.

88%

Children positively impacted by the Summer BreakSpot Project.

91%

Adults satisfied with the services provided by Summer BreakSpot.

91%

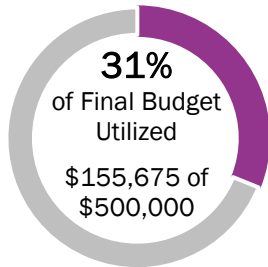
Children satisfied with the services provided by Summer BreakSpot.

72%



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is receiving technical assistance.

In January 2021, the Council approved a Community Collaborative between CSC and the United Way and allocated emergency financial assistance funds to be distributed among the three Center for Working Families providers with a contract start date of March 1, 2021. These programs assist families achieve financial stability through workforce development, financial coaching, and emergency basic needs services.

The provider underutilized emergency financial assistance funds because CSC dollars are used as a last resort after verifying that other dedicated community funds could not meet family needs.

Is Anybody Better Off?

Outcome

Provider **did not have sufficient data** to report for CSC funded families as of this report. Data is collected every 6 months and not enough time passed between pre and mid test measurement to analyze results for served families during the timeframe of this report.

■ Goal ■ Measures

Participants increased their financial wellbeing.

Too soon to measure

Participants increased their level of self-sufficiency.

Too soon to measure

Participants satisfied with the services received.

Too soon to measure



Water Safety

Annual Performance FY 20/21*

GOAL

Safeguard the physical health of children.

RESULT

Children are physically and mentally healthy.

WATER SAFETY PROGRAMS

Swim Central

- A partnership between the County, Broward County Public Schools, and CSC that provides water safety instruction and parent education for pre-school and school-aged children.
- The success of this model has gained national attention and is being replicated in other communities.
- Coupon program provides free or reduced fee in-water safety classes for children aged six months to four years.

Drowning Prevention Initiative

- A partnership between the Health Department and CSC to provide leadership, coordination and large-scale drowning prevention education, social marketing, and service initiatives that focuses on families with young children aged five years and under, the population most at risk for drowning.

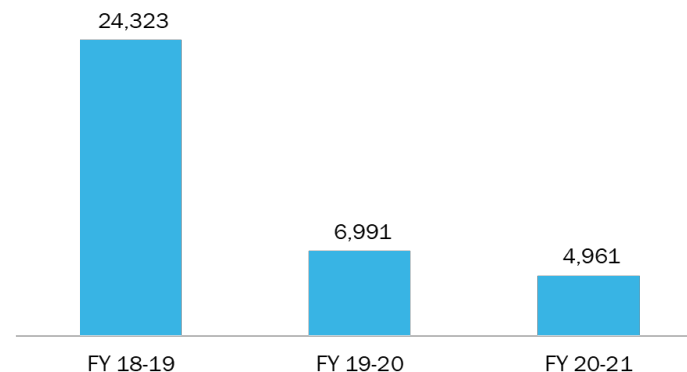
* Due to the ongoing COVID-19 pandemic, SWIM Central and the Drowning Prevention initiative had to dramatically change their service delivery models. As a result, numbers served, and utilization were impacted and do not reflect a typical year of program delivery.

DATA STORIES

From FY 18-19 through FY 20-21, **100% of children** enrolled in Swim Central have **not been involved in any drowning incidents.**



There has been a **significant drop** in children and youth served by Swim Central due to the **impact of the COVID-19 pandemic** and subsequent interruption of typical in-person programming.





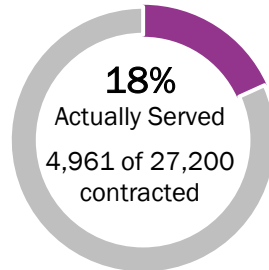
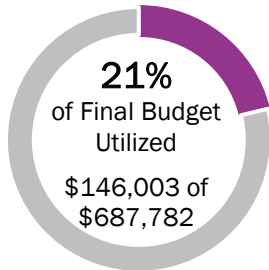
Broward County Board of County Commissioners – SWIM Central

Water Safety – Drowning Prevention FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

SWIM Central is a collaboration between the Broward County Board of County Commissioners, School Board of Broward County, and CSC to prevent children from drowning. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. Water safety instruction and in-pool group lessons are delivered to Broward County Schools children during the school year and to CSC-funded MOST, Youth FORCE, and Summer BreakSpot participants and children participating in elementary 21st Century programs during the summer.

The program experienced significant pandemic-related pool closures throughout the contract year. Program continued to provide quality services with high levels of client satisfaction. Program utilization and numbers served were low due to the COVID-19 crisis.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

■ Goal ■ Measure

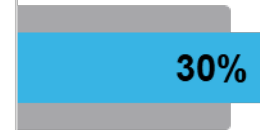
Participants who completed between 3-6 lessons who improved at least 1 level on the Water Safety Skills Checklist.



Participants who completed between 7-10 lessons who improved at least 1 level on the Water Safety Skills Checklist.



Participants who completed between 7-10 lessons who improved at least 2 levels on the Water Safety Skills Checklist.



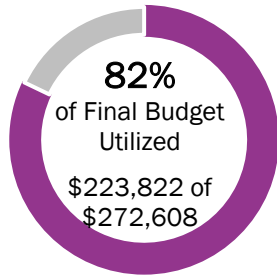
Children who participated in the program that have not drowned 3 years post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The Broward County Drowning Prevention Task Force overseen by the Florida Department of Health (DOH) in Broward County completed its annual term providing strategic community-wide Water Smart education to children under five. Through the "Train the Trainer Water Smart" module, staff in Family Strengthening programs and BSO Child Protective Investigators (CPIS) received instruction on how to conduct drowning hazard assessments and discussed appropriate protective interventions during home visitations.

Students Preventing Unintentional Drowning (SPUD) teaches secondary school youth water safety practices and proactive strategies to prevent drowning. The SPUD program was delivered virtually to students from five high schools and five middle schools with high levels of client satisfaction.

Utilization was lower than expected due to staff vacancies.

Is Anybody Better Off?

Outcome

Provider **met** all performance measures.

80 Water Smart Broward/Drowning Prevention Task Force meetings hosted.

164 Train the Trainer attendees representing Family Strengthening agencies and BSO-CPIS.

721 door alarms distributed to agencies.

75 community outreach events attended with Drowning Prevention Information disseminated.

39 community outreach trainings provided to general public.



GOAL

Improve children's educational success.

RESULT

Children are ready to succeed in school.

LITERACY & EARLY EDUCATION PROGRAMS

Subsidized Child Care

- Provides childcare slots for underserved income eligible families.
- Used as match funds for additional State and Federal funding.
- Provides immediate placement in quality childcare for specialized populations, such as children of Transitional Independent Living (T.I.L.) Youth, children of caregivers receiving substance abuse treatment, and Kinship families until subsidized care eligibility is approved or reinstated.

Positive Behavioral Interventions and Supports (PBIS)

- Builds teacher capacity to manage child behaviors and nurture social and emotional growth of preschool children.

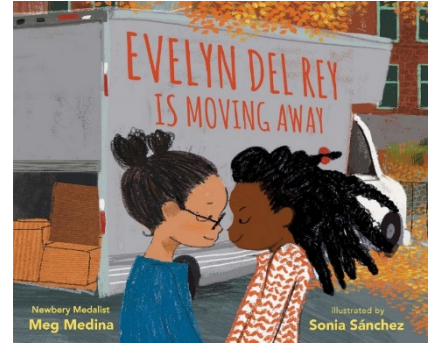
Broward Reads: Campaign for Grade Level Reading

- Community collaborative focusing on ensuring that all children can read on grade level by 3rd grade, which includes the funding of supplies, books, and literacy activities.
- Early literacy interventions and supports training for teachers in Pre-K to 2nd grade and individual extra assistance with identified students.
- Volunteer hub for recruitment, training, and deployment of volunteers for literacy-oriented volunteer opportunities, including literacy tutors and coaches.

- * The ongoing COVID-19 pandemic has created many challenges for the early learning system of care. Federal and state policy changes are still unfolding. Staff remains actively involved in monitoring and advocating for improvements in the system of care and identifying CSC's role in addressing community needs.

DATA STORIES

On October 28, 2020 the book **"Evelyn Del Rey Is Moving Away"** was read in-person and virtually by **527 community volunteers at 160 sites** for the "Broward: Read for the Record" event. Approximately **40,000 books** were distributed to children after the reading.



In FY 20-21, **108 reading coaches** recruited by HandsOn Broward dedicated **3,656 volunteer hours** to engage **32 organizations, cities, and childcare centers** in literacy activities.

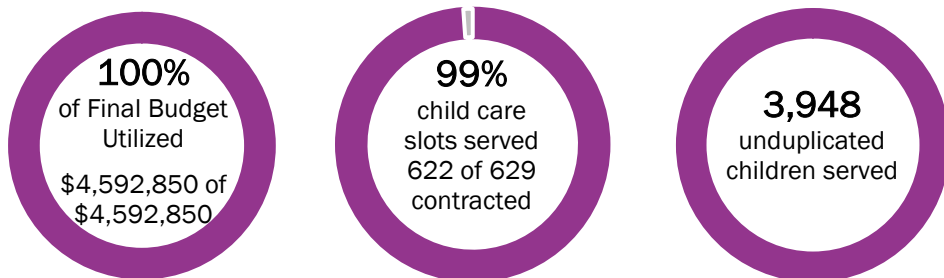


Early Learning Coalition (ELC) – Subsidized Child Care Slots

Literacy & Early Education FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

This was the 18th year of funding the Early Learning Coalition (ELC) financially assisted childcare services for the income-eligible in Broward. The ELC is the state-established local agency responsible for managing federal and state childcare funding. By funding through the ELC, CSC leverages state and federal childcare dollars to increase services.

On January 1, 2021, the state issued a rate increase to improve the quality of care. The rate increase assisted in supporting high-quality services while providing higher wages for front-line staff. The ELC increased the rate again on July 1, 2021.

The state continues to distribute additional federal funding to ELC. Staff will continue to work closely with ELC to monitor ongoing community needs and inform future funding recommendations.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all performance measures.

Measure

Clients who reported being treated with respect and in a caring manner by staff.

96%

Clients reported that the information received was helpful/easy to understand.

100%

Clients reported overall satisfaction with the services provided by ELC of Broward County.

92%

Clients reported having a better understanding of child care options and choosing a quality child care provider.

85%

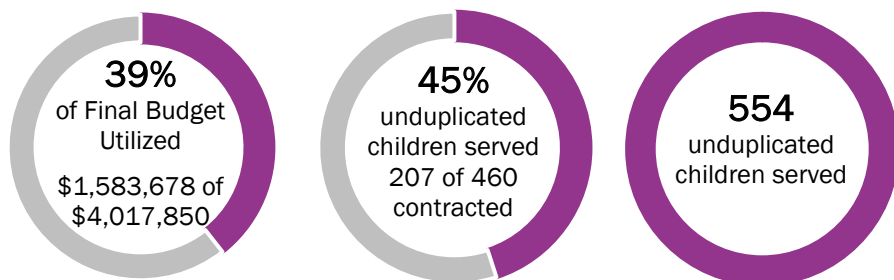


Early Learning Coalition (ELC) – Vulnerable Populations Child Care Slots

Literacy & Early Education FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The ELC Vulnerable Population contract provides immediate placement in quality childcare for exceptionally vulnerable children ages birth to 5. Eligible families receive quality childcare to prevent further breakdown of complex family situations and support their efforts towards self-sufficiency. These populations may include TIL parenting youth, relative and non-relative Kinship caregivers, domestic violence survivors, families participating in Family Supports programs, and parents/caregivers in substance abuse rehabilitation programs.

In FY 20/21, enrollment and expenditures were unusually low due to a decrease in referrals and an increase in available federal funding for subsidized childcare, thereby, reducing the need for CSC funding. Current funding was extended through June 30, 2022.

The state continues to distribute additional federal funding to ELC. Staff will continue to work closely with ELC to monitor ongoing community needs and inform future funding recommendations.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Parents/caregivers who reported benefits by receiving child care services (e.g., pursue/maintain employment, attend school/training program).



Families with no verified abuse findings during program participation.



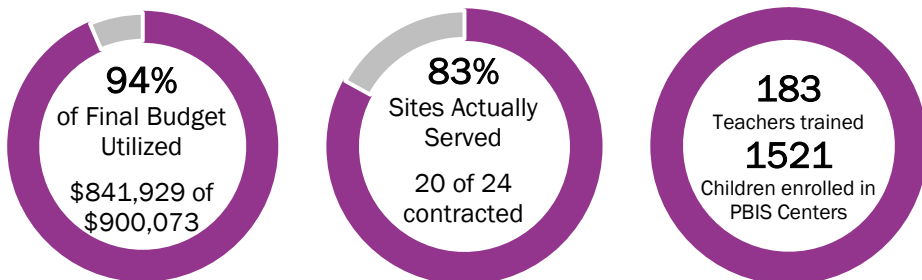


Family Central/KID – Positive Behavioral Interventions and Supports (PBIS)

Literacy & Early Education FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Family Central/KID completed its second year providing services under the 2019 Positive Behavioral Interventions and Supports (PBIS) RFP. Family Central/KID collaborates with ELC to identify the centers to be served. The program strengthens the capacity of childcare centers, teachers, and families to meet the social and emotional needs of children in their care.

During the COVID-19 pandemic, PBIS coaches provided in-person or virtual services including training, one-on-one coaching and mentoring to teachers, visuals and printed materials and post-assessments. The program review reflected high quality hybrid service delivery.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Teachers that completed training.



Parents that completed parenting classes.



Parents satisfied with services.



Sites that increased verbal and non-verbal interaction of teachers with children.



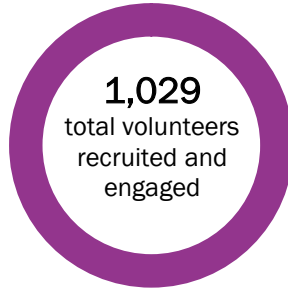
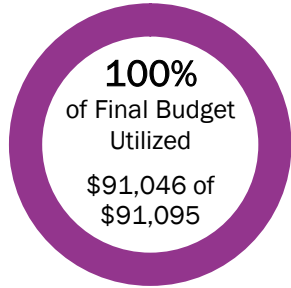
Sites that decreased number of red flags regarding classroom behavior.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

This past year, HandsOn Broward (HOB) coordinated over 66 volunteer-supported literacy-focused initiatives, yielding 3,659 volunteer hours from local community members. Program impact areas included:

Broward Reads - coordinated and managed almost 900 volunteers for Broward Read for the Record.

DIY Volunteering - Produced literacy materials such as flashcards and bookmarks for youth in local communities.

Summer Service Camp – This year's camp featured a Literacy and Early Education Week. Campers learned why the topics are essential and how they could help other kids improve in those areas.

Library Book Bins – Volunteers donated and decorated wooden crates for various communities with the support of local businesses. Library Book Bins allow children to take a book or leave a book to build their home library and encourage them to read.

Financial Literacy – HOB's new Financial Literacy program introduces children to financial literacy in a way they can understand and teaches parents how to discuss finances with their children.

Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Volunteers and agencies reporting their needs met by HandsOn Broward services and coordination.



Reading coaches and mentors satisfied with HandsOn Broward training and coordination services.



Participating agencies satisfied with HandsOn Broward coordination services.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The Reading & Math program completed its final contract term under a "piggyback" from the Children's Trust RFP. The program provides tutors to targeted Pre-K classrooms to support teachers with early literacy and math interventions and provide individualized attention to lower-performing students.

The program review reflected high quality hybrid service delivery and effective and high-quality literacy interventions. Teacher surveys consistently indicated a high level of satisfaction with the program.

In FY 21/22, the program will continue under a "piggyback" from a recent Children's Trust RFP.

Is Anybody Better Off?

Outcome

Provider **did not have data** to report for FY 20/21 due to not administering their outcome assessment tools. The provider chose not to administer the PELI or EMI assessments due to COVID-19 related changes in service delivery and difficulties with administering this complex tool in a hybrid setting.

☐ Goal ☒ Measure

Tutors that meet expectations on Intervention Integrity.

Data not available

Students demonstrating an improvement in Counting, Number Identification, Comparing Quantities, Number After Knowledge, Comparing Numerals, and Number After Equals One More (Numeracy).

Data not available

Children achieving "at or above" or "close to" target performance on measures of Rhyming, Alliteration, Letter Name Recognition, Picture Naming, and Phonological Awareness by their Spring assessment.

Data not available



GOAL

Safeguard the physical health of children.

RESULT

Children are mentally and physically healthy.

SCHOOL HEALTH PROGRAM

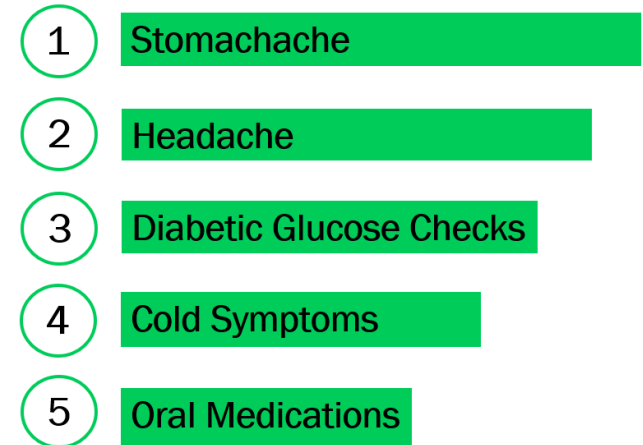
School Health

- This tri-party initiative funds a Differentiated Staffing model for School-based Health Services along with BCPS and DOHBC.
- CSC funds RNs and LPNs supervised by RNs to cover clinics and isolation rooms at 26 schools with students with moderate levels of medical need. Due to the high demand for RNs and LPNs during the pandemic, Health Support Technicians have been utilized for RNs and LPNs at some schools.
- School Health is an extension of support for our students. They can guide and help the students with their medical conditions, teach them to make good choices in accordance with their dietary needs, and aid them in becoming more independent in caring for themselves and their diagnosis.

* Due to the ongoing COVID-19 pandemic, the School Health model was modified to prioritize 2 RNs or 1 RN and 1 LPN per school, however, nursing shortages made that difficult to accomplish.

DATA STORY

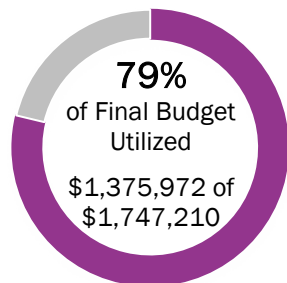
In SY 20-21, the top two reasons Broward County Public School students visited School Health clinics were for **stomachaches** and **headaches**.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Sierra Lifecare completed its first year providing services under the 2020 School Health RFP, upon which the CSC "piggybacks" to support school health services at 26 BCPS sites.

Due to COVID-19, the School Health model was modified to prioritize 2 RNs, or 1 RN and 1 LPN per school. However, the provider experienced significant pandemic related staffing challenges onboarding and retaining LPNs and RNs. These factors led to under-utilization throughout the contract year, but the vacancies have been resolved with the use of Health Support Technicians (HST). Satisfaction surveys reflected that the program provided essential school-based nursing services for youth in high need communities.

The CSC allocation for schools in Coral Springs were included and met the Coral Springs CRA TIF payment.

Is Anybody Better Off?

Outcome

Provider **met** all performance outputs.

1,621 unduplicated students who received health services based on Individualized Health Care Plan.

10,747 students (duplicated) who returned to class after receiving services.

17,107 clinic visits by students (duplicated) who received first aid, emergency, prevention, and health care services.



Elementary School Initiatives Out-of-School Time (General Population)

Annual Performance FY 20/21*

GOAL

Improve the availability and quality of out-of-school time programs for typically developing children who are economically disadvantaged and inclusion programs which integrate children with special needs with their typically developing peers.

RESULT

Children are ready to succeed in school.

ELEMENTARY SCHOOL INITIATIVES GENERAL POPULATION PROGRAMS

Out-of-School Time (MOST)

- Provides a safe, positive environment that enhances academic achievement.
- Supports social and physical development.
- Provides educational field trips and cultural arts opportunities.
- Serves children in economically disadvantaged neighborhoods who attend Title 1 schools with 86% or higher Free/Reduced Lunch (FRL) participation.

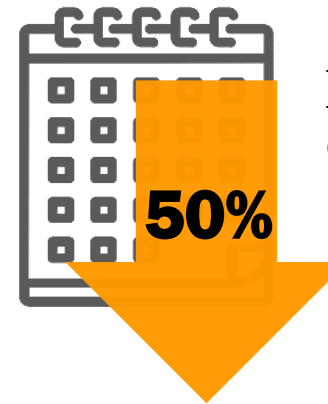
Inclusion Supports

- Provides Americans with Disabilities Act (A.D.A.) training to all MOST providers.
- Assesses inclusion needs of MOST sites and provides technical assistance and coaching as needed.

- * Due to the pandemic, MOST providers had to modify their service delivery. These contracts were transitioned to cost reimbursement to preserve the integrity of the system. Under-utilization was typically due to staff vacancies which providers were directed to maintain until enrollment increased. Summer staff recruitment was impacted by the BCPS summer academies. A variety of challenges led to fewer children meeting the normal 50+ unit threshold to count as served. While summer enrollment improved, there was less time to meet the threshold. The fully measured criteria for the academic performance measures was reduced to 40%; however, many programs did not meet the modified criteria because of the challenging BCPS school consent process.

DATA STORIES

96% of Parents/Caregivers reported being able to **maintain their employment** as a result of their child participating in a MOST GP program.



MOST GP attendance **decreased** by more than **50%** in SY 20-21 when compared to the previous two years, likely as a result of COVID-19.

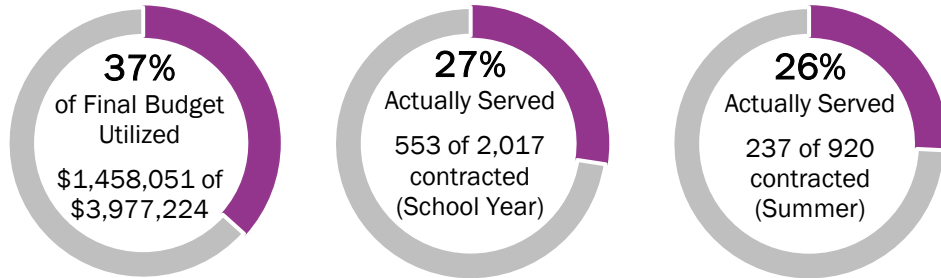


After School Programs Inc. (ASP)

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

After School Programs, Inc. (ASP) completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at ten year-round BCPS sites and ten school year only BCPS sites.

Due to the staggered return to in-person school, challenges in providers accessing school sites, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 30% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

☐ Goal ☒ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





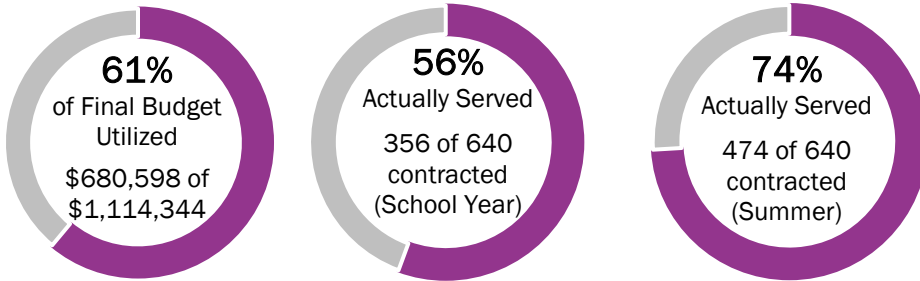
Boys & Girls Clubs of Broward County

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Boys & Girls Clubs of Broward County, completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at six year-round community sites and two summer only community sites.

Due to social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 145% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

☐ Goal ☒ Measure

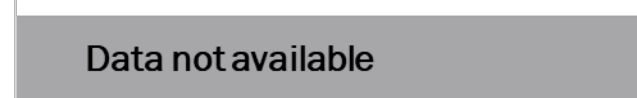
Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





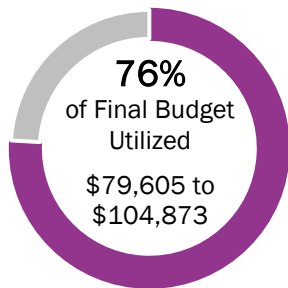
CCDH, Inc. The Advocacy Network on Disabilities

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

CCDH completed its fourth year providing services under the Inclusion Supports RFP. The provider works collaboratively with MOST sites to increase their capacity to create positive, nurturing, and developmentally appropriate programs that welcome all children. They provide training and mentoring to staff to help them identify a pathway to inclusion.

The program review reflected quality virtual service delivery. The trainings provided virtually were well attended by the MOST providers and additional community members.

The provider experienced pandemic-related challenges resulting in one less site served and lower utilization. The provider also experienced staff recruitment and retention challenges.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

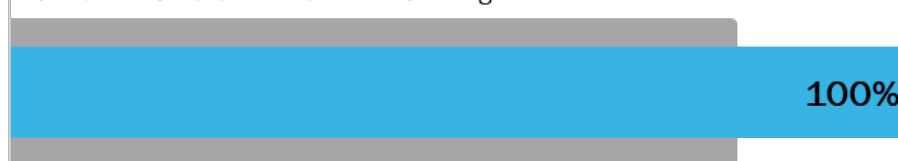
Participants who attended ADA training demonstrated knowledge about curriculum content.



Providers who received individualized coaching and technical assistance that achieved their goals.



Providers who were satisfied with coaching.





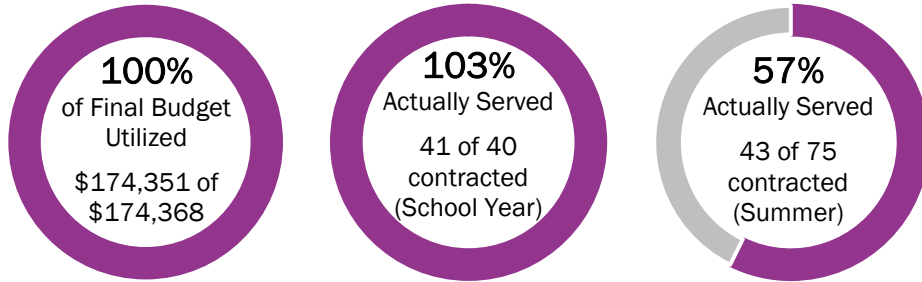
City of Hallandale Beach Human Services

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The City of Hallandale Beach completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site.

Recognizing that space in the MOST program would be limited due to social distancing requirements, the provider implemented a strict attendance policy which required parents to provide a written commitment for consistent attendance. This resulted in the provider meeting their school year numbers to be served. The BCPS summer academy created challenges for summer program recruitment.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 93% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



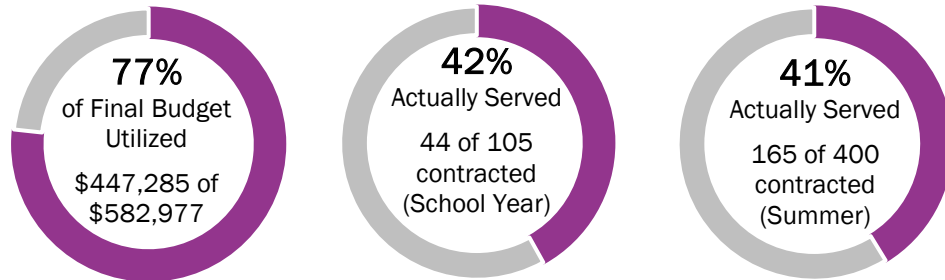
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The City of Hollywood completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at two year-round community sites and two summer only community sites.

Due to social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 62% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

Children improved homework completion. (School Year)



Children remained safe.



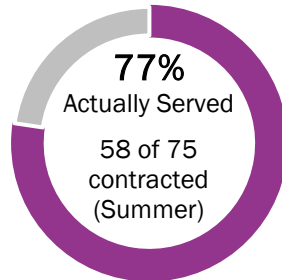
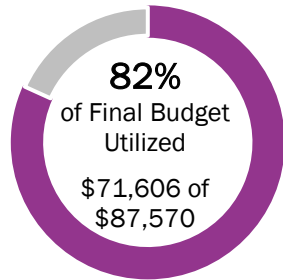


City of Lauderdale Lakes (Summer Only)

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The City of Lauderdale Lakes completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services during the summer at one community site.

Due to social distancing, parent health concerns, and BCPS summer academies, it was difficult to engage children in this summer-only program. This resulted in fewer children participating in the program 20 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the summer. Program review and site visit reflected high quality program services. The provider serves a niche population of families who send their children to the summer only program year after year. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning (point in time observation).



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.

Data not available

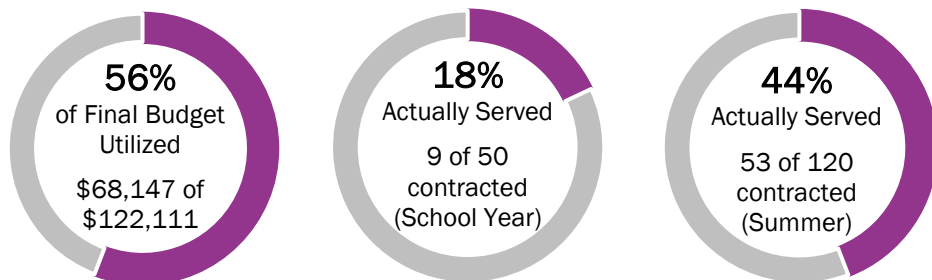
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The City of Miramar completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site and one summer only community site.

Due to social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 50% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

Children improved homework completion. (School Year)



Children remained safe.





City of West Park (Summer Only)

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance



Program is receiving technical assistance.

The City of West Park completed its fourth year providing services under the 2017 MOST RFP. The program provides summer services at one community site.

Due to social distancing, parent health concerns, and BCPS summer academies, it was difficult to engage children in this summer-only program. This resulted in fewer children participating in the program 20 days or more, which is the minimum number to be counted as served.

Program review and site visit reflected that the program provided essential services for children in a high-need community. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met** Council goal for one performance measurement that was measurable. Due to low numbers served and measured, there was insufficient data for PBL and social interactions to be analyzed. Summer and academic end-of-year data was also not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning (point in time observation).

Data not available

Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)

Data not available

Children improved academic performance and/or skills.

Data not available

Children remained safe.

100%

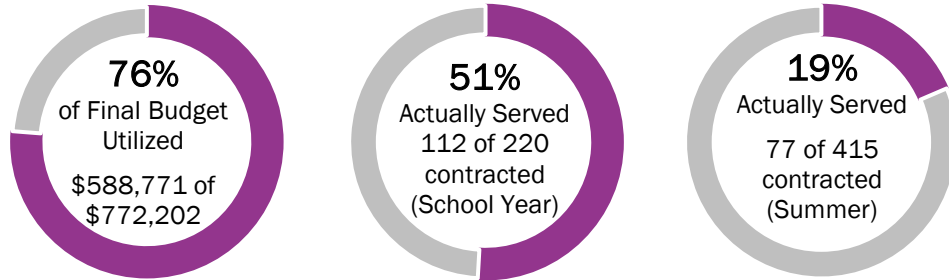


Community After School

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Community After School completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at two year-round BCPS sites.

Due to the staggered return to in-person school, challenges in providers accessing school sites, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 65% of the contracted number to be served.

The CSC allocation for Liberty and Atlantic West Elementary sites were included and met the Margate CRA TIF payment.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements. The threshold for participants measured for summer and academic end-of-year data was lowered to 40%.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





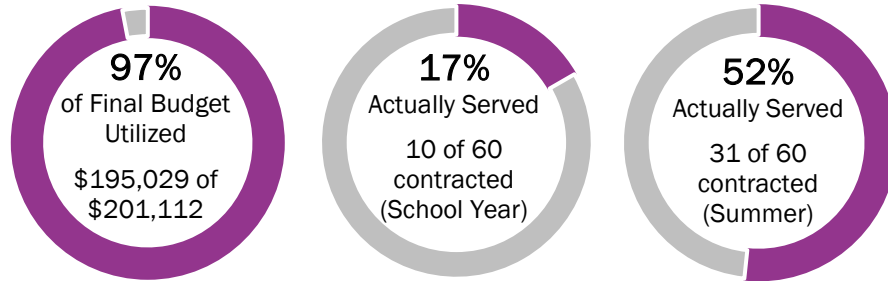
KID, Inc.

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

KID completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site.

Due to social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 48% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

☐ Goal ☒ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

Children improved homework completion. (School Year)



Children remained safe.



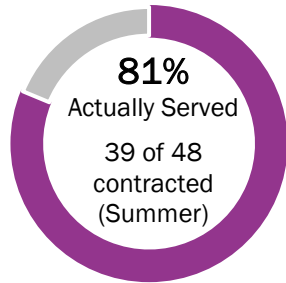
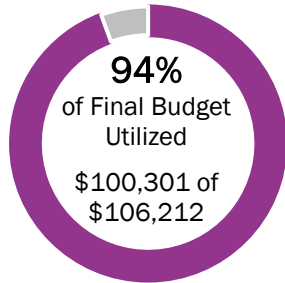


New Hope World Outreach, Inc. (Summer Only)

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

New Hope World Outreach completed its fourth year providing services under the 2017 MOST RFP. The program provides summer services at one community site.

Due to long-standing trusting relationships with families in this program, the children attended consistently, thus reaching the desired utilization for the summer-only program.

Program review reflected exceptional performance. Family participation is outstanding and parent satisfaction surveys reflected consistently high levels of satisfaction with program services.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning (point in time observation).



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



Children remained safe.





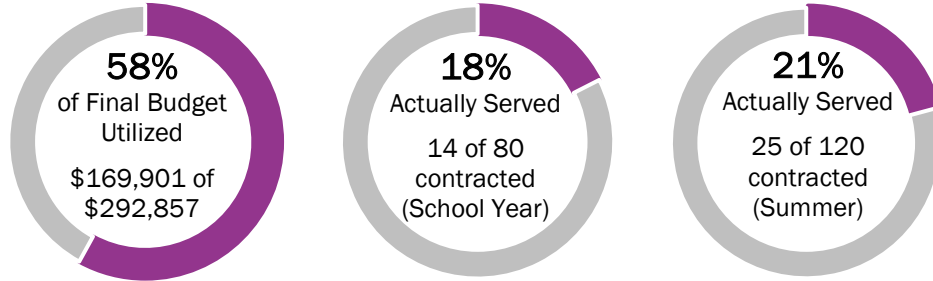
New Mirawood Academy w/KID, Inc. as Fiscal Sponsor

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

New Mirawood Academy completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site.

Due to social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 108% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider met all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

☐ Goal ☒ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

Children improved homework completion. (School Year)



Children remained safe.





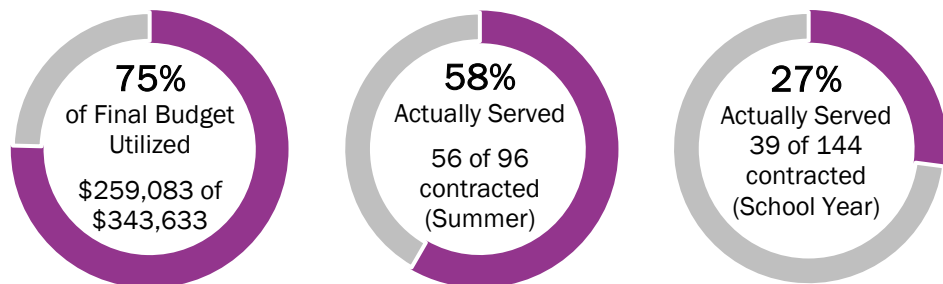
Samuel M. and Helene Soref, Jewish Community Center, Inc. (Soref)

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Samuel M. and Helene Soref Jewish Community Center completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round BCPS site

Due to social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 62% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

Children improved homework completion. (School Year)



Children remained safe.





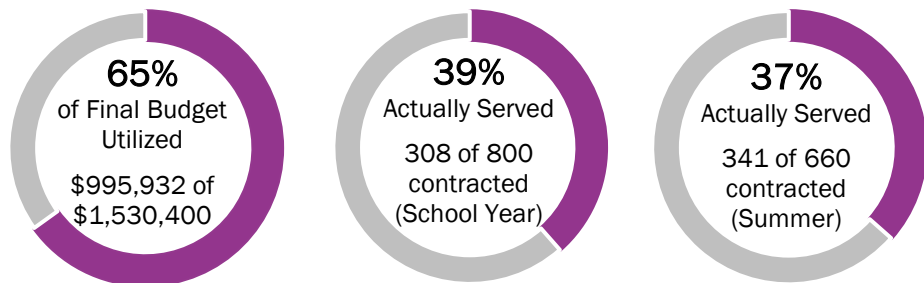
Sunshine After School Child Care, Inc.

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Sunshine After School Child Care completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at four year-round BCPS sites and three school year only BCPS sites.

Due to the staggered return to in-person school, challenges in providers accessing school sites, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 47% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





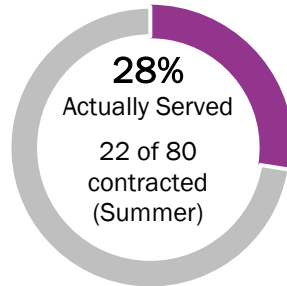
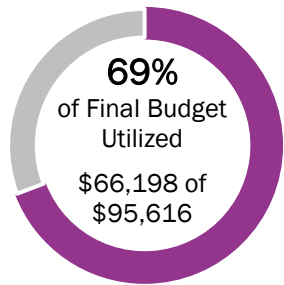
Urban League of Broward County (Summer Only)

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Urban League of Broward County completed its fourth year providing services under the 2017 MOST RFP. The program provides summer services at one community site.

Due to social distancing, parent health concerns, and BCPS summer academies, it was difficult to engage children in this summer only program. This resulted in fewer children participating in the program 20 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the summer. Program review and site visit reflected high quality program services. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning (point in time observation).



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.



Children remained safe.





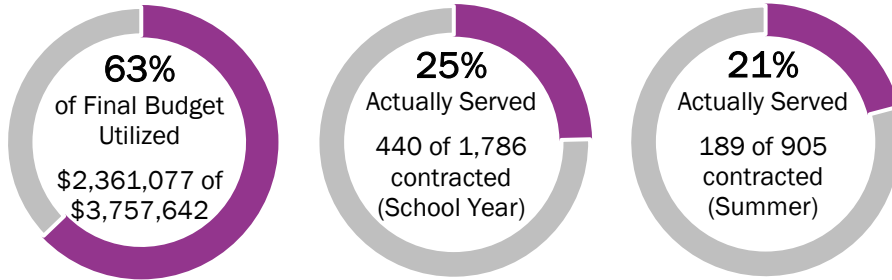
YMCA of South Florida, Inc.

Elementary School Initiatives Out-of-School Time (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The YMCA completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at four year-round BCPS sites, 15 school year only BCPS sites, and one summer only BCPS site.

Due to the staggered return to in-person school, challenges in providers accessing school sites, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST programs. This resulted in substantially fewer children participating in the program 50 days or more which is the minimum number to be counted as served.

Hybrid afterschool services were offered throughout the school year and transitioned to only in-person in the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 43% of the contracted number to be served.

The CSC allocation for the Deerfield Park Elementary site was included and met the required Deerfield CRA TIF payment.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Classroom met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children improved homework completion. (School Year)



Children remained safe.





Out-of-School Time (Special Needs) & Respite Initiatives

Annual Performance FY 20/21*

GOAL

Strengthen the continuum of out-of-school time care for children and youth with special physical, developmental, and behavioral needs.

RESULT

Children are ready to succeed in school.

OUT-OF-SCHOOL TIME SPECIAL NEEDS PROGRAMS

Out-of-School Time

- Provides a safe, positive environment for children and youth with special physical, developmental, and behavioral conditions.
- Enhances academic achievement, supports social, developmental, and physical activities.
- Provides educational field trips and cultural arts opportunities.
- Provides flexible and individualized staff-to-child ratios to ensure adequate support for children and their unique needs.

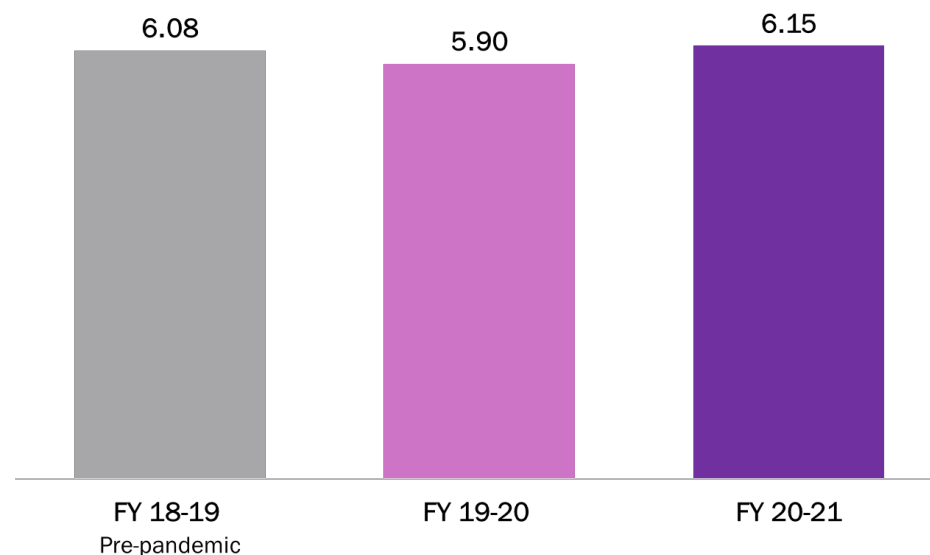
Respite

- Provides facility-based care and supervised activities to support parents and caregivers of children with emotional and behavioral health challenges that disrupt daily functioning.

* Due to the pandemic, MOST Special Needs providers had to modify their service delivery. These contracts were transitioned to cost reimbursement to preserve the integrity of the system. Under-utilization was typically due to staff vacancies which providers were directed to maintain until enrollment increased. Summer staff recruitment was impacted by the BCPS summer academies. A variety of challenges led to fewer children meeting the normal 50+ unit threshold to count as served. While summer enrollment improved, there was less time to meet the threshold. The fully measured criteria for the academic performance measures was reduced to 40%; however, many programs did not meet the modified criteria because of the challenging BCPS school consent process.

DATA STORY

The average **Social Competence** score, based on point in time observations, for children in MOST Special Needs programs **remained stable** from FY 18-19 through FY 20-21 (domain score ranges from 1 - 7), despite the COVID-19 pandemic.



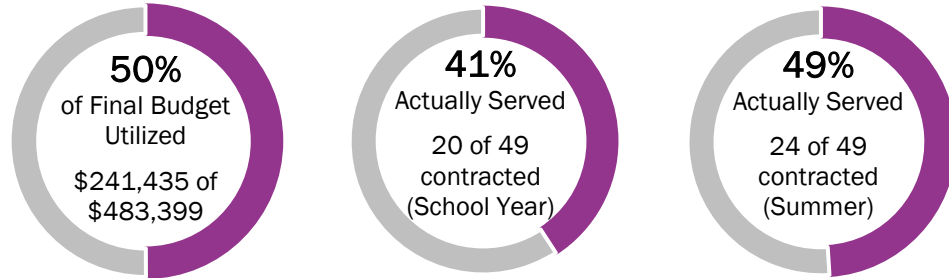


After School Programs, Inc.

Special Needs – Out-of-School Time FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

After School Programs, Inc. completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at three year-round BCPS sites. The provider serves children with special needs ages 3 to 22.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST SN programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 24% of the contracted number to be served due to staffing issues.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning.
(Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

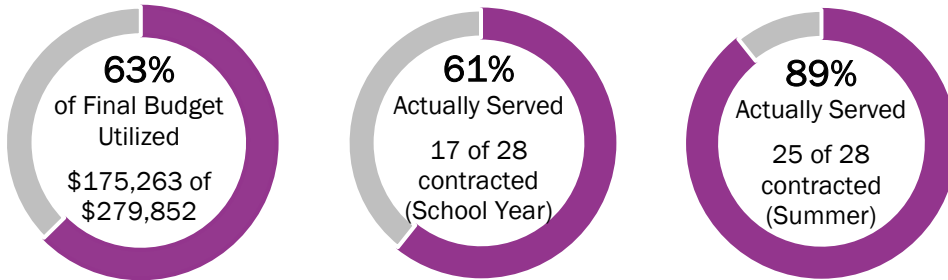
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Ann Storck Center completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site. The provider serves children with special needs ages 3 to 10.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST SN programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the school year and the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment improved in the summer, and as of October, the provider had enrolled 93% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

☐ Goal ☒ Measure

Classrooms met quality standards for Project Based Learning.
(Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

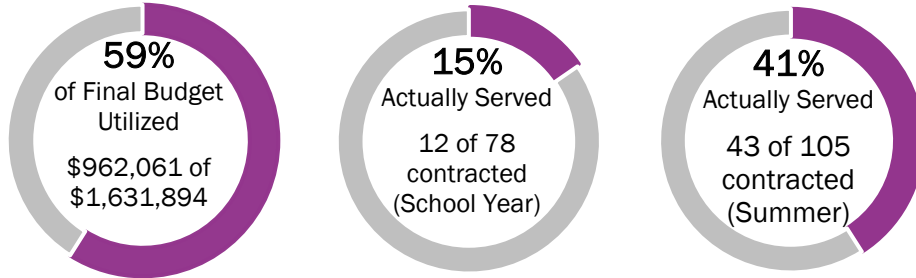
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Arc Broward completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round community site. The provider serves children with special needs ages 3 to 22.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST SN programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

Virtual afterschool services continued throughout SY 20/21. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 58% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met** Council goal for two performance measurements that were measurable. Due to low numbers served and measured, there was insufficient data for PBL quality to be analyzed. Summer and academic end-of-year data were also not available for enough students to analyze.

☐ Goal ☒ Measure

Classrooms met quality standards for Project Based Learning.
(Summer Only)

Data not available

Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)

83%

Children improved academic performance and/or skills.

Data not available

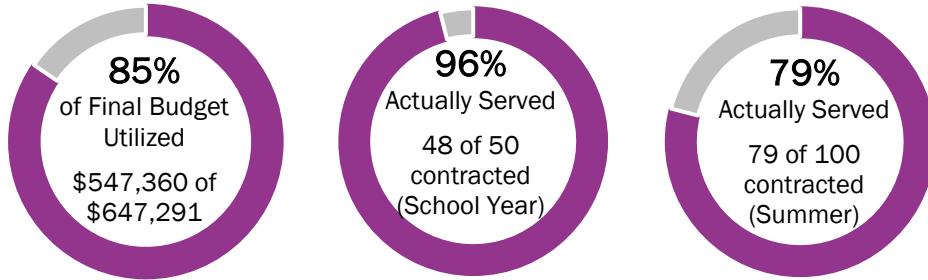
Children remained safe.

100%



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Broward Children's Center completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at two year-round community sites. The Provider serves children and youth with complex medical needs ages 3 to 22.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was difficult to recruit and engage children in MOST SN programs. While enrollment increased during the summer, the provider was not able to meet the contracted numbers to be served due to social distancing.

Hybrid afterschool services were offered throughout the school year and summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 94% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data was not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning.
(Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

Data not available

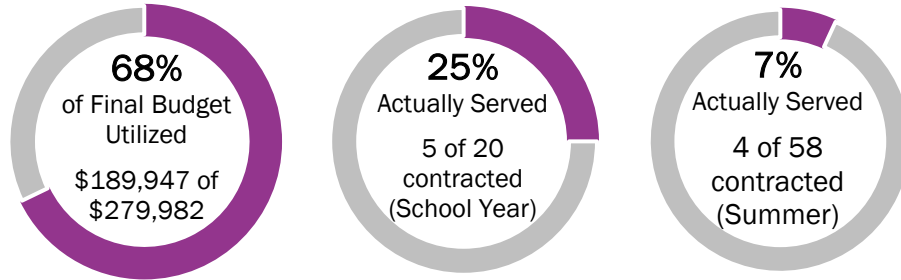
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The Center for Hearing and Communication completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one school year only BCPS site and one summer only BCPS site. The Provider serves children ages 5 to 12 who experience deafness or hearing loss.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was extremely difficult to recruit and engage children in MOST SN programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

Virtual afterschool services continued throughout the entire SY 20/21. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Parent satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 45% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

☐ Goal ☒ Measure

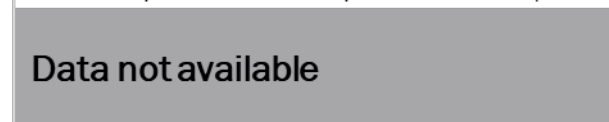
Classrooms met quality standards for Project Based Learning.
(Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



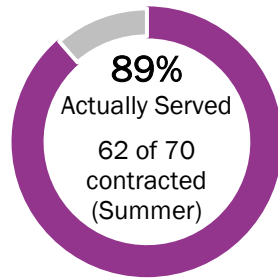
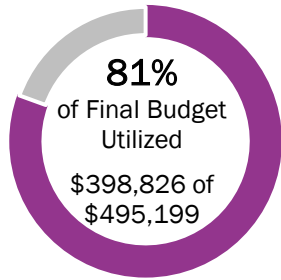
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

JAFCO, Inc. completed its fourth year providing services under the 2017 MOST RFP. The program provides summer services at one community site for children with complex developmental needs ages 3 to 22.

Due to social distancing, parent health concerns, and BCPS summer academies, it was difficult to engage children in this summer only program. This resulted in fewer children participating in the program 20 days or more, which is the minimum number to be counted as served.

In-person services were offered throughout the summer. Program review and site visit reflected high quality program services. The provider serves a niche population who rely heavily on these services.

Parent satisfaction surveys reflected high levels of satisfaction with program services.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning.
(Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (1 point in time observation)



Children improved academic performance and/or skills.

Data not available

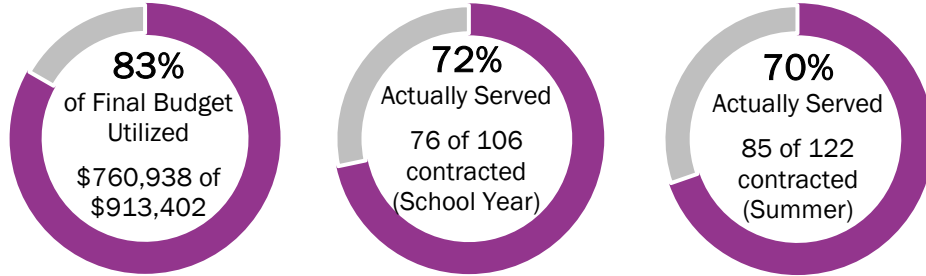
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Smith Mental Health completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year only BCPS site. The Provider serves children ages 5 to 12 with moderate to severe behavioral health needs.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was difficult to recruit and engage children in MOST SN programs. This resulted in fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

Hybrid services were offered during the school year and in-person services were offered throughout the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment improved in the summer, and as of October, the provider had enrolled 81% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

■ Goal ■ Measure

Classrooms met quality standards for Project Based Learning.
(Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.

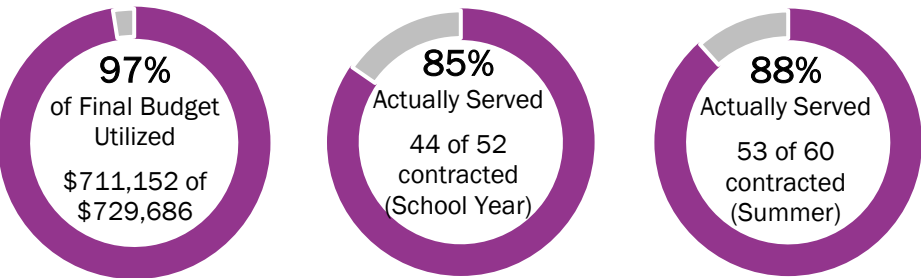


Children remained safe.



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

United Community Options completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at one year-round BCPS site and one year-round community site. The Provider offers services to children ages 3 to 22 with various disabilities, including autism, physical and intellectual disabilities, and developmental delays.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was difficult to recruit and engage children in MOST SN programs. This resulted in fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

Hybrid services were offered during the school year and in-person services were offered throughout the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment improved in the summer, and as of October, the provider had enrolled 87% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

☐ Goal ☒ Measure

Classrooms met quality standards for Project Based Learning. (Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



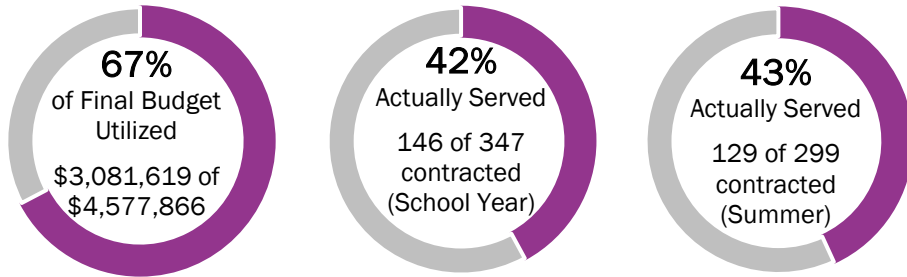
Children remained safe.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The YMCA completed its fourth year providing services under the 2017 MOST RFP. The program provides out-of-school time services at six year-round BCPS sites, 13 school year only BCPS sites, two school year only community sites, and one summer only BCPS site. The provider serves children and youth with special needs ages 4 to 22.

Due to the staggered return to in-person school, social distancing, parent health concerns, and BCPS summer academies, it was very difficult to recruit and engage children in MOST SN programs. This resulted in substantially fewer children participating in the program 50 days or more, which is the minimum number to be counted as served.

Hybrid services were offered during the school year and in-person services were offered throughout the summer. Program review and site visits reflected high quality performance. Parent satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment improved in the summer, and as of October, the provider had enrolled 57% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements that were measurable. Summer and academic end-of-year data were not available for enough students to analyze.

☐ Goal ☒ Measure

Classrooms met quality standards for Project Based Learning.
(Summer Only)



Children demonstrated acceptable levels of social interactions (child-staff, child-child). (2 point in time observations)



Children improved academic performance and/or skills.



Children remained safe.





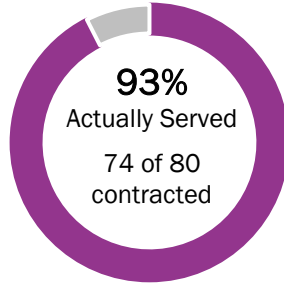
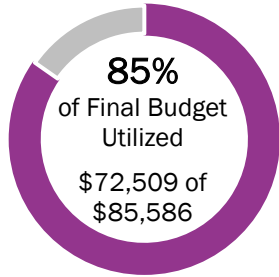
Memorial Healthcare System

Special Needs – Respite for Youth with Behavioral Health Conditions FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its fourth and final year providing services under the 2017 Respite RFP. The program offered respite services on Saturdays for caregivers residing in Broward County.

Program review reflected exemplary performance. Staff members provided a variety of engaging, high-interest activities for participating children and youth. Satisfaction surveys reflected high levels of satisfaction with program services.

Despite multiple pandemic related challenges, the program maintained satisfactory enrollment and utilization throughout the year.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Caregivers who experienced reduced stress.



Caregivers who experienced improved familial relationships.



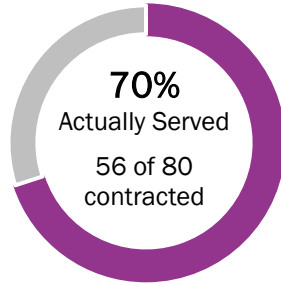
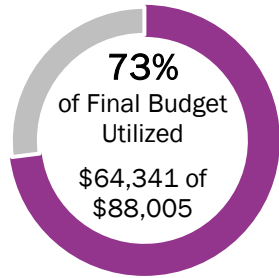
Children who reported satisfaction with Respite services.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Smith Mental Health Associates, LLC completed its fourth and final year providing services under the 2017 Respite RFP. The program offered respite services on Saturdays for caregivers residing in Broward County.

Program review reflected high-quality services. Staff members engaged the children in a variety of enriching activities and maintained relationships that supported the child and family. Satisfaction surveys reflected high levels of satisfaction with program services.

The provider experienced pandemic-related challenges which resulted in lower numbers served. A staff vacancy impacted utilization.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met 2 of 3** Council goals for performance measurements. Provider did not meet the goal of caregivers reporting reduced stress due to relatively low numbers measured.

■ Goal ■ Measure

Caregivers who experienced reduced stress.



Caregivers who experienced improved familial relationships.



Children who reported satisfaction with Respite services.





Middle School Initiatives

Annual Performance FY 20/21*

GOAL

Increase protective/resiliency factors and reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

RESULT

Children are ready to succeed in school.

MIDDLE SCHOOL INITIATIVES PROGRAMS

Youth FORCE

- Provides year-round programming that serves students attending 21 high-need middle schools to promote positive youth development and school and community attachment. They include counseling, academic supports, community service learning, career exploration, and the Teen Outreach Program (TOP), a nationally recognized social skills curriculum. Due to the increase in chronic absenteeism and students with 2 or more Fs, this area was expanded for the 21/22 school year to an additional 5 sites.

PEACE

- Provides year-round programming that serves middle school age youth identified as "at-risk" with culturally responsive, holistic services designed to assist youth in developing competencies to assist with academic subjects, address social emotional learning through art and music, and expose youth to potential career and technical occupations.

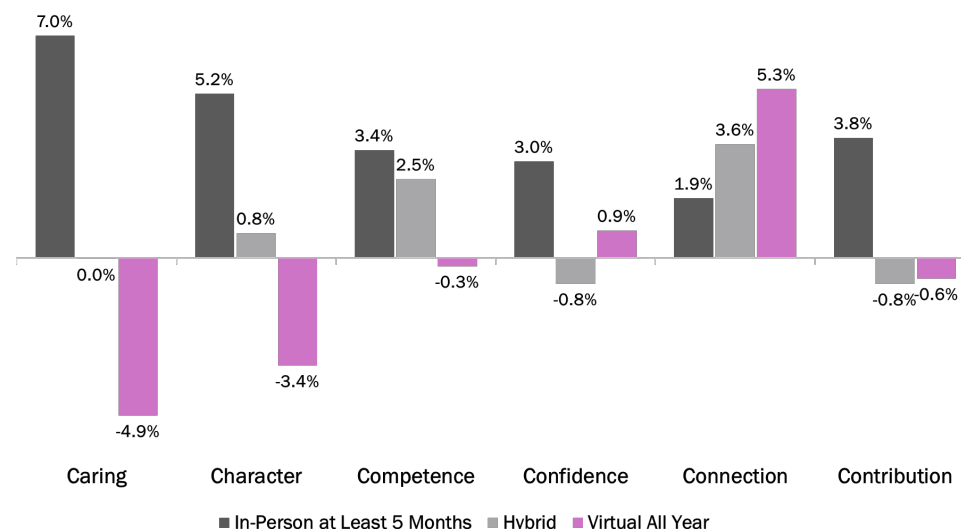
Choose Peace/Stop Violence Initiative

- Choose Peace/Stop Violence is a school-based community collaborative (CSC, BCPS, and United Way) to educate, engage, and empower youth to take action to prevent bullying, youth crime, and violence.

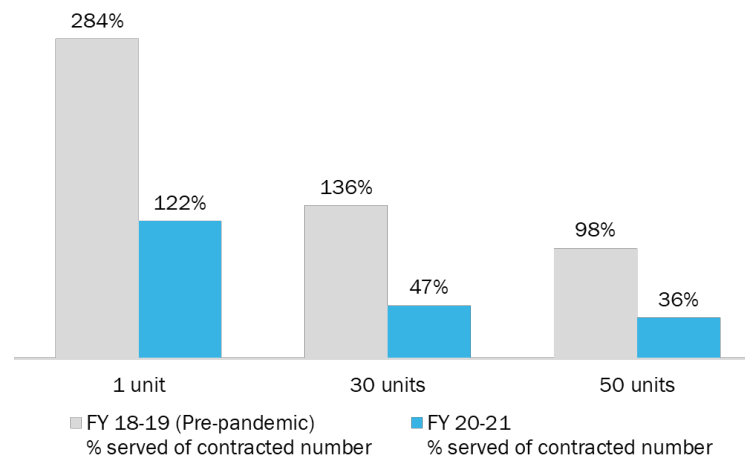
- * Due to the pandemic, Middle School providers had to modify their service delivery. These contracts were transitioned to cost reimbursement to preserve the integrity of the system. Under-utilization was typically due to staff vacancies which providers were directed to maintain until enrollment increased. Summer staff recruitment was impacted by the BCPS summer academies. A variety of challenges led to fewer children meeting the normal 50+ unit threshold to count as served. While summer enrollment improved, there was less time to meet the threshold. The criteria for participants measured across performance measures was reduced to 40%; however, many programs did not meet the modified criteria because of the challenging BCPS school consent process and difficulties with obtaining and administering assessments.

DATA STORIES

Programs that provided **in-person services for at least half of the year** showed **positive** percent changes for all PYDI domains, while those who were **virtual** for the entire year had **negative** percent changes for 4 of the 6 domains.



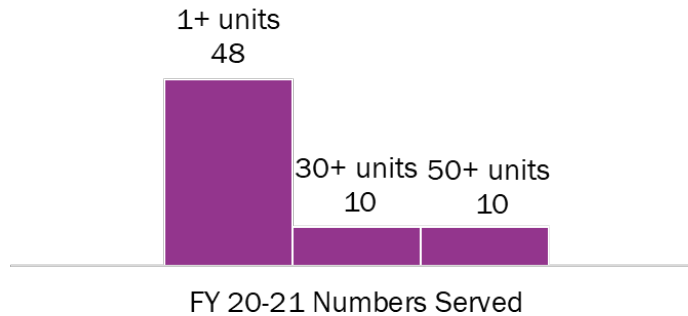
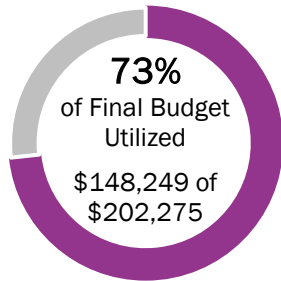
The **% of youth served** of the contracted amount across all Youth FORCE programs has **significantly decreased** when compared to FY 18-19 across dosage cutoffs of 1, 30, and 50 units. The typical threshold of dosage to count a youth served is 50 units.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Community Access Center (CAC) completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school services at one year-round community site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

The provider offered virtual afterschool services and in-person summer services. Program review reflected high quality virtual services. Client satisfaction surveys reflected exceptional levels of satisfaction with program services.

Utilization was impacted by staff vacancies.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 71% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See explanation below.

Outcome

Provider **met** Council goals for performance measurements that were measurable. Due to low numbers served and insufficient academic and youth development competency data available, 3 measures are not reported because they would not meaningfully reflect program performance.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.

Data not available

Youth who attended school regularly.

Data not available

Youth who demonstrated gains in Youth Development competencies.

Data not available

Youth who did not obtain any new law violations during the program.



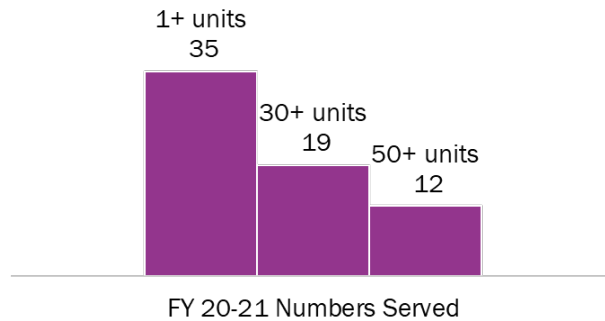
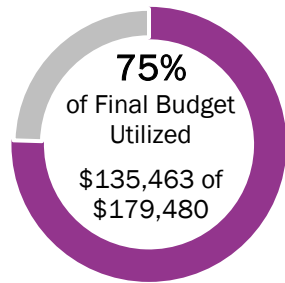


Center for Hearing and Communication with KID, Inc. as Fiscal Sponsor

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Center for Hearing and Communication completed its first year providing services under the 2020 PYD RFP with KID, Inc. as the Fiscal Sponsor. The program provides out-of-school time services at one year-round BCPS site primarily to youth who are deaf/hard of hearing.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Client satisfaction surveys reflected exceptional levels of satisfaction with program services.

Utilization was impacted by reduced transportation costs due to virtual services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 80% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.



Outcome

Provider **met** Council goals for performance measurements that were measurable. Due to low numbers served and measured, there was insufficient data for Youth Development competencies to be analyzed. Academic data was also not available for enough students to analyze.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



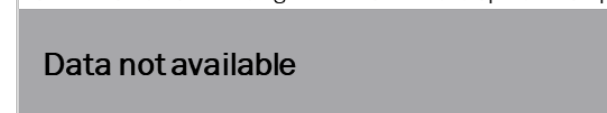
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



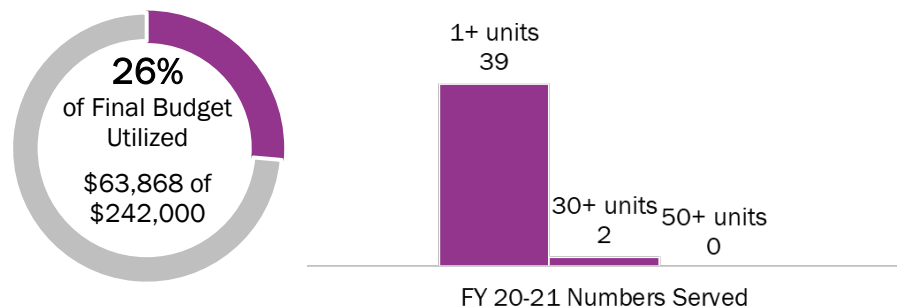
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☐

Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance ☒ ☒ ☐

Program is receiving technical assistance.

The City of West Park completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round community site.

The program did not provide afterschool services during the school year. The program reopened in the summer and offered in-person services. Once reopened, the program had difficulty recruiting and engaging youth and experienced challenges with staff turnover and program implementation. Extensive technical assistance is being provided.

Enrollment continues to be a challenge. As of October, the provider had enrolled 12% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met** Council goals for performance measurements that were measurable. Due to low numbers served and measured, there was insufficient data for Youth Development competencies to be analyzed. Academic data was also not available for enough students to analyze.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.

Data not available

Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.

Data not available

Youth who did not obtain any new law violations during the program.





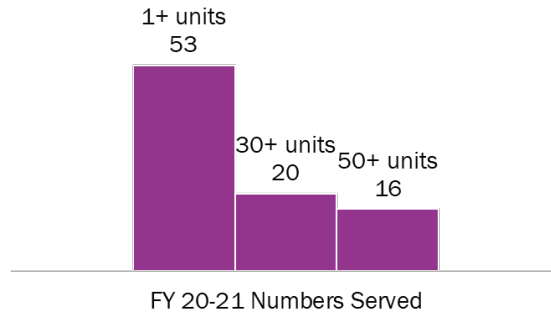
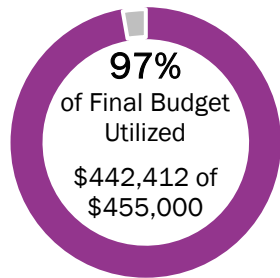
Community Reconstruction, Inc. w/ Alex Rebb as Fiscal Sponsor

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Community Reconstruction Inc. completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites to high-risk male youth in need of behavioral health supports.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality services. Client satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 65% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met** Council goals for performance measurements that were measurable. Due to low numbers served and measured, there was insufficient data for Youth Development competencies to be analyzed. Academic data was also not available for enough students to analyze.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



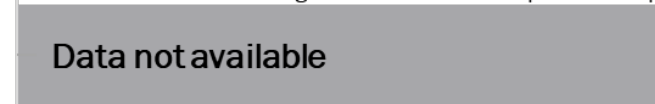
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



Youth who did not obtain any new law violations during the program.





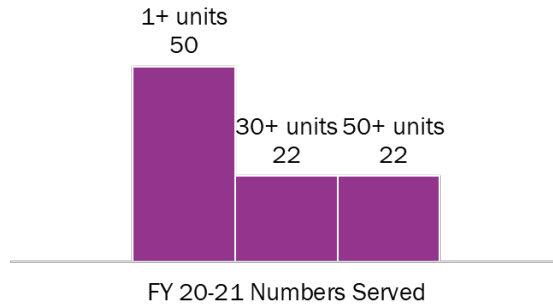
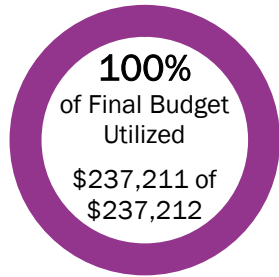
Crockett Foundation, Inc. with DeLuca Foundation Funding

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Crockett Foundation, Inc., completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

This site is experiencing enrollment challenges. As of October, the provider had enrolled 30% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for school attendance due to high rates of unexcused absences during virtual school, particularly for students with limited or inconsistent internet access.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



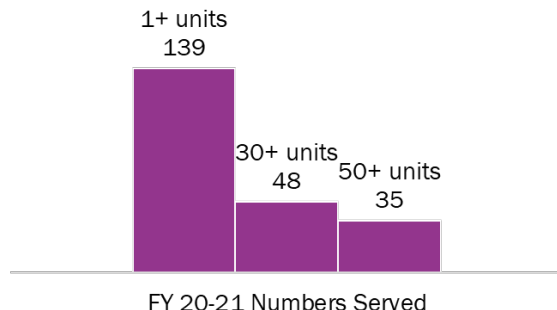
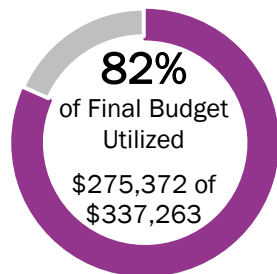
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Crockett Foundation, Inc., completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites and was expanded under the 2021 Youth FORCE RFP to include a third year-round BCPS site. The expansion site began services in September 2021, and therefore performance is too soon to measure.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 82% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



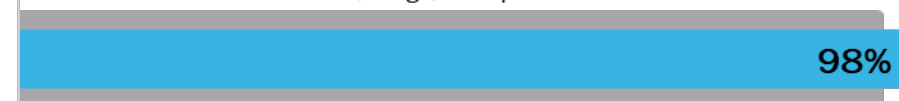
Provider met expectations.

Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for youth development due to relatively low numbers served and the COVID-19 pandemic's impact on youth wellbeing and social-emotional development.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



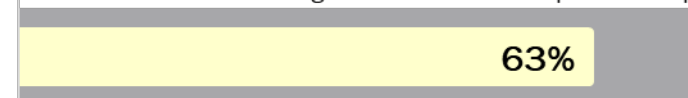
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



Youth who did not obtain any new law violations during the program.



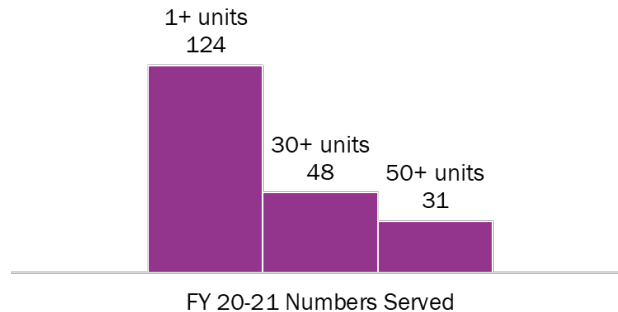
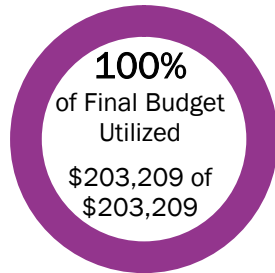


Firewall with DeLuca Foundation Funding

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Firewall Centers, Inc. completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site and was expanded to address a significant waitlist effective September 2021.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services. Technical assistance has been provided to improve the administration of the performance measurement tools.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 102% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for school attendance due to high rates of unexcused absences during virtual school. Due to low numbers measured, there was insufficient pre and post data for Youth Development competencies to be analyzed. Academic data was also not available for enough students to analyze.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



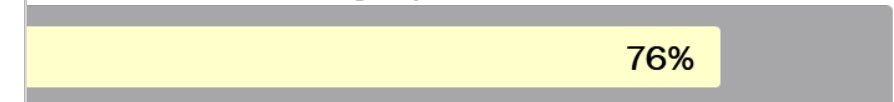
Youth who did not become pregnant or cause a pregnancy.



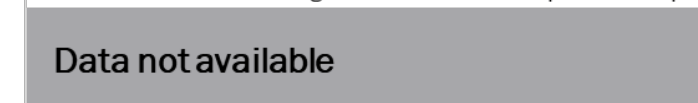
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



Youth who did not obtain any new law violations during the program.



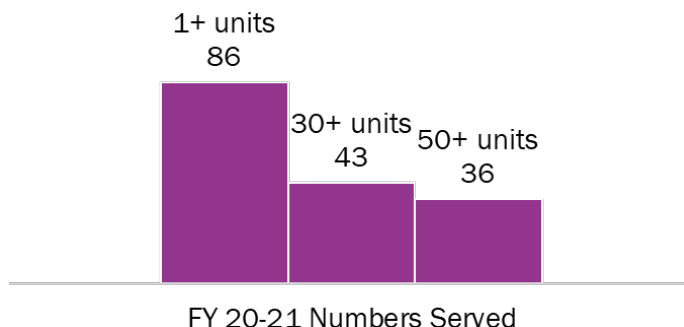
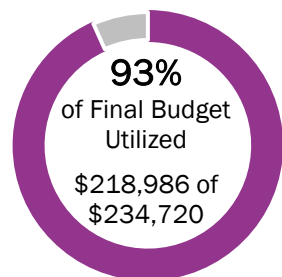


Firewall

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Firewall Centers completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services. Technical assistance has been provided to improve the administration of the performance measurement tools.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 108% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider met 4 of 6 Council goals for performance measurements. Provider did not meet the goal for school attendance due to high rates of unexcused absences during virtual school and did not meet the goal of youth development due to low numbers served and measured, as well as the COVID-19 pandemic's impact on youth wellbeing and social-emotional development.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



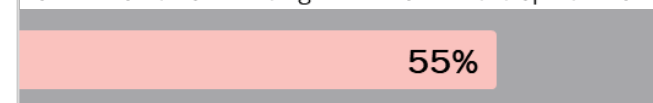
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



Youth who did not obtain any new law violations during the program.



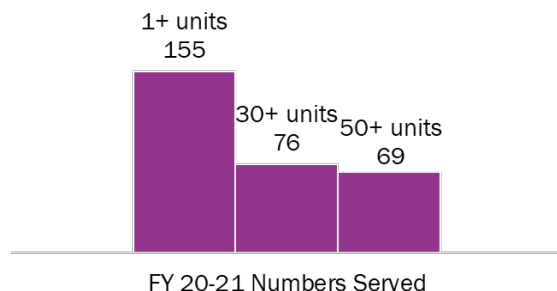
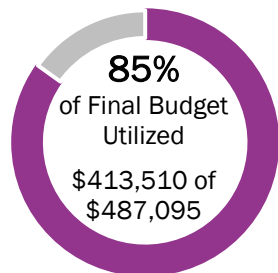


Helping Abused Neglected and Disadvantaged Youth, Inc. (HANDY)

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Helping Abused Neglected and Disadvantaged Youth, Inc., (HANDY) completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services. Technical assistance has been provided to improve the administration of the performance measurement tools.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 85% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

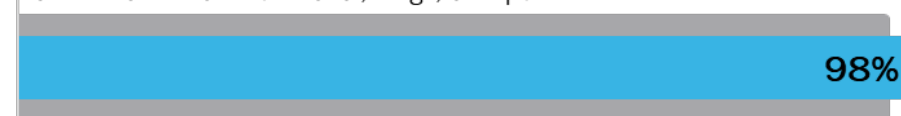
See below.

Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for youth development due to the COVID-19 pandemic's impact on youth wellbeing and social-emotional development.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



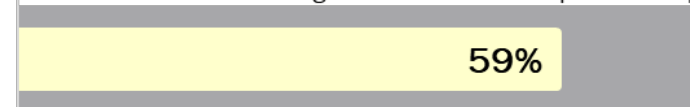
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



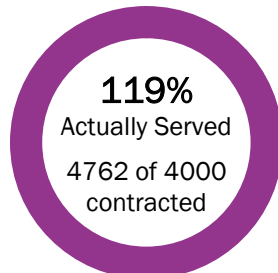
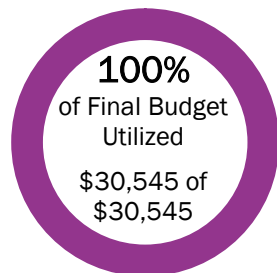
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Hanley Center Foundation, Inc. is in its final year of a 3-year leveraged partnership with a match from the Department of Children and Families' Prevention Partnership Grant, offering the Alcohol Literacy Challenge and the Active Parenting Program to Broward County students and their families with the goal of reducing underage drinking while promoting positive youth development and effective parenting.

Program review reflected high quality virtual services. The number of participants served was higher than the contracted amount because the virtual platform allowed for additional groups to be provided. The Active Parenting sessions were offered in English, Creole, and Spanish.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Participants who successfully completed a prevention program.



Sessions in which participants increased knowledge of alcohol use prevention.



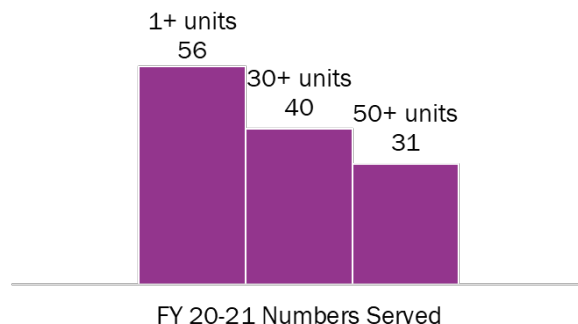
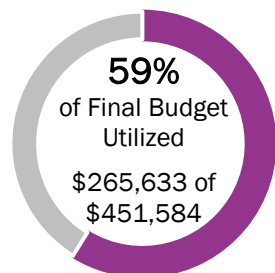


Harmony Development Center

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Harmony Development Center completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site and was expanded under the 2021 Youth FORCE RFP to include one year-round community site. The expansion site began services in September 2021, and therefore performance is too soon to measure.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, the BCPS summer academies, and site construction issues, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of SY 20/21. Due to school construction, the program moved their in-person services to Sunrise MS during the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

At the start of the school year, the program moved to Northeast HS. As of October, the provider had enrolled 30% of the contracted number to be served. The school construction is anticipated to be resolved by January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



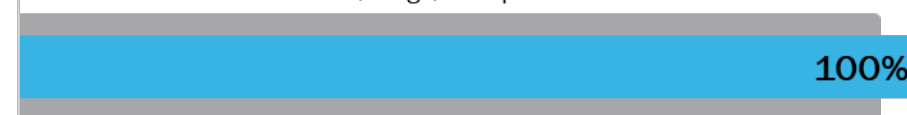
Provider met expectations.

Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for school attendance due to high rates of unexcused absences during virtual school, particularly for students with limited or inconsistent internet access.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



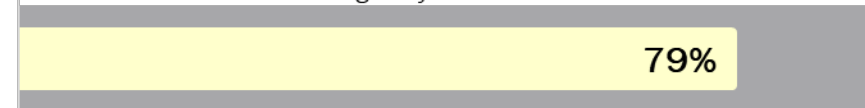
Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



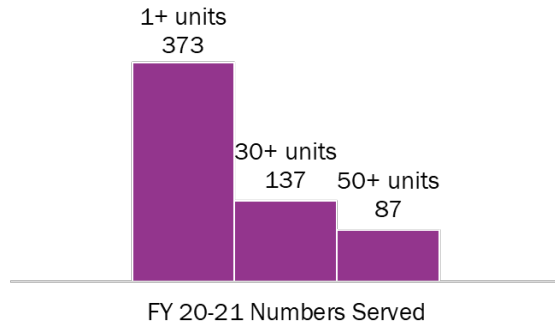
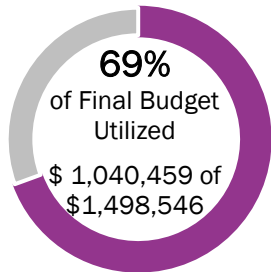
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Hispanic Unity of Florida completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at four year-round BCPS sites and was expanded at one site to address a significant waitlist effective September 2021.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services. Technical assistance has been provided to improve the administration of the performance measurement tools.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 80% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met** Council goals for performance measurements that were measurable. Due to low numbers measured, there was insufficient data for Youth Development competencies to be reported. Academic data was also not available for enough students to report.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.

99%

Youth who did not become pregnant or cause a pregnancy.

100%

Youth who were promoted to the next grade.

Data not available

Youth who attended school regularly.

86%

Youth who demonstrated gains in Youth Development competencies.

Data not available

Youth who did not obtain any new law violations during the program.

100%

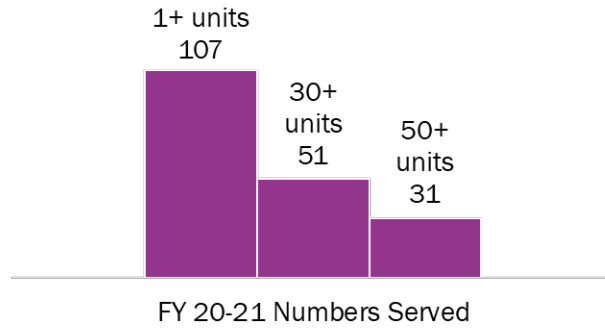
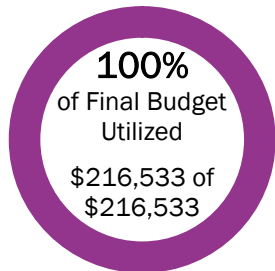


Memorial Healthcare System with DeLuca Foundation Funding

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Memorial Healthcare System completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS sites.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services. Technical assistance has been provided to improve the administration of the performance measurement tools.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 87% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for youth development due to difficulties properly administering the PYDI assessment and the COVID-19 pandemic's impact on youth wellbeing and social-emotional development.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



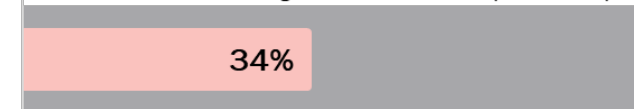
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



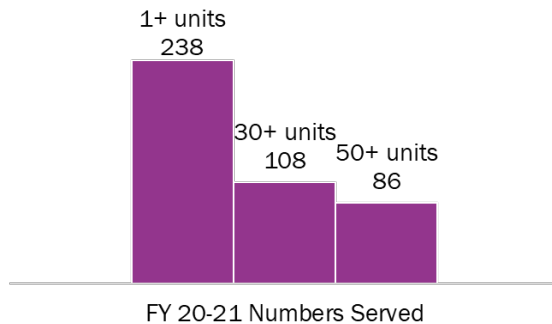
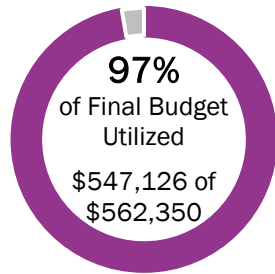
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Memorial Healthcare System completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at two year-round BCPS sites.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services. Technical assistance has been provided to improve the administration of the performance measurement tools.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 77% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider met 4 of 6 Council goals for performance measurements. Provider did not meet the goal for youth development due to difficulties properly administering the PYDI assessment and did not meet school attendance goal due to high rates of unexcused absences during virtual school.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.

97%

Youth who did not become pregnant or cause a pregnancy.

100%

Youth who were promoted to the next grade.

95%

Youth who attended school regularly.

81%

Youth who demonstrated gains in Youth Development competencies.

42%

Youth who did not obtain any new law violations during the program.

100%

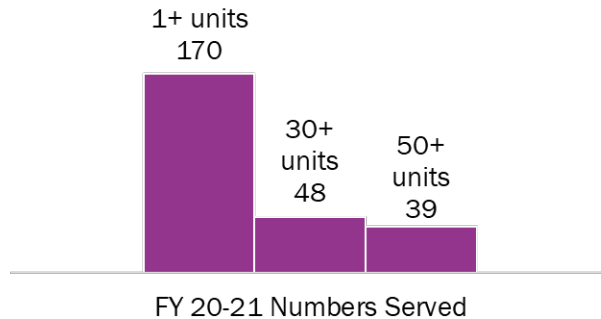
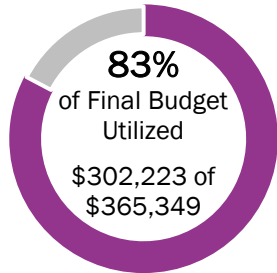


Opportunities Industrialization Center of South Florida (OIC)

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

OIC of South Florida completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site and was expanded under the 2021 Youth FORCE RFP to include a second year-round BCPS site. The expansion site began services in September 2021, and therefore performance is too soon to measure.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 97% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for school attendance due to high rates of unexcused absences during virtual school, particularly for students with limited or inconsistent internet access.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.



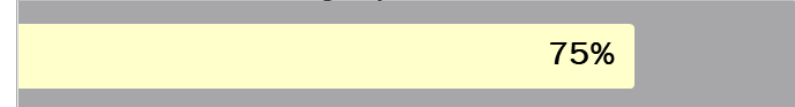
Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



Youth who did not obtain any new law violations during the program.



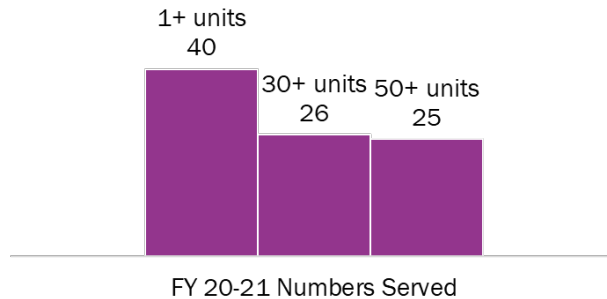
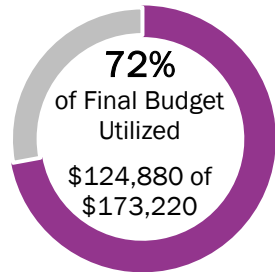


Our Children, Our Future w/Alexander Rebb as Fiscal Sponsor

Youth Development – Middle School Initiatives – Youth FORCE FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Our Children, Our Future (OCOF) completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school services at one year-round BCPS site to high-risk youth in need of behavioral health supports.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services. Technical assistance has been provided to improve the administration of the performance measurement tools.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 87% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for youth development due to difficulties properly administering the PYDI assessment in a virtual setting.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



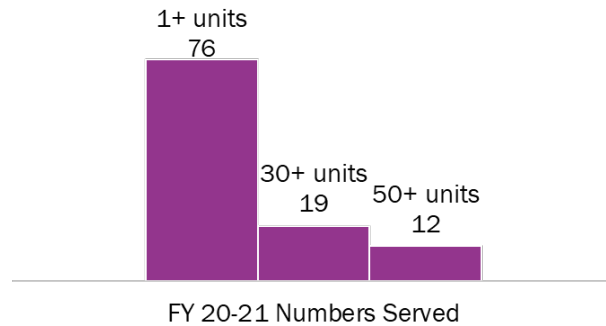
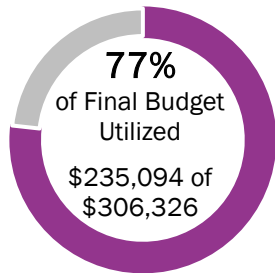
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Urban League of Broward County completed its first year providing services under the 2020 PYD RFP. The program provided out-of-school time services at one year-round BCPS sites and was expanded under the 2021 Youth FORCE RFP to include a second year-round BCPS site. The expansion site began services in September 2021, and therefore performance is too soon to measure.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 44% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **met 3 of 4** Council goals for performance measurements that were measurable. Provider did not meet school attendance goal due to low numbers served and measured and high rates of unexcused absences during virtual school. There was insufficient data to report for grade promotion and youth development.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



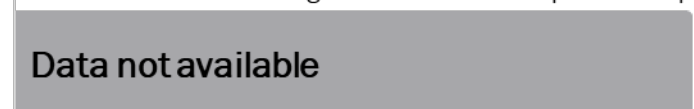
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



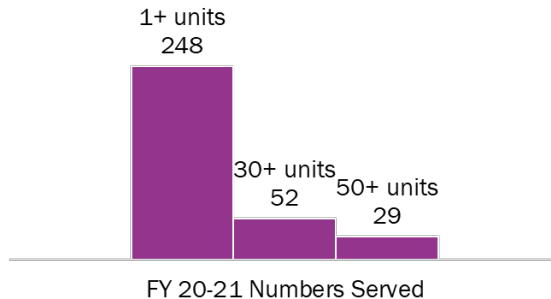
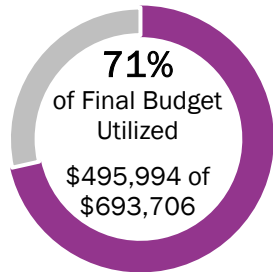
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

YMCA of South Florida, Inc. completed its first year providing services under the 2020 PYD RFP. The program provided out-of-school time services at three year-round BCPS site and was expanded under the 2021 Youth FORCE RFP to include a fourth year-round BCPS site. The expansion site began services in September 2021, and therefore performance is too soon to measure.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 50% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider met Council goals for performance measurements that were measurable. Due to low numbers measured, there was insufficient data for Youth Development competencies to be analyzed. Academic data was also not available for enough students to analyze.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.

Data not available

Youth who attended school regularly.



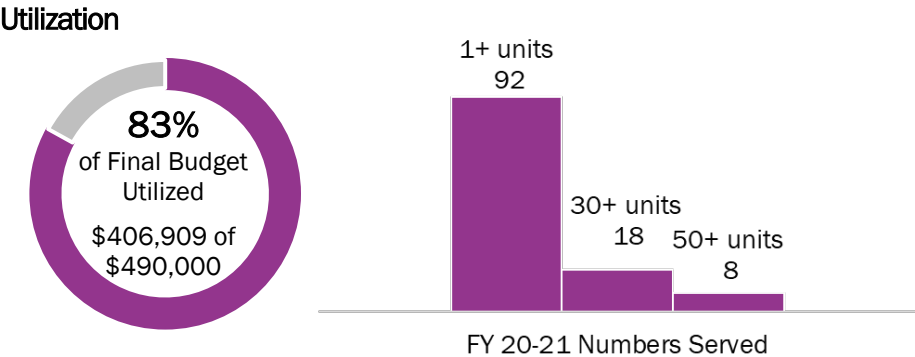
Youth who demonstrated gains in Youth Development competencies.

Data not available

Youth who did not obtain any new law violations during the program.



How Much Did We Do?



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒
No Findings.

Programmatic Performance ☒ ☒ ☒
Program is performing well.

Community Based Connections completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review and site visits reflected high quality services. Youth satisfaction surveys reflected satisfaction with the program.

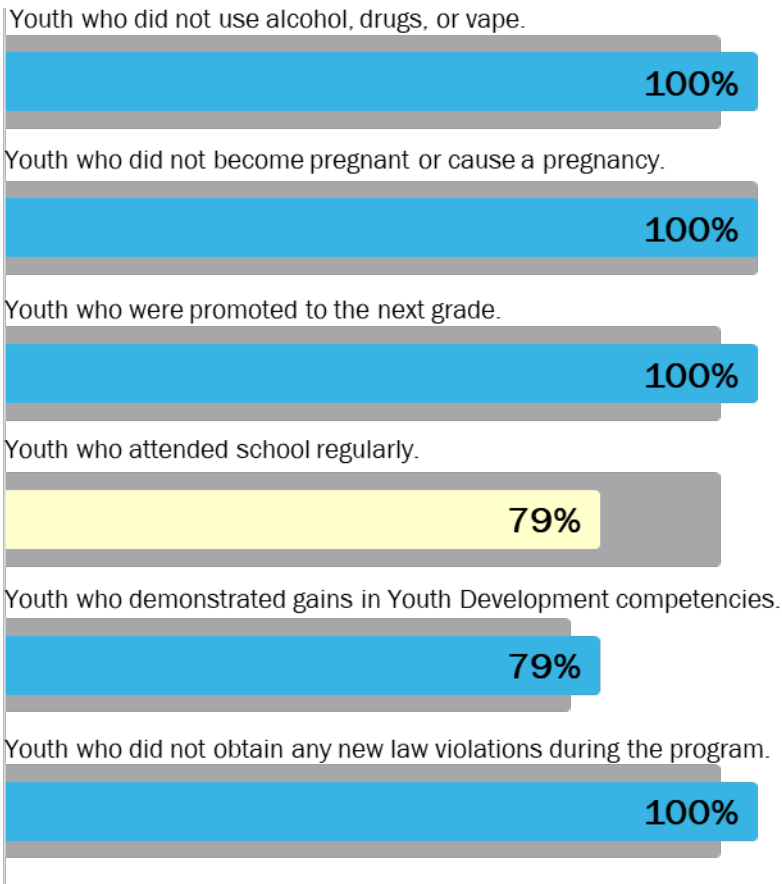
Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 79% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured 
Provider met expectations.

Outcome
Provider **met 5 of 6** Council goals for performance measurements. Provider did not meet the goal for school attendance due to high rates of unexcused absences during virtual school, particularly for students with limited or inconsistent internet access.

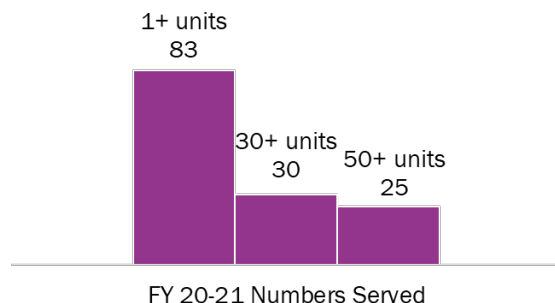
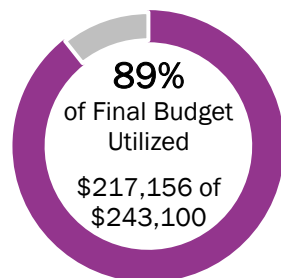
☐ Goal ☒ Measure





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Crockett Foundation completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 64% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met 4 of 5** Council goals for performance measurements that were measurable. Provider did not meet the goal for school attendance due to high rates of unexcused absences during virtual school, particularly for students with limited or inconsistent internet access. There was insufficient data to analyze for Youth Development competencies.

☐ Goal ☒ Measure

Youth who did not use alcohol, drugs, or vape.



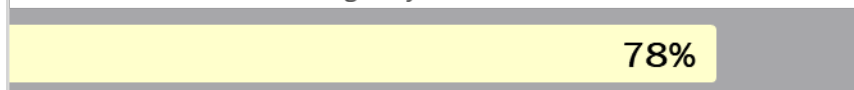
Youth who did not become pregnant or cause a pregnancy.



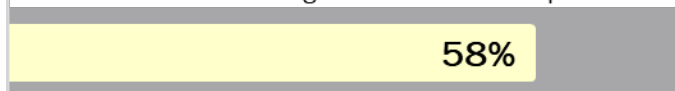
Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



Youth who did not obtain any new law violations during the program.



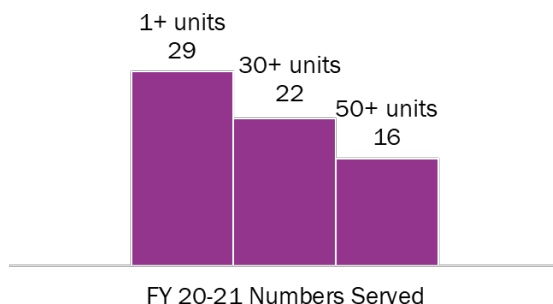
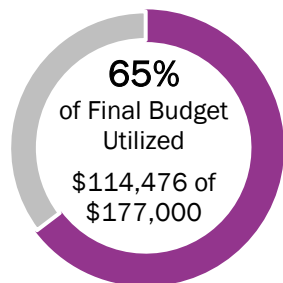


Harmony Development Center

Youth Development – Peace FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Harmony Development Center completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, the BCPS summer academies, and site construction issues, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. Due to school construction, the program moved their in-person services to Sunrise MS during the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

At the start of the school year, the program moved to Northeast HS. As of October, the provider had enrolled 40% of the contracted number to be served. The school construction is anticipated to be resolved by January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.



Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



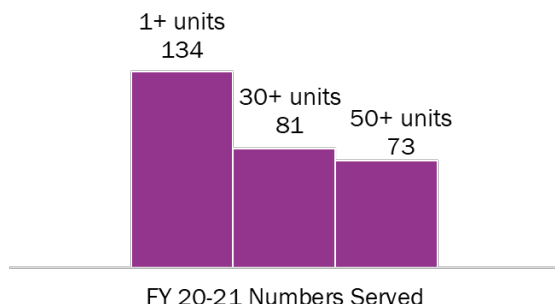
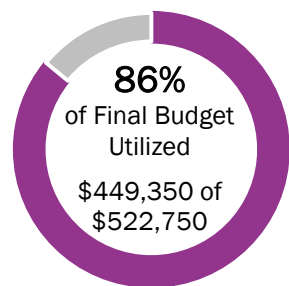
Youth who did not obtain any new law violations during the program.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Smith Community Mental Health Foundation & Smith Mental Health Associates, LLC completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at one year-round BCPS site, one year-round community site, and one school year only BCPS site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 50 days or more, which is normally the minimum number to be counted as served.

Virtual afterschool services continued throughout the entirety of the 20-21 school year. The program returned to in-person services in the summer. Program review reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Utilization was impacted by reduced transportation costs due to virtual services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 81% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

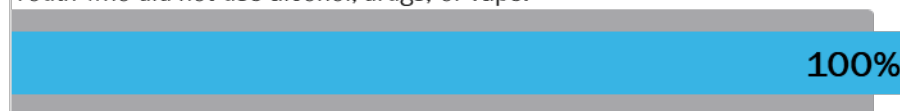
See below.

Outcome

Provider **met 4 of 5** Council goals for performance measurements that were measurable. Provider did not meet school attendance goal due to high rates of unexcused absences during virtual school. Academic data was also not available for enough students to report.

■ Goal ■ Measure

Youth who did not use alcohol, drugs, or vape.



Youth who did not become pregnant or cause a pregnancy.



Youth who were promoted to the next grade.

Data not available

Youth who attended school regularly.



Youth who demonstrated gains in Youth Development competencies.



Youth who did not obtain any new law violations during the program.





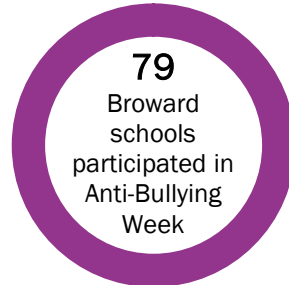
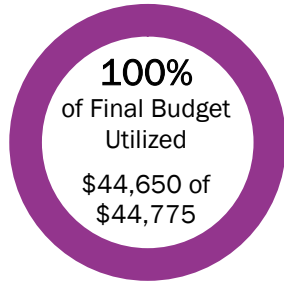
United Way of Broward County – Choose Peace Initiative

Youth Development – Middle School Initiatives - FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Choose Peace Stop Violence, a tri-party community collaborative program between the School District, the CSC and United Way, along with leveraged dollars from the Sheriff's Law Enforcement Trust Fund, completed its eleventh year of funding. The initiative provides violence prevention programming that is school and community based. The program activities educate and empower youth and their families to address bullying, affirm cultural differences, and make healthier, drug-free lifestyle choices. The Agents of Change peer-led clubs are formed under the leadership of students and supervised by a school-based facilitator with the support of the School District's Choose Peace Facilitator. These clubs operate in 14 middle schools and high schools and set the tone for cultural change and inspire and empower the student population to be compassionate leaders and role models for peace and kindness.

Program review reflected high quality virtual services. Virtual services continued throughout the entirety of the 20-21 school year. Program returned to in-person services at the start of the 21-22 school year.

Is Anybody Better Off?

Outcome

Provider **met** all performance outputs.

4,000 pieces of educational materials on youth violence, prevention, and bullying were distributed at school and community events.

60 youth participated in Agents of Change school-based programs.



High School Initiatives

Annual Performance FY 20/21*

GOAL

Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

RESULT

Young people successfully transition to adulthood.

HIGH SCHOOL INITIATIVES PROGRAMS

High School Initiatives

- CSC's LEAP High programs provide academic and personal enrichment services at 13 Title 1 high schools designed to help youth graduate on time. The programs provide tiered case management services to help youth graduate and achieve their post-secondary aspirations. Due to the increase in chronic absenteeism and students with 2 or more Fs, this area was expanded for the 21/22 school year to an additional 2 sites.
- Youth Leadership Initiatives provide opportunities for arts-based self-advocacy, legislative advocacy, work experience, and career exploration.
- Programming focusing on improving the post-secondary transition of high school graduates and G.E.D. earners by increasing awareness of meaningful career pathways and navigating college applications, including financial aid.

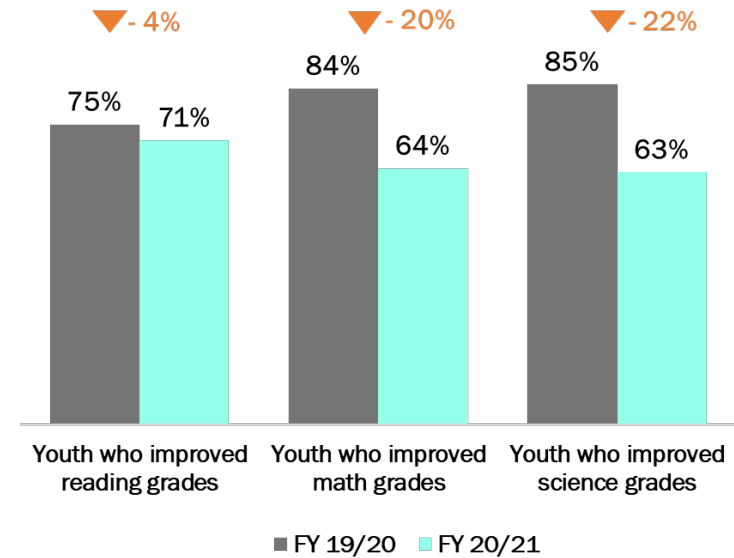
Summer Youth Employment Program (SYEP)

- The SYEP provides economically disadvantaged youth ages 16-18 the opportunity to gain employability skills and paid work experience.

* Due to the pandemic, High School providers had to modify their service delivery. These contracts were transitioned to cost reimbursement to preserve the integrity of the system. Under-utilization was typically due to staff vacancies which providers were directed to maintain until enrollment increased. Summer staff recruitment was impacted by the BCPS summer academies. A variety of challenges led to fewer children meeting the normal 32+ unit threshold to count as served. While summer enrollment improved, there was less time to meet the threshold.

DATA STORY

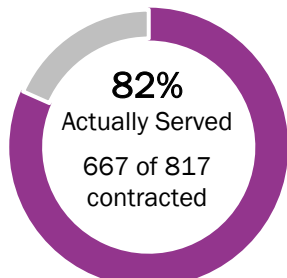
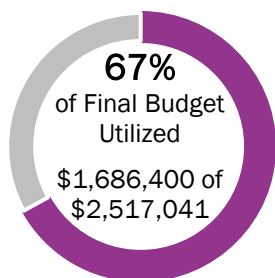
Fewer students in LEAP High programs **improved** their science, math, and reading grades in **FY 20/21** than in FY 19/20, likely a consequence of COVID-19 impacts on schools and fewer students being measured in FY 20/21.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

CareerSource Broward completed its 17th year of CSC funding for the Summer Youth Employment Program (SYEP). This collaborative summer work experience program provides paid employability skills training and employment opportunities for 16-18-year-olds at worksites across Broward County.

Program monitoring reflected a thorough intake and assessment process, informative orientations for staff and employers, quality pre-employment training for youth, an efficient job placement process, and meaningful 7-week summer work experiences. Both employer and youth surveys reflected a high level of satisfaction with the program.

Under-utilization and lower number served was due to youth finding higher paying jobs after they completed the screening and orientation process, youth leaving their jobs to complete required summer school, and youth needing to quarantine or job sites closing due to COVID-19.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth were satisfied with their work experience.



Employers indicated high satisfaction with the program support and youth employee(s).



Youth demonstrated proficiency in employability and job retention skills.



Youth successfully completed the program.



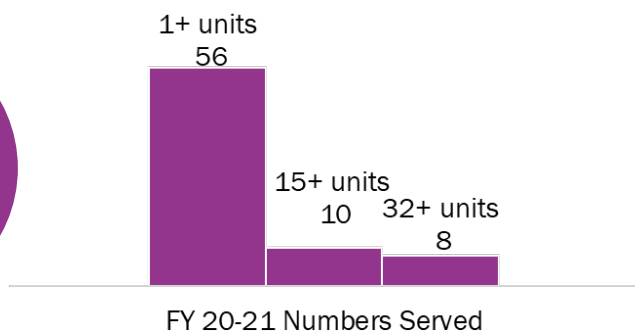
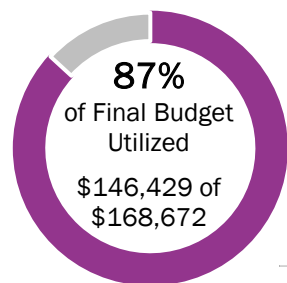


Firewall – LEAP High

Youth Development – High School Initiatives (General Population) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Firewall Centers, Inc., completed its first year providing services at one school site under the 2020 PYD RFP, and gained a new school site under the LEAP High 2021 expansion RFP. The expansion site began services in September 2021; therefore, performance is too soon to measure.

The provider offered virtual afterschool and summer services during SY 20/21. In-person services were not offered due to school construction. Youth returned to in-person programming in September 2021. Program review and site visit reflected high quality virtual services. Youth satisfaction surveys reflected high levels of satisfaction with program services.

This school only has 109 youth in grades 9-12 with 35 in 9th grade and 25 in 10th grade. The limited school enrollment coupled with virtual services impacted the providers ability to recruit the contracted number to be served.

Enrollment has improved since returning to in-person services in October with 74% of the contracted number to be served enrolled in the program.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth improved their science grade.



Youth improved their math grade.



Youth improved their reading grade.



Youth decreased external suspensions.



Youth attended school regularly.



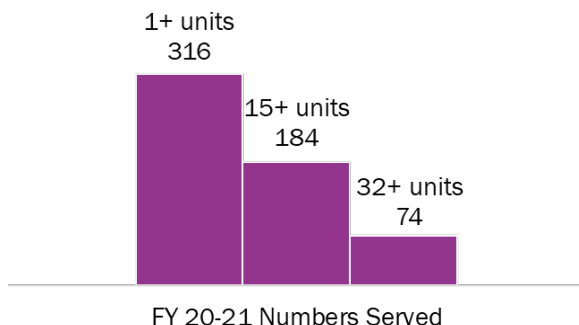
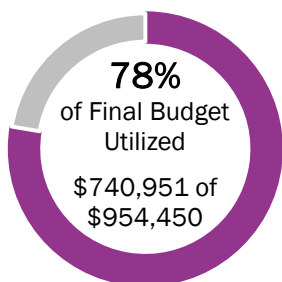


Hispanic Unity of Florida, Inc. – LEAP High

Youth Development – High School Initiatives (General Population) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Hispanic Unity of Broward, Inc. completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at three year-round BCPS sites.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns, and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 32 days or more, which is normally the minimum number to be counted as served.

The provider offered virtual afterschool services during SY 20/21 and began offering in-person services during summer 2021. Program review and site visits reflected high quality performance. Youth satisfaction surveys reflected high levels of satisfaction with program services.

As of October, the provider had enrolled 40% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met 4 of 6** Council goals for performance measurements. Provider did not meet goals for improving math grades and school attendance due to difficulties with this population attending virtual school.

☐ Goal ☒ Measure

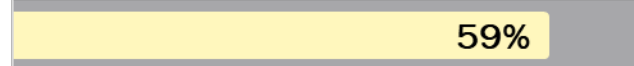
Youth enrolled in credit recovery achieved gains in focus subject.



Youth improved their science grade.



Youth improved their math grade.



Youth improved their reading grade.



Youth decreased external suspensions.



Youth attended school regularly.



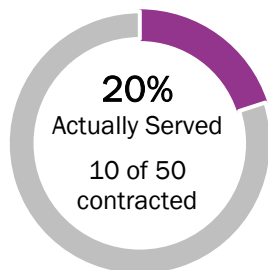
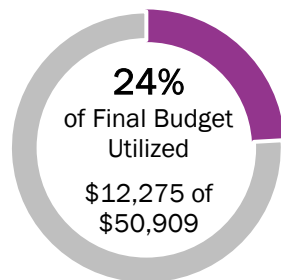


Motivational Edge

Youth Development – High School Initiatives (General Population) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Administrative monitoring had finding(s) that were addressed in a timely manner.

Programmatic Performance



Program is performing well.

Motivational Edge completed its third year providing services through a leverage partnership with the Center for Social Change. The program provides resiliency and trauma support through the arts including lyrical expression, guitar, dance, and musical/vocal groups to youth attending Deerfield Beach High School.

The program site visit reflected the delivery of essential virtual services for youth in a high-need community. Youth satisfaction surveys reflected a high level of satisfaction with the services received.

The program had difficulty recruiting and engaging youth virtually due to the pandemic, resulting in lower utilization and numbers served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider **did not meet** expectations.



Outcome

Provider did not submit data for performance measurements.

☐ Measure

Youth reported overall satisfaction with the program.

Data not available

Youth reported they would recommend the program to friends.

Data not available

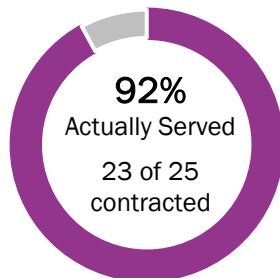
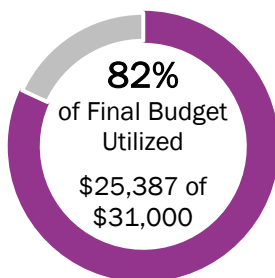
Youth reported program staff treated them with respect.

Data not available



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Too soon to monitor.

Programmatic Performance



Too soon to monitor.

The Museum of Discovery and Science completed its first summer of the Everglades EcoExplorers program under a leverage contract executed in June 2021. The program provides summer, after school, and weekend environmental education and workforce development training to youth in grades 10-12 at participating high schools who have a minimum GPA of 3.0 and a teacher recommendation.

In-person summer services included a museum orientation, an exhibit floor and behind-the-scenes training, employability skills training, and two Everglades field experiences.

Utilization and numbers served were impacted by the pandemic.

Is Anybody Better Off?

Data Integrity & Fully Measured

See below.

Outcome

Provider **did not have sufficient data** to report as of this report. This program began in Summer 2021 and has not yet closed out any served participants to capture post assessment data for analysis.

■ Goal ■ Measure

Youth increased knowledge of science concepts.

Too soon to measure

Youth demonstrated proficiency in employment and job retention skills.

Too soon to measure

Youth reported satisfaction with program experience.

Too soon to measure



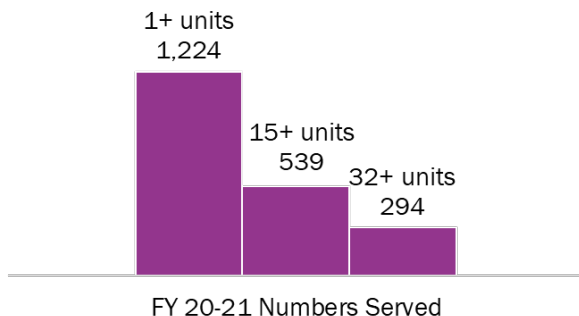
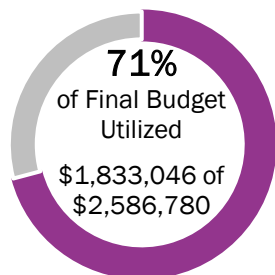
YMCA of South Florida – LEAP High

Youth Development – High School Initiatives (General Population) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

YMCA of South Florida, Inc. completed its first year providing services under the 2020 PYD RFP. The program provides out-of-school time services at nine year-round BCPS sites.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns and the BCPS summer academies, it was extremely difficult to recruit and engage youth. This resulted in substantially fewer youth participating in the program 32 days or more, which is normally the minimum number to be counted as served.

The provider offered virtual afterschool services during SY 20/21 and began offering in-person services during summer 2021. Program review and site visits reflected high quality performance. Youth satisfaction surveys reflected high levels of satisfaction with program services.

Enrollment has improved since returning to in-person services in the summer, and as of October, the provider had enrolled 83% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider met 5 of 6 Council goals for performance measurements. Provider did not meet goal for school attendance due to difficulties with this population attending virtual school.

■ Goal ■ Measure

Youth enrolled in credit recovery achieved gains in focus subject.



Youth improved their science grade.



Youth improved their math grade.



Youth improved their reading grade.



Youth decreased external suspensions.



Youth attended school regularly.





GOAL

Strengthen the continuum of care for children and youth with special needs.

RESULT

Young people successfully transition to adulthood.

SPECIAL NEEDS (STEP) PROGRAMS

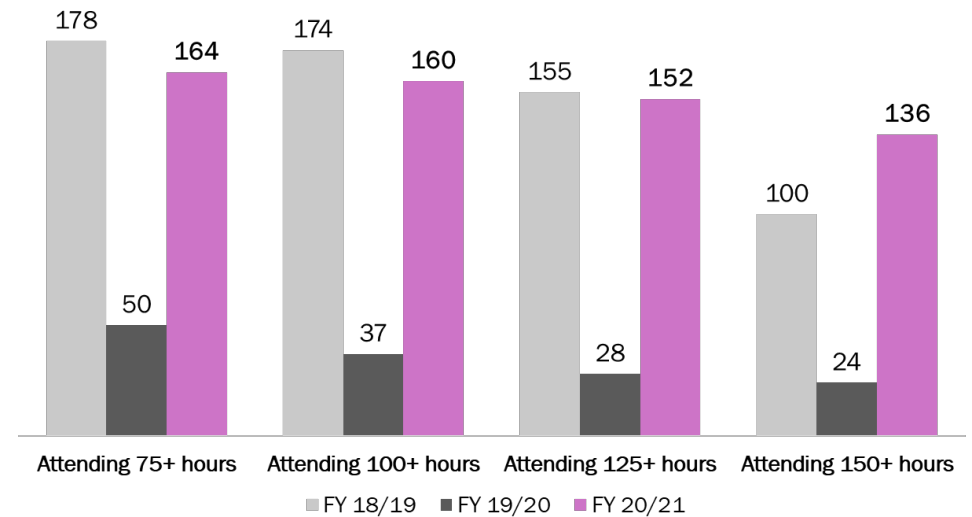
STEP

- The Council funds leading-edge initiatives to prepare teens with disabilities for independence after completing school.
- Programs operate after school and during summer, focusing on independent living skills with career exploration activities and social skills development.
- Programs offer paid summer employment opportunities for youth, supported by on-site professional job coaches.

* Due to the ongoing COVID-19 pandemic, STEP providers continued to provide virtual or hybrid services during FY 20/21. As a result, numbers served, utilization, and performance measures were impacted. Additionally, a new assessment was utilized to measure outcomes this year based on extensive feedback from providers following the most recent procurement. Outcome attainment was lower than prior years due to the use of a new tool, provision of services and administering the tool virtually, and the tool measuring competencies more rigorously. Council goals will be adjusted for next year to reflect this year's baseline data.

DATA STORY

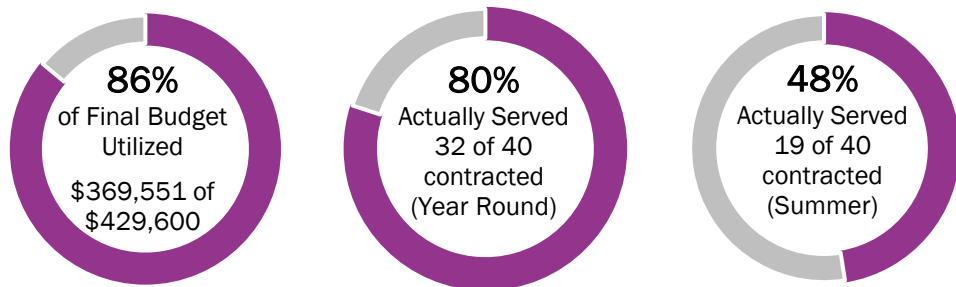
The number of youth who attended 150 hours or more of supported summer employment in FY 20/21 exceeded pre-pandemic levels. FY 19/20 summer engagement was low due to all of the employment opportunities being virtual during the pandemic.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Arc Broward completed its first year providing services under the 2020 PYD RFP. The program provides positive youth development programming and supported employment services at two BCPS sites, one private school, and one community site.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns and the BCPS summer academies, it was extremely difficult to recruit youth. This resulted in substantially fewer youth participating in the program a minimum of 30 days during the school year and a minimum of 125 hours of employment over the summer, which is normally the minimum amount to be counted as served.

The provider offered virtual afterschool services and hybrid summer services. Some youth were employed at community sites and some youth engaged in virtual employment opportunities facilitated by the provider. Program review reflected high quality virtual services. Youth satisfaction surveys reflected exceptional levels of satisfaction with program services. Provider received technical assistance for new assessment tool.

As of October, the provider had enrolled 83% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

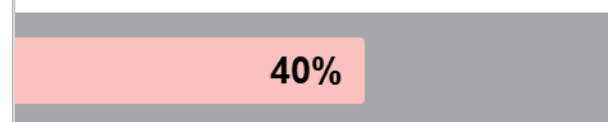
Provider met **1 of 3** Council goals for performance measurements that were measurable. A new and more robust assessment was implemented this year to measure performance but was impacted by the virtual administration. As this is the first year of programming, employment 6 months post program is too soon to measure.

■ Goal ■ Measure

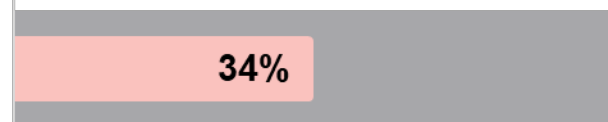
Youth acquired measurable skills in Daily Living Activities.



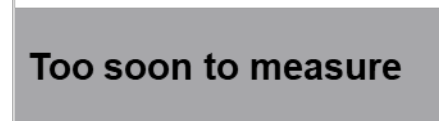
Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



Youth who are employed or pursuing post-secondary education 6 months post program completion.



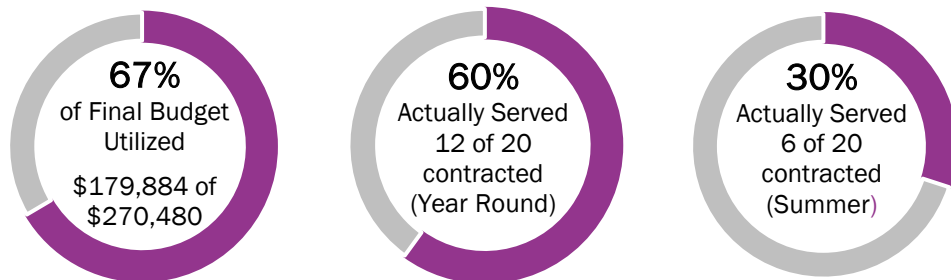


Center for Hearing and Communication w/KID, Inc. as Fiscal Sponsor

Special Needs – Supported Training & Employment Program (STEP) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The Center for Hearing and Communication completed its first year providing services under the 2020 PYD RFP with KID, Inc. as the Fiscal Sponsor. The program provides positive youth development programming at one BCPS site during the school year and community-based supported employment during the summer.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns and the BCPS summer academies, it was extremely difficult to recruit youth. This resulted in substantially fewer youth participating in the program a minimum of 30 days during the school year and a minimum of 125 hours of employment over the summer, which is normally the minimum amount to be counted as served.

The provider offered virtual afterschool services and hybrid summer services. Some youth were employed at community sites and some youth engaged in virtual employment opportunities facilitated by the provider. Program review reflected high quality virtual services. Youth satisfaction surveys reflected exceptional levels of satisfaction with program services. Provider received technical assistance for new assessment tool.

As of October, the provider had enrolled 65% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

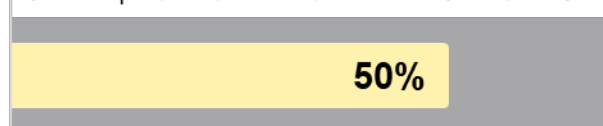
Provider met **1 of 3** Council goals for performance measurements that were measurable. A new and more robust assessment was implemented this year to measure performance but was impacted by the virtual administration. As this is the first year of programming, employment 6 months post program is too soon to measure.

■ Goal ■ Measure

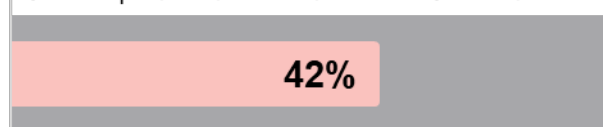
Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



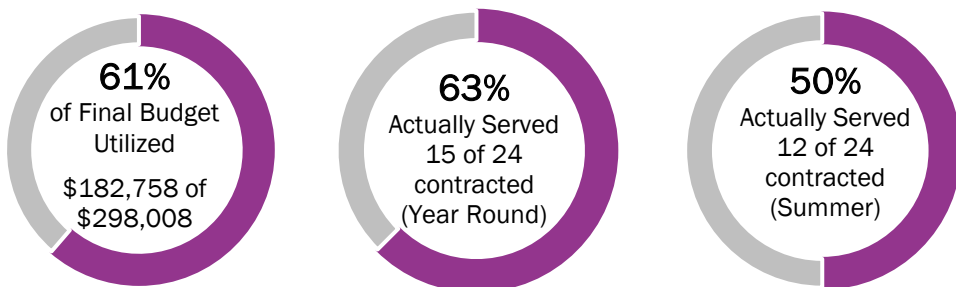
Youth who are employed or pursuing post-secondary education 6 months post program completion.

Too soon to measure



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Smith Community Mental Health Foundation & Smith Mental Health Associates, LLC completed its first year providing services under the 2020 PYD RFP. The program provides positive youth development programming at two BCPS sites during the school year and community-based supported employment during the summer.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns and the BCPS summer academies, it was extremely difficult to recruit youth. This resulted in substantially fewer youth participating in the program a minimum of 30 days during the school year and a minimum of 125 hours of employment over the summer, which is normally the minimum amount to be counted as served.

The provider offered virtual afterschool services and hybrid summer services. Some youth were employed at community sites and some youth engaged in virtual employment opportunities facilitated by the provider. Program review reflected high quality virtual services. Youth satisfaction surveys reflected exceptional levels of satisfaction with program services. Provider received technical assistance for new assessment tool.

As of October, the provider had enrolled 67% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider met **1 of 3** Council goals for performance measurements that were measurable. A new and more robust assessment was implemented this year to measure performance but was impacted by the virtual administration. As this is the first year of programming, employment 6 months post program is too soon to measure.

■ Goal ■ Measure

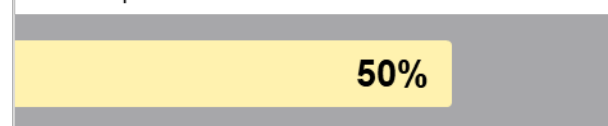
Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



Youth who are employed or pursuing post-secondary education 6 months post program completion.

Too soon to measure



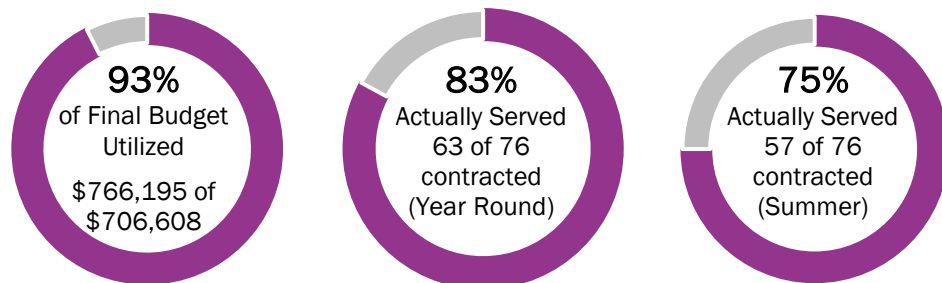
United Community Options of Broward, Palm Beach and Mid Coast Counties (UCO)

Special Needs – Supported Training & Employment Program (STEP) FY 19/20



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

United Community Options (UCO) completed its first year providing services under the 2020 PYD RFP. The program provides positive youth development programming at eight BCPS sites during the school year and community-based supported employment during the summer.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns and the BCPS summer academies, it was difficult to recruit youth. This resulted in fewer youth participating in the program a minimum of 30 days during the school year and a minimum of 125 hours of employment over the summer, which is normally the minimum amount to be counted as served.

The provider offered virtual afterschool services and hybrid summer services. Some youth were employed at community sites and some youth engaged in virtual employment opportunities facilitated by the provider. Program review reflected high quality virtual services. Youth satisfaction surveys reflected exceptional levels of satisfaction with program services.

As of October, the provider had enrolled 80% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



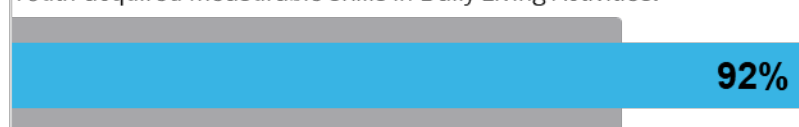
Provider met expectations.

Outcome

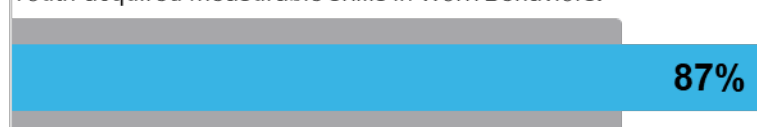
Provider **met** all Council goals for performance measurements that were measurable. As this is the first year of programming, employment 6 months post program is too soon to measure.

■ Goal ■ Measure

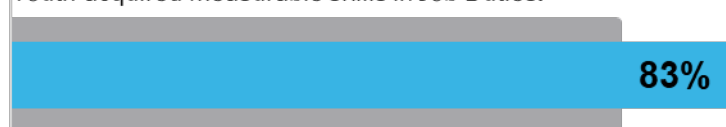
Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



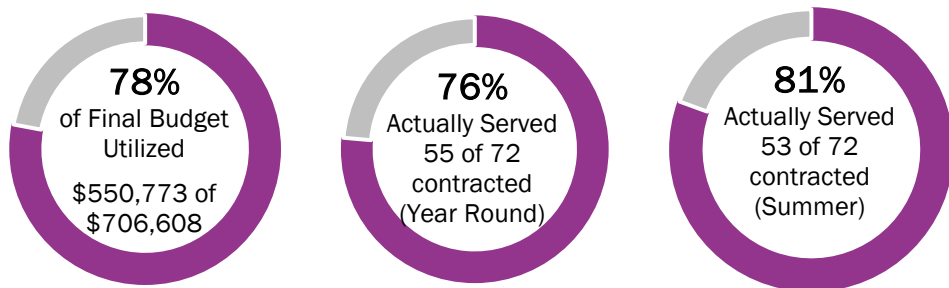
Youth who are employed or pursuing post-secondary education 6 months post program completion.

Too soon to measure



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The YMCA completed its first year providing services under the 2020 PYD RFP. The program provides positive youth development programming at three BCPS sites and one Charter school site during the school year and community-based supported employment during the summer.

Due to the delayed and staggered reopening of in-person school, COVID-19 health concerns and the BCPS summer academies, it was difficult to recruit youth. This resulted in fewer youth participating in the program a minimum of 30 days during the school year and a minimum of 125 hours of employment over the summer, which is normally the minimum amount to be counted as served.

The provider offered virtual afterschool services and hybrid summer services. Some youth were employed at community sites and some youth engaged in virtual employment opportunities facilitated by the provider. Program review reflected high quality virtual services. Youth satisfaction surveys reflected exceptional levels of satisfaction with program services.

As of October, the provider had enrolled 75% of the contracted number to be served.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements that were measurable. As this is the first year of programming, employment 6 months post program is too soon to measure.

■ Goal ■ Measure

Youth acquired measurable skills in Daily Living Activities.



Youth acquired measurable skills in Work Behaviors.



Youth acquired measurable skills in Job Duties.



Youth who are employed or pursuing post-secondary education 6 months post program completion.

Too soon to measure



Healthy Youth Transitions & Independent Living

Annual Performance FY 20/21*

GOAL

Improve life outcomes for dependent, delinquent, crossover, LGBTQ and disconnected youth transitioning to adulthood, with a special focus on youth in foster care and/or other non-traditional living arrangements.

RESULT

Young people successfully transition to adulthood.

HEALTHY YOUTH TRANSITIONS PROGRAMS

Healthy Youth Transition (HYT)

- Provides life coaching, independent living skills training, vocational exploration and training, mentoring, case management, trauma-informed therapy and other supportive services using the Transitional Independent Process (TIP) model.
- Since 2004, a partnership with The Jim Moran Foundation has added \$590K annually to support HYT.

Fort Lauderdale Independent Training & Education Center (FLITE)

- A community collaborative providing coordination, resources, and direct services to the Independent Living population in Broward County.
- A platform for Transitioning to Independent Living (TIL) youth and supportive system professionals to co-identify and co-create solutions to improve Broward's Child Welfare System and outcomes for TIL youth.

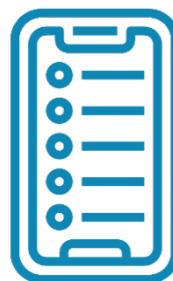
Youth Internships & Career Exploration

- Provides paid internships and career exploration for youth ages 16 to 22 who are aging out of foster care and youth who identify as LGBTQ in Broward County.

- * Despite the ongoing COVID-19 pandemic, the HYT providers were able to deliver quality virtual and hybrid services. For some programs, the numbers served and utilization were impacted as reflected on the individual program pages. The outcomes were analyzed consistent with a typical year.

DATA STORIES

The **Employability Skills Survey** assesses young people's knowledge of the workplace.



In FY 20/21, across all HYT programs, **87%** of young people **met council goals** for performance on the survey.

In fact, **20%** of young people had **high enough scores** to excuse them from survey assessment in future data collection cycles.

78% of youth in HYT reported that they are in **school or post-secondary training**.



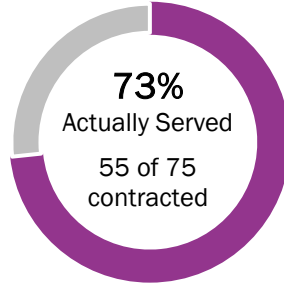
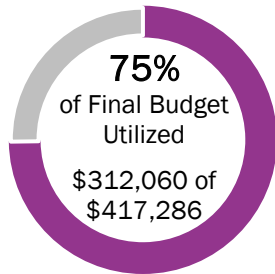
20% of young people reported they **both work and go to school**.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Camelot Community Care completed its first year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, case management, and counseling services with youth who are transitioning out of the child welfare system with special behavioral health conditions.

The program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The program had difficulty recruiting and engaging youth virtually due to the pandemic, resulting in lower utilization and numbers served in this unit based contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





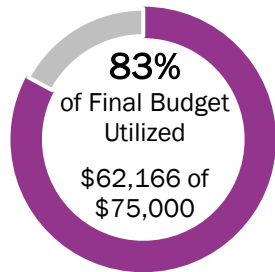
Fort Lauderdale Independence Training & Employment Center, Inc. (FLITE)

Child Welfare System Youth Organizing Pilot Program FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Fort Lauderdale Independence Training & Employment Center (FLITE Center), Child Welfare System Youth Organizing Pilot (CWSYOP) program is in its first year. The CWSYOP provides a framework for youth Transitioning to Independent Living (TIL Youth) and supportive system professionals to co-identify and co-create solutions that improve Broward's Child Welfare System and outcomes for TIL Youth. The CWSYOP program teaches TIL Youth community organizing and advocacy skills, so they can be authentically engaged in the governance of Broward's Child Welfare System.

As a pilot initiative, the first year required significant relationship building to foster authentic engagement. The program review reflected high quality in-person and virtual collaboration. The structured interviews revealed that both TIL youth and supportive system professionals affirm equitable relationships have been built and the partnership is implementing the co-constructed system improvements.

Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth improved organizing and leadership competencies.



Youth satisfied with YSO trainings and events.



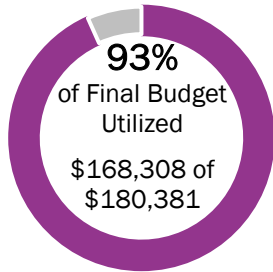


Fort Lauderdale Independence Training & Employment Center, Inc. (FLITE)

Independent Living FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

In 2014, the Council approved community collaborative funding for FLITE Center in collaboration with the Community Foundation, The Jim Moran Foundation, United Way, and CareerSource to provide coordination, resources, and direct services to the Transitional Independent Living (TIL) population in Broward County. FLITE Center serves as a One-Stop Resource Center that serves TIL youth with individualized services based on their needs, including connections to housing and employment opportunities, referrals to community resources, access to benefits, and educational assistance with GED preparation and post-secondary training.

The program review reflected that FLITE Center provided essential services to TIL, reflecting its status as the hub for TIL services, TIL youth, and life coaches. The agency has continued to provide hybrid services throughout the COVID-19 crisis, raising funds from a variety of sources to provide assistance with basic needs. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Because this is blended funding, the number of youth served reflects work done through all of the funding partners.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth served in the College Boost Program that made learning/educational gains.



Youth served by the housing coordinator secured housing.



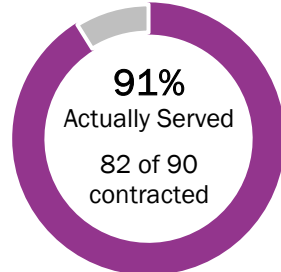
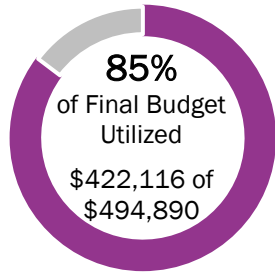


Gulf Coast Jewish Family and Community Services, Inc.

Independent Living – Healthy Youth Transitions (HYT) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Gulf Coast Jewish Family and Community Services completed its first year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to offer meaningful life coaching, case management, and counseling services with youth transitioning out of the child welfare system.

The program review reflected high-quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was low due to staff vacancies in this cost reimbursement contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



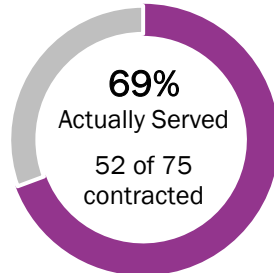
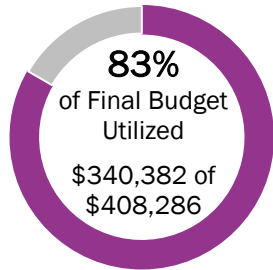


Harmony Development Center

Independent Living – Healthy Youth Transitions (HYT) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Harmony completed its first year as a new provider under the 2020 Healthy Youth Transition RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those in middle and high school throughout Broward County with delinquency involvement.

The program review reflected high quality virtual service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and numbers served were lower than expected due to slow start up, initial staff vacancies, and overall lower referrals during the pandemic. This was a cost reimbursement contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations (<18yrs) or any new felony law violations (>=18yrs).



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



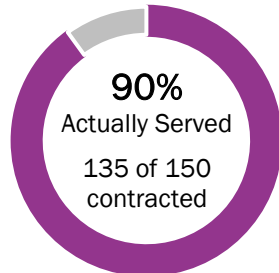
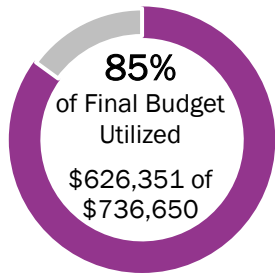


Helping Abused, Neglected and Disadvantaged Youth, Inc. (HANDY)

Independent Living – Healthy Youth Transitions (HYT) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Helping Abused, Neglected and Disadvantaged Youth (HANDY) completed its first year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

The program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was low due to staff vacancies in this cost reimbursement contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.



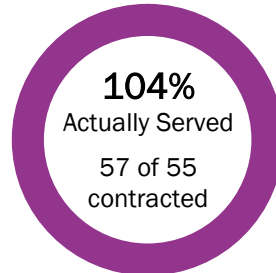
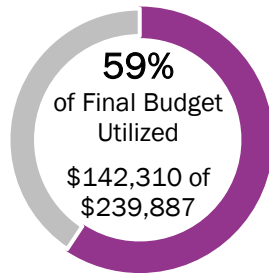


Henderson Behavioral Health – Wilson Gardens Project

Independent Living – Healthy Youth Transitions (HYT) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is receiving technical assistance.

Henderson Behavioral Health completed its first year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) model to provide meaningful life coaching, counseling, and supported housing to youth with complex behavioral health needs aging out of the child welfare system.

The program review reflected quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization was low and the number of youth served was high because of youth retention issues, which were due in part to staff vacancies in this unit-based contract. Ongoing technical assistance has been provided.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Housing Opportunities, Mortgage Assistance, & Effective Neighborhood Solutions (H.O.M.E.S., Inc.) completed its sixth year of this community collaborative with The Jim Moran Foundation. The Jim Moran Foundation funds housing for Transitional Independent Living (TIL) youth and CSC funds internships for TIL youth.

The program review reflected excellent hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services. This is a cost reimbursement contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth successfully completed internship.



Youth demonstrated proficiency or improvement in employability and job retention skills.



Sites that indicated satisfaction with program support and youth intern(s).



Youth who were employed upon internship completion.





Memorial Healthcare System

Independent Living – Healthy Youth Transitions (HYT) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its first year of operation under the 2020 Health Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and counseling services to youth transitioning out of the child welfare system and those living in both formal and informal relative care settings.

The program review reflected high-quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth served was lower than the contracted amount due to youth having more complex needs and the provider offering more intensive services to support them through the pandemic. This is a unit-based contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



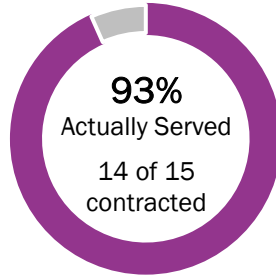
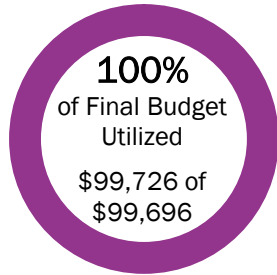
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Museum of Science and Discovery completed its fourth year as a leverage contract. EMPYRE is a year-round youth internship program that allows formal and informal foster care youth and LGBTQ young adults between the ages of 16-22 the opportunity to participate in employability skills training and work experience.

The program review reflected the delivery of high quality virtual and in-person services. Youth satisfaction surveys reflected a high level of satisfaction with services received. This is a unit-based contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth found employment after the internship.



Youth demonstrated proficiency in employability and job retention skills.



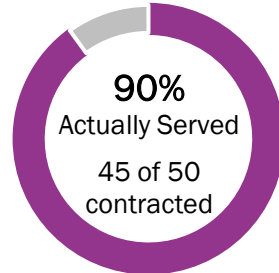
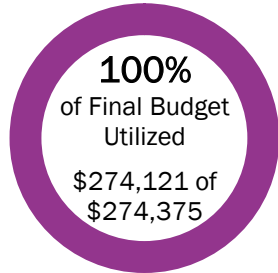


PACE Center for Girls

Independent Living – Healthy Youth Transitions (HYT) FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

PACE Center for Girls completed its first year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide gender-responsive life coaching, case management, and counseling services to middle and high school aged girls throughout Broward County with delinquency involvement, transitioning out of the child welfare system and those living in both formal and informal relative care settings.

The program review reflected high-quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth served was lower than the contracted amount due to youth having more complex needs and the provider offering more intensive services to support them through the pandemic. This is a cost reimbursement contract.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



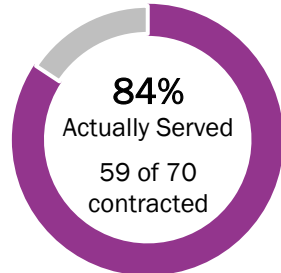
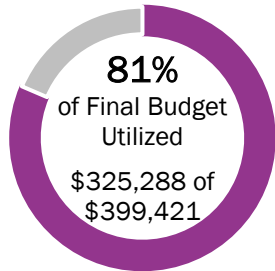
Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

SunServe completed its first year of operation under the 2020 Healthy Youth Transitions RFP. The program utilizes the Transition to Independence Process (TIP) to provide meaningful life coaching, case management, and therapeutic services to middle and high school aged youth who identify as Lesbian, Gay, Bi-Sexual, Transgender and Questioning (LGBTQ).

The program review reflected high quality hybrid service delivery. Youth satisfaction surveys reflected a high level of satisfaction with services received.

Utilization and numbers served were lower than expected due to lower referrals during the pandemic, coupled with staff vacancies in this cost reimbursement contract.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth aged 15-19 who did not become pregnant or cause a pregnancy.



Youth who did not obtain any new law violations if under 18 y/o or any new felony law violations if 18 y/o or older.



Youth who demonstrated proficiency or improvement in employability and job retention skills.



Youth who made progress in school or post-secondary education, graduated or obtained a GED, and/or maintained employment.





Delinquency Diversion

Annual Performance FY 20/21*

GOAL

Reduce the recidivism rate of youth offenders and prevent the escalation of crime.

RESULT

Young people successfully transition to adulthood.

DELINQUENCY DIVERSION PROGRAMS

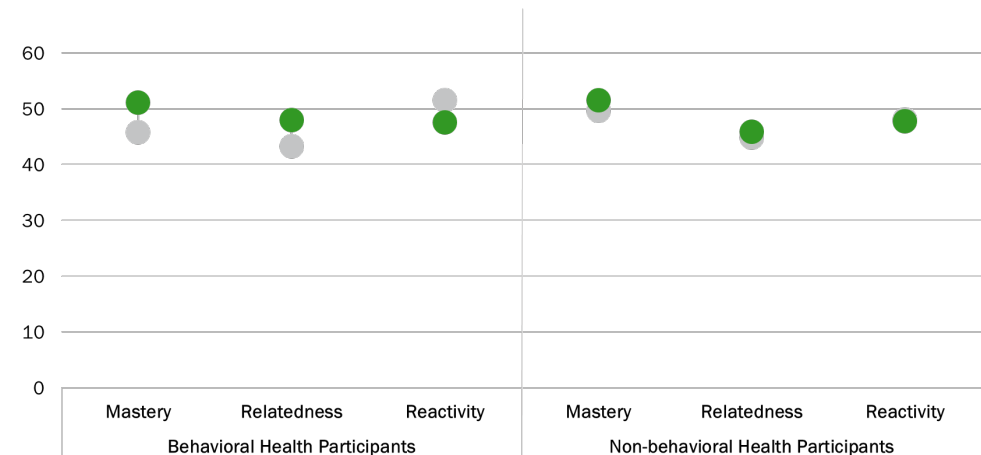
New Delinquency Alternatives for Youth (New DAY)

- Provide structured diversion interventions for youth with eligible offenses using a restorative-justice lens.
- Referred by the State Attorney's Office (S.A.O.), Broward County Office of Justice Services, law enforcement, or Broward County Public Schools.

* Despite the ongoing COVID-19 pandemic, the New DAY providers were able to deliver quality virtual and hybrid services. A reduction in referrals from all referring entities led to lower numbers served and utilization and is reflected on the individual program pages. The outcomes were analyzed consistent with a typical year.

DATA STORY

As a group, over FY 19-20 and FY 20-21, youth in New DAY **Behavioral Health** programs showed **improvements** in domain scores of **resiliency (mastery and relatedness)** and **vulnerability (reactivity)** during program participation. Youth in the non-behavioral health programs did not show as much change overall. (Domain scores represent aggregate group means.)



Mastery assesses optimism, self-efficacy, and adaptability. **Relatedness** assesses trust, comfort, and support. Improvement is shown by a higher score pre to post (+/ ↑).

Reactivity assesses emotional sensitivity and recovery. Improvement is shown by a lower score pre to post (+/ ↓).



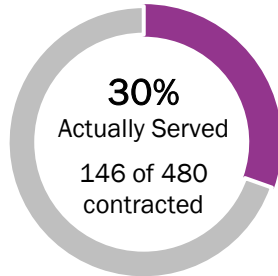
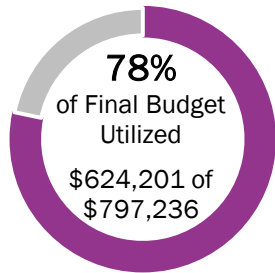
Broward County Sheriff's Office (BSO)

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The Broward Sheriff's Office (BSO) completed its third year of operation under the New DAY 2018 RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. BSO's Community Justice program provides diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

The program review reflected high quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a substantial decrease in referrals, and staff directed the provider to hold vacant positions open until referrals increased. These factors resulted in lower utilization and numbers served. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





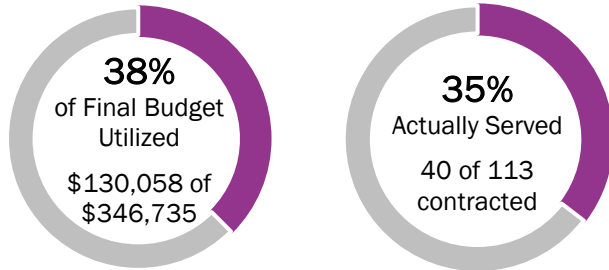
Camelot Community Care

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Camelot Community Care completed its third year of operation under the 2018 New DAY RFP providing Tier III services for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns. The program utilizes the Functional Family Therapy (FFT) model to provide in-home therapeutic diversion, civil citation, and PROMISE programming throughout Broward County with youth through age 17 at time of offense.

Program review reflected quality virtual service delivery. Satisfaction surveys reflected a high level of satisfaction with the services received.

As a result of the pandemic, the program experienced a substantial decrease in referrals, and staff directed the provider to hold vacant positions open until referrals increased. These factors resulted in lower utilization and numbers served in this unit-based contract. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





Harmony Development Center

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Harmony Development Center completed its third year of operation under the 2018 New DAY RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. The program provides diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

The program review reflected high quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a substantial decrease in referrals, and staff directed the provider to hold vacant positions open until referrals increased. These factors resulted in lower utilization and numbers served. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





Henderson Behavioral Health

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☐

Program is receiving technical assistance.

Henderson Behavioral Health completed its third year of operation under the 2018 New DAY RFP providing Tier III services for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns. The program utilizes the wraparound philosophy to provide in-home diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

The program review reflected hybrid service delivery. The program is receiving technical assistance due to ongoing New DAY required model implementation issues. Satisfaction surveys reflected a high level of satisfaction with services received.

As a result of the pandemic, the program experienced a substantial decrease in referrals, and staff directed the provider to hold vacant positions open until referrals increased. These factors resulted in lower utilization and numbers served in this unit-based contract. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** 4 of 5 Council goals for performance measurements. Provider did not meet the goal of school attendance due to youth experiencing difficulties with virtual school.

■ Goal ■ Measure

Youth who successfully completed the program.



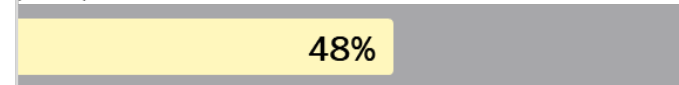
Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

Juliana Gerena & Associates completed its third year of operation under the 2018 New DAY RFP providing Tier III services for youth with moderate to more serious juvenile delinquency histories, special needs and/or behavioral health concerns. The program utilizes Cognitive Behavioral Therapy (CBT) to provide in-home therapeutic diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

Program review reflected high quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

The number of youth served was lower than the contracted amount due to longer program duration for youth with more complex needs, coupled with a decrease in overall referrals in this unit-based contract. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured

Provider met expectations.



Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





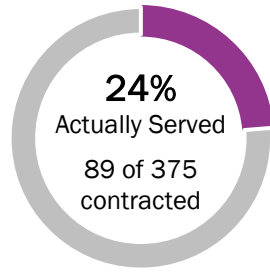
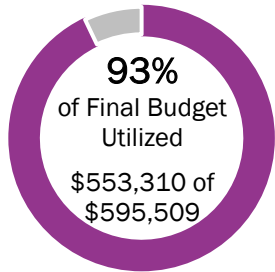
Memorial Healthcare System

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Memorial Healthcare System completed its third year under the 2018 New DAY RFP providing Tier I, II and III services for youth with minor, moderate and more serious juvenile delinquency histories and/or youth with behavioral health concerns. The program utilizes Solution-Focused Brief Therapy (SFBT) and Trauma-Focused Cognitive Behavioral Therapy (TF-CBT) to provide diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

The program review reflected high quality hybrid service delivery and deployment of staff to enhance case management, food delivery, training, etc. for the youth and families in this program. Satisfaction surveys reflected a high level of satisfaction with services received.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a decrease in referrals which resulted in lower numbers served. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for Tier I & II performance measurements.

Due to low numbers served and measured in Tier III, there was insufficient data for performance measures to be analyzed.

■ Goal ■ Measure

TIER I & II

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved/maintained school attendance during program.



Youth who had no law violations 12 months post program completion.





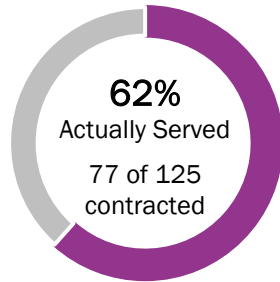
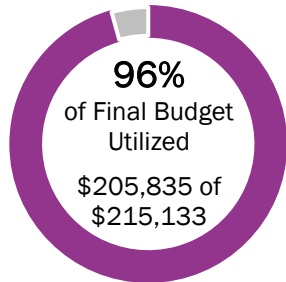
PACE Center for Girls

Delinquency Diversion – New Diversion Alternatives for Youth (New DAY) FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

PACE Center for Girls completed its third year under the 2018 New DAY RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. The program provides gender-responsive diversion, civil citation, and PROMISE programming throughout Broward County to girls through age 17 at time of offense.

The program review reflected high quality hybrid service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a decrease in referrals which resulted in lower numbers served. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



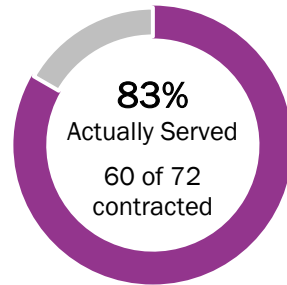
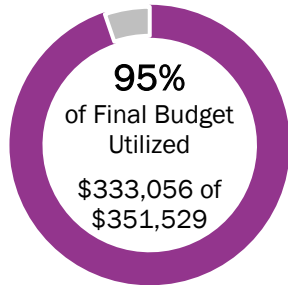
Youth who had no law violations 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

Smith Mental Health Associates completed its third year under the 2018 New DAY RFP of operation providing Tier III services for youth with moderate to more serious juvenile delinquency histories and/or behavioral health concerns. The program utilizes the Brief Strategic Family Therapy (BSFT) and Cognitive Behavior Therapy (CBT) models to provide in-home therapeutic diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

The program review reflected high quality service delivery. Satisfaction surveys reflected a high level of satisfaction with services received.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a decrease in referrals which resulted in lower numbers served. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider met 3 of 5 Council goals for performance measurements that were measurable. Provider did not have sufficient data to analyze for the resiliency and attendance measures due to difficulties obtaining pre and post assessment data in a virtual setting with this complex population.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is on a Performance Improvement Plan.

The Urban League of Broward County completed its third year under the 2018 New DAY RFP providing Tier I and II services for youth with minor to moderate juvenile delinquency histories. The program provides diversion, civil citation, and PROMISE programming throughout Broward County to youth through age 17 at time of offense.

The program review reflected that the following areas were in need of improvement: length of service and frequency of contact. Consequently, the program remained on a Performance Improvement Plan (PIP), and technical assistance was provided. The provider is receptive to feedback and continues to implement the strategies identified in their PIP. Satisfaction surveys reflected a high level of satisfaction with services received.

As a result of the pandemic, the program shifted to cost reimbursement and was able to utilize a significant amount of the budget. The program experienced a decrease in referrals which resulted in lower numbers served. The New DAY RFP is scheduled to be released in January 2022.

Is Anybody Better Off?

Data Integrity & Fully Measured



Provider met expectations.

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Youth who successfully completed the program.



Youth who increased their level of resilience.



Youth who had no law violations during program participation.



Youth who improved or maintained school attendance during program participation.



Youth who had no law violations 12 months post program completion.





GOAL

Safeguard the physical health of children.

RESULT

Children are mentally and physically healthy.

CHILDREN'S HEALTH INSURANCE OUTREACH PROGRAM

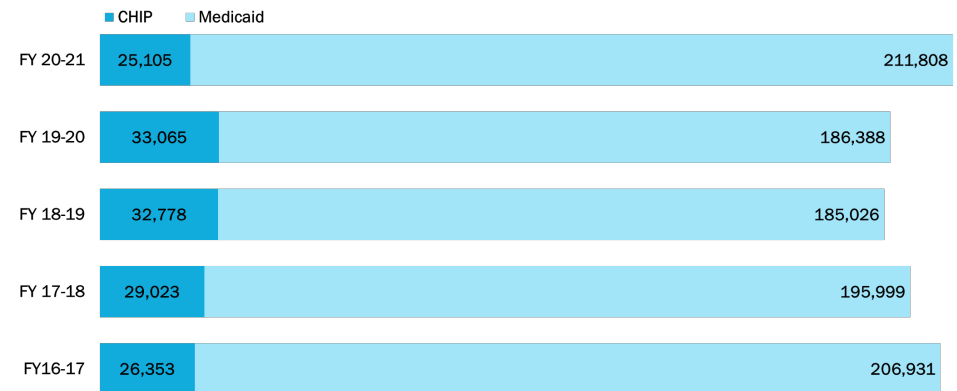
KidCare Outreach

- Council funding supports outreach and personalized assistance to help Broward County residents navigate the often complicated KidCare application process.

* Due to the ongoing COVID-19 pandemic, KidCare outreach had to change their service delivery. As a result, numbers served, utilization, and performance measures were significantly impacted and do not reflect a typical year of program delivery.

DATA STORY

For the first time in five years, **KidCare CHIP enrollment decreased by 5%** from FY 16-17 to FY 20-21. However, together **Medicaid*** and **CHIP enrollment** for FY 20-21 resulted in an **8% increase in the number of children with public insurance** over last year's enrollment.



*Medicaid numbers were only available through July 2021.



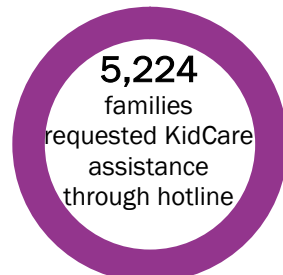
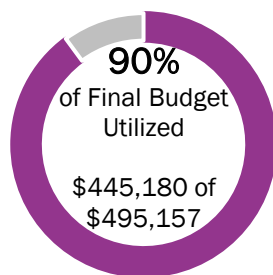
Broward County Health Department KidCare Outreach

Children's Health Insurance Outreach FY 20/21



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

The KidCare Outreach Program of the Florida Department of Health in Broward County uses a multi-pronged approach to provide access and reduce barriers to public health insurance coverage. The Florida Healthy Kids Corporation approved contracts for three health insurance companies to provide subsidized Children's Health Insurance Program (CHIP) and full-pay health insurance coverage through the Healthy Kids plan. These companies are Aetna, Simply, and Community Care Plan.

Due to COVID-19, the number of families assisted, community events, and public education sessions were significantly lower than Pre-COVID-19. Information was disseminated to families through food distribution and community outreach activities, and through community training and presentations.

Utilization was lower than expected due to staff vacancies.

Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

20 Community events attended by KidCare staff to reach potential eligible residents.

46 Public education/training sessions held.

■ Goal ■ Measure

Participants satisfied with public education/training sessions.





GOAL

Improve the coordination of children's services.

RESULT

Children live in safe and supportive communities.

SIMPLIFIED POINT OF ENTRY PROGRAM

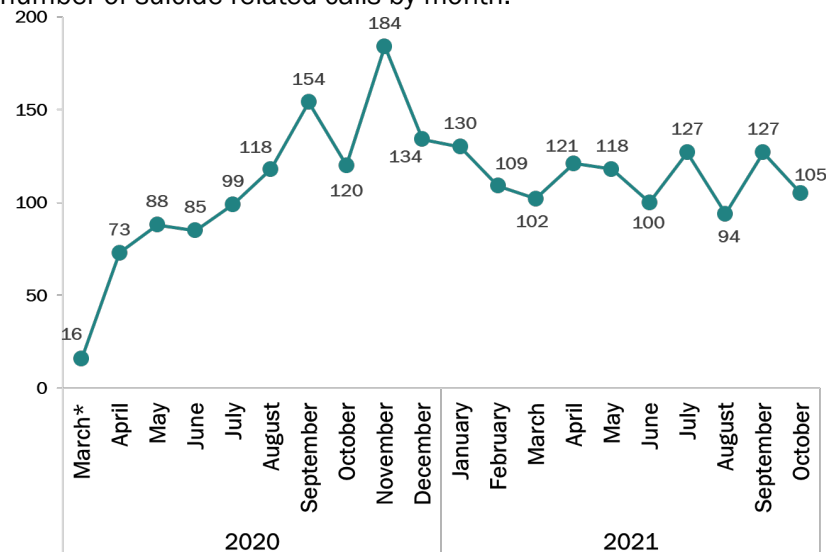
First Call for Help (2-1-1)

- 24/7 comprehensive helpline providing all people with crisis, health, and human services support, connecting them to resources in our community through phone, web, online chat and/or text.
- Special Needs and Behavioral Health Unit for families with children with physical and developmental disabilities and behavioral needs, which includes warm transfers to dedicated case management services provided by JAFCO and Henderson Behavioral Health.
- Teen suicide prevention and intervention crisis line.
- Community Resource Navigator at the Broward County Clerk of Courthouse to connect families to services.

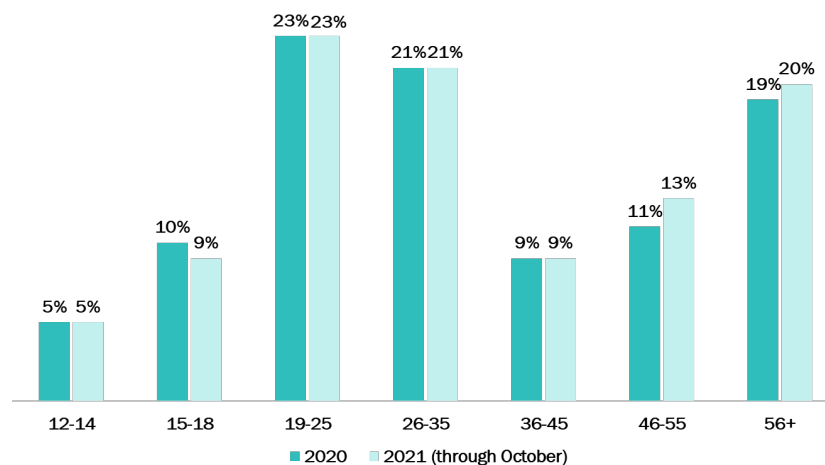
* The ongoing COVID-19 pandemic did not have much of an impact on ongoing operations, as the services are normally delivered in a hybrid manner.

DATA STORIES

Suicide related calls to 211 peaked in November 2020 and remained above early-pandemic levels throughout FY 20/21. The graph below shows the number of suicide-related calls by month.



15%/14% of suicide related calls came from callers aged 12-18 in 2020 and 2021.



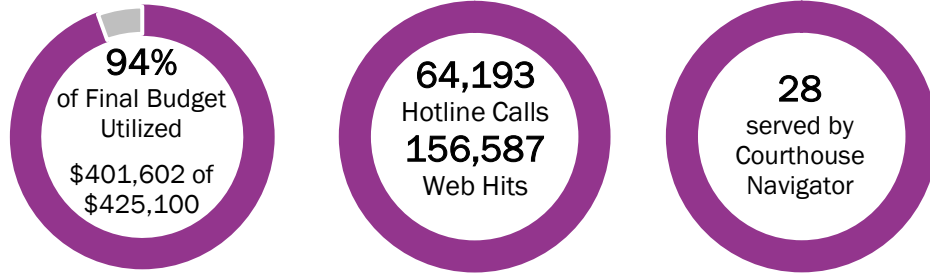


First Call for Help (2-1-1) (General Population)

Simplified Point of Entry FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

The 2-1-1 Information and Referral line is a valuable community service that provides critical system linkages and is nationally accredited as an Information, Referral and Crisis Center. 2-1-1 counselors connect callers with general and specialized services and follow-up to ensure that they are successfully linked. They also provide crisis intervention services to potentially save lives. 2-1-1 continues to be the major contact for CSC community-wide initiatives, including Earned Income Tax Credit (EITC) outreach. Lastly, the court-based Community Resource Navigator serves individuals and families on-site at the Fort Lauderdale Courthouse.

The program review reflected that helpline staff are knowledgeable, courteous, very supportive, and use reflective listening skills. The total number of calls in the areas of food, financial assistance, suicide, and mental health needs has remained high since the onset of the pandemic. Face-to-face court-based navigator services were suspended in March 2020 when the courthouse closed as a result of the pandemic. The court navigator transitioned to the general helpline to provide information, referral and crisis intervention to the general population. As of August 2021, the court-based navigator resumed on-site services.

Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Callers that contacted 2-1-1 for information regarding EITC who reported satisfaction with services.



Callers that contacted 2-1-1 who were satisfied with the assistance provided.



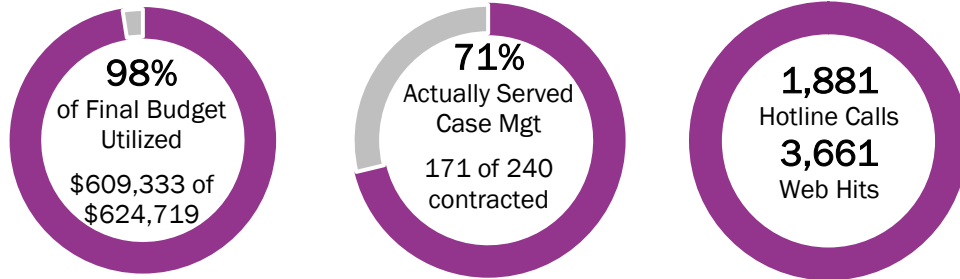


First Call for Help (2-1-1) (Behavioral Health)

Simplified Point of Entry FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

First Call for Help of Broward, Inc., (2-1-1) completed another successful year providing the Behavioral Health Hotline and Website, which serves as a single point of entry for families with children birth to 22 years old who are exhibiting a behavioral health need. 2-1-1 continues to partner with Henderson Behavioral Health to offer families care coordination and case management services.

Hotline program review reflected that 2-1-1 offered empathic listening, referrals to behavioral health services, and "warm transfers" to Henderson's comprehensive case management program. The Henderson program review reflected that the provider offered hybrid services to youth and their families. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

In FY 20/21, the Council was the Leverage Entity for the Henderson Behavioral Health's LIP Agreement with the State of Florida Agency for Health Care Administration (AHCA) through the MST contract. With the AHCA LIP funds, Henderson was able to link 1,013 additional clients to services. CSC has committed to act as the Leverage Entity for FY 21/22.

The number of youth served was lower than the contracted amount due to varying service needs.

Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who reported an increase in their ability to access services and resources in their communities.



Families satisfied with Henderson case management services.



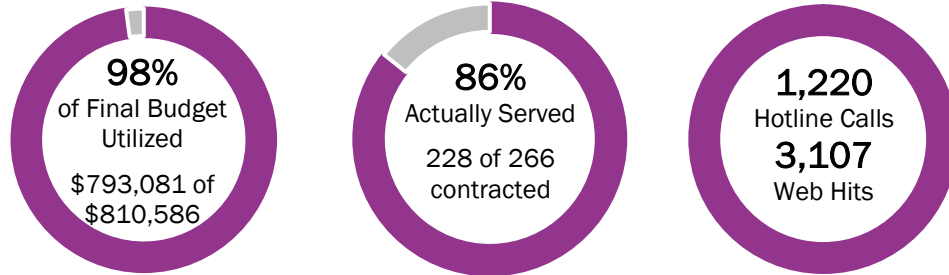


First Call for Help (2-1-1) (Special Needs)

Simplified Point of Entry FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

No Findings.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

First Call for Help of Broward, Inc., (2-1-1) completed another successful year providing the Special Needs Hotline and Website, which serves as a single point of entry for families with children birth to 22 years old who have a physical, developmental, sensory or learning disability. 2-1-1 continues to partner with Jewish Adoption and Foster Care Options (JAFCO) Abilities Center to provide special needs hotline callers with intensive, case management services to assist in navigating the special needs system of care.

The Hotline program review reflected that 2-1-1- offered empathic listening, referrals to special needs services, and "warm transfers" to JAFCO's case management program, where appropriate. The JAFCO special needs program review reflected high quality hybrid service delivery. Caregiver satisfaction surveys reflected a high level of satisfaction with services received.

The program had a staff vacancy which impacted numbers served, but the vacancy has been resolved.

Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Families who reported an increase in their ability to access services and resources in their communities.



Families satisfied with JAFCO case management services.





Capacity Building

Annual Performance FY 20/21

GOAL

Build provider agency organizational effectiveness.

RESULT

Children live in safe and supportive communities.

CAPACITY BUILDING PROGRAMS

Capacity Building

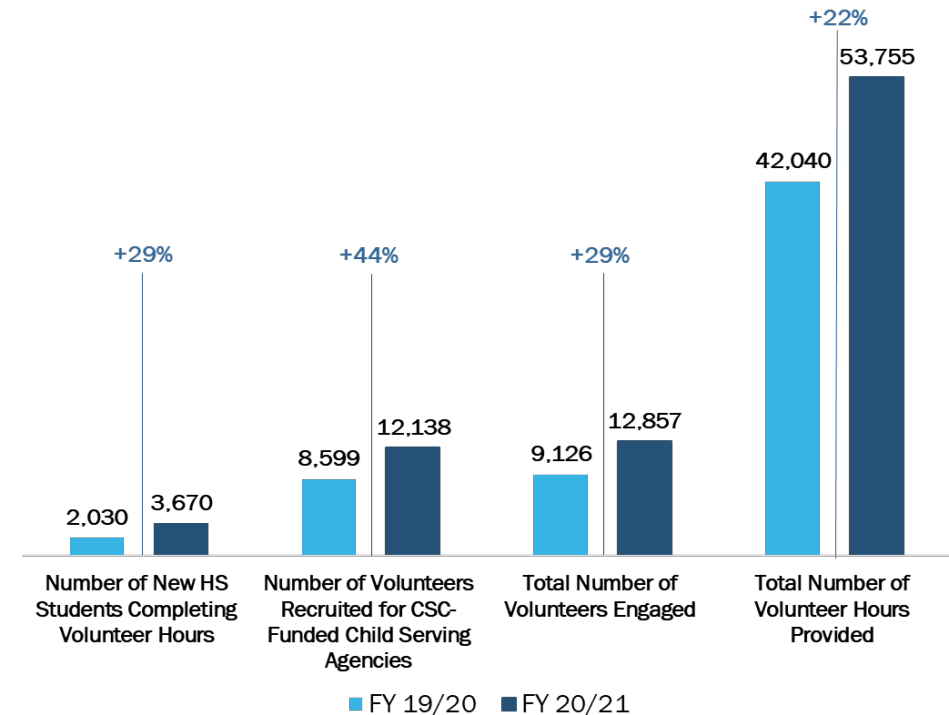
- The Council funds a continuum of staff and organizational development opportunities to promote agency capacity building. Seven priority areas include: Mission, Vision & Strategy; Board Governance & Leadership; Impact; Program Delivery; Strategic Relationships; Resource Development; and Internal Operations & Management.
- Training and technical assistance is provided using a multi-forum approach with in-person sessions, virtual sessions, and volunteer support.
- The Council also supports volunteer recruitment efforts aimed at connecting engaged volunteers to child and family serving agencies.

Racial Equity Initiatives

- CSC provides access to learning opportunities, coaching, technical assistance and support to local child and family serving nonprofit organizations committed to advancing equity, diversity, and inclusion in their organizations.
- Quarterly, CSC offers a half-day, data-driven presentation highlighting the structural and institutional manifestations of racism and its impact on outcomes for people of color.
- Monthly, CSC connects the community to a two-day workshop designed to develop the capacity of participants to understand racism in its institutional and structural forms.
- The implicit bias and local history of racism workshop is offered in half-day workshops.
- A partnership with Broward College allows for monthly workshop sessions with the Racial Equity Institute and quarterly Groundwater presentations.

DATA STORY

Despite the challenges of COVID-19, the **number of volunteers recruited** and **services provided** by HandsOn Broward **increased** between FY 19-20 and FY 20-21.



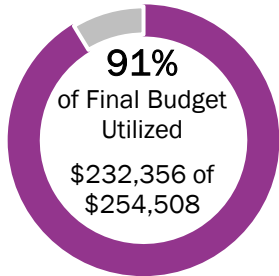


Capacity Building Initiatives

Capacity Building FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Not Applicable.

Programmatic Performance



Program is performing well.

Engagement in Agency Capacity Building (ACB) efforts throughout the pandemic remained strong. Over 1,430 members representing 150+ organizations took part in training, workshops, and panel discussions. Other notable highlights include:

- 22 senior leaders completed the Frequency Matters "High-Frequency Leadership" program, and 10 local young professionals completed the new "High-Frequency Careers" training series.
- 8 high-potential leaders successfully graduated the "Learning to Lead" training series.
- 23 local non-profit organizations gained new skills and increased revenue through their participation in the new 6-part Fundraising School.
- 75 ACB members participated in the new "Chat and Chew" lunchtime learning series.

Organizations that received capacity building grant funding completed projects that included the development of board training manuals, strategic plans, website redesigns and the creation of marketing toolkits that increased visibility and connectivity to stakeholders.

Is Anybody Better Off?

97% of the attendees reported overall satisfaction with capacity building related trainings.

100% of the attendees in the Frequency Matters, "High Frequency Leadership" and "High Frequency Careers" program reported overall satisfaction with training series.

7 organizations were awarded Capacity Building Grants.

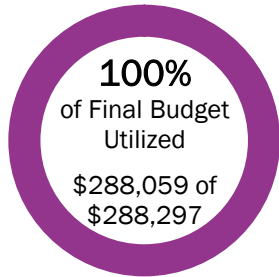
\$172,156 was invested in non-profit organizational capacity building through grants.

245 hours of professional coaching and consulting from the SBDC were provided.



How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



No Findings.

Programmatic Performance



Program is performing well.

In 2021, HandsOn Broward (HOB) continued to significantly address community needs during the pandemic. HOB assisted over 20 local communities in coordinating and executing 42 volunteer-led community service initiatives. This included 3,186 large and small DIY projects specifically for child and family serving nonprofit organizations. COVID-19 response and recovery efforts led to the recruitment of 2,923 volunteers for assignments, such as packaging personal protection equipment, manning food distribution events, and supporting the Help the Homeless with the Showering Love program. The organization's staple programs continue to positively impact the community and deliver strong outcomes. Notable highlights include:

- Thanksgiving Turkey Drop at Joseph Dreamhouse – Turkey and gift card distribution to the organization's clients in November.
- Toy Packing with The Salvation Army in December.
- Housing construction with Habitat for Humanity –helped local families realize their dreams of homeownership.
- Best Buddies - Monthly Smile Deliveries – Volunteers participated in Monthly Smile Delivery program and dropped off gifts to individuals with intellectual and developmental disabilities.

Is Anybody Better Off?

Outcome

Provider **met** all Council goals for performance measurements.

■ Goal ■ Measure

Trained volunteers who engaged in projects supporting child serving agencies.



Volunteers satisfied with training sessions.



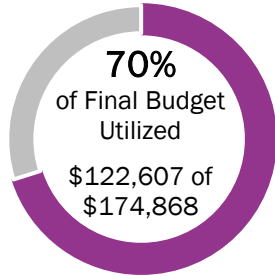
Recipient agencies who benefitted from HandsOn Broward volunteers.





How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring ☒ ☒ ☒

Not Applicable.

Programmatic Performance ☒ ☒ ☒

Program is performing well.

CSC continues to serve as a leader in advancing and supporting local racial equity, social justice, diversity, and inclusion initiatives. CSC funded over 469 virtual seats in the Racial Equity Institute's 2-Day workshop and 497 seats for the Groundwater data and history-driven presentation in collaboration with anchor partners. CSC staff guides local and national equity-focused efforts, including caucus groups, workshops, conferences, procurements, and presentations.

In partnership with the United Way, CSC hosted a new 5-part CEO Learning Series that connected over 20 local non-profit leaders with opportunities to engage in honest and open dialogue on racial equity. The series covered key racial equity terminology, explored inequities in organizational culture, professionalism, implicit bias, and internalized racism, and how these concepts impact equitable organization culture and practice development. Survey results indicated that 95% of the respondents would participate in a subsequent learning series cohort if it became available. A second series is slated to begin in February 2022.

Is Anybody Better Off?

☒ Measure

Participants who reported overall satisfaction with REI training.

97%

REI participants who reported an increase in knowledge of how racism dehumanizes all people.

96%

REI participants who reported an increase in knowledge about racism in the U.S. after taking the workshop.

91%

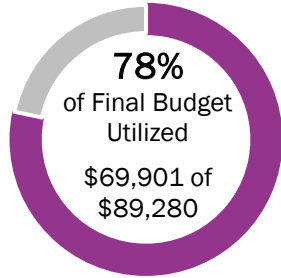


Skill Building Training (SBT)

Capacity Building FY 20/21

How Much Did We Do?

Utilization



How Well Did We Do It?

Financial & Administrative Monitoring



Not Applicable.

Programmatic Performance



Program is performing well.

Skill-Building Training connected over 2,870 child and family serving nonprofit professionals to 70+ trainings with unique topics and subject areas.

Topics in high demand included Documentation Tips, Tools, and Techniques, and Youth Mental Health First Aid, which focused on developing skills such as learning the basics of mental health and typical adolescent development. In response to COVID-19 recovery efforts, several trainings relating to the pandemic's impact on mental health were offered. These included sessions on understanding children and adults' emotional reactions and behaviors as they return to work, large social settings, and school. These sessions also helped local providers better respond and address issues related to grief, isolation, and the long-term social, mental, and emotional effects of COVID 19.

Is Anybody Better Off?

Measure

Participants who reported overall satisfaction with training.

93%

Participants who reported they would recommend the session to other participants.

92%

Participants who reported the information/ideas provided translate into usable skills and tools.

93%

Participants who reported their knowledge of the subject matter broadened by the training.

90%