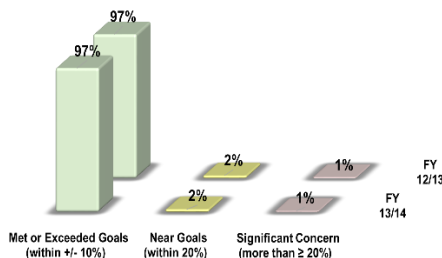


<b>Service Goals:</b>	Crosses Multiple Service Areas.
<b>Issue:</b>	FY 13/14 Annual Programmatic and Administrative Performance Summary Reports.
<b>Action:</b>	For Information Only.
<b>Budget Impact:</b>	None.

**Background:** The Council's approach to program evaluation is comprehensive, multi-tiered and includes the following key elements:

- How Much Did We Do and How Well Did We Do It?
  - a. Programmatic Monitoring, conducted by Council staff and outsourced professionals with experience unique to their fields of practice, reviews a range of service elements including fidelity to the intervention model, client/family engagement, program effectiveness, cultural sensitivity, funding utilization and analysis of overall service delivery and documentation.
  - b. Administrative Monitoring, conducted by experienced Council staff accountants, reviews the fiscal aspects of the contract, including budget-to-actual, inventory verification, background screening compliance, insurance, audit compliance and invoice accuracy and back-up documentation.
  - c. Client Satisfaction, conducted by Council staff, is determined through individual, random client surveys in person and/or by phone.
- Is Anybody Better Off?
  - a. Performance measurement, conducted by experienced Council research analysts, begins with establishing appropriate targets based on national studies and baseline data collected over time. Performance measurement is evaluated using a variety of designs including validated pre/post-test measurement tools, single point administration and surveys to determine program effectiveness and provide data for comparison with local, state and national indicators.

**Current Status:** The following spreadsheets display year-end performance summarized by service area for FY 13/14. Monitoring and ongoing reviews verify that these Council-funded programs provide high quality services to at-risk and high-risk youth and families, with effective service interventions and sound fiscal management. As summarized in the adjacent chart, Council-funded programs continue to perform exceedingly well. Only 1% of the contracts had significant challenges in outcome achievement and overall utilization across all CSC service and system goals was 95% for FY 13/14.



**Recommended Action:** For Information Only.  
**Budget Impact:** None.

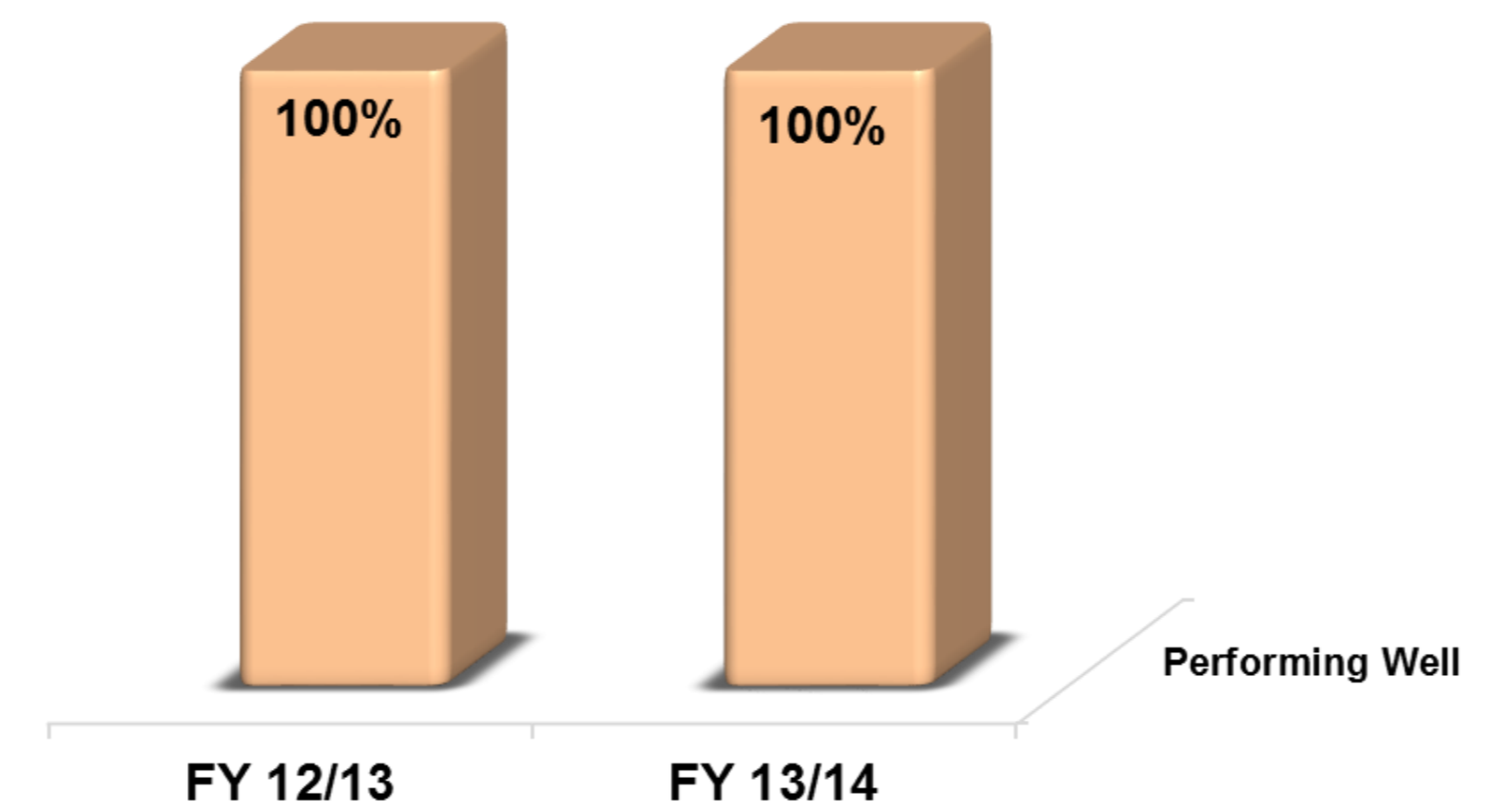


# Delinquency Prevention - 21st Century High School Initiative

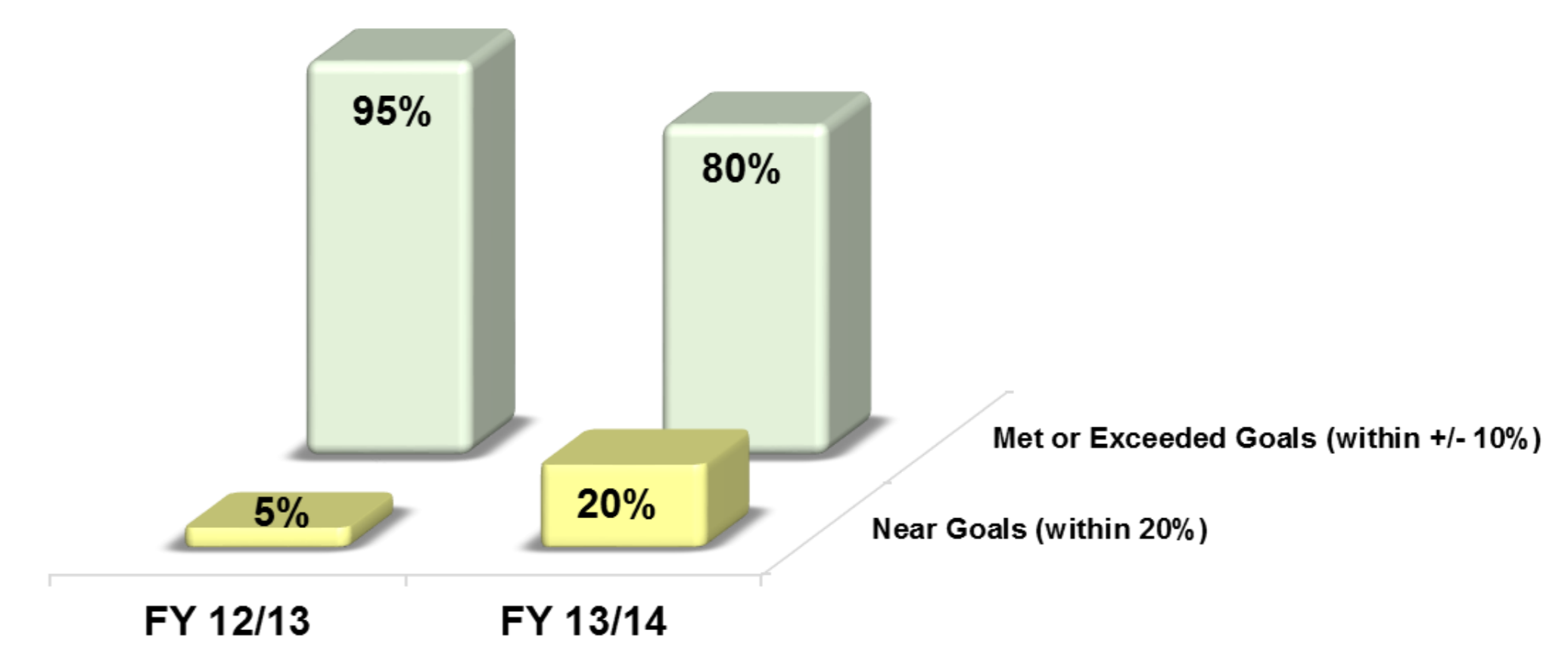
## 13/14 School Year & Summer Performance

**CSC GOAL :** Reduce risk factors associated with delinquency, teen pregnancy and other risky behaviors. **RESULT:** Youth will succeed in school.

**Program Monitoring**



**Aggregate Performance Measures**



**Program Description:** This partnership with FDOE, the School Board, and the CSC supported 21st Century Community Learning Centers (21st CCLC) at eight (8) low performing high schools in FY 13/14. Struggling students receive academic remediation, credit recovery and cultural and recreational activities delivered through fun and energizing approaches to improve their school success, reduce negative teen behaviors and promote school attachment. CSC's current 21st Century structure consists of three (3) high schools funded by FDOE, and five (5) high schools which are known as LEAP High, are now fully sustained by CSC since 5-year federal funding ended. In September 2014, CSC was awarded DOE funding for three (3) new high schools for FY 14/15 - those schools are not included.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Hispanic Unity of Florida (HUF)</b> <b>Miramar High School</b> <b>FDOE &amp; CSC funded</b>	<b>Contracted:</b> School Yr.: 122 Summer: 122  <b>Actual:</b> School Yr.: 158 Summer: 156  <b>Actual %:</b> School Yr.: 130% Summer: 128%	<b>Budget:</b> FDOE - \$170,621 CSC - \$109,158 Total: \$279,779  <b>Actual:</b> FDOE - \$157,256 CSC - \$99,062 Total: \$256,318  <b>Actual %:</b> 92%	A commendable Administrative Monitoring with no material findings	In year four (4) of a five (5) year FDOE grant, HUF's 21st Century program at Miramar High School provides academic remediation, leadership training, mentoring and other engaging enrichment activities that complement the regular school day. The Provider is doing an excellent job of meeting all grant requirements. Students are actively engaged and HUF's ability to attract community volunteers to provide popular specialty clubs (Financial Literacy), and a STEM grant has increased their program capacity and enhanced activities. Programmatic monitoring and site observations verify that the program is providing comprehensive services, and staff are working diligently to create a dynamic program that provides students with the necessary assistance to help them succeed in school.  Academic performance outcomes are considered positive given that participating students start out reading below grade level, scoring below the 40th percentile on standardized tests and have behavioral challenges. Additionally, end of course performance for 21st Century/LEAP students exceeded the performance as of the other students in their same school (55%).	99% of youth decreased external suspensions or had zero external suspensions.  63% of youth improved reading grades.  57% of youth passed Algebra End of Course Exam.  68% of youth improved science grades.

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures	
<b>YMCA</b> <b>Boyd Anderson High School</b> <b>Deerfield Beach High School</b>  <b>FDOE &amp; CSC funded</b>	<b>Contracted:</b> School Yr.: 244 Summer: 244  <b>Actual:</b> School Yr.: 347 Summer: 229  <b>Actual %:</b> School Yr.: 142% Summer: 94%	<b>Budget:</b> <b>Boyd Anderson</b> FDOE - \$152,431 CSC - \$ 64,127 Total: \$216,558  <b>Deerfield Beach</b> FDOE -\$174,867 CSC - \$ 72,888 Total: \$247,755  <b>Actual:</b> FDOE -\$316,770 CSC - \$124,858 Total: \$441,628  <b>Actual %:</b> 95%	A commendable Administrative Monitoring with no material findings	<p>In year four (4) of a five (5) year FDOE grant, the Y's 21st Century programs at Boyd Anderson High School and Deerfield Beach High School provide academic remediation, leadership training, mentoring and other engaging enrichment activities that complement the regular school day. The Provider is doing an excellent job of meeting all grant requirements. Students are actively engaged and programmatic monitoring and site observations verify that the program is providing comprehensive services. Staff work diligently to create a dynamic program that provides students with the necessary assistance to help them succeed in school. Boyd Anderson's History Across Broward program was recognized by the Broward Historical Society for helping save Woodlawn Cemetery from being paved over to widen I-95!</p> <p>Academic performance outcomes are considered positive given that students read below grade level, score below the 40th percentile on standardized tests and have behavioral challenges. Additionally, end of course performance for 21st Century/LEAP students exceeded the performance by all other students at Boyd Anderson (34% vs. 61%) and Deerfield (54% vs. 62%).</p>	100% of youth decreased external suspensions or had zero external suspensions.	
					70% of youth improved reading grades.	
					62% of youth passed Algebra End of Course Exam.	
					70% of youth improved science grades.	
<b>YMCA</b> <b>Blanche Ely High School</b> <b>Northeast High School</b>  <b>SBBC, FDOE, &amp; CSC funded</b>	<b>Contracted:</b> School Yr.: 198 Summer: 198  <b>Actual:</b> School Yr.: 255 Summer: 112  <b>Actual %:</b> School Yr.: 129% Summer: 57%	<b>Budget:</b> <b>Blanche Ely</b> SBBC - \$ 87,431 CSC - \$ 42,625 Total: \$130,056  <b>Northeast</b> SBBC-\$108,023 CSC - \$ 39,455 Total: \$147,478  <b>Actual:</b> FDOE -\$189,503 CSC - \$ 74,927 Total: \$264,430  <b>Actual %:</b> 95%	A commendable Administrative Monitoring with no material findings	<p>In its final year of a five year FDOE/SBBC/CSC grant, the Y's 21st Century program at Blanche Ely High School and Northeast High School provided academic remediation, leadership training, mentoring and other engaging enrichment activities that complement the regular school day. The Provider is doing an excellent job of meeting all grant requirements. Students are actively engaged and programmatic monitoring and site observations verify that the program is providing comprehensive services. Staff work diligently to create a dynamic program that provides students with the necessary assistance to help them succeed in school.</p> <p>Academic performance outcomes are considered positive given that students read below grade level, score below the 40th percentile on standardized tests and have behavioral challenges. Additionally, end of course performance for 21st Century/LEAP students exceeded the performance by all other students at Blanche Ely (34% vs. 52%) and Northeast (37% vs. 40%).</p> <p>The CSC sustained programming at these two high schools when FDOE funding sunsetted in July 2014. These two schools are transitioning to LEAP High as of August 2014 (for FY 14/15) when FDOE funding sunset. In May, renewals will be considered under LEAP High.</p>	100% of youth decreased external suspensions or had zero external suspensions.	
					67% of youth improved reading grades.	
					49% of youth passed Algebra End of Course Exam.	
					70% of youth improved science grades.	

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
<b>LEAP High</b>						
<b>Hispanic Unity Stranahan High School</b>	<b>Contracted:</b> School Yr.: 100 Summer: 100  <b>Actual:</b> School Yr.: 64 Summer: 109  <b>Actual %:</b> School Yr.: 64% Summer: 105%	<b>Budget:</b> \$142,525  <b>Actual:</b> \$142,513  Actual %: 100%	A commendable Administrative Monitoring with no material findings.	<p>HUF's 21st Century program at Stranahan High School continues to serve the school's neediest students. Although the program has struggled to meet afterschool daily attendance, the Provider continues to successfully engage youth during the Summer component, allowed the Provider to fully utilize their contract budget. Low attendance during the afterschool program is attributed to changes to HUF personnel, including onsite staff, and student retention issues. The Provider has implemented new strategies to improve the daily attendance for the 14/15 School year, with CSC support and technical assistance.</p> <p>Academic performance outcomes are considered positive given that students read below grade level, score below the 40th percentile on standardized tests and have behavioral challenges. Additionally, end of course performance for 21st Century/LEAP students exceeded the performance by all other students at Stranahan (47%).</p>		100% of youth decreased external suspensions or had zero external suspensions.
						70% of youth improved reading grades.
						60% of youth passed Algebra End of Course Exam.
						69% of youth improved science grades.
<b>YMCA LEAP High Dillard &amp; Hallandale High Schools</b>	<b>Contracted:</b> Dillard & Hallandale School Yr.: 240 Summer: 240  <b>Blanche Ely &amp; Northeast</b> School Yr.: 200 Summer: 200  <b>Actual:</b> School Yr.: 335 Summer: 229  <b>Actual %:</b> School Yr.: 140% Summer: 95%	<b>Budget:</b> \$347,496  <b>Actual:</b> \$340,927  <b>Actual %:</b> 98%	A commendable Administrative Monitoring with no material findings	<p>The YMCA's 21st Century program continues to provide academic enrichment at two high need high schools: Dillard and Hallandale High. With innovative disguised learning activities and youth-driven marketing efforts, the Provider has successfully integrated robust programs at Dillard and Hallandale High into the overall school cultures.</p> <p>Academic performance outcomes are considered positive given that students read below grade level, score below the 40th percentile on standardized tests and have behavioral challenges. Additionally, end of course performance for 21st Century/LEAP students exceeded the performance by all other students at Dillard (57% vs. 64%). Hallandale was the only school where other students exceeded 21st Century students (45% vs. 40%).</p>		99% of youth decreased external suspensions or had zero external suspensions.
						61% of youth improved reading grades.
						50% of youth passed Algebra End of Course Exam.
						56% of youth improved science grades.

# Abuse & Neglect Prevention - Adoption

## Annual Performance FY 13/14

**CSC GOAL :** Reduce the Incidence of Abuse & Neglect.

**RESULT:** Children live in safe and nurturing families.

**Program Description:** The Council's Adoption Campaign has supported "Forever Family", featuring foster children in need of permanent homes, on NBC6 to recruit adoptive parents and raise funds to support dependent children and youth. Beginning October 2013, the CSC's campaign expanded to include the Heart Gallery, a moving Photo-Voice exhibit that highlights professional portraits of foster children available for adoption, placed at high traffic venues and events throughout the county.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Forever Families	Featured for Adoption (TV): 31	<b>Budget:</b> \$135,000  <b>Actual:</b> \$135,000  <b>Actual %:</b> 100%	N/A	CSC sponsors weekly Forever Family segments on NBC 6 which features children currently in foster care and encourages permanent adoptive homes for these children. The multi-media campaign also includes web, radio and print promotions and positive exposure of the work of the Council. The initiative has grown and garnered state and national exposure, helping recruit potential families from across the state. Forever Family is now featured on five additional television stations statewide, featuring Broward children for adoption. It also generates federal Title IV-E reimbursement and raises considerable local donations benefitting foster and Transitional Independent Living (TIL) youth.	17 children were adopted.
					Campaign generates \$50,000 in Title IVE funds and over \$61,800 in community donations.
					Campaign generated 1,600 inquires for Adoption, Foster Care and Volunteer Opportunities.
					In kind earned media for NBC 6, CBS 12, and WESH 2 was \$970,000.
Heart Gallery of Broward	Children in Heart Gallery: 91	<b>Budget:</b> \$25,000  <b>Actual:</b> \$25,000  <b>Actual %:</b> 100%	N/A	The Heart Gallery is a roving exhibit of professional portraits and biographies of children available for adoption and builds upon the adoption efforts that CSC promotes through Forever Families. To date, this new partnership with the Heart Gallery launched three portrait exhibits with six more exhibits in process at various public venues including shopping malls, churches and libraries where prospective parents can be reached beyond the general TV viewing audience. This initiative generates additional federal Title IV-e Adoption Assistance reimbursement, in partnership with DCF.	19 Adoptions finalized in Broward; 34 Nationwide
					Campaign generated 750 inquires for Adoption.
					Campaign generates \$9,500 in Title IVE funds and over \$48,000 in community donations.

# Capacity Building

## Annual Performance FY 13/14

**CSC GOAL :** Build provider agency organizational effectiveness.

**RESULT:** Communities are safe and supportive.

**Program Description:** The Council funds a continuum of staff and organizational development opportunities to promote agency capacity building. Seven priority areas include Mission; Vision & Strategy; Board Governance & Leadership; Program Delivery; Impact; Strategic Relationships; Resource Development; and Internal Operations & Management. Training and technical assistance is provided using a multi-forum approach with classroom and on-site coaching, e-learning and volunteer supports.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Community Foundation (Board and Leadership Development)	<b>Boards In Action/Board Chairs Network</b>  <b>Agencies: 45</b> <b>Participants: 84</b>  <b>Leadership Academy</b>  <b>Agencies: 25</b> <b>Participants: 376</b>	<b>Budget:</b> \$70,000  <b>Actual:</b> \$69,980  <b>Actual %:</b> 100%	N/A	The Community Foundation partners with the CSC to provide highly effective management trainings to child serving and emerging organizations in our community. The sessions focus on leadership and board development:	92% of participants indicated that their knowledge of the subject matter was broadened.
				Boards in Action (BIA) provides board members and their CEO the opportunity to learn strategies to engage board members in the work of the organization. Sessions also include participation in the Board Chair Network (BCN) where Board Chairs or Vice-Chairs learn from each other in bi-monthly discussions.	93% of participants indicated that knowledge gained will improve their work.
				The Leadership Academy is comprised of the <i>Leadership Institute</i> , an ongoing initiative in partnership with the United Way, and <i>Ready to Lead</i> , a new program designed to inspire the next generation of non-profit leaders. Based on the strong community response and large numbers of participants, target goals for the Academy have been increased for FY 14/15.	94% of participants were satisfied with the training provided.
Community Foundation (Mini Grants)	<b>Agencies:</b> 15	<b>Budget:</b> \$50,000  <b>Actual:</b> \$50,000  <b>Actual %:</b> 100%	A commendable Administrative Desk Review with no material findings.	The Community Foundation of Broward (CFB) functions as grant administrator for Capacity Building Mini-Grants on the behalf of the CSC. The purpose of the grants is to support projects that strengthen child serving organizations in Broward by addressing critical needs, infrastructure development and other opportunities to maximize organizational effectiveness. The Foundation conducted a spring procurement, and awarded 15 mini-grants of up to \$5,000.	15 agencies improved organizational operations (i.e., governance, strategic planning, and fundraising).
Capacity Building Initiative	<b>March 2013 Leadership Event:</b> 112 Participants  <b>September Leadership Event:</b> 83 Participants	<b>Budget:</b> \$40,000  <b>Actual:</b> \$22,000  <b>Actual %:</b> 55%	N/A	CSC's Capacity Building efforts are multi-faceted. This initiative was provided in collaboration with community partners including the Jim Moran Institute for Global Entrepreneurship, the Urban League, the United Way and others. FY 13/14 launched the Advice Straight Up Expert Speaker Series, which offers business leaders and non-profit CEOs access to nationally recognized presenters who share innovative strategies to maximize impact; feature speaker Frans Johansson provided exciting community forums and generated subsequent workshops to move the work of the Children's Strategic Plan to the next level of engagement.	The Workshop that followed the March Event drew 29 community leaders. Who, among other things, worked on strategies to engage cities in the Children's Strategic Plan.
					The Workshop that followed the September Event drew 41 community leaders. Who, among other things, worked on strategies to capitalize on the new awareness of CSC to engage new partners in the work.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Black Tie	Agencies: 14	Budget: \$10,000 Actual: \$4,425 Actual %: 44%	N/A	This initiative underwrites memberships for child-serving agencies to "Blacktie-SouthFlorida.com", an online and web-based service that assists non-profits in event registration, coordination and donations to increase exposure for fundraising opportunities. Based on actual expenditures in this first year, the allocation for FY 14/15 was reduced.	14 Agencies utilized Black Tie website membership, gaining exposure to over 300,000 on-line visitors.
Instructor-Led Training	Participants: 2,709 Agencies: 107	Budget: \$85,000 Actual: \$68,929 Actual %: 81%	N/A	CSC provides excellent training opportunities for child-serving professionals, led by highly qualified instructors who present on topics generated from the social service community. Some large scale events, such as Poverty Simulation and Photo Voice, bring cutting-edge experiential opportunities that align with the work of the Children's Strategic Plan. Participation in these valued sessions in FY 13/14 was almost double that of the prior year! A reorganization of the training department, staff transition, impacted utilization.	91% of participants report high satisfaction with classroom courses. 84% of participants reported use of new knowledge three months post training. 84% of participants reported use of new skills three months post training. 78% of participants reported improved job performance three months post training.
CSC Online Learning Center (OLC) Multiple Vendors	Participants: 870 Agencies: 166	Budget: \$47,500 Actual: \$19,066 Actual %: 40%	N/A	The CSC Online Learning Center (OLC) provides quality web-based learning that can be accessed 24/7 . Podcasts and courses are interactive, engaging and relevant to be able to meet the demands of busy professionals. Previously, OLC required a membership to partake in the coursework, which limited accessibility. In FY 13/14, the CSC was able to offer the sessions to child serving organizations at no cost and, as a result, participation almost tripled, from 293 to 870! A reorganization of the training department and staff transition as well a new cost-effective, courses impacted utilization.	870 OLC users represented a 297% increase over the prior year! 98% overall satisfaction with OLC courses. 92% likely to recommend courses. 86% satisfaction with meeting learning needs.
Sun-Sentinel Children's Fund	Agencies: 32	Budget: \$75,000 Actual: \$75,000 Actual %: 100%	A satisfactory Administrative Monitoring with no material findings.	The Council partners with the Sun-Sentinel Children's Fund to provide capacity building mini-grant opportunities for emerging and established child-serving agencies in Broward County. CSC funds are matched by the McCormick Foundation at 50 cents for every dollar and supports projects focusing on education, child abuse prevention and treatment, housing and hunger. In 2013, the Council's funding was increased; leveraging \$338,000 for grant awards for Broward organizations.	CSC's investment of \$75,000, leveraged \$338,000 in local grants from the McCormick Foundation and other community sources to meet a range of client and agency needs and infrastructure.
HandsOn Broward	Number of Volunteers: 3,863	Budget: \$229,125 Actual: \$229,125 Actual %: 100%	A commendable Administrative Monitoring with no material findings.	HandsOn Broward (HOB) conducts year-round volunteer placement campaigns that link civic-minded citizens who want to become involved in their community with appropriate service opportunities. It also provides youth leadership programs that empower youth to grow as leaders through service and meaningful engagement. As a Council partner, HOB actively identifies eligible child-serving nonprofit agencies at all levels of organizational maturity to receive volunteer services that both promote the organization's capacity building agenda and enhance service provision.	42,279 total volunteer hours provided. 10,639 total volunteers engaged. 99% of volunteers report high satisfaction with training sessions. 13 project leaders trained and deployed.

# Early Care & Education and AS@YL

## Annual Performance FY 13/14

**CSC GOAL : Improve children's educational success**

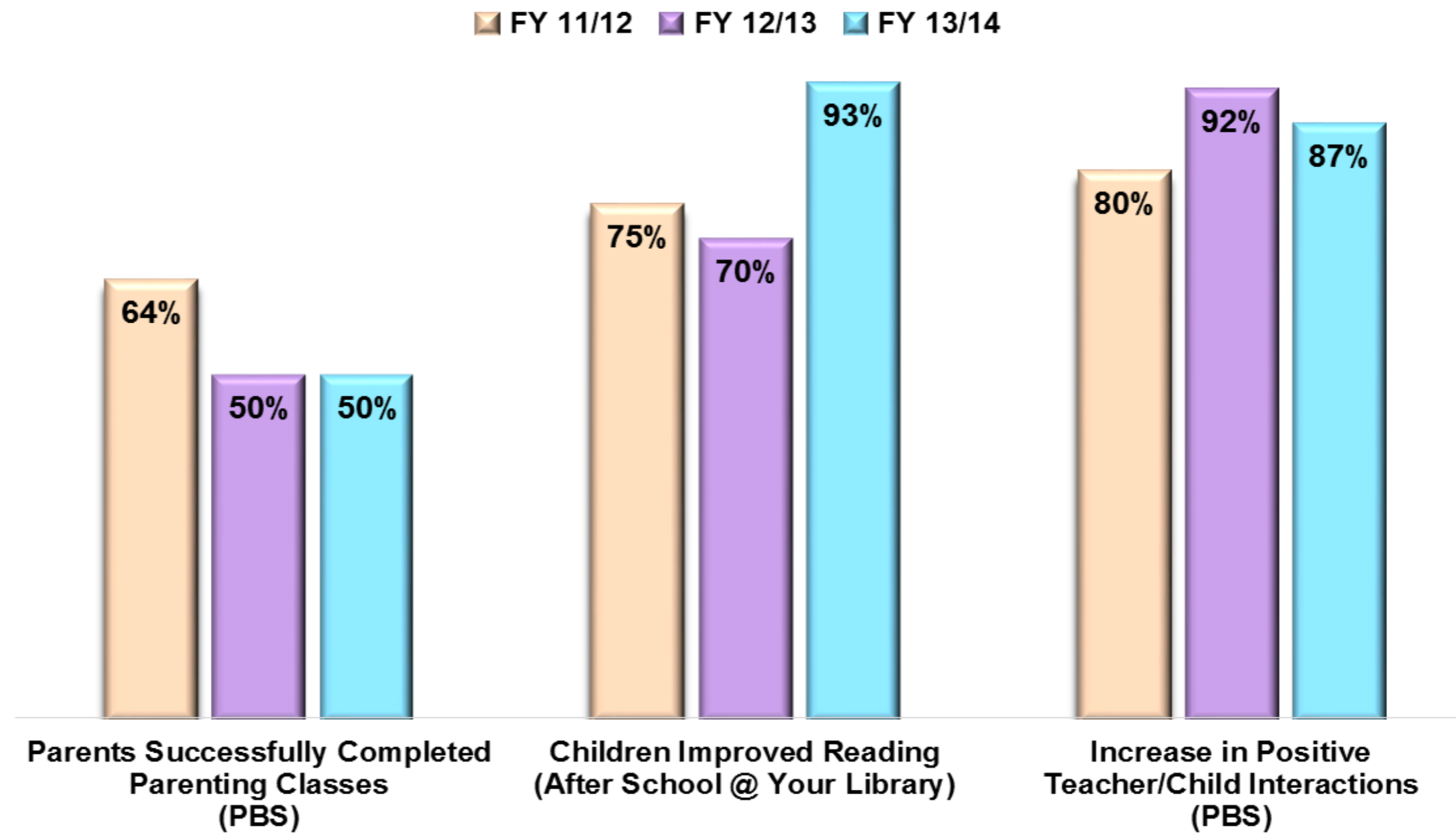
**RESULT: Children will succeed in school**

**Program Description: (1) Subsidized Child Care:** CSC funding expands the availability of subsidized childcare slots for the "working poor", historically an underserved and lower priority population. These funds are also used as match to draw down additional State and Federal funding.

**(2) Vulnerable Populations Child Care Slots:** Specialized populations including TIL Youth and Kinship families are often unable to access subsidized child care due to ineligibility or long waiting lists; this program designates CSC funds to place their children in quality child care until eligibility is approved or reinstated. **(3) Positive Behavior Support:** PBS builds teacher capacity to effectively manage child behaviors and provides activities that nurture social/emotional growth of preschoolers. Effective environmental assessments and parent intervention and training are also key. Child care centers with PBS have reduced child expulsions for challenging behaviors.

**(4) After School @ Your Library (AS@YL)** provides reading activities and homework assistance for elementary students at libraries serving low income neighborhoods, in partnership with the County Libraries Division.

### Aggregate Performance Measures



Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Early Learning Coalition (ELC) Subsidized Child Care Slots	<p><b>Contracted:</b> 1,113</p> <p><b>Actual:</b> 1,425</p> <p><b>Actual %:</b> 128%</p>	<p><b>Budget:</b> \$5,415,700</p> <p><b>Actual:</b> \$5,415,428</p> <p><b>Actual %:</b> 100%</p>	<p>A commendable Administrative Monitoring with no material findings</p>	<p>A collaborative partnership with the Early Learning Coalition (ELC) and Family Central increases the availability of subsidized child care for the working poor. CSC's allocation leverages other state and federal funds; however, the need continues to far exceed the resources available and there has always been an insurmountable waiting list for child care. To maximize multiple funding streams, each with varying eligibility, the program is structured as child care "slots" and multiple children may occupy the same slot at some point during the year based on their eligibility category. Federal and State funds are expended first, followed by CSC and other local resources. Family Central does an excellent job in managing the complex funding and reporting structures, which are seamless to the families served. CSC and ELC jointly monitor Family Central.</p> <p>In 2013, the Florida Legislature made substantial statutory changes to eligibility. New children entering the system as of February 2013 are not eligible for child care beyond the age of 9, including children in foster care. Additionally, special needs is no longer a high risk category. CSC has worked closely with ELC, Broward County, and ChildNet to re-align funding streams to meet the needs of these children and families. ELC has also launched its <i>Road to Child Outcomes</i> initiative, providing intensive coaching and training to teachers at targeted child care centers in Broward County serving the most at-risk children; for the first time learn gains will be reported beginning in FY 14/15.</p>	<p><b>100% of child care providers who receive School Readiness funds have partnered to support the ECE mission.</b></p> <p><b>75% of families reported using two or more quality strategies when selecting an early care provider.</b></p> <p><b>75% of families were successfully linked to support services identified through screening and assessment.</b></p>



		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures	
Family Central Vulnerable Populations Child Care Slots	<b>Contracted:</b> 100	<b>Budget:</b> \$500,000	Administrative monitoring findings in the areas of payroll and invoicing were addressed in a timely manner.	At the end of FY 11/12 CSC responded to the fact that, due to a strong demand and long waiting list for subsidized child care, exceptionally vulnerable populations were not receiving critical child care assistance for children under 5. These populations include TIL parenting youth, relative and non-relative Kinship caregivers, and clients of the Center for Working Families. To ensure these vulnerable families receive assistance, funding has been specifically designated to place their children in quality child care settings. Family Central, as the competitively procured and designated agency for subsidized child care in Broward County, administers the program. In FY 13/14, because actual costs per child were higher than anticipated, enrollment was capped at 82 children. In response, for FY 14/15, the Council approved additional funding to provide services for up to 112 children.	<b>100% of parents of children placed in subsidized care were able to maintain employment or educational/vocational training.</b>	
	<b>Actual:</b> 82	<b>Actual:</b> \$479,700			<b>Actual %:</b> 82%	<b>Actual %:</b> 96%
Family Central Positive Behavior Support (PBS)	<b># of Children Served:</b> 1,353	<b>Budget:</b> \$915,000	A commendable Administrative Monitoring with no material findings.	PBS promotes quality in Broward's early education community. Through FY 13/14, teachers at 75 centers have received intensive coaching and training and, since implementation, there have been no child expulsions at participating child care centers! Additionally, BSO and ChildNet refer directly to PBS centers which are better equipped to work with children who have experienced trauma and exhibit challenging behaviors. In FY 13/14, Council funding again leveraged \$85,000 from the United Way for PBS centers serving the Sunland Park community, contracted directly with Family Central, and \$180,000 from the A.D. Henderson Foundation to add three new PBS centers and a Sustainability Coordinator as a systems improvement to ensure ongoing program fidelity. A warm-line phone assistance program also provides guidance and support to direct care staff to address particularly challenging behavioral issues.  While the % of parents who completed classes may seem low, it is actually an impressive accomplishment and speaks to the high level of engagement provided by Family Central.	<b>87% increase in verbal and non-verbal interaction of teachers with children and children with children.</b>	
	<b># of Parents Served:</b> 219				<b>Actual:</b> \$898,802	<b>91% decrease in agency red flags (including chaotic transitions, children being reprimanded or children not participating in groups).</b>
	<b># of Teachers Served:</b> 203				<b>Actual %:</b> 98%	<b>50% of parents successfully completed parenting classes.</b>
	<b># of New Centers:</b> 17					
	<b># of Sustained Centers:</b> 45				<b>95% Parent Satisfaction with parenting.</b>	

<i>How Much Did We Do?</i>		<i>How Well Did We Do It?</i>		<i>Is Anybody Better Off?</i>	
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Russell Life Skills	<b>Contracted:</b> 20	<b>Budget:</b> \$35,000	Administrative Monitoring slated for FY 14/15	A \$1.50 to \$1 leveraged funds request by Russell Life Skills was approved in March 2014 as match to grants from the Newman's Own Foundation and Better World Books. Funding supports "Hope for Literacy", a year-round out-of-school time program that began Summer services in June 2014. The target population is children who are homeless, children at risk of being homeless and/or children who are very low income and live in the neighborhoods surrounding Northside Elementary; several children currently live at the Shepherd's Way Shelter. Small ratios with caring, dedicated staff allow for highly individualized attention which is reflected in their learning gains. School year enrollment is below target and technical assistance is being provided for this new program.	100% of the children remained safe.
	<b>Actual:</b> 27	<b>Actual:</b> On Track As Funding Crosses Fiscal Years			100% of the children improved basic math skills.
	<b>Actual %:</b> 135%				100% of the children improved their reading skills.
Broward County Libraries After School @ Your Library (School Year Only)	<b>Contracted:</b> 338	<b>Budget:</b> \$493,489	A commendable Administrative Monitoring with no material findings	Afterschool @ Your Library serves elementary age children at 11 library locations serving economically disadvantaged neighborhoods during the school year. Council funding leverages a 69% in-kind match from Broward County Libraries, primarily through use of space and utilities. Reading gains are impactful and monitoring verifies that engaging services are provided by caring staff. Surveys indicate high parent and youth satisfaction with services provided. Utilization was lower this year due to a number of children who chose to participate in FCAT tutoring at their home school during after school hours, conflicting with AS@YL's hours of operation. This will be monitored in FY 14/15 and, if determined to be a continuing trend, recommendations will be brought to the Council at the May budget-setting workshop.	100% of the children remained safe.
	<b>Actual:</b> 322	<b>Actual:</b> \$442,778			94% of children improved homework completion.
	<b>Actual %:</b> 95%	<b>Actual %:</b> 90%			93% of the children improved their reading skills.
					100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.

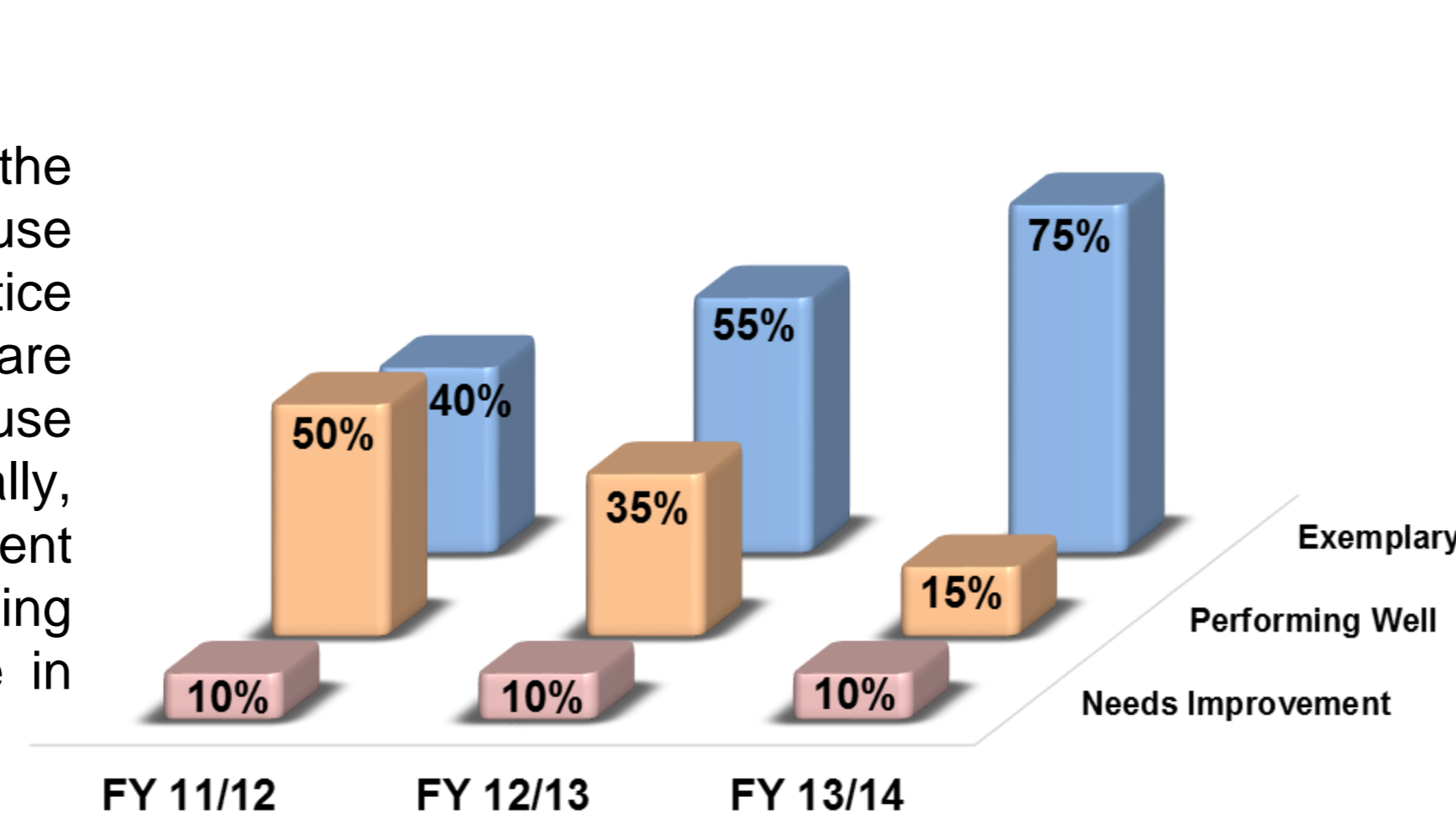
# Abuse & Neglect Prevention - Family Strengthening

## Annual Performance FY 13/14

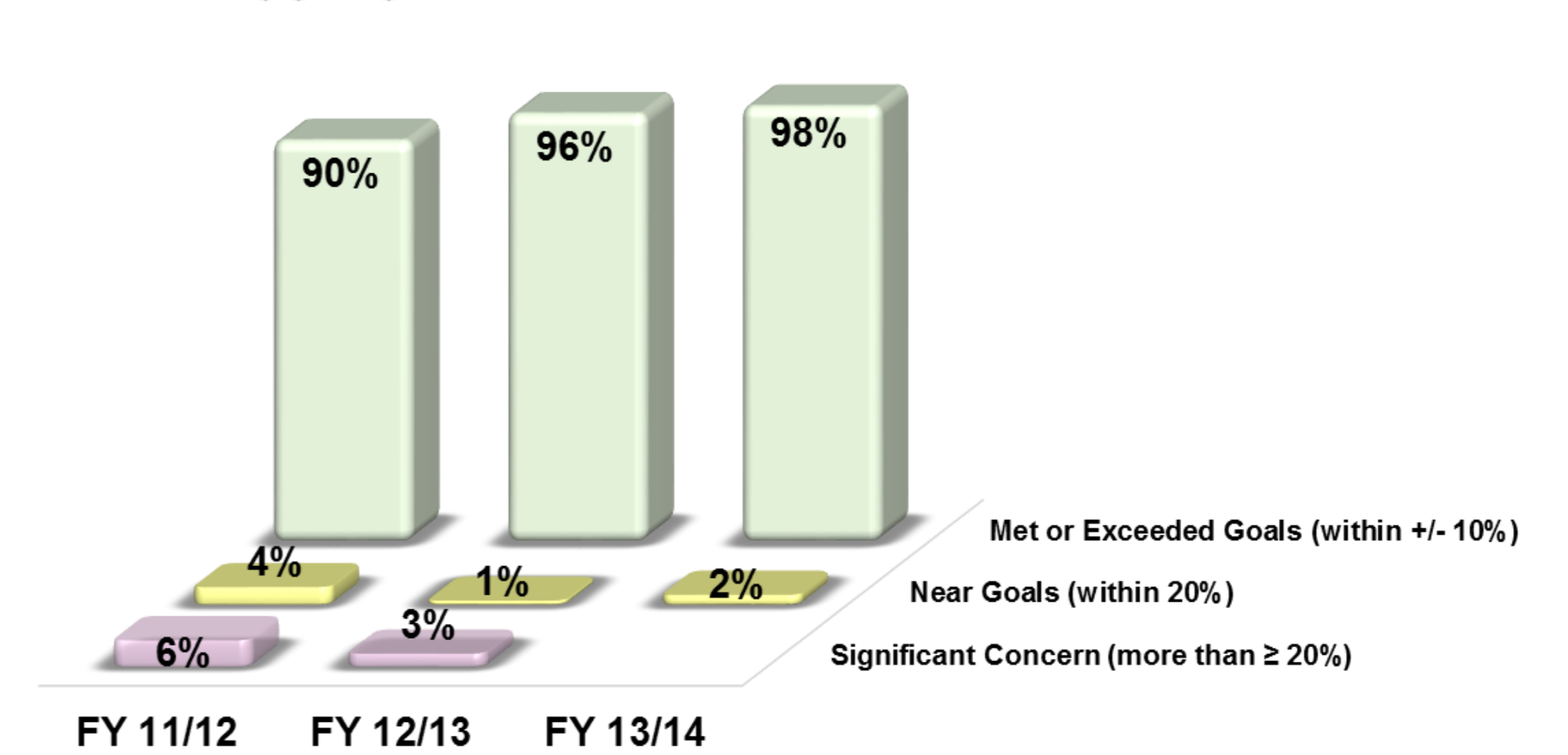
**CSC GOAL :** Reduce the Incidence of Abuse & Neglect.

**RESULT:** Children live in safe and nurturing families.

**Program Monitoring**



**Aggregate Performance Measures**



**Program Description:** Family Strengthening programs represent the Council's and the community's most significant investment in child abuse prevention and early intervention. Evidence-based and best practice interventions are designed to stabilize families in crisis; families who are at high risk for out-of-home placement and families at-risk for child abuse and neglect due to multiple socio-environmental factors. Additionally, effective parent education improves family functioning to prevent involvement with the dependency system. All family strengthening programs sunset in September with a new RFP slated for release in winter 2015.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Achievement & Rehabilitation Centers, Inc. (ARC)	<b>Contracted:</b> 324	<b>Budget:</b> \$579,896	A commendable Administrative Monitoring with no material findings	The ARC Parents as Teachers (PAT) program, a National Best Practice model modified specifically for families with infants and children with special needs, provides in-home parent education and training. The duration of the program, in accordance with the model, is long term, often spanning several years. Numbers served are lower than expected due to the increasing number of complex BSO cases which required more frequent and intensive interventions, which also explains why funding was fully utilized. Since this BSO referral trend has continued, the #s to be served in the coming year have been reduced to reflect actual service history. Services continue to be well-documented, highly responsive, and provide unique supports to families through specialized knowledge of the population served and linkage to available resources. Monitoring verifies that services are effective with high levels of parent satisfaction and model fidelity. ARC is commended for managing these high need families with individualized services.	83% of families participated in all program requirements.
	<b>Actual:</b> 218	<b>Actual:</b> \$562,989			96% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 67%	<b>Actual %:</b> 97%			98% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					89% of families improved family functioning.
					84% of families participated in all program requirements.
					80% of youth demonstrated reduced aggressive behavior to typical youth levels.
Camelot Community Care, Inc.	<b>Contracted:</b> 72	<b>Budget:</b> \$236,390	Administrative Monitoring finding in the area of audited financial statements was addressed but not in a timely manner.	Camelot's Family Development Program provides intensive, in-home therapeutic intervention using the Functional Family Therapy (FFT) best practice model. The program provides high quality services delivered with strong fidelity to the model and has been effective with teens with severe behavioral issues at risk of entering the dependency and/or delinquency systems. Monitoring verifies that the provider demonstrates excellent youth engagement and service delivery, a high level of attentiveness to family needs, and comprehensive documentation of services provided. Parent survey results indicate a high level of satisfaction with the staff and services provided. For FY 14/15, the program received increased funding to add an additional therapist.  In September, the Council approved expanding this program to accommodate referrals for juvenile repeat offenders in Fort Lauderdale as a pilot project. Those outcomes will be tracked and reported separately.	94% of youth did not obtain law violations 6-months following program completion.
	<b>Actual:</b> 69	<b>Actual:</b> \$234,643			91% of youth improved school attendance and/or maintained employment during the program.
	<b>Actual %:</b> 96%	<b>Actual %:</b> 99%			97% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					95% of families improved family functioning.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Center for Hearing and Communication, Inc. (CHC)	<b>Contracted:</b> 20	<b>Budget:</b> \$115,315	A commendable Administrative Monitoring with no material findings.	The CHC Family Strengthening program provides Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program (NPP) Best Practice models to families impacted by hearing loss who are at risk of, or have, a reported case of abuse and/or neglect. The Provider continues to provide excellent services for this small, unique hearing impaired population who are often isolated and under-served. Monitoring verifies high quality services with thorough case documentation. Parent surveys reveal a high level of satisfaction with services received.	100% of families participated in all program requirements.
	<b>Actual:</b> 20	<b>Actual:</b> \$115,188			90% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 100%	<b>Actual %:</b> 100%			100% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					82% of families improved family functioning.
Children's Harbor, Inc.	<b>Contracted:</b> 255	<b>Budget:</b> \$611,380	Administrative Monitoring findings in the areas of personnel records and flex funds were addressed in a timely manner.	The Children's Harbor Family Strengthening Program provides parent education services using the Nurturing Parenting Best Practice curriculum. The Provider was on a Performance Improvement Plan to address staff turnover. Utilization is lower than expected because of staff turnover issue. However, efforts to improve staff retention and clinical supervision have been implemented under the direction of an experienced Consultant and a new Program Supervisor has been hired. Follow-up monitoring identified improved program quality and the Provider continues efforts to strengthen infrastructure. The program was approved for renewal during the August Council meeting at reduced capacity to reflect utilization history.	74% of families participated in all program requirements.
	<b>Actual:</b> 166	<b>Actual:</b> \$442,972			97% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 65%	<b>Actual %:</b> 72%			95% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					92% of families improved family functioning.
Children's Home Society	<b>Contracted:</b> 317	<b>Budget:</b> \$1,183,079	A commendable Administrative Monitoring with no material findings.	The CHS Family Preservation Program provides in-home Cognitive Behavioral Therapy (CBT), parent education, case management and crisis stabilization for children at risk of child abuse and neglect. Monitoring verifies that the program has addressed previous concerns regarding quality of service delivery, under the direction of new leadership. The provider has been receptive to technical assistance and has proactively implemented strategies to strengthen clinical supervision and case documentation. Home visit observations verify effective therapist/family interactions and parent surveys support a high level of satisfaction with services rendered. The Provider has experienced significant staff turnover resulting in underutilization. Technical assistance has been provided regarding staff retention and the Provider has been receptive to implementing strategies in this area. Additionally, the program generates revenue from federal claiming of Medicaid's Targeted Case Management (TCM) for Children At Risk of Abuse & Neglect. Due to the change to Medicaid Managed Care, this claiming will likely not continue. Although CHS met goals on all 4 measures, program completion was significantly lower than last year; staff turnover is believed to be the cause for the decreased completion rate.	68% of families participated in all program requirements.
	<b>Actual:</b> 315	<b>Actual:</b> \$958,176			95% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 99%	<b>Actual %:</b> 81%			92% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					92% of families improved family functioning.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Community Based Connections	<b>Contracted:</b> 55	<b>Budget:</b> \$175,000	A positive Administrative Monitoring with areas for improvement.	Community Based Connections (CBC) provides parent education and support services to at-risk families in the City of West Park and adjacent communities, using the "Effective Black Parenting" and "Confident Parenting" Best Practice curricula. Program monitoring verifies that services are well-documented and reflect stellar quality and a high level of commitment to the families served. Parent surveys indicate a high level of satisfaction with the program. Last year, challenges with outsourced value-added components impacted utilization; however, bringing these services in-house has resolved this issue. The addition of a fulltime Program Manager, approved by the Council for the current year, has been a valuable addition and has contributed to this program's success. Utilization for this year has been below ideal due to an earlier vacancy. The vacancy was quickly resolved but, in a small program, it is difficult to regain the ground lost. However, utilization continued to trend upward through the end of the fiscal year.	82% of families participated in all program requirements.
	<b>Actual:</b> 53	<b>Actual:</b> \$145,338			100% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 96%	<b>Actual %:</b> 83%			97% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					97% of families improved family functioning.
Family Central, Inc. (NPP)	<b>Contracted:</b> 145	<b>Budget:</b> \$327,999	Administrative Monitoring findings in the area of invoicing were addressed in a timely manner.	Family Central's Nurturing Parent Program (NPP) serves families with children ages 0-11 years throughout Broward County. Services strengthen families, increase parental knowledge of appropriate expectations of children, and enhance parental bonding and child nurturing. The Provider demonstrates quality service delivery, strong family support and thorough case documentation. The program identifies and ensures that family needs are met through excellent knowledge of community resources, accessing more or less intensive services as appropriate. Numbers served were impacted by a significant number of BSO referrals that required a higher level of service intensity. Overall, the program is providing a valuable parent education program to Broward families and parent surveys indicate high satisfaction with services rendered.	95% of families participated in all program requirements.
	<b>Actual:</b> 113	<b>Actual:</b> \$327,999			98% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 78%	<b>Actual %:</b> 100%			100% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					94% of families improved family functioning.
Family Central, Inc. (PAT)	<b>Contracted:</b> 45	<b>Budget:</b> \$171,600	A commendable Administrative Monitoring with no material findings.	Family Central's Parents As Teachers (PAT) program serves families with children birth to 5 years, focusing on families with indicators of substance abuse or substance exposed newborns. The program struggled with persistent supervisor turnover which significantly impacted quality of service provision and utilization. As staff left the agency, client participation dropped and the program recruited additional families which resulted in higher numbers of families served. A Corrective Action Plan to address turnover, supervision and data entry were implemented with notable improvements. The program continues to struggle with utilization due to vacancies with noted improvement.	74% of families participated in all program requirements.
	<b>Actual:</b> 61	<b>Actual:</b> \$110,851			82% of families improved family functioning.
	<b>Actual %:</b> 136%	<b>Actual %:</b> 65%			87% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					96% of parents decreased their level of parenting stress.
Father Flanagan's Boys Town Florida, Inc.	<b>Contracted:</b> 110	<b>Budget:</b> \$159,046	Administrative Monitoring finding in the areas of payroll and financial statements were addressed in a timely manner.	This Family Strengthening program utilizes the Boys Town In-Home Family Services Model, and is a 6-8 week intensive parenting program that serves families at risk of abuse and neglect primarily in the North County area. Program monitoring reflects that services are well-documented with stellar quality and a high level of commitment to the families served. Parent surveys indicate high levels of satisfaction with the staff and services. Under-utilization for FY 13/14 was due to extended staff leave and turnover. This program also leverages \$157,000 from the Jim Moran Foundation.	90% of families participated in all program requirements.
	<b>Actual:</b> 114	<b>Actual:</b> \$124,593			93% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 104%	<b>Actual %:</b> 78%			95% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					89% of families improved family functioning.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Gulf Coast Jewish Family and Community Services</b>	<b>Contracted:</b> 150	<b>Budget:</b> \$515,500	Administrative Monitoring findings in the areas of financial statements, invoice and billing were addressed but not in a timely manner.	Gulf Coast's Family Skill Builders program provides intensive in-home therapy, case management, parenting education, crisis stabilization, and support. Services are provided for 3-4 months by Master's level clinicians who are in the home an average of two times each week. Families served range from moderate to high risk for child abuse and neglect and BSO Protective Investigators are their primary referral source. Monitoring reflects stellar service delivery with engaging and effective therapeutic interventions. Client services and case documentation are outstanding. Parent surveys indicate high levels of satisfaction with staff and services received.	97% of families participated in all program requirements.
	<b>Actual:</b> 137	<b>Actual:</b> \$514,432			98% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 91%	<b>Actual %:</b> 100%			95% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					97% of families improved family functioning
<b>Healthy Mothers / Healthy Babies Coalition Father Mentoring</b>	<b>Contracted:</b> 30	<b>Budget:</b> \$45,000	A commendable Administrative Monitoring with no material findings.	The Fatherhood Mentorship Program began in 2010 with federal funding and support from A.D. Henderson, which has since sunsetted, and the Jim Moran Foundation. For FY 13/14, CSC approved this as \$1:\$1 leveraged funds with the Jim Moran Foundation. The program works with disengaged fathers to improve their personal circumstances and reconnect them with their children. Services include an evidence-based parenting curriculum, "24/7 Dad;" counseling and support groups that focus on GED attainment and employment with family building/bonding activities. Mentors have weekly contacts with the fathers and service projects promote community attachment. Monitoring verifies a highly engaging program that is providing fathers with essential information to improve their lives and their relationships with their children. Parent surveys support high levels of satisfaction with the program.	100% of fathers successfully completed the 24/7 Dad A.M. curriculum (Phase I).
	<b>Actual:</b> 28	<b>Actual:</b> \$44,992			100% of fathers successfully completed the 24/7 Dad P.M. curriculum (Phase II).
	<b>Actual %:</b> 93%	<b>Actual %:</b> 100%			92% of fathers achieved one or more goals set in their case plan.
					100% of fathers improved their knowledge of effective parenting skills as presented in the 24/7 Dad A.M. and/or Dad P.M. curriculums.
<b>Healthy Mothers / Healthy Babies Coalition Teen Collaborative</b>	<b>Contracted:</b> 220	<b>Budget:</b> \$423,889	A commendable Administrative Monitoring with no material findings.	This program provides in-home parent education utilizing the Nurturing Parenting (NPP) curriculum and case management services to a transient, high risk population of pregnant and parenting teenagers. These teens lack support systems and many have histories of child abuse/neglect themselves. A Performance Improvement Plan was required to address low numbers served and low completion rates which led to a restructuring of intervention frequency/intensity to better serve this high risk population. With new program oversight, extensive technical assistance and a transition from a para-professional to a professional staffing model notable improvements have been made. The program offers strong educational and father engagement components and client surveys support a high degree of satisfaction with program services. Although Healthy Mothers/Healthy Babies Teen Collaborative achieved 3 of 4 Performance Measures, they did not meet goal for program completion. However, their 62% rate for completers is a 50% increase from last year's rate of 41%. While numbers served are lower than expected, the program restructure has significantly improved retention.	62% of families participated in all program requirements.
	<b>Actual:</b> 126	<b>Actual:</b> \$423,201			100% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 57%	<b>Actual %:</b> 100%			91% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					84% of families improved family functioning

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Henderson Mental Health Homebuilders	<b>Contracted:</b> 90	<b>Budget:</b> \$490,883	A commendable Administrative Monitoring with no material findings.	Henderson's Homebuilders Program is the only research-based intensive, in-home family therapy model that is highly effective with families at highest risk for child removal and BSO Protective Investigators are their sole referral source. Comprehensive counseling and motivational and cognitive behavioral interventions are designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Monitoring confirms that program services are intensive and of excellent quality. Parent surveys indicate high levels of program satisfaction. The rate of re-abuse, while higher than expected, is indicative of the very high risk population served.	97% of families participated in all program requirements.
	<b>Actual:</b> 101	<b>Actual:</b> \$490,780			91% of families demonstrated improvement in family functioning.
	<b>Actual %:</b> 112%	<b>Actual %:</b> 100%			77% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					95% of children successfully avoided out-of-home placement within 6 months of program completion.
Henderson Mental Health MST	<b>Contracted:</b> 82	<b>Budget:</b> \$477,494	Administrative monitoring findings in the area of payroll records were addressed in a timely manner.	Henderson's Multisystemic Therapy (MST) program provides intensive in-home therapeutic services to high risk families, with an emphasis on adolescents with behavioral challenges who are at risk for entering the dependency and/or delinquency systems. Monitoring continues to verify that excellent, high quality services are delivered with strong fidelity to the model and has been particularly effective with teens with complex behavioral issues. The provider has been receptive to suggested documentation improvements. Parent surveys indicate high levels of satisfaction with the staff and the services. Also of note is that Henderson has consistently received "Sustained Excellence" awards from MST International.  In September, the Council approved expanding this program to accommodate referrals for juvenile repeat offenders in Fort Lauderdale as a pilot project. Those outcomes will be tracked and reported separately.	90% of families participated in all program requirements.
	<b>Actual:</b> 83	<b>Actual:</b> \$477,483			95% of families improved family functioning.
	<b>Actual %:</b> 101%	<b>Actual %:</b> 100%			89% of youth improved school attendance and/or maintained employment during the program.
					75% of youth demonstrated reduction in aggressive behavior to typical youth levels.
					92% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					73% of youth did not obtain law violations 6 months following program completion
Jewish Adoption & Foster Care Options (JAFCO)	<b>Contracted:</b> 74	<b>Budget:</b> \$495,200	An excellent Administrative Monitoring with no findings	JAFCO's Multisystemic (MST) Program is a research-based intensive, in-home family therapy model which utilizes counseling services, engagement and motivation enhancement and cognitive behavioral interventions to improve individual and family functioning. Services are designed to stabilize families in crisis and monitoring verifies that excellent services are delivered with strong fidelity to the model. There is a high level of attentiveness to family needs and case documentation is comprehensive. Parent survey results indicate a high level of satisfaction with the staff and the services. Also of note is that JAFCO has consistently received "Sustained Excellence" awards from MST International.	97% of families participated in all program requirements.
	<b>Actual:</b> 85	<b>Actual:</b> \$495,198			94% of families improved family functioning.
	<b>Actual %:</b> 115%	<b>Actual %:</b> 100%			94% of youth improved school attendance and/or maintained employment during the program.
					72% of youth demonstrated reduction in aggressive behavior to typical youth levels.
					95% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
		94% of youth did not obtain law violations 6 months following program completion.			

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Juliana Gerena & Associates	<b>Contracted:</b> 37	<b>Budget:</b> \$190,666	A commendable Administrative Monitoring with no material findings.	Juliana Gerena & Associates' SAFE Program provides family-based, therapeutic in-home services to families with children exhibiting sexual behavioral issues. Master's level therapists facilitate a comprehensive assessment, the development of a safety plan, individual and family counseling, case management, and therapeutic parent and youth group sessions. Monitoring confirms high quality service delivery to this unique and complex population. Due to the high demand for these services, the Council approved an increase in funding for FY 13/14 year; however, a small but critical waiting list remained and funding was again increased for FY 14/15.	86% of families participated in all program requirements.
	<b>Actual:</b> 43	<b>Actual:</b> \$178,635			100% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 116%	<b>Actual %:</b> 94%			96% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					100% of families improved family functioning.
Kids In Distress Homebuilders	<b>Contracted:</b> 90	<b>Budget:</b> \$489,013	Administrative monitoring findings in the area of payroll records were addressed in a timely manner.	The Kids In Distress Homebuilders Program is a research-based intensive, in-home family therapy model that is highly effective with families at highest risk for child removal and BSO Protective Investigators are their sole referral source. Comprehensive counseling and motivational and cognitive behavioral interventions are designed to keep children safe while helping the family reach a level of functioning at which it is possible for their children to remain safely at home. Monitoring confirms that program services are intensive and of excellent quality. Parent surveys indicate high levels of program satisfaction. The rate of re-abuse, while higher than expected, is indicative of the very high risk population served.	89% of families participated in all program requirements.
	<b>Actual:</b> 107	<b>Actual:</b> \$485,246			80% of families improved family functioning.
	<b>Actual %:</b> 119%	<b>Actual %:</b> 99%			87% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					93% of children successfully avoided out-of-home placement within 6 months of program completion.
Kids In Distress Kid First	<b>Contracted:</b> 540	<b>Budget:</b> \$1,086,654	Administrative monitoring findings in the area of payroll records were addressed in a timely manner.	The KID First program provides home-based family preservation services which are comprised of three components: case management, parent education, and supportive counseling. BSO Child Protective Investigators are the primary source of referrals for this program and there is excellent communication between the Provider and the investigators. Monitoring confirms high quality service delivery and parent surveys indicate high levels of satisfaction. Additionally, the program generates revenue from federal claiming of Medicaid's Targeted Case Management (TCM) for Children At Risk of Abuse & Neglect. Due to the change to Medicaid Managed Care, this claiming will no longer be possible. Complex BSO cases with Domestic Violence issues and a significant number of families experiencing homelessness required more intensive and extended services, resulting in lower numbers served for the year.	78% of families participated in all program requirements.
	<b>Actual:</b> 369	<b>Actual:</b> \$1,032,985			94% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 68%	<b>Actual %:</b> 95%			94% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
					91% of families improved family functioning.



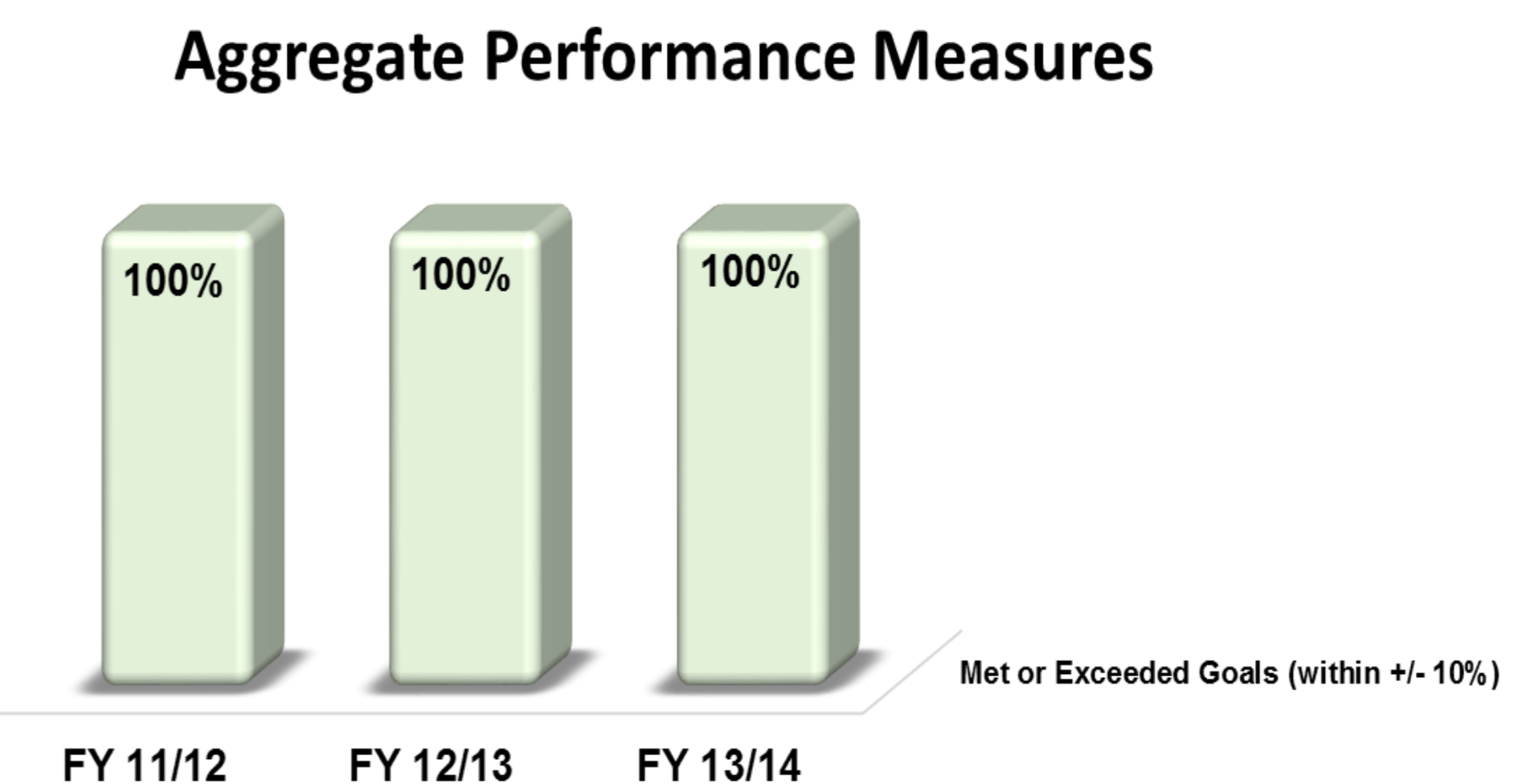
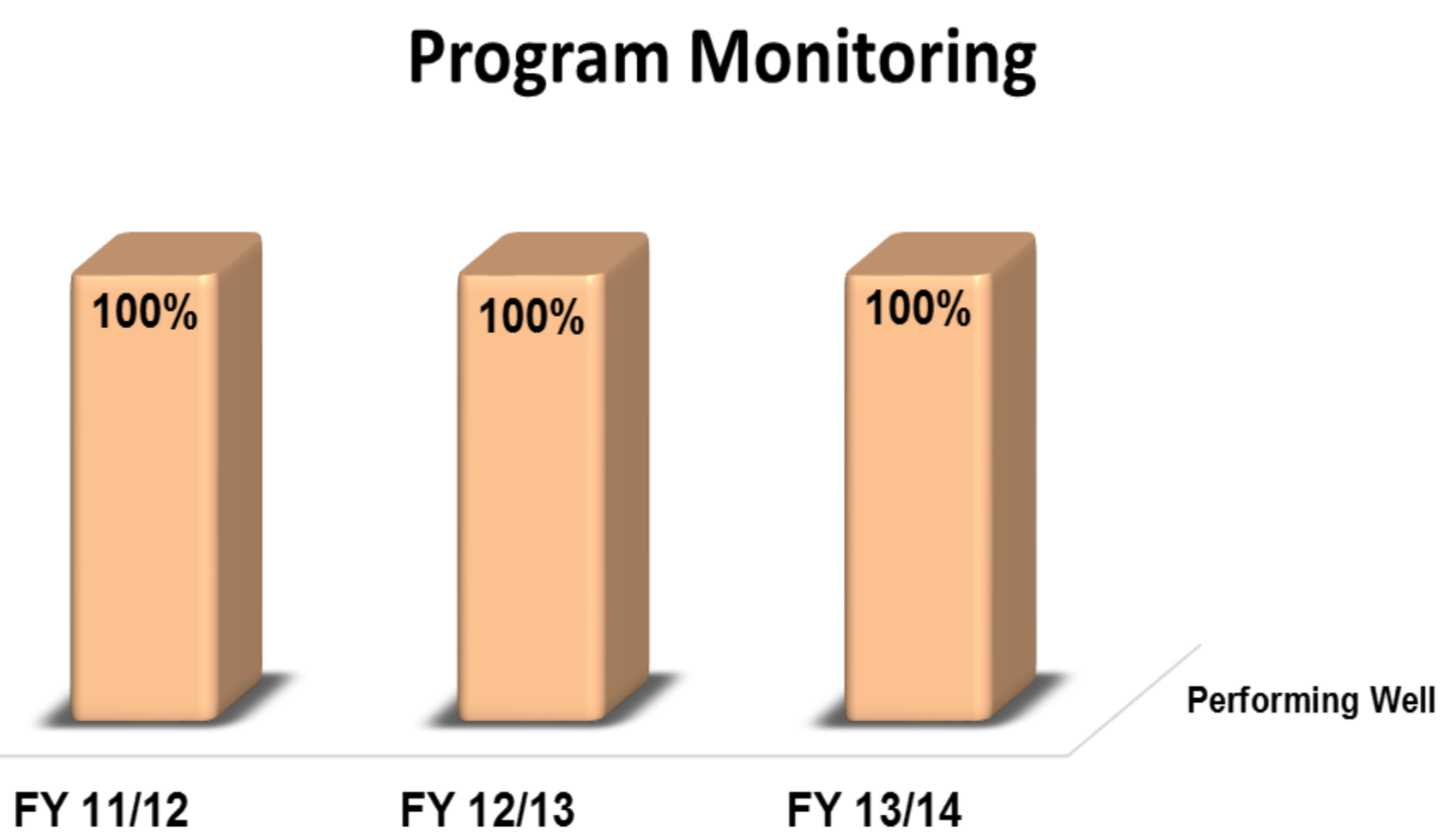
		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
Memorial Healthcare System	<b>Contracted:</b> 275	<b>Budget:</b> \$661,200	A commendable Administrative Monitoring with no material findings	Memorial's Family TIES Program provides comprehensive in-home intervention services using the Solution Focused Brief Therapy best practice model. Services are delivered in a creative and engaging manner by Master's level clinicians. The Provider demonstrates comprehensive client evaluation, excellent service delivery, a high level of attentiveness to family needs, and exceptional documentation of services provided. The program consistently exceeds expectations in program monitoring, performance measures, and service quality. Additionally, parent surveys indicate high levels of satisfaction with staff and services.		94% of families participated in all program requirements.
	<b>Actual:</b> 266	<b>Actual:</b> \$661,198				95% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 97%	<b>Actual %:</b> 100%				98% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
						98% of families improved family functioning.
Smith Mental Health	<b>Contracted:</b> 216	<b>Budget:</b> \$391,776	An excellent Administrative Monitoring with no findings.	Smith's Alternatives for Families Cognitive Behavioral Therapy program provides in-home therapeutic services designed to reduce child abuse and neglect, family conflict, and child behavior problems. The evidence-based model is designed for families that are at moderate to high risk of abuse and neglect and where child maltreatment may have already occurred. The Provider has established a strong relationship with BSO Child Protective Investigators, their primary referral source. Referrals are often complex cases involving Domestic Violence and substance abuse which require more intensive and extended services, resulting in lower numbers served for the year and impacting the parental stress outcome. Since this BSO referral trend has continued, the #s to be served in the coming year have been reduced to reflect actual service history. Monitoring verifies that interventions are well-documented and of excellent quality while maintaining fidelity to the model. Client surveys support a high level of satisfaction with the services received. The Provider has experienced staff turnover resulting in underutilization. Technical assistance has been provided regarding staff retention and the Provider has been receptive to implementing strategies in this area. In addition, the program supervisor has become a trainer in the AF-CBT model, which will reduce the cost and amount of time required to train new staff.		71% of families participated in all program requirements.
	<b>Actual:</b> 112	<b>Actual:</b> \$346,526				69% of parents decreased their level of parenting stress.
	<b>Actual %:</b> 52%	<b>Actual %:</b> 88%				97% of successfully completing families did not receive a verified abuse report within 12 months of program completion.
						90% of families improved family functioning

# Simplified Point of Entry Annual Performance FY 13/14

**CSC GOAL :** Improve the coordination of children's services.

**RESULT:** Families are self-sufficient.

**Program Description:** Although CSC has the largest investment, 2-1-1 is collaboratively funded by other community partners including Broward County government, the United Way, DCF, as well as individual cities, foundation grants and private contributions. CSC funding supports general hotline operations and is the sole supporter of a dedicated special needs unit for families with children with physical and developmental disabilities, which is highly valued by parents and the community at large. CSC also partners with DCF to fund a dedicated hotline for children's behavioral health services, which is being integrated into a single unit for Special Needs.



Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>2 1 1 General Hotline</b>  <b>2 1 1 First Call For Help</b>  <b>Special Needs Hotline</b>	<b>General Hotline Calls:</b> 97,562  <b>Special Needs Calls:</b> 2,297	<b>General Budget:</b> \$292,905  <b>Actual:</b> \$291,470  <b>Actual %:</b> 100%	An excellent Administrative Monitoring with no findings.	The 2-1-1 Information and Referral Line is a valuable community service that provides critical system linkages. The Provider synthesizes and analyzes a high volume of information regarding unmet needs and utilization of services to assist with strategic systems planning. The agency's collaboration with community partners has also been essential in service planning and implementation of Common Eligibility (One E-App). Additionally, 2-1-1 has robustly embraced the data collection methods outlined by its agreement with CSC, allowing both parties to better serve the target population.	<b>100% of unmet needs based on caller requests are analyzed and reported.</b>
		<b>Special Needs Budget:</b> \$295,532  <b>Actual:</b> \$287,223  <b>Actual %:</b> 97%			<b>99% of callers who contacted 211 for information were satisfied with the assistance provided.</b>
					<b>100% of Health &amp; Human Service Organizations would call 2-1-1 again for assistance.</b>
		<b>100% of callers who contacted 211 for information regarding Earned Income Tax Credit were referred to a Volunteer Income Tax Assistance (VITA) site convenient to their home.</b>			
		<b>100% of families served by 2-1-1/JAFCO improved their family functioning 6 months post program completion.</b>			
		<b>387 community events reaching over 8,600 community members educating the community about 2-1-1 were conducted.</b>			

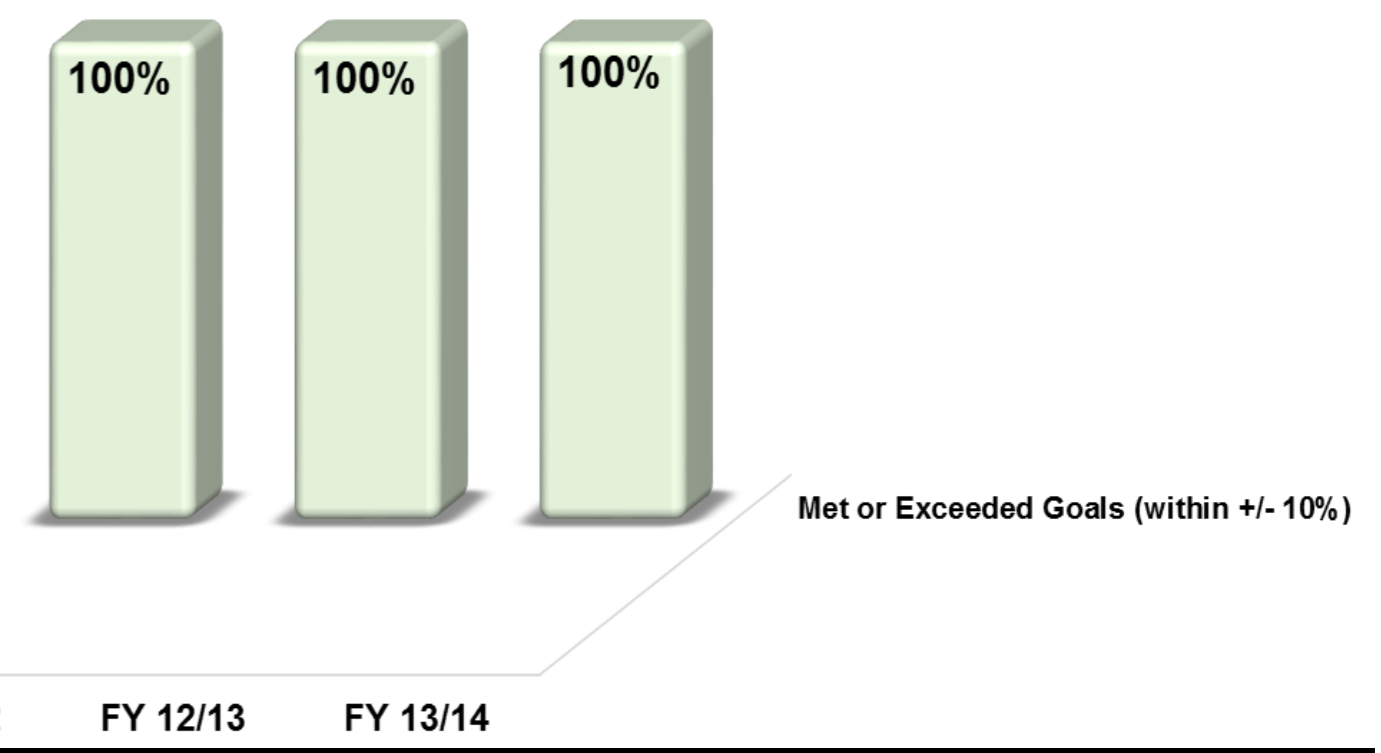
# Health and Safety - Drowning Prevention & SWIM Central

## Annual Performance FY 13/14

**CSC GOAL :** Safeguard the physical health of children.

**RESULT:** Children are physically and mentally healthy.

**Aggregate Performance Measures**



**Program Description:** Two contracts support CSC's Drowning Prevention initiative. (1) **SWIM Central**, a partnership between the County, the School Board, CSC and the SWIMS Foundation provides water safety instruction and parent education for pre-school and school-aged children. The curriculum-based program is taught by certified water safety instructors and coordinated through SWIM Central. The success of this model has gained national attention and is being replicated in other communities. (2) **The Drowning Prevention Collaborative** is a partnership between the Health Department and CSC to provide leadership, coordination and large-scale drowning prevention education, social marketing, and service initiatives that target families with young children under age 4, the population most at-risk for drowning.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Broward County SWIM Central	<b>Contracted:</b> 23,000	<b>Budget:</b> \$553,100	Administrative Monitoring finding in area of audited financial statements was addressed in a timely manner.	SWIM Central is a collaboration between the County Commission, the School Board, the SWIMS Foundation and the CSC. The focus is to prevent the drowning of children through water safety education, public awareness and swimming lessons in-school, out-of-school and at community-based pools throughout the County. SWIM Central continues to work with Council staff to solidify outcomes, strengthen individual child skill's assessments, and target lessons to build upon the abilities of each child. The program is inclusive to meet the needs of children with disabilities.  Additional funding has been added for FY 14/15 to increase availability of lessons for children 6 mos - 4 years.	<b>100% children who participated in the swim program have not drowned 3 years after program completion.</b>
	<b>Actual:</b> 25,872	<b>Actual:</b> \$553,100			<b>66% of the participating children completing between 3 and 6 lessons shall demonstrate an improvement of one level on the Water Safety Skills Checklist</b>
	<b>Actual %:</b> 112%	<b>Actual %:</b> 100%			<b>80% of the participating children, completing 7 or more classes, with a maximum of 10 classes, demonstrated an improvement of one or more levels on the Water Safety Skills Checklist.</b>
Broward County Health Department Drowning Prevention Collaboration	<b>Community Outreach Events:</b> 67	<b>Budget:</b> \$90,000	A commendable Administrative Monitoring with no material findings.	This initiative is guided by the Drowning Prevention Taskforce and focuses on families identified at high risk for water hazards and the target population is preschool children ages birth to four. The Coordinator works closely with BSO Child Protection and Family Strengthening Programs to educate families identified at risk for potential water hazards. Child Protective Investigators directly provide water safety information and equipment to identified families. The initiative increases public awareness of the risk factors that contribute to the fact that drowning is the leading cause of death of young children and that it is preventable with proper adult supervision, use of barriers to prevent unsupervised access to water, and immediate bystander CPR.	<b>100% of BSO Child Protection Investigators identified families were served.</b>
	<b>Water Smart Babies pamphlets distributed:</b> 10,000	<b>Actual:</b> \$73,373			<b>100% of Aquatic providers increased the number of Mommy &amp; Me water safety instruction participants.</b>
	<b>over 150 PSAs</b>  <b>over 150 Printed Materials</b>	<b>Actual %:</b> 82%			<b>100% of families identified from Water Safety did not experience a drowning incident within one year.</b>

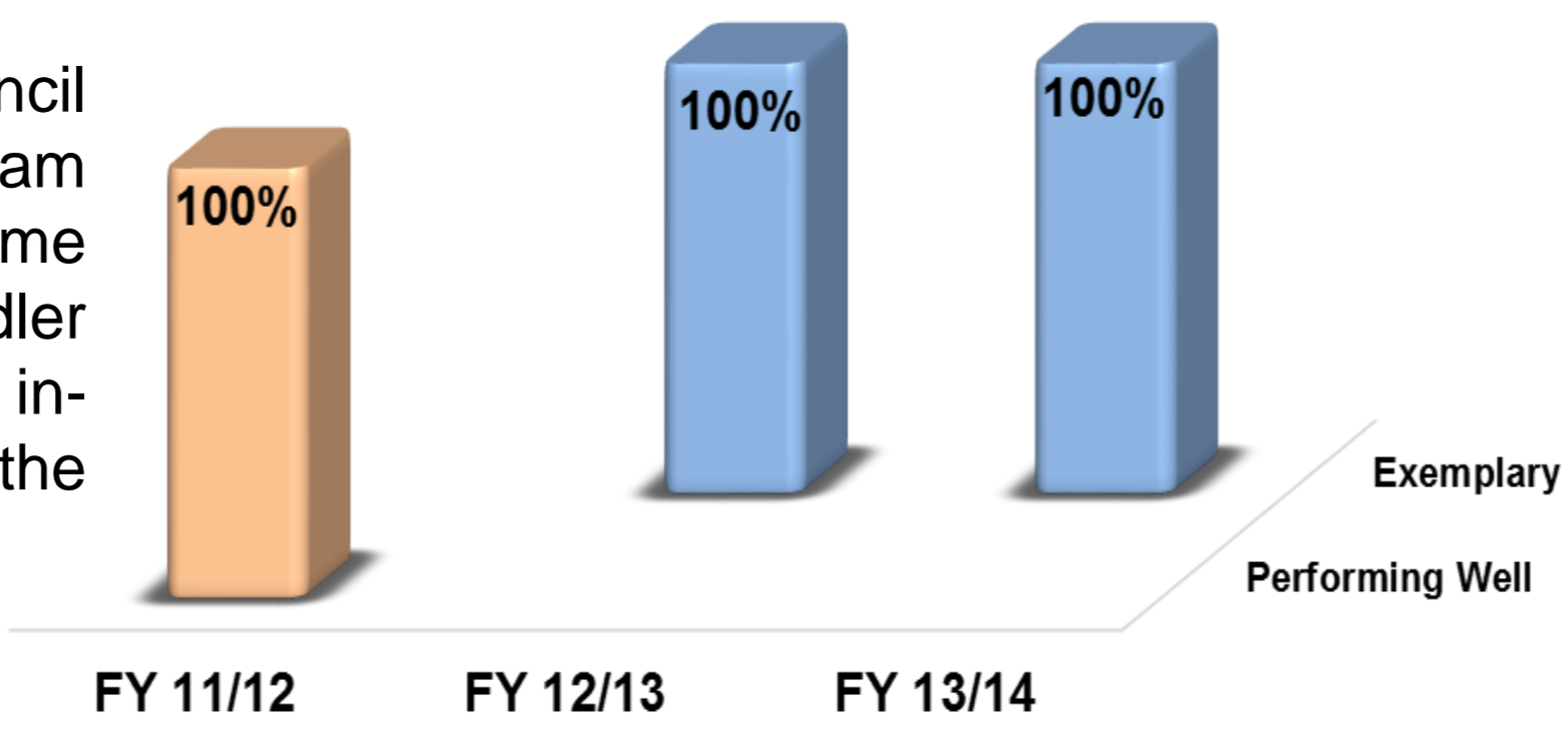
# Abuse & Neglect Prevention - Healthy Families

## Annual Performance FY 13/14

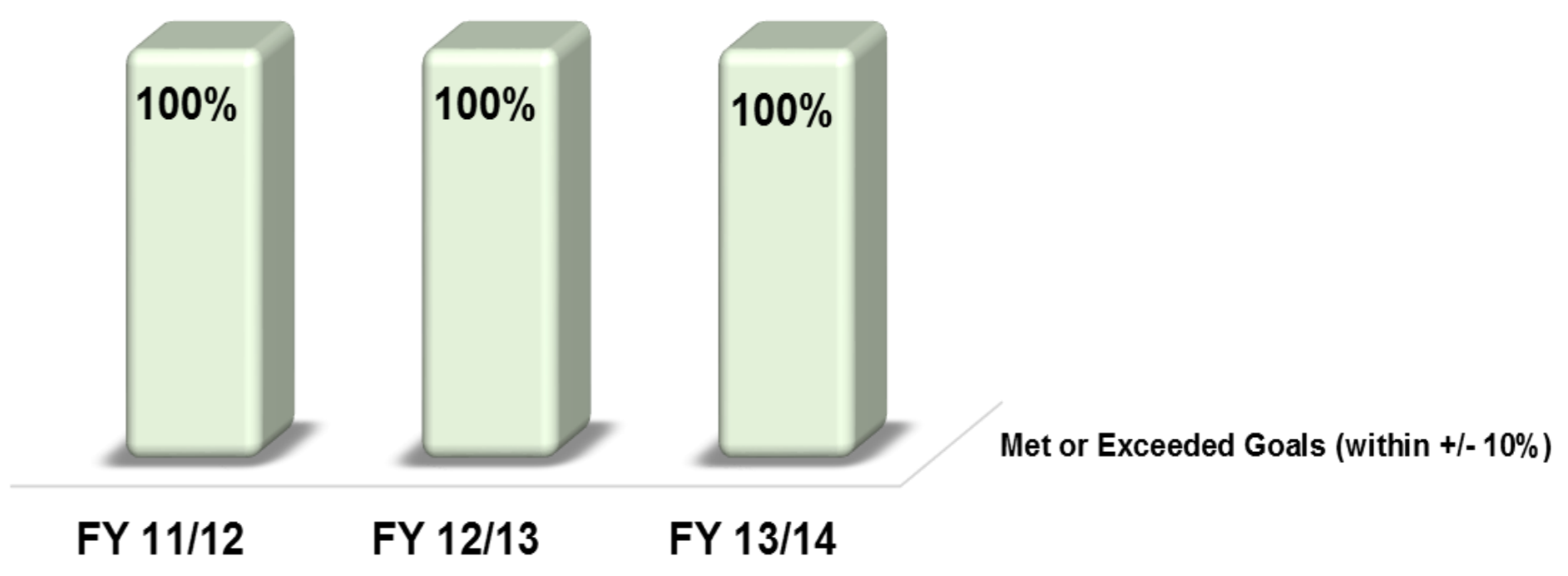
**CSC GOAL :** Reduce the Incidence of Abuse & Neglect.

**RESULT:** Children live in safe and nurturing families.

**Program Monitoring**



**Aggregate Performance Measures**



**Program Description:** The Broward Regional Health Planning Council leads the Healthy Families Broward collaborative, a long-term program that provides pre/post natal screening, assessment and in-home intervention services for at-risk families to improve infant and toddler health outcomes and reduce child abuse and neglect. CSC funding of in-home services is augmented by Ounce of Prevention funding for the initial screenings and assessments.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Healthy Families Broward - Broward Regional Health Planning Council</b>	<b>Contracted:</b> 600  <b>Actual:</b> 588  <b>Actual %:</b> 98%	<b>Budget:</b> \$1,950,800  <b>Actual:</b> \$1,862,936  <b>Actual %:</b> 95%	Administrative Monitoring findings in the area personnel/staffing, were addressed in a timely manner.	Under the direction of the Broward Regional Health Planning Council, Healthy Families Broward (HFB) is the local replication of Healthy Families Florida and Healthy Families America, an evidence-based approach to support new mothers, promote maternal/child bonding and reduce child abuse and neglect. As a collaborative with other providers and hospitals, HFB provides hospital-based pre and post natal screening and assessment and in-home parent education, case management and support services to families determined at-risk in nine Broward County target zip codes. Additional funding, monitoring and technical assistance for HFB are provided by the State's Ounce of Prevention. Monitoring verifies high quality service delivery to high need families with fidelity to the model. Parent surveys indicate high satisfaction with services received. The program has participated in federal claiming of Medicaid's Targeted Case Management (TCM) for Children At Risk of Abuse & Neglect. Recent changes to Medicaid managed care has now eliminated this claiming. A collaboration with the Ounce of Prevention continues so their funding supports screenings and assessments and council funding provides the in-home services.	<b>95% of all assessments occurred prenatally or within the first two weeks of birth.</b>
					<b>84% of families completed the program with improved and/or maintained self-sufficiency.</b>
					<b>96% of families completed the program had no findings of verified child maltreatment within twelve (12) months.</b>
					<b>99% of mothers enrolled in the project did not have a subsequent pregnancy within two years of the target child's birth.</b>
					<b>91% of target children were up-to-date with Well-Baby Checks by age four (4).</b>
					<b>96% of target children were up-to-date with Well-Baby Checks by age five (5).</b>
					<b>96% of target children enrolled in the project six months or longer were linked to a medical provider.</b>

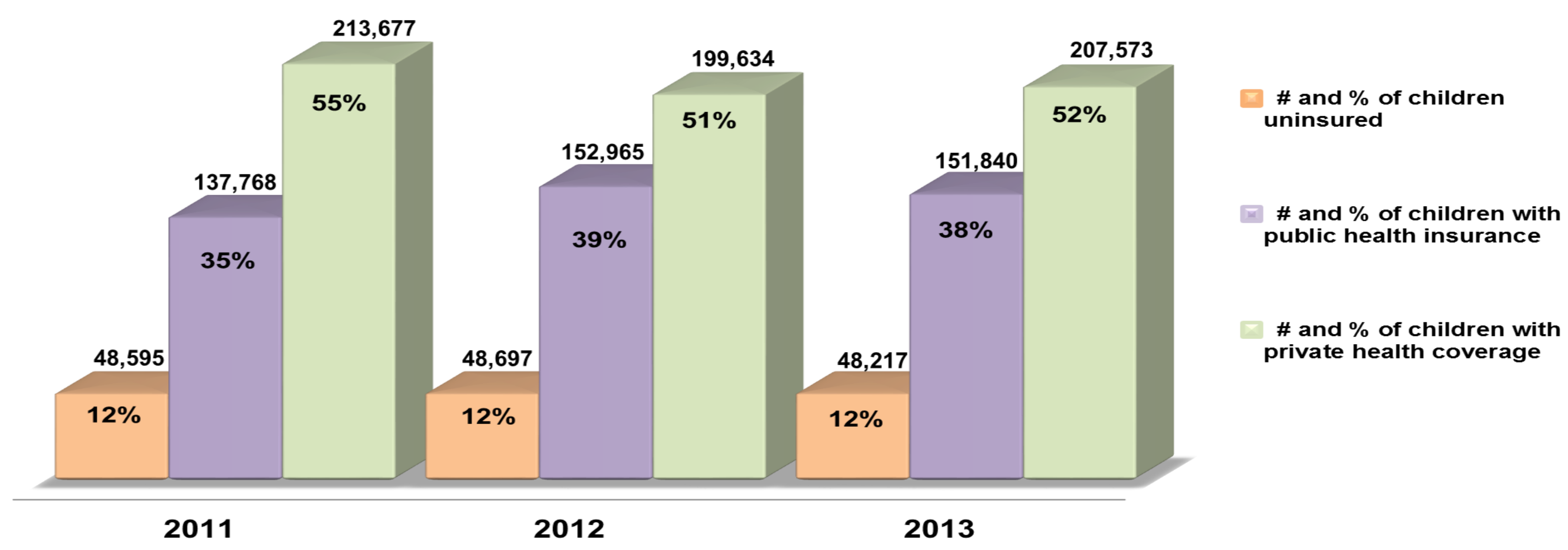
# Kid Care Outreach

## Annual Performance FY 13/14

**CSC GOAL :** Reduce the Incidence of Abuse & Neglect.

**RESULT:** Children live in safe and nurturing families.

**Changes in Health Insurance for Children Under 18 in Broward County**



**Program Description:** Council funding supports outreach and personalized assistance to help Broward County residents navigate the often complicated KidCare application process.

<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>	
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Broward County Health Department	<p>2,305 online applications submitted</p> <p>6,171 paper applications distributed</p> <p>31,735 families were assisted at community events</p>	<p><b>Budget:</b> \$245,123</p> <p><b>Actual:</b> \$241,620</p> <p><b>Actual %:</b> 99%</p>	<p>A commendable Administrative Monitoring with no material findings</p>	<p>The Broward County Health Department's, KidCare Outreach Program provides one-on-one application assistance to ensure new and continuous benefit coverage for eligible families. The KidCare outreach program uses a multi-prong approach to address client issues and reduce barriers to KidCare insurance coverage. KidCare Outreach Staff serves as the primary source for applications and outreach materials for partner programs and agencies that serve potentially eligible populations; including but not limited to schools, child care centers, after school programs and social service agencies. KidCare Outreach Staff also partners with CareerSource to provide application assistance and community resources to dislocated employees. The program was highlighted by the Robert Wood Johnson Foundation as a successful, effective outreach project that shares best practices and provided lessons learned for potential replication of strategies throughout the state.</p>	<p>Broward County enrollment was 196,813 in FY 13/14.</p> <p>110 Community Events to reach potentially eligible residents were provided.</p> <p>45 Public Education training sessions were conducted with 100% participants very satisfied with the quality of program and process information.</p>

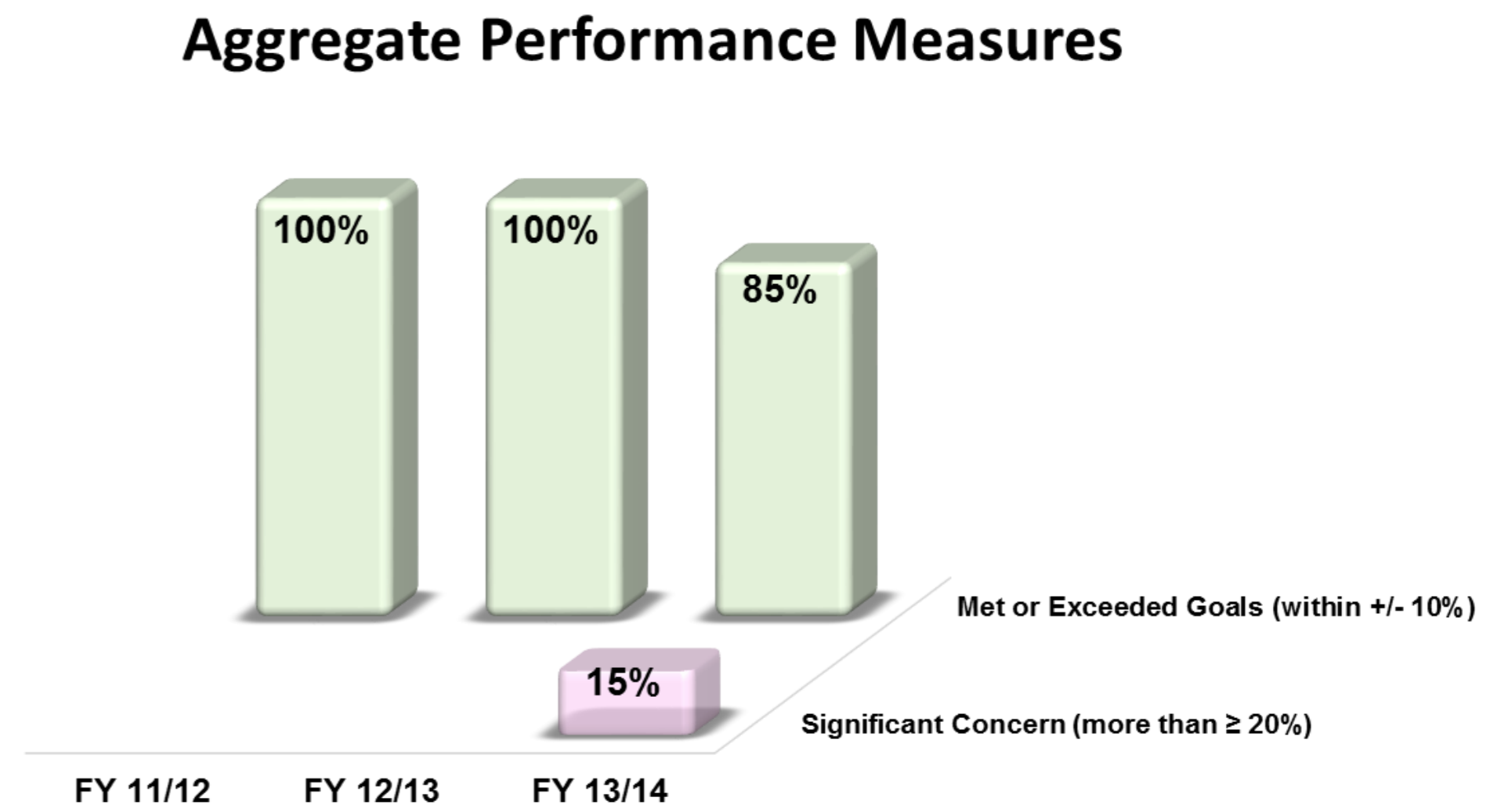
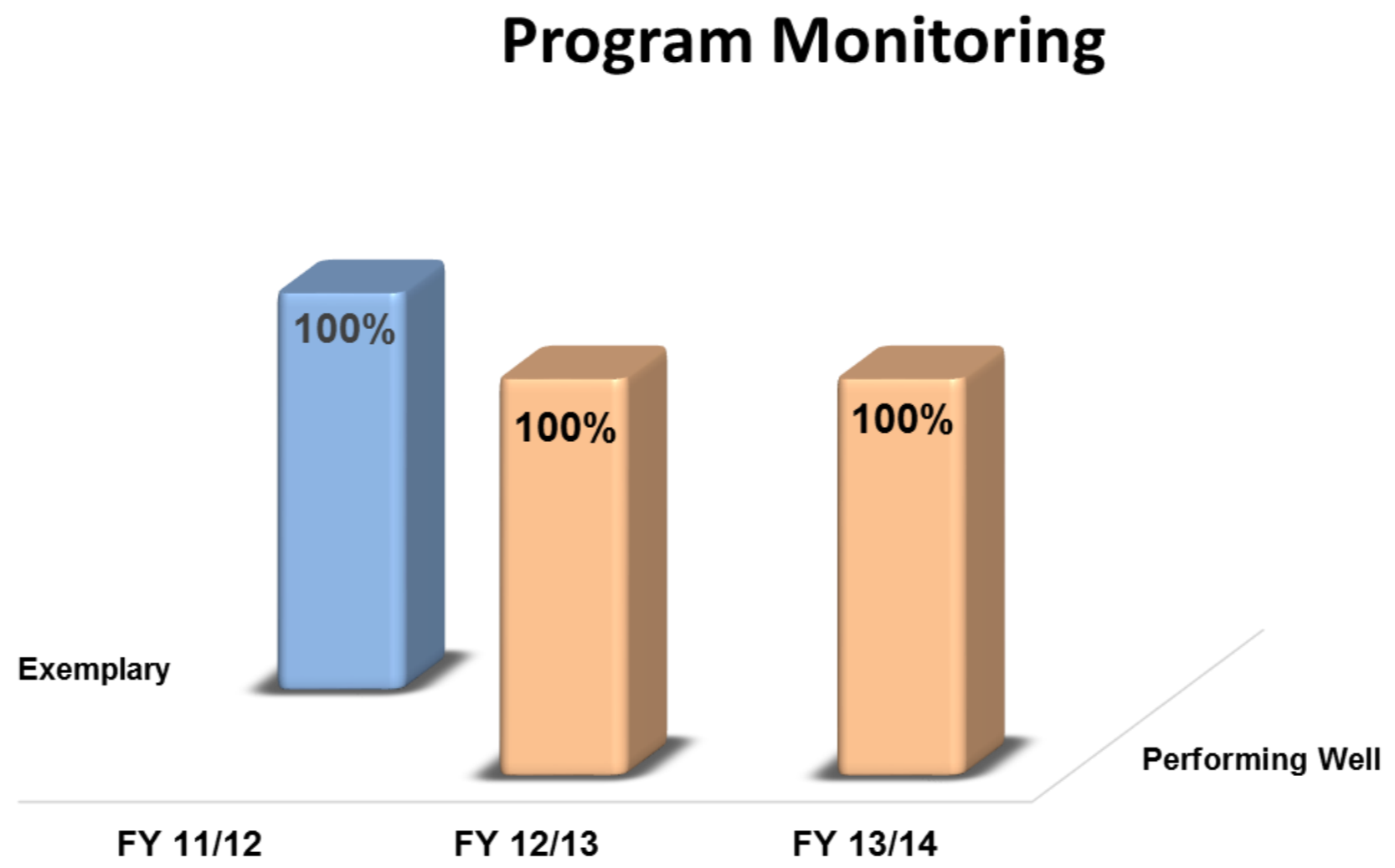
# Abuse & Neglect Prevention - Kinship

## Annual Performance FY 13/14

**CSC GOAL :** Reduce the Incidence of Abuse & Neglect.

**RESULT:** Children live in safe and nurturing families.

**Program Description:** Kinship programs provide services to maintain stable homes for youth in relative and non relative care to prevent children from entering or re-entering the child welfare system. A new RFP for Kinship services retained Kids In Distress as the primary provider with Memorial as their new partner. Two additional providers came on board with new funding leveraged through the Jim Moran Foundation, which doubled our program capacity! The National Youth Advocate Program (NYAP) provides a new focus on the Kinship teens and Harmony Development Center expands County-wide services.



Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Harmony Development Center, Inc.	<p><b>Contracted:</b> 42</p> <p><b>Actual:</b> 44</p> <p><b>Actual %:</b> 105%</p>	<p><b>Budget:</b> \$90,000</p> <p><b>Actual:</b> \$87,090</p> <p><b>Actual %:</b> 97%</p>	<p>A commendable Administrative Monitoring with no material findings</p>	<p>This is Harmony's first contract for Kinship services which include in-home family support services, case management, parenting education services, respite and family building events to assist non-parent caregivers in obtaining and maintaining a safe and stable home for children in their care. Support groups are provided in North (Pompano), South (Cooper City) and Central Broward (Lauderhill) to make access easier for families. Monitoring confirms quality service delivery and comprehensive efforts to identify and address family needs. Staff have welcomed CSC's technical assistance and implemented programmatic and administrative recommendations which have strengthened service delivery. Management is commended for their extensive marketing of services to a historically very underserved population. Without dedicated funding for legal services, this component has been difficult to implement. As a result, the Council approved restructuring of the delivery of legal services to ensure access for all Kinship families, regardless of referral source.</p>	<p>94% of kinship children did not require foster or institutional care while receiving Kinship Support services.</p> <p>% of kinship children who did not require foster or institutional care 12 months post program completion is too soon to measure.</p> <p>95% of caregivers demonstrated acceptable level and/or decreased their experienced level of parenting stress.</p> <p>94% of caregivers reported satisfaction with Kinship services.</p> <p>100% of youth aged 12 and over reported satisfaction with Kinship services.</p>

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
Kids In Distress	<b>Contracted:</b> 267	<b>Budget:</b> \$564,000	Administrative monitoring findings in the areas of personnel, and payroll records were addressed in a timely manner.	Although Kids In Distress has been providing Council-funded Kinship services in partnership with Legal Aid for over four years, this is their first year under the new procurement cycle when they added Memorial to the partnership. Robust services include in-home family support services, extensive case management, parent education, respite, family building events and legal advocacy to assist non-parent caregivers in obtaining and maintaining a safe and stable home for children in their care. Support groups are offered in Central Broward by Kids In Distress and in South County by Memorial with legal advocacy provided via a subcontract with Legal Aid. All are very experienced providers and monitoring confirms excellent service delivery and high satisfaction with services received.		100% of kinship children did not require foster or institutional care while receiving Kinship Support services.
	<b>Actual:</b> 302	<b>Actual:</b> \$563,970				98% of kinship children did not require foster or institutional care 12 months post program completion.
	<b>Actual %:</b> 113%	<b>Actual %:</b> 100%				98% of caregivers demonstrated acceptable level and/or decreased their experienced level of parenting stress.
						96% of caregivers reported satisfaction with Kinship services.
						96% of youth aged 12 and over reported satisfaction with Kinship services.
National Youth Advocate Program (NYAP)	<b>Contracted:</b> 85	<b>Budget:</b> \$180,000	Administrative monitoring findings in the area of invoice and billing were addressed in a timely manner.	This is National Youth Advocate Program's (NYAP) first contract with the CSC. Services focus on Kinship families with older youth, ages 11 to 17, and include in-home family support services, extensive case management, parenting education services, respite and family building events to assist non-parent caregivers in obtaining and maintaining a safe and stable home for children in their care. This new provider has experienced challenges with referrals for this older youth population; however, it is too soon to know if the need was initially over-estimated until expanded marketing efforts have sufficient time to have an impact. Without dedicated funding for legal services, this component has been difficult to implement; as a result, the Council approved restructuring of the delivery of legal services to ensure access for all Kinship families, regardless of referral source.  A Performance Improvement Plan (PIP) to address problems with data collection, SAMIS reporting and completion of satisfaction surveys was implemented and staff are actively working to improve compliance with these areas; however, performance related to satisfaction with services is not available. Despite these challenges, monitoring confirms high quality service delivery to a complex adolescent Kinship population.		100% of kinship children did not require foster or institutional care while receiving Kinship Support services.
	<b>Actual:</b> 43	<b>Actual:</b> \$85,601				% of kinship children who did not require foster or institutional care 12 months post program completion is too soon to measure.
	<b>Actual %:</b> 51%	<b>Actual %:</b> 48%				100% of caregivers demonstrated acceptable level and/or decreased their experienced level of parenting stress.
						% of caregivers reporting satisfaction with Kinship services was not measured.
						% of youth aged 12 and over reporting satisfaction with Kinship services was not measured.

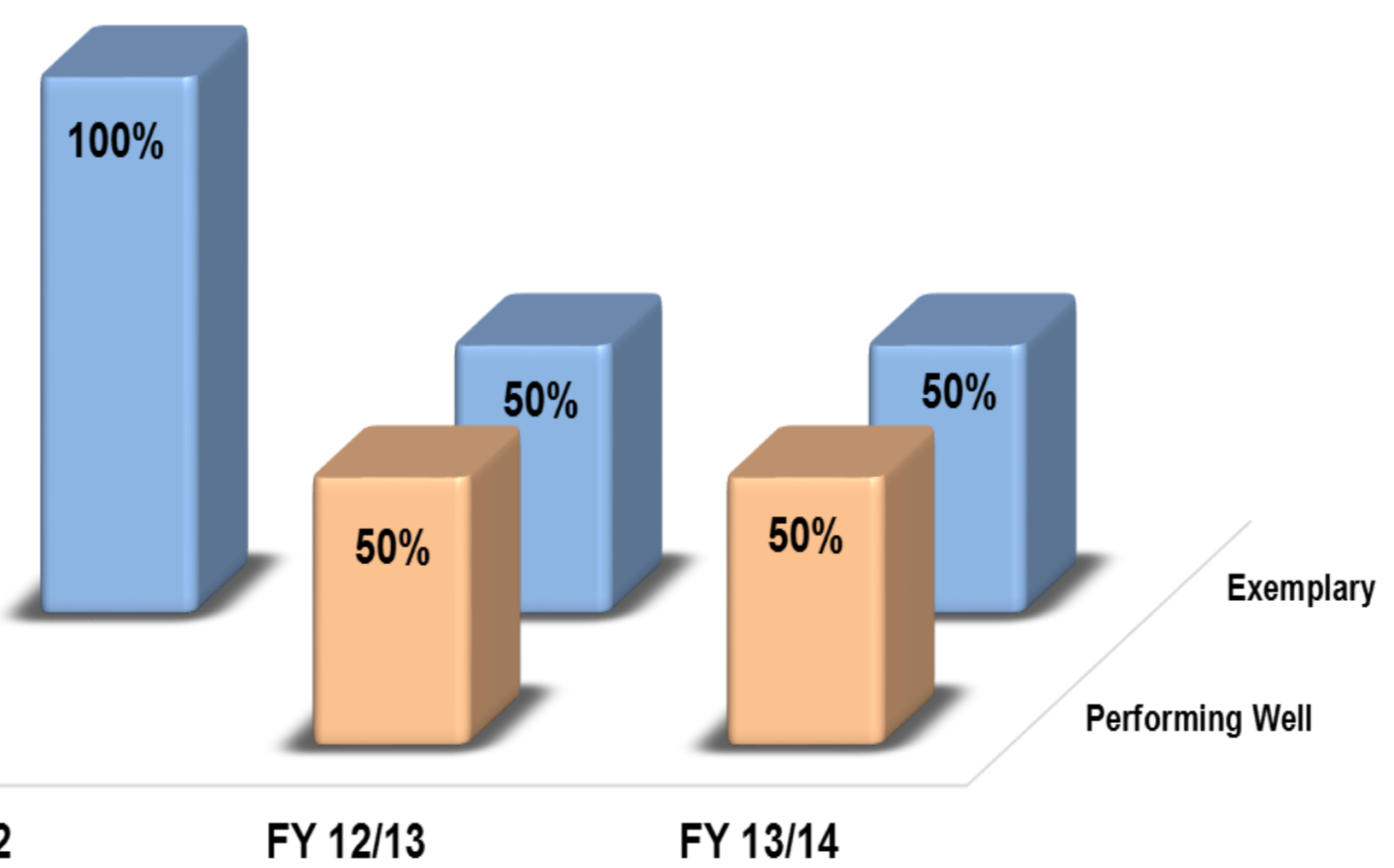
# Maternal & Child Health

## Annual Performance FY 13/14

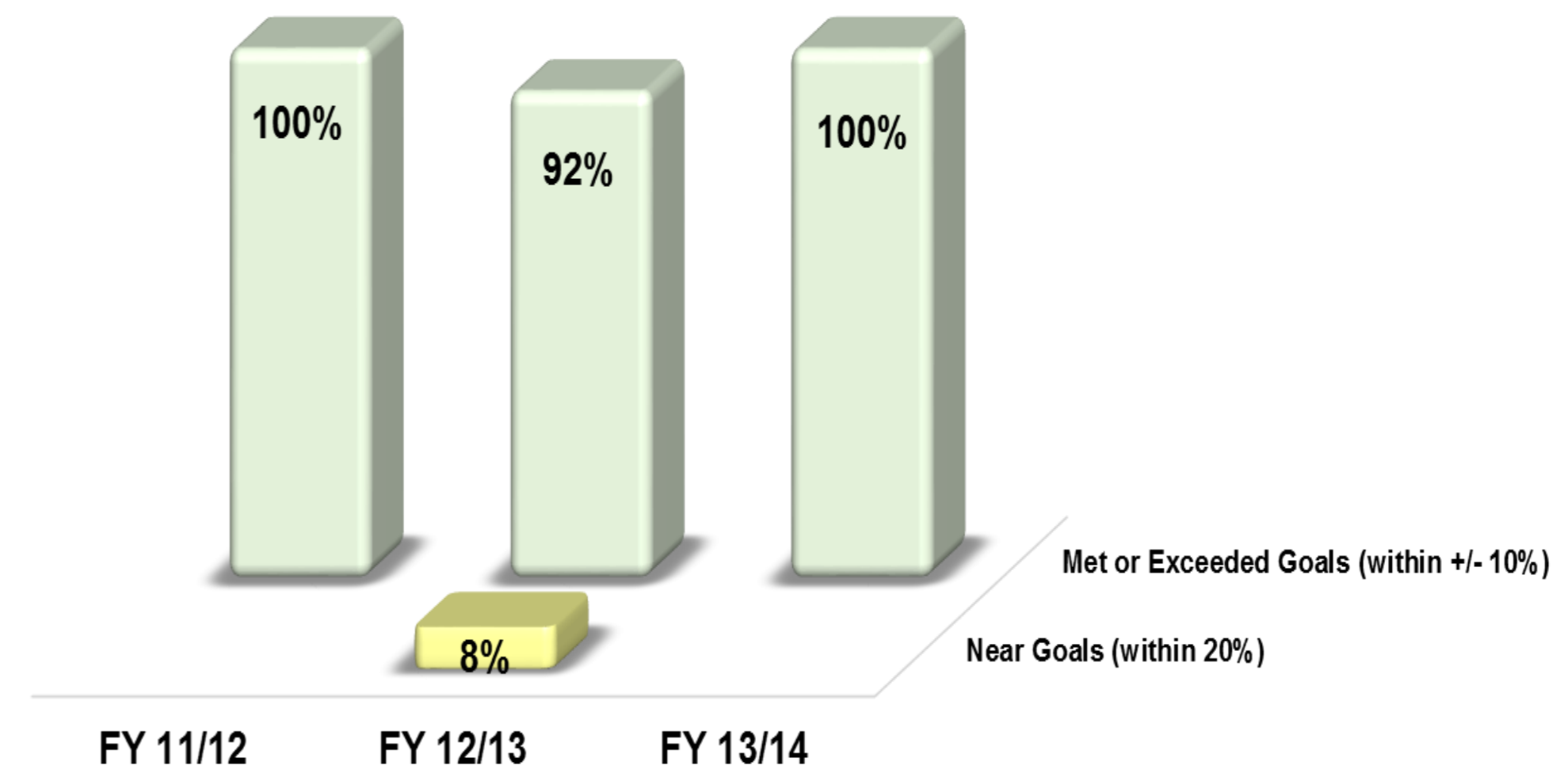
**CSC GOAL :** Ensure a continuum of maternal and child health services for at-risk families.

**RESULT:** Children are mentally and physically healthy.

**Program Monitoring**



**Aggregate Performance Measures**



**Program Description:** (1) **Mothers Overcoming Maternal Stress (MOMS)** programs are designed to decrease symptoms of pre/post natal depression, promote maternal/child bonding, increase parenting skills and reduce risk factors associated with child abuse and neglect. This population is often resistant to engagement and their significant clinical symptoms require intensive mental health treatment to improve functioning. (2) **The Maternal, Infant and Fetal Health Project** has three components: a long-term research project that monitors causes of fetal and infant deaths. Cribs for Kids supports safe sleeping arrangements provision of cribs and education to low income families. The Healthy Start Coalition provides a third component which coordinates and supports the work of the Community Action Group (Maternal and Child Health) under the auspices of the Children's Strategic Plan.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Healthy Mothers / Healthy Babies (MOMS)	Contracted: 110	Budget: \$253,000	A commendable Administrative Monitoring with no material findings.	The Healthy Mothers/Healthy Babies MOMS Program provides services to reduce maternal depression in North and Central Broward County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-partum depression. Quality in-home services are provided through the use of Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program curriculum for this high risk, complex population. Program monitoring confirms continued provision of quality services by knowledgeable and caring staff. Children are meeting developmental milestones and the mothers are forming healthy bonds with the children.	67% of families completed all program requirements.
	Actual: 136	Actual: \$252,933			85% of mothers who participated in the program reported fewer symptoms of depression.
	Actual %: 124%	Actual %: 100%			92% of infants and children scored within range for developmental milestones; communication, gross motor, fine motor, problem solving, and personal social skills.
					100% of families demonstrated improvements in family functioning (e.g., parenting skills, family interactions, and decrease in family conflicts).



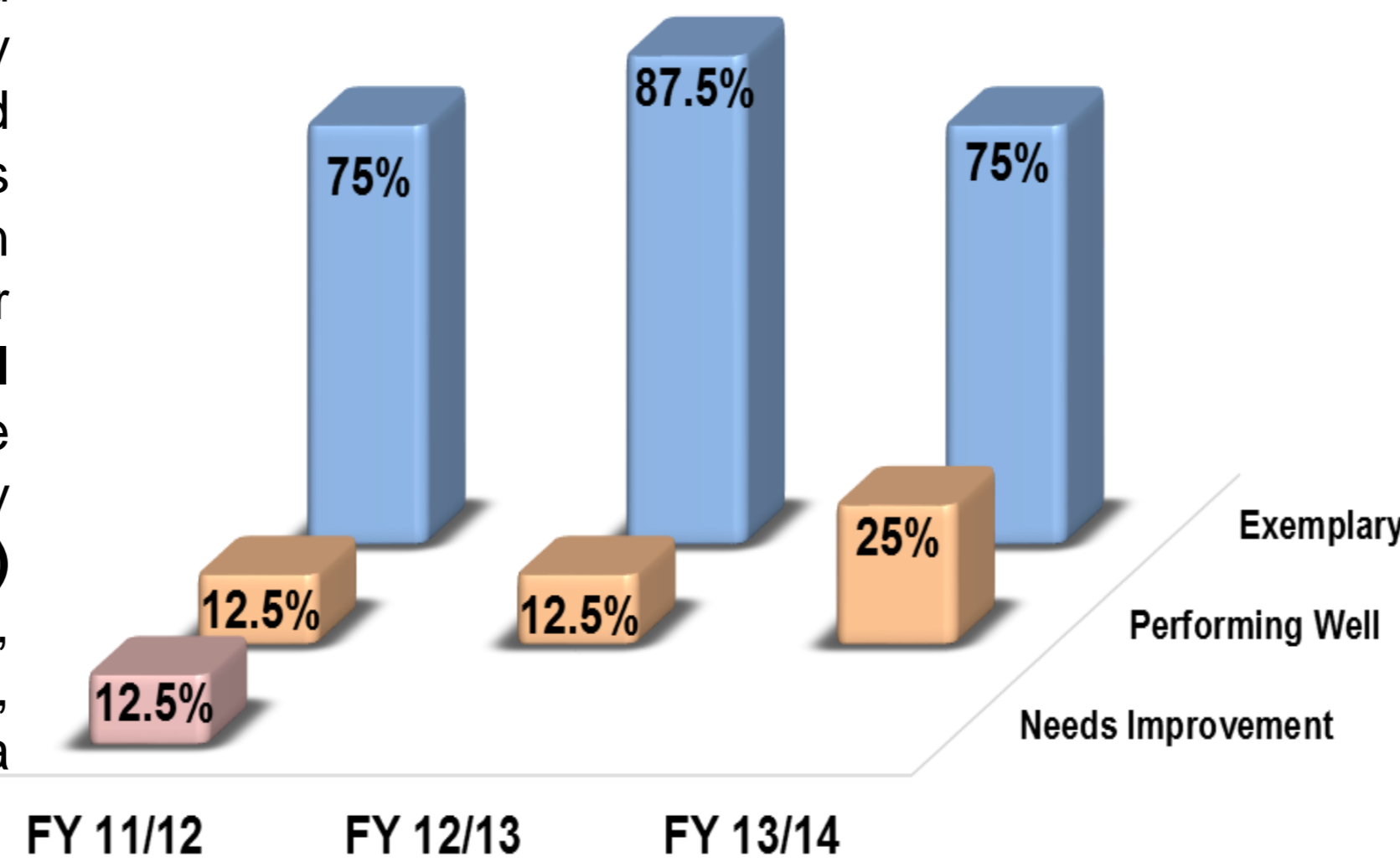
	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Memorial Healthcare System (MOMS)	<b>Contracted:</b> 102  <b>Actual:</b> 93  <b>Actual %:</b> 91%	<b>Budget:</b> \$250,000  <b>Actual:</b> \$249,998  <b>Actual %:</b> 100%	A commendable Administrative Monitoring with no material findings.	Memorial's MOMS Program provides services in South County to pregnant women and/or women with children less than one year of age who are experiencing pre and/or post-partum depression. Quality in-home services are provided through the use of Cognitive Behavioral Therapy (CBT) and the Nurturing Parenting Program curriculum for this high risk, complex population. Program monitoring confirms continued provision of high quality services by knowledgeable and caring staff. Children are meeting developmental milestones and the mothers are forming healthy bonds with the children.	83% of families completed all program requirements.
					93% of mothers who participated in the program and reported fewer symptoms of depression.
					96% of infants and children scored within range for developmental milestones; communication, gross motor, fine motor, problem solving, and personal social skills.
					100% of families demonstrated improvements in family functioning (e.g., parenting skills, family interactions, and decrease in family conflicts).
Healthy Mothers / Healthy Babies Fetal Infant Mortality Review (FIMR)	<b># of Abstractions:</b> 57  <b>Actual Abstractions:</b> 57  <b>Actual %:</b> 100%	<b>Budget:</b> \$96,518  <b>Actual:</b> \$86,177  <b>Actual %:</b> 89%	A commendable Administrative Monitoring with no material findings.	<p>Healthy Mothers/Healthy Babies manages the Fetal-Infant Mortality Review (FIMR) process to identify causes of fetal and infant death by abstracting and analyzing 57 fetal infant deaths and providing community education on the causes of death. FIMR examines the interrelationships between health care and social services and its impact on perinatal outcomes. This project generates grant support from other sources to address FIMR findings, including a \$200,000 grant from the Florida Department of Health's Office of Minority Health. Community education using the Community Voice model of peer-to-peer education on various health issues such as HIV/AIDS, oral health and maternal health concerns, is having an impact on reducing health disparities.</p> <p>Some under-utilization, in this cost-reimbursement contract, was due to medical leave for one staffer that did not impact abstractions completed for the year.</p>	A Perinatal Bereavement training was offered to healthcare professionals and Maternal-Child Health providers.
					A Safe Sleep Committee has been created to address the issue of infant unsafe sleep practices
Healthy Mothers / Healthy Babies CRIBS	<b>Contracted # of Cribs:</b> 200  <b>Actual # of Cribs:</b> 200  <b>Actual %:</b> 100%	<b>Budget:</b> \$15,000  <b>Actual:</b> \$15,000  <b>Actual %:</b> 100%	A commendable Administrative Monitoring with no material findings.	<p>Unsafe sleep is one of the leading causes of child death in Florida for children under the age of one. In FY 2013, 17 children died in Florida (two in Broward) as a result of unsafe sleep practices. In 2006, Healthy Mothers Healthy Babies became the first "Cribs for Kids" chapter in Florida. This initiative, supported by the CSC since 2007, provides low-income families with free GRACO Pack and Play cribs and a crib sheet, and counsels parents on the dangers of co-sleeping, a leading cause of infant death. The provider leverages funding for 96 additional cribs through grants from the Jim Moran Foundation and BJ's Foundation. This CSC initiative also led to the development of a partnership between HM/HB and Ft. Lauderdale Fire Rescue and Pompano Beach Fire Rescue to train first responders to identify and address infant sleep-related risk factors.</p>	99% of babies who participated in the Cribs for Kids program remained safe during their first year.
					99% of parents and caregivers who participated in the Cribs for Kids program improved their knowledge of safe infant sleep practices and SIDS risk reduction.
Broward Healthy Start Coalition Community Action Group	N/A	<b>Budget:</b> \$30,000  <b>Actual:</b> \$29,975  <b>Actual %:</b> 100%	A commendable Administrative Monitoring with no material findings.	The Healthy Start Coalition's contract with the Ronik~Radlauer Group has successfully coordinated the activities of the FIMR CAG and the Maternal Child Health Community Action Teams (CATs) to create a comprehensive Maternal Child Health System of Care. The newly revised system has resulted in the development of Turn the Curve reports for each of the eight CATs and further development of action plans. The FIMR data collected through the Healthy Mothers-Healthy Babies FIMR Case Review Team is being utilized to drive the planning processes of the CATs and to identify service needs and grant opportunities to meet those needs.	Substance Exposed Newborns Summit was hosted by Healthy Start at the Urban League to bring attention to the service needs of SEN children and their caretakers.
					Awarded funding from the Community Foundation for a part-time position to provide education and outreach about SEN to the medical community. The Community Foundation funding was used to leverage CSC funds for this position.

# Delinquency Diversion - New Delinquency Alternatives For Youth DAY (New Day)

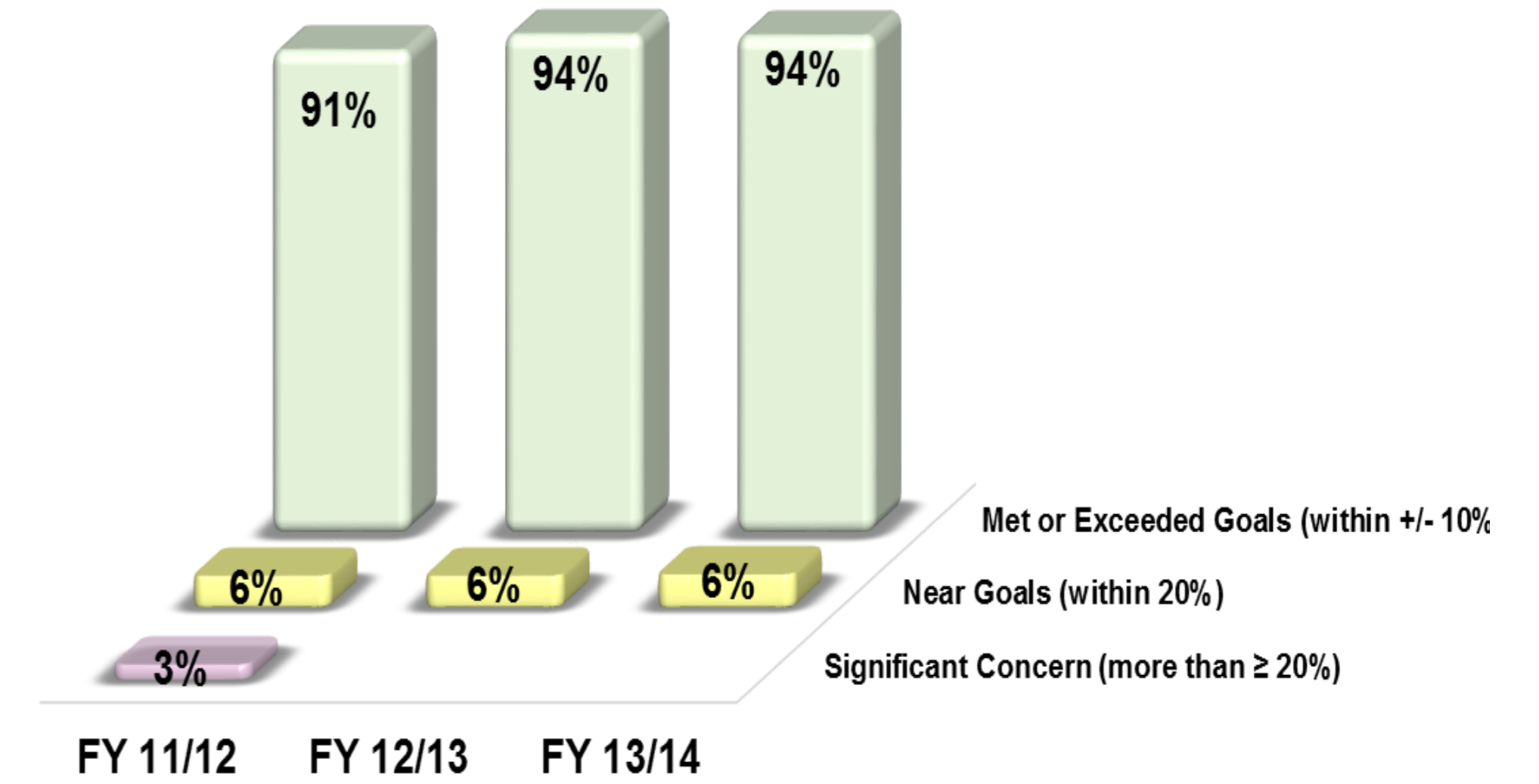
## Annual Performance FY 13/14

**CSC GOAL :** Reduce the recidivism rate of low risk juvenile offenders and prevent the escalation of crime. **RESULT:** Youth will successfully transition into adulthood.

**Program Monitoring**



**Aggregate Performance Measures**



**Program Description:** (1) **New DAY programs** provide stringent and prescribed services to divert juveniles with low risk offenses referred by the State Attorney's Office (SAO) from the Juvenile Justice system and reduce recidivism by providing highly-structured diversion, interventions that decrease the likelihood of re-offending. Expanded Civil Citation programs are provided to offenders in lieu of arrest as a "2nd chance" for early offenders, at the discretion of law enforcement. (2) **Legal Advocacy Works (L.A.W.)** provides legal services to youth who are dually involved in, or at risk of involvement with, both the delinquency and dependency systems. (3) **The Juvenile Assessment Center (JAC)** is a partnership that includes CSC, the Department of Juvenile Justice, the State Attorney's Office, the Department of Children and Families, Broward County government, BSO and the Clerk of Courts to support a 24/7 single point of entry for juveniles following arrest.

<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>	
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	
<b>Broward Sheriff's Office (BSO)</b>	<i>Contracted:</i> 544	<i>Budget:</i> \$785,665	A commendable Administrative Monitoring with no material findings	BSO provides a robust Community Justice program that emphasizes Restorative Justice Group Conferencing and youth development activities for juvenile offenders eligible for diversion or civil citation, as determined by the State Attorney's Office or law enforcement. The program's Restorative Justice philosophy is evident through their consistent engagement of victims and community volunteers to enhance youth's program experience. Creative service learning activities offered increase youth's awareness of an involvement in their communities.	85% of youth successfully completed the program.
	<i>Actual:</i> 528	<i>Actual:</i> \$782,334			93% of youth increased their level of protective factors and decreased risk factors.
	<i>Actual %:</i> 97%	<i>Actual %:</i> 100%			93% of youth had no law violations during program participation.
					93% of youth had no re-offenses 3-12 months after program completion.
<b>Camelot Community Care</b>	<i>Contracted:</i> 115	<i>Budget:</i> \$353,281	Administrative monitoring finding in the area of audited financial statements, was addressed, but not in a timely manner.	Camelot's diversion program provides high quality Functional Family Therapy and case management to juvenile offenders with serious behavioral health conditions referred by the State Attorney's Office. Program strengths include consistency in meeting stringent SAO program requirements through excellent organizational skills and a comprehensive assessment process. Program staff's excellent organizational skills, the program's comprehensive assessment and their fidelity with the FFT model, ensures high success with program completion for an increasingly challenging behavioral health population. Low numbers served have resulted from extended length of stay for behavioral health population.  The Council approved an increase in funding for FY13/14 to expand program capacity as the SAO reported an increase in behavioral health referrals.	89% of youth successfully completed the program.
	<i>Actual:</i> 87	<i>Actual:</i> \$327,544			75% of youth increased their level of protective factors and decreased risk factors.
	<i>Actual %:</i> 76%	<i>Actual %:</i> 93%			96% of youth had no law violations during program participation.
					100% of youth had no re-offenses 3-12 months after program completion.

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
Harmony Development Center	<b>Contracted:</b> 100	<b>Budget:</b> \$131,589	A commendable Administrative Monitoring with no material findings	Harmony provides case management, individual and group counseling, restorative justice conferencing and youth development activities for typical juvenile offenders referred by the SAO, Office of Civil Citation and law enforcement. Comprehensive assessments, effective treatment plans and close communication with SAO make this program effective for the typical juvenile offender population. The Provider is working to improve consistency of weekly contacts, participation plans that include the youth's voice, consistent academic follow-up, documentation of individual and family counseling sessions and parent training participation. The contract allows Broward Schools to refer youth for restorative justice conferences as a PRIME intervention strategy.		93% of youth successfully completed the program.
	<b>Actual:</b> 131	<b>Actual:</b> \$131,556				97% of youth increased their level of protective factors and decreased risk factors.
	<b>Actual %:</b> 131%	<b>Actual %:</b> 100%				99% of youth had no law violations during program participation.
						92% of youth had no re-offenses 3-12 months after program completion.
Henderson Behavioral Health Center	<b>Contracted:</b> 75	<b>Budget:</b> \$255,985	A commendable Administrative Monitoring with no material findings	Henderson's Wraparound program serves youth with serious behavioral health conditions referred by the State Attorney's Office and the Office of Civil Citation. Services and supports provided by Wraparound staff are tailored to the unique values and cultural needs of the youth, with a strong emphasis on parental/family engagement. The program's strong focus on academic performance, excellent case management and engagement of supports for youth ensures high success of challenging behavioral health population. Client satisfaction surveys also demonstrate high client engagement and support of the program.  The Council approved an increase in funding for FY13/14 to expand program capacity as the SAO reported an increase in behavioral health referrals.		83% of youth successfully completed the program.
	<b>Actual:</b> 107	<b>Actual:</b> \$253,869				80% of youth increased their level of protective factors and decreased risk factors.
	<b>Actual %:</b> 143%	<b>Actual %:</b> 99%				86% of youth had no law violations during program participation.
						98% of youth had no re-offenses 3-12 months after program completion.
Juliana Gerena & Associates	<b>Contracted:</b> 56	<b>Budget:</b> \$244,337	A commendable Administrative Monitoring with no material findings	The GATE Program provides diversion services for juveniles with sexual offenses referred by the SAO. Psychosexual assessments, individual, family, and group sessions are age, intellect appropriate and gender specific for participants and their families. The program's comprehensive and individualized assessments, high quality individual, family and group counseling services and parent groups that are supportive of youth and family needs are effective in serving this highly challenged and unique population. High client satisfaction with program services and excellent SAMIS data integrity are noteworthy for this complex population.  The Council approved an increase in funding for FY13/14 to expand program capacity as the SAO reported an increase in behavioral health referrals.		97% of youth successfully completed the program.
	<b>Actual:</b> 55	<b>Actual:</b> \$243,184				100% of youth increased their level of protective factors and decreased risk factors.
	<b>Actual %:</b> 98%	<b>Actual %:</b> 100%				100% of youth had no law violations during program participation.
						100% of youth had no re-offenses 3-12 months after program completion.
Memorial Healthcare System	<b>Contracted:</b> 400	<b>Budget:</b> \$482,500	An excellent Administrative Monitoring with no material findings	Memorial provides individual, family and group counseling, case management, youth development activities and restorative justice conferencing in partnership with Harmony Development Center for typical juvenile offenders, as determined by the SAO, Office of Civil Citation or law enforcement. The program maintains exemplary documentation and demonstrates consistency in providing high quality services through monitoring of school attendance and progress, strong individual and family counseling services, creative and engaging group sessions, a gender-specific component, impactful restorative justice conferencing with follow-up and consistent urine analysis testing practices.  The Council approved an increase in funding for FY 13/14 to expand program capacity as the SAO reported an increase in substance use referrals.		91% of youth successfully completed the program.
	<b>Actual:</b> 391	<b>Actual:</b> \$482,500				91% of youth increased their level of protective factors and decreased risk factors.
	<b>Actual %:</b> 98%	<b>Actual %:</b> 100%				96% of youth had no law violations during program participation.
						94% of youth had no re-offenses 3-12 months after program completion.

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
PACE Center for Girls	<b>Contracted:</b> 75	<b>Budget:</b> \$119,500	A commendable Administrative Monitoring with no material findings	<p>PACE provides gender-responsive diversion and civil citation programming for girls to address risk factors including physical or sexual abuse victimization, domestic and dating violence, academic underachievement and family management issues. The program's strong case management, creative gender specific groups and consistent monitoring of academic progress consistently meets the needs of the increasing female juvenile justice population. The program implements strong youth engagement strategies in a comprehensive service delivery model.</p> <p>The Council approved an increase in funding during FY 13/14 to expand program capacity and add additional value added funds.</p>		86% of youth successfully completed the program.
	<b>Actual:</b> 106	<b>Actual:</b> \$118,526				82% of youth increased their level of protective factors and decreased risk factors.
	<b>Actual %:</b> 141%	<b>Actual %:</b> 99%				93% of youth had no law violations during program participation.
						100% of youth had no re-offenses 3-12 months after program completion.
Urban League of Broward County	<b>Contracted:</b> 140	<b>Budget:</b> \$174,481	A commendable Administrative Monitoring with no material findings	<p>The Urban League's EMBRACE Program provides community group conferencing and youth development activities for juvenile offenders eligible for diversion and civil citation. Program staff have greatly improved the services by providing a strong Restorative Justice component, creative and meaningful life skills sessions, service learning activities, parent education sessions and enrichment activities. Client satisfaction surveys demonstrate high client engagement and support of the program. Continued technical assistance is being provided to improve PM administration. Lower than expected successful completion rates and improved protective factors are attributed to a more complex population with generational criminogenic risk factors being served during this past year.</p>		73% of youth successfully completed the program.
	<b>Actual:</b> 157	<b>Actual:</b> \$163,977				66% of youth increased their level of protective factors and decreased risk factors.
	<b>Actual %:</b> 112%	<b>Actual %:</b> 94%				91% of youth had no law violations during program participation.
						95% of youth had no re-offenses 3-12 months after program completion.
Legal Aid Legal Advocacy Works (LAW)	<b>Contracted:</b> 240	<b>Budget:</b> \$311,560	A positive Administrative Monitoring to improve timely submission of invoices.	<p>Legal Advocacy Works (L.A.W.) provides strong advocacy, legal representation, case management, and supportive services to dependent, delinquent and pre-delinquent youth, a unique service valued highly by our child welfare system and judicial community in Broward County. Legal Aid is an effective advocate for "crossover" youth who have both dependency and juvenile justice involvement. Program staff have developed strong working relationships with the courts and other key stakeholders to improve service coordination and shorten system entanglement where possible.</p>		90% of youth did not obtain any new law violations during the program.
	<b>Actual:</b> 221	<b>Actual:</b> \$311,557				92% of youth improved housing stability.
	<b>Actual %:</b> 92%	<b>Actual %:</b> 100%				95% of youth improved school/employment.
						84% of youth reduced delinquency risk.
						95% of youth successfully completed and did not obtain any law violations 12 months after program completion.
						94% of youth remained in school, graduated from high school, obtained GED, or enrolled in college or in post-secondary education.

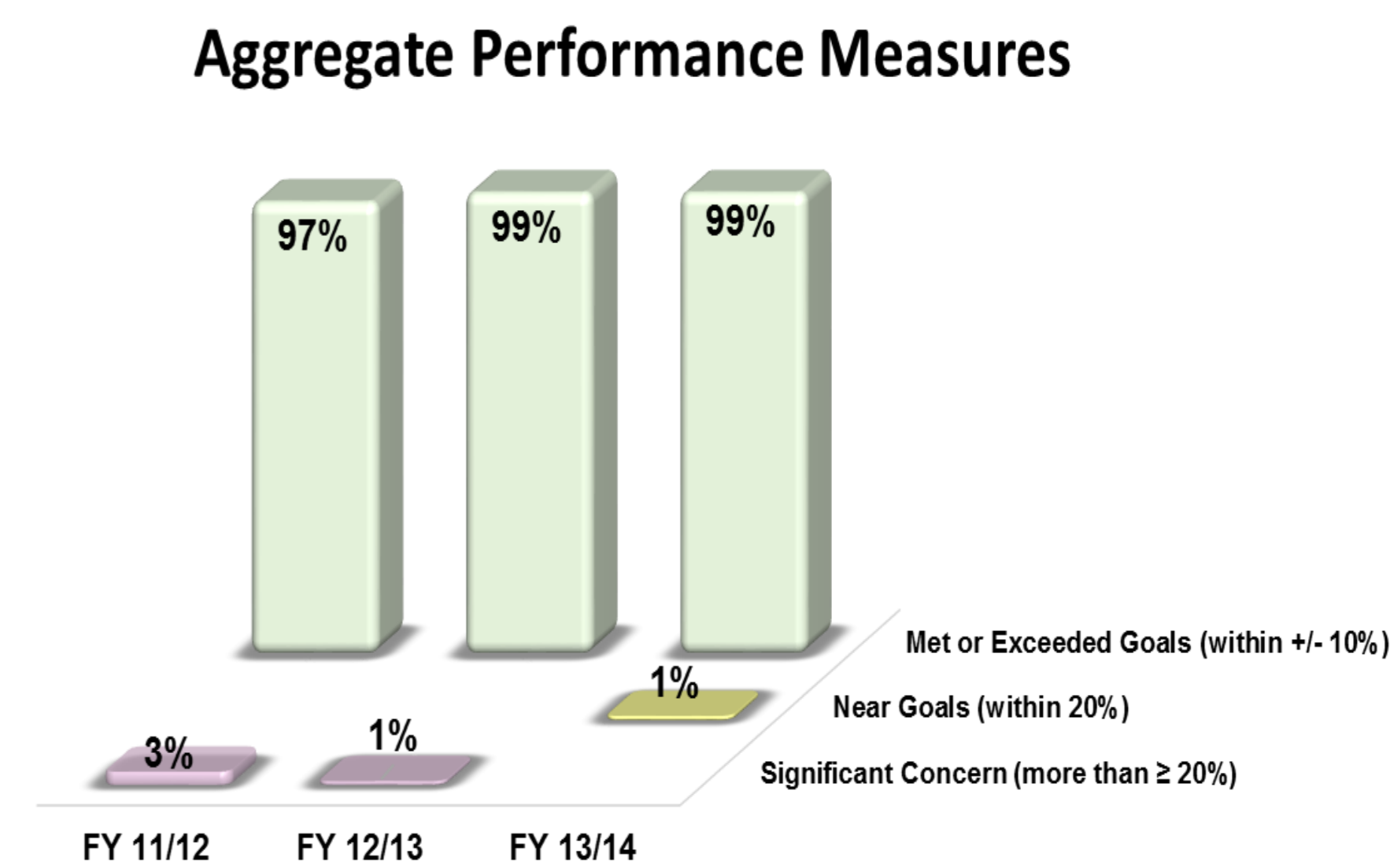
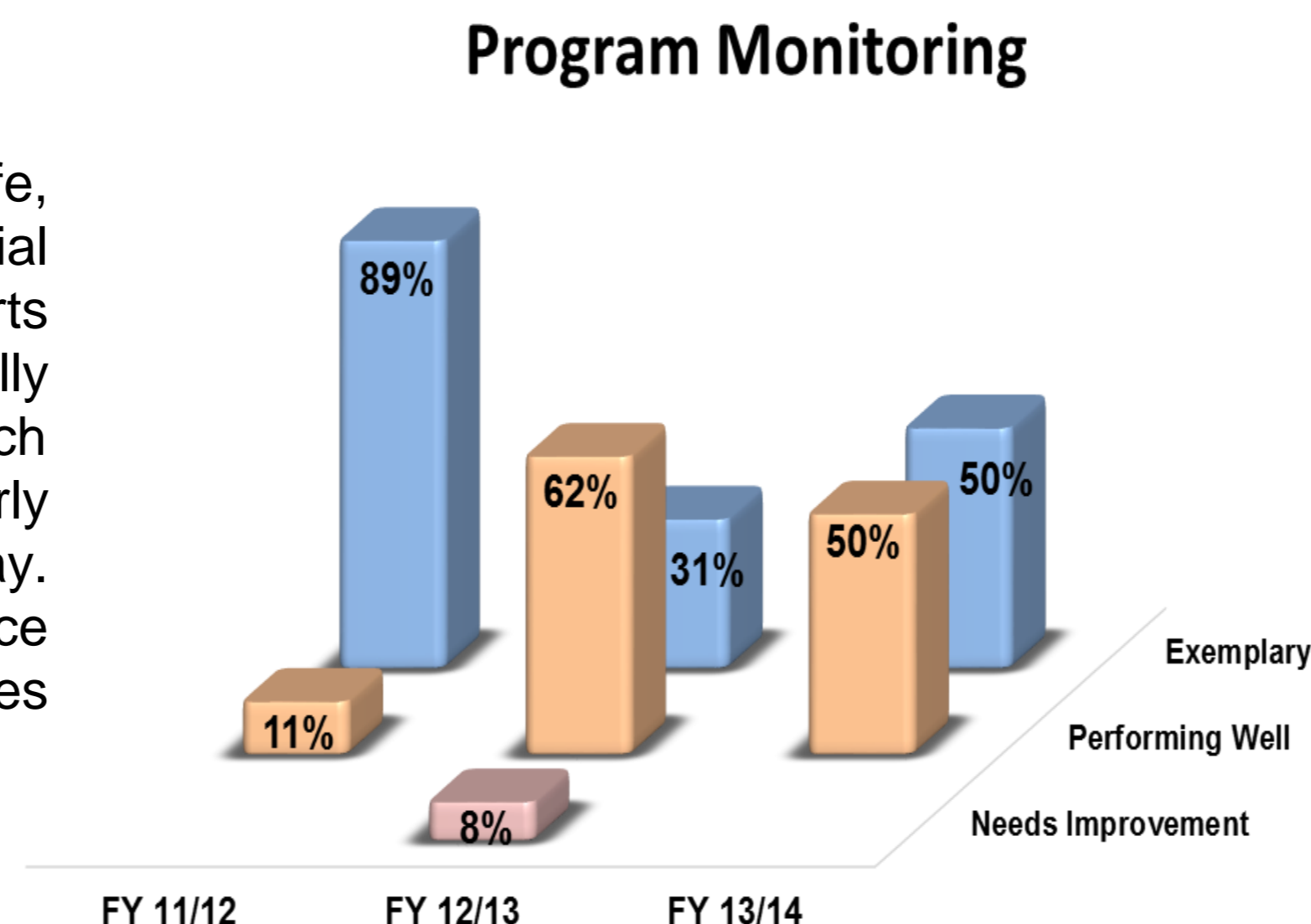
		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
BSO / Juvenile Assessment Center (JAC)	<b>Contracted:</b> 5,000	<b>Budget:</b> \$350,000	A commendable Administrative Monitoring with no material findings	<p>The Juvenile Assessment Center (JAC) Collaborative project continues to be a critical component of the juvenile justice system in Broward County, with BSO as lead. As a single point of entry, the JAC processed 4,316 juvenile referrals for FY 13/14. The project ensures evaluation of each juvenile offender's risk to the community, as well as ensuring physical health, mental health and substance abuse assessments are administered. The Juvenile Assessment Team (JAT), funded by DCF, has significantly increased outreach, case management and data collection on cases involving youth with behavioral health issues. Timely information is provided to the Courts and State Attorney's Office to facilitate diversionary and judicial processing, and to DJJ to facilitate appropriate follow-up services. The JAC Advisory Board, with CSC participation, strengthens partnerships and provides guidance and technical assistance to ensure efficient, effective operation of the JAC. The JAC also receives dedicated funding generated by court costs. Numbers to be served for FY 14/15 are estimated to be comparable to the current year.</p> <p>Lower numbers of delinquency referrals reflect an ongoing downward (positive) trend, correlates with declining County and State delinquency rates.</p>		<b>100% of juveniles presented by law enforcement were admitted to the JAC.</b>
	<b>Actual:</b> 4,316	<b>Actual:</b> \$344,368				<b>100% of juveniles admitted to the JAC were assessed for risk to the community using the PACT pre-screening.</b>
	<b>Actual %:</b> 86%	<b>Actual %:</b> 98%				<b>100% of cases were processed for judicial and/or non-judicial handling.</b>

# Maximizing Out of School Time (M.O.S.T.) Annual Performance FY 13/14

**CSC GOAL :** Improve the availability and quality of out-of-school time programs for economically disadvantaged children in the general population and inclusion programs which integrate children with disabilities with their typical peers.

**RESULT:** Children live in safe and nurturing families.

**Program Description:** Maximizing Out of School Time (MOST) programs provide a safe, positive environment for children that enhances academic achievement, supports social and physical development and provides educational field trips and cultural arts opportunities. These M.O.S.T. programs serve typically developing, economically disadvantaged students who attend Title I schools with 80% or higher Free/Reduced Lunch participation. Services are provided afterschool, on some non-school days, days of early release and during the summer with sliding fees assessed based on family ability to pay. Academic support is provided daily by certified teachers and rigorous performance measures and effective technical assistance and monitoring ensure high quality services are provided.



Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>After School Programs, Inc. (ASP)</b>	<b>Target:</b> School Yr: 1,071 Summer: 680	<b>Budget:</b> \$2,404,310	Administrative monitoring findings in the areas of personnel/staffing employee files were addressed in a timely manner.	MOST services are provided at seventeen (17) sites during the school year and thirteen (13) sites during the summer. Staff provide quality instruction and valuable interactions with the children. Parents and staff have a good rapport and parents are supportive. Educational components promote organizational and social skills that foster academic progress, physical fitness, and engaging arts activities. The Provider leverage USDA resources very effectively to ensure that all children benefitted from well-balanced and nutritious snacks, supper and summer lunches.	100% of the children remained safe.
	<b>Actual:</b> School Yr: 1084 Summer: 645	<b>Actual:</b> \$2,299,215			89% of the children improved basic math skills.
	<b>Actual %:</b> School Yr: 101% Summer: 95%	<b>Actual %:</b> 96%			98% of the children improved their basic reading skills.
					99% of the children improved homework completion.
					100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.
<b>Boys &amp; Girls Club (Summer Only)</b>	<b>Contracted:</b> 680	<b>Budget:</b> \$582,660	Administrative Monitoring findings in the areas of personnel, invoicing/billing, payroll records and audited financial statements were addressed in a timely manner.	MOST services are provided at eight (8) sites during the summer. Monitoring confirms that the children are engaged in activities and staff provide children with positive feedback and praise. Children flow from one class to another with ease. All sites showed great strength in the academics area. The few items of concern that were identified at the Stephanis Club were fixed within days of being monitored. The underutilization of this contract is due to the Club's first year using Kid-Trax as their primary tool for tracking daily attendance. The Clubs experienced some internet challenges as well as user problems with families so actual numbers of children in attendance and their length of stay are most likely under-reported. The Provider leverage USDA resources very effectively to ensure that all children benefitted from well-balanced and nutritious snacks and summer lunches.	100% of the children remained safe.
	<b>Actual:</b> 593	<b>Actual:</b> \$505,073			81% of the children improved basic math skills.
	<b>Actual :</b> 87%	<b>Actual %:</b> 87%			89% of the children improved their basic reading skills.
					100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
City of Hollywood	<b>Target:</b> School Yr: 55 Summer: 340	<b>Budget:</b> \$475,501  <b>Actual:</b> \$382,072  <b>Actual %:</b> 80%	Administrative Monitoring findings in the areas of payroll and personnel were addressed, but not in a timely manner.	MOST services are provided at one (1) site during the school year and four (4) sites during the summer. Staff work well together and are patient and attentive to the children. Children are treated with respect and in a structured, safe environment.		100% of the children remained safe.
	<b>Actual:</b> School Yr: 59 Summer: 270			Low utilization is part due to the collection of \$32,074 in parent payments, based on a sliding fee scale, which are then deducted from CSC invoices. The Provider also has instilled a strict income verification process that hindered enrollment during the summer. CSC staff is working closely with Provider to remedy the practice. USDA resources are well-managed to ensure all children benefit from well-balanced and nutritious snacks and lunches. Efforts to increase USDA resources are in process.		90% of the children improved their basic math skills.
	<b>Actual %:</b> School Yr: 107% Summer: 79%					88% of the children improved their basic reading skills.
						100% of the children improved homework completion.
						100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.
City of Lauderdale Lakes (Summer Only)	<b>Contracted:</b> 85	<b>Budget:</b> \$65,453  <b>Actual:</b> \$61,013  <b>Actual %:</b> 93%	Administrative Monitoring findings in the area of financial statements were addressed in a timely manner.	MOST services are provided at one (1) site during the summer. Staff members interact with the children in a positive and nurturing manner. Academic supports are strong; social skills are well-presented and the science component is innovative and impactful. Children are engaged and enjoy the learning environment. The Provider leverage USDA resources very effectively to ensure all children benefit from well-balanced and nutritious snacks, supper and summer lunches.		99% of the children remained safe.
	<b>Actual:</b> 84					79% of the children improved their basic math skills.
	<b>Actual :</b> 99%					88% of the children improved their basic reading skills.
						100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.
City of Miramar	<b>Target:</b> School Yr: 51 Summer: 100	<b>Budget:</b> \$144,490  <b>Actual:</b> \$126,724  <b>Actual %:</b> 88%	A commendable Administrative Monitoring with no material findings	MOST services are provided at one (1) site during the school year and two (2) sites during the summer. Staff members interact with children in a warm and encouraging manner. Academic supports are strong, social skills were well-presented and the science component is innovative and impactful. Children are engaged and enjoy the learning environment. Due to unexpected construction at their school year site, the program operated out of Fairway Elementary; however, the site has been remodeled and the Provider is now serving at full capacity.		100% of the children remained safe.
	<b>Actual:</b> School Yr: 49 Summer: 107			Low utilization is primarily due to the collection of \$17,613 in parent payments, based on a sliding fee scale, which are then deducted from CSC invoices. The Provider leveraged USDA resources very effectively to ensure all children had well-balanced and nutritious snacks, supper and summer lunches.		85% of the children improved their basic math skills.
	<b>Actual %:</b> School Yr: 96% Summer: 107%					84% of the children improved their basic reading skills.
						100% of the children improved homework completion.
						100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.
Community After School	<b>Target:</b> School Yr: 173 Summer: 353	<b>Budget:</b> \$679,035  <b>Actual:</b> \$678,742  <b>Actual %:</b> 100%	A commendable Administrative Monitoring with no material findings.	MOST year round services are provided at two (2) elementary schools in the City of Margate. To address the program's wait list, an additional 20 School Year slots were added in the 2013/14 school year; however, enrollment continues to exceed expectations for this robust program. All program components are well-delivered and children receive quality time, and assistance for homework and reading. Staff members are enthusiastic, patient and use praise and encouragement to guide appropriate behavior. The Provider leverages USDA resources very effectively to ensure all children benefit from well-balanced and nutritious snacks, supper and summer lunches.		100% of the children remained safe.
	<b>Actual:</b> School Yr: 200 Summer: 383			The CSC allocation exceeds the required Margate CRA commitment.		71% of the children improved their basic math skills.
	<b>Actual %:</b> School Yr: 116% Summer: 108%					87% of the children improved their basic reading skills.
						92% of the children improved homework completion.
						100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>First Baptist Church of Piney Grove</b>	<b>Target:</b> School Yr: 63 Summer: 63	<b>Budget:</b> \$196,363	Administrative Monitoring findings in the areas of personnel, employee files, and audited financial statements were addressed but not in a timely manner.	MOST services are provided year round at one (1) site. A change of Fiscal Agent this year resulted in a late start and initial monitoring identified problem areas which led to a Performance Improvement Plan to address lack of administration/clerical support. In March 2014, the Council approved funding for an additional Counselor which was annualized for FY 14/15. This position has had a positive impact on programmatic and administrative functions. The summer program had strong academic components and curricula delivered with fidelity. The Provider leverages USDA resources very effectively to ensure all children benefit from well-balanced and nutritious snacks, supper and summer lunches. Due to ongoing difficulties with entering Performance Measurement data, the provider continues to receive technical assistance.	<b>100% of the children remained safe.</b>
	<b>Actual:</b> School Yr: 63 Summer: 65	<b>Actual:</b> \$188,868			<b>75% of the children improved their basic math skills.</b>
	Actual %: School Yr: 100% Summer: 103%	<b>Actual %:</b> 96%			<b>76% of the children improved their basic reading skills.</b>
					<b>100% of the children improved homework completion.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>
<b>Kids In Distress</b>	<b>Target:</b> School Yr: 41 Summer: 41	<b>Budget:</b> \$166,565	A commendable Administrative Monitoring with no material findings	MOST services are provided year round at one (1) site. Monitoring supports a highly engaged, child-centered program. Staff members have excellent interpersonal relationships and classroom management skills. Families involved in KID's summer program expressed great appreciation for the program activities, curricula and staff. The program implements an valuable incentive program for children to earn camp cash to be exchanged for weekly rewards for assuming responsible roles and positive attitudes during their attendance. USDA resources are managed to ensure all children benefit from well-balanced and nutritious summer lunches and afterschool snacks. Efforts to increase USDA resources are in process.	<b>100% of the children remained safe.</b>
	<b>Actual:</b> School Yr: 45 Summer: 39	<b>Actual:</b> \$165,008			<b>89% of the children improved their basic math skills.</b>
	Actual %: School Yr: 110% Summer: 95%	<b>Actual %:</b> 99%			<b>95% of the children improved their basic reading skills.</b>
					<b>100% of the children improved homework completion.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>
<b>Memorial Healthcare System (Summer Only)</b>	<b>Contracted:</b> 85	<b>Budget:</b> \$114,210	A commendable Administrative Monitoring with no material findings	Summer programming is provided at two (2) South County cities: Hallandale and Hollywood. Monitoring confirms that all program components are well-delivered and children receive clear and structured routines with appropriate behavioral expectations. Staff consistently provide positive feedback and praise to children and have established positive relationships with staff and each other. The Provider leverages USDA resources very effectively to ensure all children benefit from well-balanced and nutritious lunches.	<b>100% of the children remained safe.</b>
	<b>Actual:</b> 86	<b>Actual:</b> \$113,022			<b>84% of the children improved their basic math skills.</b>
	<b>Actual:</b> 101%:	<b>Actual %:</b> 99%			<b>78% of the children improved their basic reading skills.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>
<b>New Hope World Outreach (Summer Only)</b>	<b>Contracted:</b> 34	<b>Budget:</b> \$56,606	An excellent Administrative Monitoring with no findings.	Summer programming is provided at one (1) Central site. Monitoring confirms that all program components are well-delivered, including the reading and science activities which are well integrated with Common Core. Excellent use of hands-on activities reinforces academics in a fun, disguised way. A creative incentive program allows children to earn "camp cash" to be exchanged for weekly rewards. The Provider leverages USDA resources very effectively to ensure all children benefit from well-balanced and nutritious lunches.	<b>95% of the children remained safe.</b>
	<b>Actual:</b> 39	<b>Actual:</b> \$56,432			<b>83% of the children improved their basic math skills.</b>
	<b>Actual:</b> 115%	<b>Actual %:</b> 100%			<b>78% of the children improved their basic reading skills.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>



	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Samuel M. &amp; Helene Soref Jewish Community Center</b>	<b>Target:</b> School Yr: 223 Summer: 65	<b>Budget:</b> \$490,031	A commendable Administrative Monitoring with no material findings.	MOST school year services are provided at two (2) North Lauderdale school sites and one (1) summer site. The staff work together to meet the needs of the children. There was a sense of value imparted by the staff to all academic activities, as well as physical activity time. The children are extremely enthusiastic and enjoyed all of the program components. Summer monitoring verifies that the staff support the children with patience, understanding and a nurturing tone of voice. The Provider leverages USDA resources very effectively to ensure all children benefit from well-balanced and nutritious snacks, supper and summer lunches.	<b>100% of the children remained safe.</b>
	<b>Actual:</b> School Yr: 222 Summer: 67	<b>Actual:</b> \$485,114			<b>92% of the children improved their basic math skills.</b>
	Actual %: School Yr: 100% Summer: 103%	<b>Actual %:</b> 99%			<b>99% of the children improved their basic reading skills.</b>
					<b>99% of the children improved homework completion.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>
<b>South Cluster Children Services, Inc.</b>	<b>Target:</b> School Yr: 89 Summer: 145	<b>Budget:</b> \$402,596	Administrative Monitoring finding in the area of financial statements was addressed in a timely manner.	MOST services are provided at two (2) year round sites and three (3) summer sites. Staff are enthusiastic and have the well-being of the children in mind. One site in the North County recently had changes in ownership and management; however, services continued without interruption. Summer monitoring verifies that children receive consistent feedback and positive praise from the staff in addition to creative and enriching academic components. The Provider leverages Child Care Food Program resources to ensure all children benefit from well-balanced and nutritious snacks and summer lunches.	<b>100% of the children remained safe.</b>
	<b>Actual:</b> School Yr: 84 Summer: 184	<b>Actual:</b> \$402,570			<b>72% of the children improved their basic math skills.</b>
	Actual %: School Yr: 94% Summer: 127%	<b>Actual %:</b> 100%			<b>78% of the children improved their basic reading skills.</b>
					<b>100% of the children improved homework completion.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>
<b>Sunshine Afterschool Child Care</b>	<b>Target:</b> School Yr: 731 Summer: 553	<b>Budget:</b> \$1,324,899	A commendable Administrative Monitoring with no material findings	MOST services are provided at eight (8) school sites during the school year and three (3) school sites during the summer. Staff interactions are positive and respectful, allowing the children to express themselves openly. There was a sense of value imparted by staff to the academic components of the program, creating a positive learning experience for the children. USDA resources are well managed to ensure all children benefit from well-balanced and nutritious snacks and summer lunches. Efforts to include supper are in process.	<b>100% of the children remained safe.</b>
	<b>Actual:</b> School Yr: 787 Summer: 495	<b>Actual:</b> \$1,307,520			<b>91% of the children improved their basic math skills.</b>
	Actual %: School Yr: 108% Summer: 90%	<b>Actual %:</b> 99%			<b>98% of the children improved their basic reading skills.</b>
					<b>97% of the children improved homework completion.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>
<b>Urban League (Summer Only)</b>	<b>Contracted:</b> 89	<b>Budget:</b> \$130,280	Administrative Monitoring findings in the areas of personnel/staffing and invoicing, were addressed in a timely manner.	Summer programming is provided at one (1) Central site. Monitoring confirms that all program components are well-delivered. There was a strong emphasis on the academic components of the program and staff are extremely motivated to improve the children's academic performance and a high level of professionalism is displayed by staff and volunteers. USDA resources are well managed to ensure all children benefit from well-balanced nutritious snacks and summer lunches.	<b>100% of the children remained safe.</b>
	<b>Actual:</b> 82	<b>Actual:</b> \$115,410			<b>95% of the children improved their basic math skills.</b>
	<b>Actual :</b> 92%	<b>Actual %:</b> 89%			<b>96% of the children improved their basic reading skills.</b>
					<b>100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.</b>

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance		Annual Performance Measures
YMCA	<b>Target:</b> School Yr: 1,513 Summer: 939  <b>Actual:</b> School Yr: 1536 Summer: 1025  <b>Actual %:</b> School Yr: 102% Summer: 109%	<b>Budget:</b> \$3,498,987  <b>Actual:</b> \$3,471,716  <b>Actual %:</b> 99%	Administrative Monitoring findings in the area of personnel/staffing were addressed in a timely manner.	MOST services are provided at twenty-one (21) sites during the school year and six (6) sites during the summer. The majority of sites also serve children with special needs and the program provides excellent inclusion in all activities. All sites performed well and staff conduct activities with confidence and enthusiasm. Relationships between staff and parents are warm and supportive. The Provider leverages USDA resources very effectively to ensure all children benefit from well-balanced and nutritious snacks and summer lunches; while supper is offered at many sites, efforts to expand to all sites.		100% of the children remained safe.
				Math performance full below expectations due to data integrity concerns over the summer which are being addressed through technical assistance.		65% of the children improved their basic math skills.
				The CSC allocation for the Deerfield Park Elementary site exceeds the Deerfield CRA.		90% of the children improved their basic reading skills.
						92% of the children improved homework completion.
						100% of teacher-to-student and teacher-to-teacher interactions were positive and appropriate.

# Prosperity

## Annual Performance FY 13/14

**CSC GOAL :** Reduce economic deprivation risk factors by increasing prosperity.

**RESULT:** Broward's families are self-sufficient.

**Program Description:** CSC's Earned Income Tax Credit (EITC) initiative increases the number of eligible families who claim the credit through outreach and the use of trained volunteer tax preparers, which eliminates costly tax preparation services for low income workers. The Council also supports efforts to combat hunger by participating on the Board of the South Florida Hunger Coalition, implementing public awareness campaigns, promoting year round food drives, providing snack boxes for children, creating collaborative relationships and developing and managing a Hunger Strategic Plan.

Agency	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Minority Development Empowerment	Due to agency closure, see Hispanic Unity performance.	<b>Budget:</b> \$65,708	Administrative monitoring finding in the area of audited financial statements was addressed in a timely manner.	MDE was an effective, longstanding partner with CSC. They operated 10 Volunteer Income Tax Assistance sites in Broward County covering North, Central, and South Broward, including two refugee services sites operated by Youth Co-Op. Their efforts were part of the Council's outreach to traditionally underserved populations. Although they recently received an outstanding federal audit from IRS headquarters, the contract was terminated in March 2014 at Agency request due to non-CSC administrative challenges.	<b>10 VITA Sites Operational</b>
		<b>Actual:</b> \$65,707			<b>44 Trained Tax Preparation Volunteers</b>
		<b>Actual %:</b> 100%			<b>Please refer to Hispanic Unity's performance</b>
Hispanic Unity of Florida	5,180 Tax Returns Completed	<b>Budget:</b> \$159,292	Administrative monitoring findings in the area of personnel variances were addressed in a timely manner.	Hispanic Unity has been an effective, longstanding partner with CSC. They operate 17 sites which includes 6 Super Volunteer Income Tax Assistance sites in Broward County and the EITC Mobile Resource Center. The Center for Independent Living is a designated site for individuals with disabilities. During the Tax season's midterm, they took over 11 sites from MDEI which terminated its contract with CSC. Their efforts are part of the Council's outreach to traditionally underserved populations.	<b>16 Operational Fixed VITA Sites and 1 Mobile Unit</b>
		<b>Actual:</b> \$159,137			<b>1 Mobile VITA Site Operational</b>
		<b>Actual %:</b> 100%			<b>130 Trained Tax Preparation Volunteers</b>
					<b>\$5.62 Million Refunded to Broward Residents</b>
Coordinating Council of Broward	2,759	<b>Budget:</b> \$10,000  <b>Actual:</b> \$0  <b>Actual %:</b> 0%	N/A	The Common Eligibility Pilot is a collaborative effort with multiple Broward partners to identify benefit enrollment opportunities across healthcare and social service systems and share the associated costs. One -e-App enables instant submission of electronic applications for Medicaid, SNAP and TANF to the Department of Children and Families and screens for a wide range of additional services that can ultimately help improve the overall health status, well-being and stability of the underinsured and underserved. 1,217 client interviews, representing 2,759 unduplicated people, both adults and children were entered into the System to review eligibility for 6,772 programs. Organizations using One-e-App have seen significant benefits such as increases in efficiency and reductions in service duplication.	<b>There were 6,772 program eligibility reviews for 2,759 unduplicated individuals.</b>

		<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures	
Hispanic Unity Reduce Hunger	1,808	<b>Budget:</b> \$25,000 <b>Actual:</b> \$24,576 <b>Actual %:</b> 98%	Administrative monitoring findings in the areas of personnel, invoices and billing were addressed, but not in a timely manner.	CSC funding is match to funding from the Jim Moran Foundation to promote the benefits of the national Supplementary Nutrition Assistance Program (SNAP) program to Hispanic residents. Hispanic Unity has successfully integrated this effort into their Center For Working Families project; providing outreach, education and case management as another strategy for reducing hunger and food instability for this target population.	1,808 residents enrolled in SNAP.	
Harvest Drive	2,200 families	<b>Budget:</b> \$10,000 <b>Actual:</b> \$10,000 <b>Actual %:</b> 100%	N/A	This Community-led food drive initiative is coordinated by dedicated parents, students and School Social Workers. Matching funds are solicited and raised through year-round fundraising efforts. This effort leverages an estimated \$124,000 from local donations to provide 222,000 lbs. of food to 2,200 families.	222,000 lbs. of food collected and distributed	
HandsOn Broward Community Gardens	N/A	<b>Budget:</b> \$15,000 <b>Actual:</b> \$15,000 <b>Actual %:</b> 100%	N/A	This first year project created 15 new community gardens throughout Broward County in partnership with the Broward's Community Gardens.	15 new gardens created	
South Florida Hunger Coalition	<b>Contracted;</b> 33 events 4,125 participants  <b>Actual:</b> 30 events 4,814 participants  <b>Actual %:</b> 91% 117%	<b>Budget:</b> \$13,000 <b>Actual:</b> \$13,000 <b>Actual %:</b> 100%	Administrative monitoring findings in the areas of personnel, invoice and billing were addressed, but not in a timely manner	This initiative has two primary components: educational food events at local food pantries and "Community Cafes" that outreach to individuals and families with children in unstable food environments who have not been traditional food pantry customers. Both are provided in partnership with Need To Feed, which grows fresh produce for local food pantries and demonstrates healthy, budget friendly dishes through community educational outreach. Services focus on teaching healthy food preparation and improving health and nutrition using a cost effective, neighborhood-based approach that de-stigmatizes the increasing need for food assistance to Broward residents.	79 Community Café's presentations were provided in 48 Broward zip codes; far exceeding the 12 zip code communities expected  23 consistent volunteers assisted with each of these nutritional events	
National Conference of Jewish Women Food Boxes	N/A	<b>Budget:</b> \$20,000 <b>Actual:</b> \$18,128 <b>Actual %:</b> 91%	N/A	This allocation provides purchasing, coordination and distribution of Summer Family Food containing healthy snacks for delivery to hungry families, whose children receive free and reduced cost meals during the school year. The boxes should last a family about a month.	609 Out of School Time Food Boxes were distributed to families during the summer	

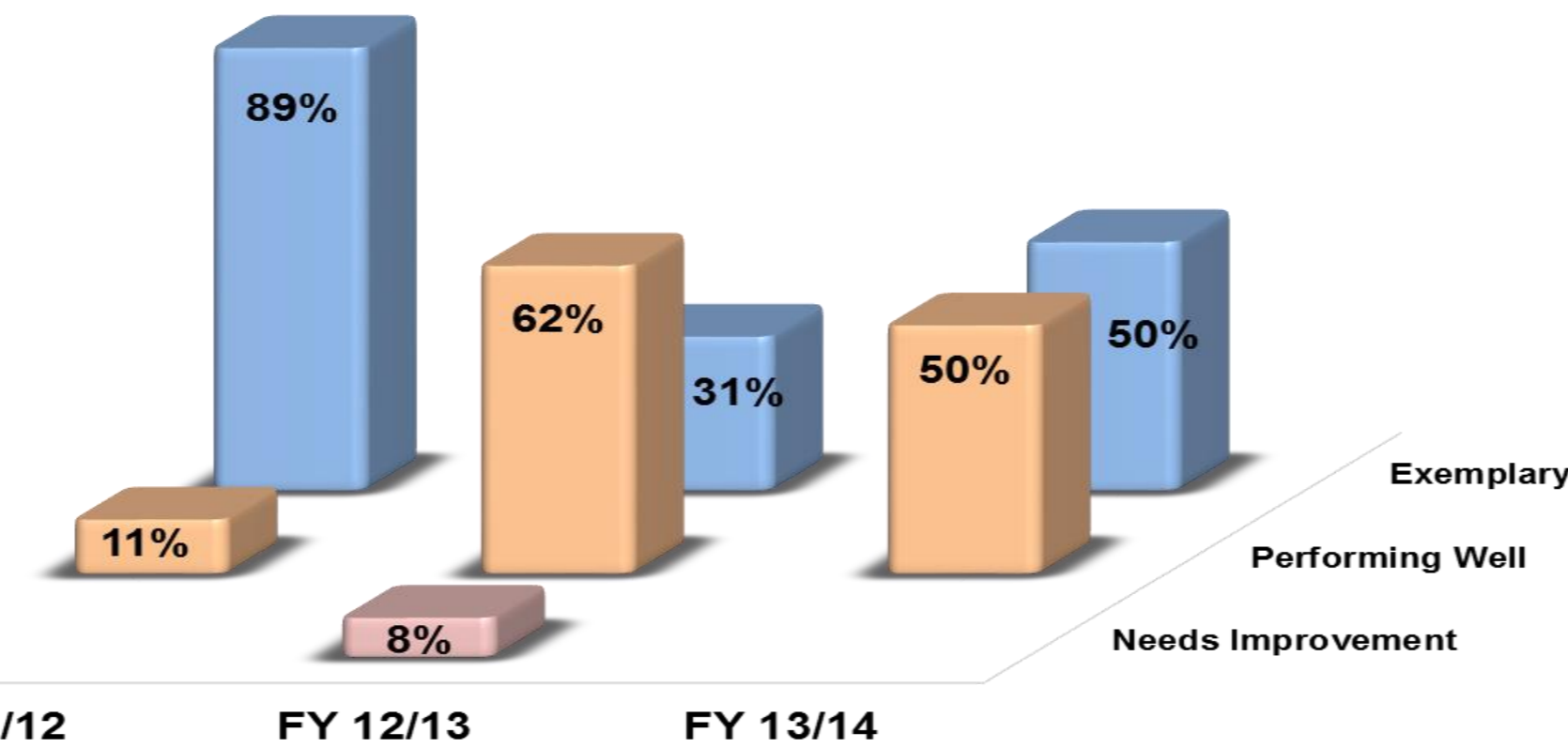
# School Health

## Annual Performance FY 13/14

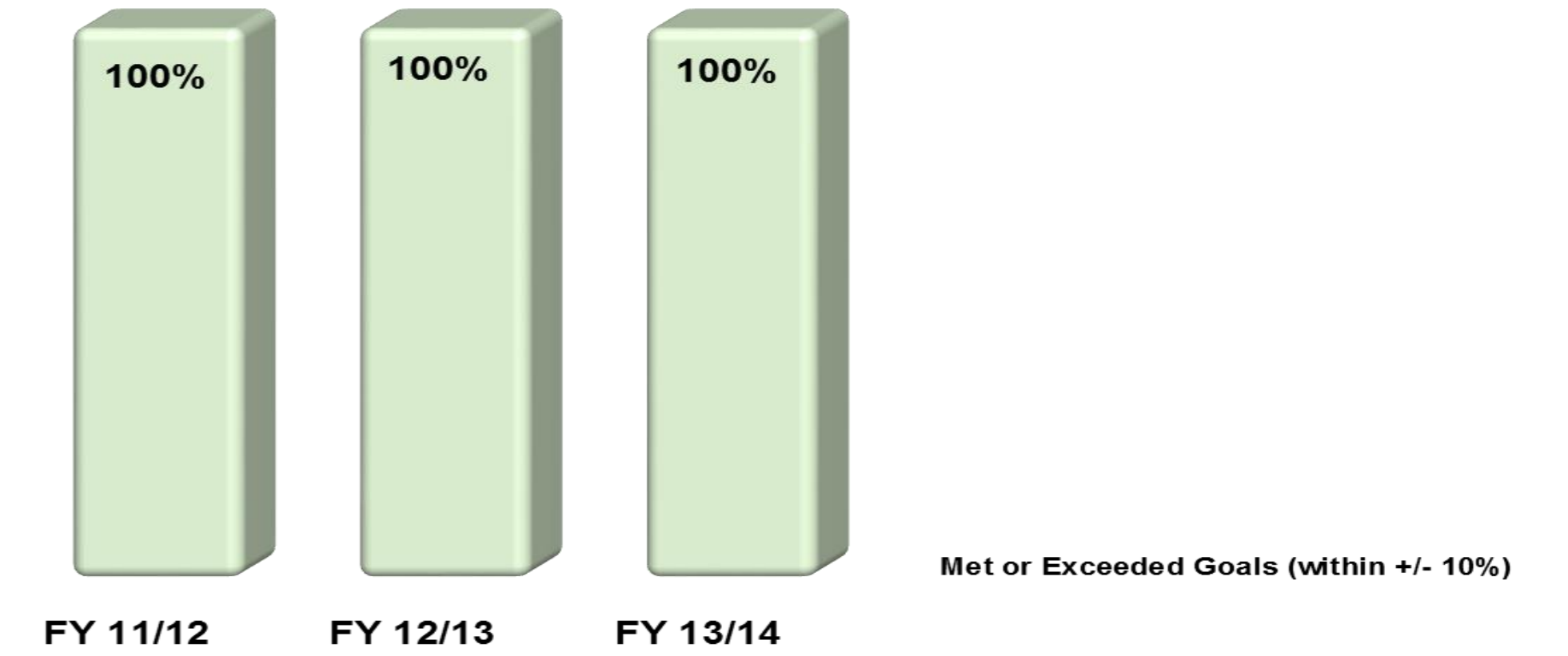
**CSC GOAL :** Safeguard the physical health of children.

**RESULT:** Children are physically and mentally healthy.

**Program Monitoring**



**Aggregate Performance Measures**



**Program Description:** This CSC initiative funds a Differentiated Staffing model for School-based Health Services. At higher-need schools in collaboration with the School District and the Health Department. CSC funds Health Service Technicians supervised by RNs at 40 schools with students with moderate levels of medical need. The School District provides RNs at highest need schools and the Health Department provides on-call RN accessibility for lower-need schools.

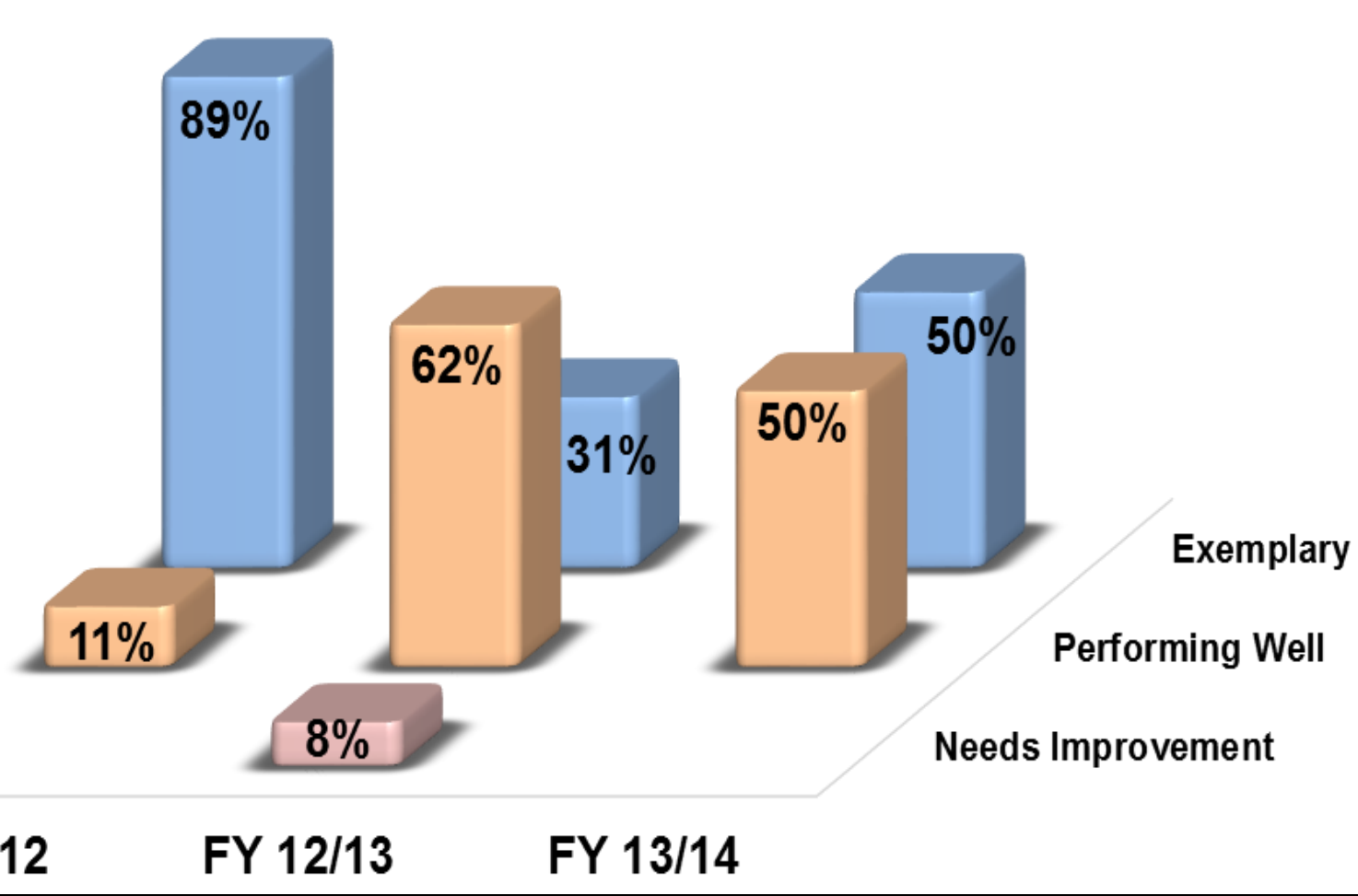
Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Cross Country Staffing (previously known as Medical Staffing Network)	Contracted: 25 Schools	Budget: \$678,574	A commendable Administrative Monitoring with no material findings.	This provider provides school health services at 25 moderate need schools identified by the School District. The program offers basic, chronic, and emergency health care, including daily diabetes and asthma management. Monitoring by the School District demonstrated that the Differentiated Staffing model continues to be effective in providing schools with quality health services on a consistent basis and that the health needs of students and schools are being met in a safe and effective manner. Individual Health Care Plans are developed for students with chronic health conditions resulting in increased access and referrals. Student health screenings (Vision, BMI, Hearing & Scoliosis) results are all above the state average. Results also indicate that these health services decrease the number of students sent home from school and increase student time in a learning environment. Surveys completed by school principles indicate a high level of satisfaction with program services. Funding allocation for this program also satisfies the Coral Springs CRA requirement.	74,758 duplicated students received First Aid, Emergency Services, and services for prevention, acute and chronic health care needs (total clinic visits).
		Actual: \$678,572			80% of students returned to class after receiving School Health Services.
		Actual %: 100%			3,043 unduplicated students received school health services based on Individualized Health Care Plans per semester.
Sierra Lifecare, Inc.	Contracted: 15 Schools	Budget: \$407,144	A commendable Administrative Monitoring with no material findings.	This provider provides school health services at 15 moderate need schools identified by the School District. The program offers basic, chronic, and emergency health care, including daily diabetes and asthma management. Monitoring by the School District demonstrated that the Differentiated Staffing model continues to be effective in providing schools with quality health services on a consistent basis and that the health needs of students and schools are being met in a safe and effective manner. Individual Health Care Plans are developed for students with chronic health conditions resulting in increased access and referrals. Student health screenings (Vision, BMI, Hearing & Scoliosis) results are all above the state average. Results also indicate that these health services decrease the number of students sent home from school and increase student time in a learning environment. Surveys completed by school principles indicate a high level of satisfaction with program services.	52,991 duplicated students received First Aid, emergency Services, and services for prevention, acute and chronic health care needs (total clinic visits).
		Actual: \$404,445			85% of students returned to class after receiving School Health Services.
		Actual %: 99%			1,420 unduplicated students received school health services based on Individualized Health Care Plans per semester.

# Special Needs - M.O.S.T. & Respite Annual Performance FY 13/14

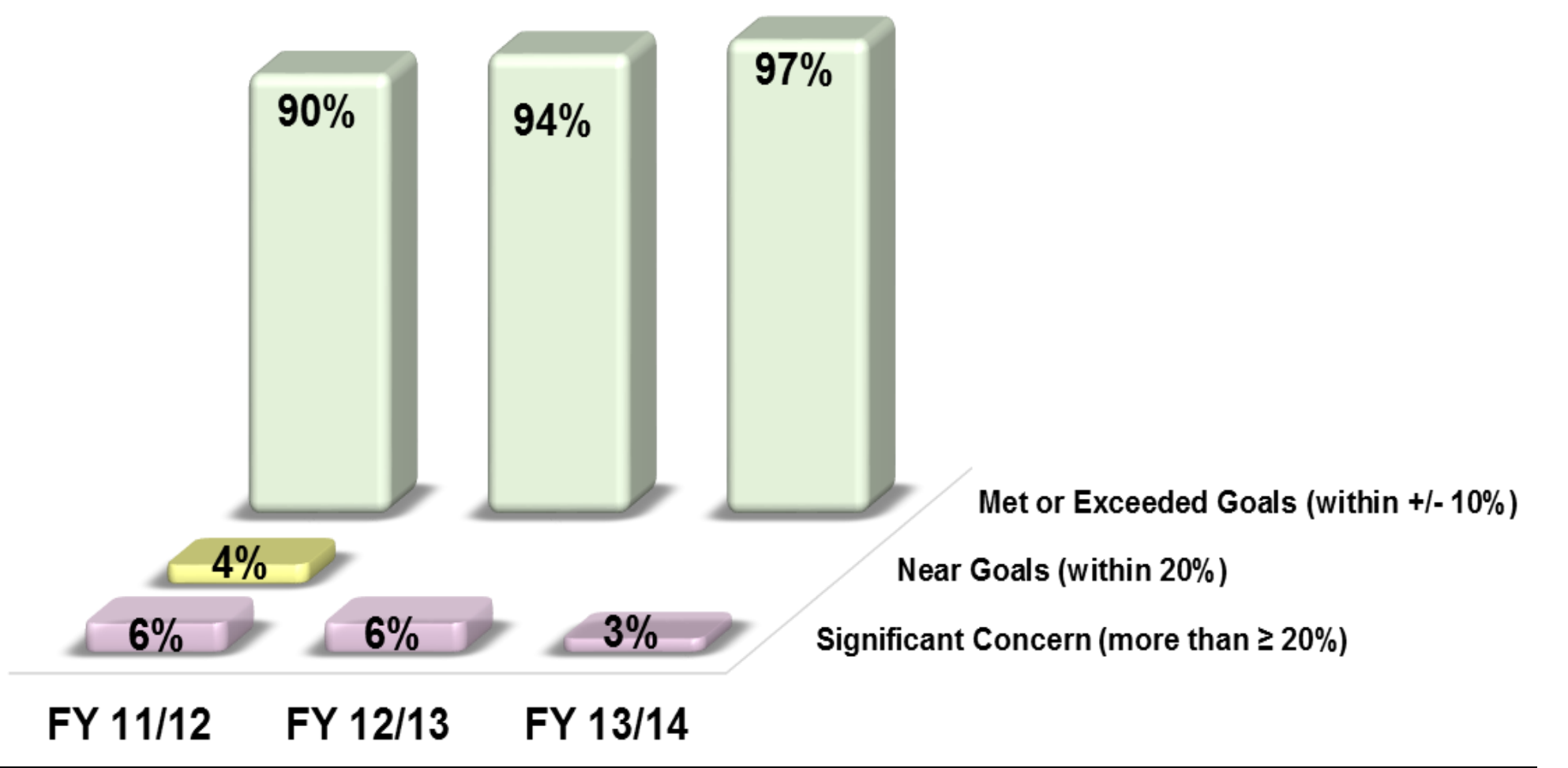
**CSC GOAL :** Strengthen the continuum of care for children with special physical, developmental and behavioral needs. **RESULT:** Children will succeed in school.

**Program Description:** (1) **Maximizing Out Of School Time (MOST) Special Needs (SN)** programs provide a safe, positive environment for children and youth with special physical, developmental and behavioral conditions that enhance academic achievement, support social, developmental and physical activities and provides educational field trips and cultural arts opportunities. Flexible and individualized staff to child ratios promote inclusionary opportunities where appropriate. (2) **Respite** programs provide facility-based care and supervised activities to support parents and caregivers of children with severe emotional and behavioral conditions that severely disrupt daily functioning and for whom there are few care options.

**Program Monitoring**



**Aggregate Performance Measures**



Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Achievement &amp; Rehabilitation Centers (ARC)</b>	<b>Target:</b> School Yr.: 50 Summer: 69	<b>Budget:</b> \$1,151,409	A commendable Administrative Monitoring with no material findings	MOST SN services were provided at one community site year-round. The Provider serves a complex population of youth with severe co-occurring behavioral and developmental conditions that require staff to child ratios as low as 1:1. Youth are grouped by age and developmental level and receive specialized services including comprehensive behavioral assessments. Staff work well with each other and serve as positive role models. ARC received funding from the County's Children's Services Board which covers therapy(s) costs and, as a result, increases our program capacity to serve an additional 10 children in Summer 2014. The Provider leverages USDA resources very effectively to ensure all children have well-balanced and nutritious supper and summer lunches.	100% of the children remained safe.
	<b>Actual:</b> School Yr.: 53 Summer: 82	<b>Actual:</b> \$1,146,492			65% of the children improved their reading and language development.
	<b>Actual %:</b> School Yr.: 106% Summer: 119%	<b>Actual %:</b> 100%			100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.
<b>After School Program (ASP)</b>	<b>Target:</b> School Yr.: 34 Summer: 34	<b>Budget:</b> \$377,002	Administrative Monitoring findings in the areas of personnel, employee files, payroll records and financial statements were addressed in a timely manner.	MOST SN services were provided at two year-round school sites serving youth, primarily with autism spectrum disorders and developmental delays. A Certified Behavior Analyst is on staff to make behavioral assessments and supervise complex behaviors with effective intervention methods. Staff consistently participated in activities with the children while providing positive praise and redirecting non-preferred behaviors. Due to the School Board's ESY program, many children attending the summer program were only in care for half a day. The Quest Center has also gone through some restructuring; the school no longer serves Pre-K children and overall school enrollment has declined. In addition, parent payments of \$16,670, based on a sliding fee scale, were deducted from CSC invoices, which resulted in under-utilization. Under utilization appears to be a continuous trend a budget reduction will be considered in January 2015 to right-size their allocation. The Provider leveraged USDA resources very effectively to ensure all children had well-balanced and nutritious snacks, supper and summer lunches.	100% of the children remained safe.
	<b>Actual:</b> School Yr.: 32 Summer: 29	<b>Actual:</b> \$320,891			87% of the children improved their reading and language development.
	<b>Actual %:</b> School Yr.: 94% Summer: 85%	<b>Actual %:</b> 85%			100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Ann Storck Center	<b>Target:</b> School Yr.: 19 Summer: 19	<b>Budget:</b> \$183,475	Administrative Monitoring finding in the area of financial statements was addressed in a timely manner.	MOST SN services were provided at one year-round central Broward community site for medically fragile children who need full time nursing availability and very low staff to child ratios. Physical, speech and occupational therapy were also provided. Staff are very knowledgeable and caring and create a supportive and welcoming family-like environment. A dedicated corps of community volunteers support the agency and provide value-added services for the parents and children. The Provider receives breakfast, lunch and snacks through the National Lunch Program through contracts with the School Board.	100% of the children remained safe.
	<b>Actual:</b> School Yr.: 19 Summer: 18	<b>Actual:</b> \$176,871			94% of the children improved their reading and language development.
	<b>Actual %:</b> School Yr.: 100% Summer: 95%	<b>Actual %:</b> 96%			100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.
Broward Children's Center	<b>Target:</b> School Yr.: 36 Summer: 80	<b>Budget:</b> \$620,585	Administrative monitoring findings in the area of invoicing/billing, were addressed in a timely manner.	MOST SN services were provided at two community sites year-round. The family-centered services were for children ages 3 to 7 with physical, medical and developmental disabilities. The long term staff at those two sites have developed close relationships, as evidenced by the ease in which children engaged with staff members. The program set clear and consistent routines for all activities which led to positive classroom management. The environment is highly structured and safe with extensive supervision, including medical care, provided at all times. The Provider leveraged USDA resources very effectively to ensure all children had well-balanced and nutritious snacks and summer lunches. Plans to implement a USDA supper program are in process.	96% of the children remained safe.
	<b>Actual:</b> School Yr.: 34 Summer: 87	<b>Actual:</b> \$609,849			75% of the children improved their reading and language development.
	<b>Actual %:</b> School Yr.: 94% Summer: 109%	<b>Actual %:</b> 98%			100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.
Center for Hearing and Communication with Dan Marino Foundation as Fiscal Agent	<b>Target:</b> School Yr.: 9 Summer: 34	<b>Budget:</b> \$215,890	A commendable Administrative Monitoring with no material findings	MOST SN services were provided at one school site year-round for children ages 5 to 12 who experience deafness or hearing loss. Staff members genuinely enjoy the interactions with the children and provided positive praise as appropriate. During the school year, each student had access to a Kindle and other visuals to aid in communication. All personnel are trained in American Sign Language and the program continues to provide a warm, friendly and active environment for children. After careful analysis, it had been determined that the performance measurement tool for reading was not effective within this unique population so a change to utilize the Adaptive Behavior Scale was made in August for the 2013/14 School Year. The Provider leveraged USDA resources very effectively to ensure all children had well-balanced and nutritious snacks, supper, and summer lunch.	100% of the children remained safe.
	<b>Actual:</b> School Yr.: 9 Summer: 40	<b>Actual:</b> \$213,249			80% of the children improved their reading and language development.
	<b>Actual %:</b> School Yr.: 100% Summer: 118%	<b>Actual %:</b> 99%			100% of the children improved homework completion.
					100% of teacher-to-child and child-to-child interactions were positive and appropriate.
City of Pembroke Pines (Summer Only)	<b>Target:</b> 30	<b>Budget:</b> \$104,850	Administrative monitoring findings in the areas of personnel, employee file, and financial statements were addressed in a timely manner.	MOST SN services were provided to youth and young adults with complex disabilities at the Pembroke Pines Charter High School. The program's low staff-to-youth ratio provides critical, individualized attention. Their commitment to modify schedules and curriculum promote optimal behavior management, particularly essential for this behavioral population. Older adolescents face significant language challenges; therefore, the measure of performance for this domain includes maintenance of skills as well as improvement of skills. The City is commended for their commitment to therapeutic recreation; the program director received the 2013 Distinguished Service Award from the FL Parks Association for this work. The Provider has a strong program which engages children in a positive manner. Low utilization is due primarily to the collection of \$13,000 in parent payments, based on a sliding fee scale, which are then deducted from CSC invoices. The Provider leveraged USDA resources to ensure all children had well-balanced and nutritious snacks and summer lunches.	100% of the children remained safe.
	<b>Actual:</b> 28	<b>Actual:</b> \$79,255			87% of the children maintained or improved their reading and language development.
	<b>Actual %:</b> 93%	<b>Actual %:</b> 76%			100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Smith Community Mental Health	<b>Target:</b> School Yr.: 80 Summer: 97	<b>Budget:</b> \$765,963	An excellent Administrative Monitoring with no findings.	The Smith MOST program utilized the “Peaceful Champions: Violence Prevention and Character Development through Martial Arts for Peace,” conflict resolution program serving children with severe behavioral health needs at: the Cypress Run Alternative Education Center and Smith’s main location/school. Staff were thoroughly involved in the implementation and support of the curricula, offered hands-on activities, used manipulatives to reinforce learning and offered encouragement for completion. Different levels of supervision were provided according to the level of risk involved in an activity and the ability and needs of each child. A new site was opened at the beginning of the 14/15 school year at the Whispering Pines Alternative Center for students with severe emotional and behavioral disorders (EBD). The program has become so popular with the students and families that the Council approved additional funding to increase services from 15 to 30 students. The Provider leveraged USDA resources very effectively to ensure all children had well-balanced and nutritious snacks, summer lunches and supper.	100% of the children remained safe.
	<b>Actual:</b> School Yr.: 75 Summer: 108	<b>Actual:</b> \$762,903			88% of the children improved basic math skills.
	<b>Actual %:</b> School Yr.: 94% Summer: 111%	<b>Actual %:</b> 100%			91% of the children improved basic reading skills.
					100% of the children improved homework completion.
					100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.
United Cerebral Palsy of Broward County	<b>Target:</b> School Yr.: 34 Summer: 34	<b>Budget:</b> \$484,507	Administrative Monitoring findings in the area of invoicing/billing were addressed, but not in a timely manner.	MOST SN services were provided at three (3) year-round sites, serving youth with a wide variety of disabilities including autism, physical and intellectual conditions, and developmental delays. Staff members work well with each other, are patient, and express a caring demeanor towards the children. Accommodations are made as needed so that no child is excluded from any activity. The provider actively incorporates art and music into their program which provide fun and creative outlets for the children. Summer enrollment was increased through collection of \$10,600 in parent payments, based on a sliding fee scale, which are then deducted from CSC invoices. The Provider leveraged USDA resources very effectively to ensure all children had well-balanced and nutritious snacks.	100% of the children remained safe.
	<b>Actual:</b> School Yr.: 29 Summer: 48	<b>Actual:</b> \$483,618			79% of the children improved their reading and language development.
	<b>Actual %:</b> School Yr.: 85% Summer: 141%	<b>Actual %:</b> 100%			100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.
YMCA of Broward	<b>Target:</b> School Yr.: 298 Summer: 236	<b>Budget:</b> \$3,963,783	Administrative monitoring findings in the area of personnel were addressed in a timely manner.	MOST SN services were provided at twenty (20) sites during the school year and five (5) sites during the summer. Many of these sites are inclusive, while others are specialized for unique developmental populations. Children with special needs participate in many activities with the typically developing children, with flexible staff to child ratios based on individual needs. A sense of value is imparted by the staff academic and physical activities. Ten (10) additional slots were added to serve youth with significant and complex medical conditions for summer to help decrease the summer waiting list. The Provider leveraged USDA resources very effectively to ensure all children had well-balanced and nutritious snacks, summer lunches and supper. Efforts to include supper at additional sites are in process.	100% of the children remained safe.
	<b>Actual:</b> School Yr.: 287 Summer: 269	<b>Actual:</b> \$3,963,757			82% of the children improved their reading and language development.
	<b>Actual %:</b> School Yr.: 96% Summer: 114%	<b>Actual %:</b> 100%			92% of the children improved homework completion.
					100% of teacher-to-child and teacher-to-teacher interactions were positive and appropriate.



	<i>How Much Did We Do?</i>		<i>How Well Did We Do It?</i>		<i>Is Anybody Better Off?</i>
Agency	Average Daily Attendance	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>RESPITE</b>					
Memorial Healthcare System	<b>Contracted:</b> 80	<b>Budget:</b> \$75,000	A commendable Administrative Monitoring with no material findings	Memorial's Respite program provided high quality respite services that afford caregivers the opportunity for much needed personal time while their children are appropriately supervised in a safe, fun and enriching environment. The program utilizes the evidenced-based "I Can Problem Solve" model to improve social and decision-making skills. Facility-based recreational activities and outings are engaging for children ages 3-13 yrs. Activities are scheduled on weekends to help meet the needs of the families. Monitoring and excellent Parent/Caregiver and Youth satisfaction surveys verify that services are highly valued as an important component of the continuum of care for this complex population.	<b>94% of caregivers demonstrated reduced care giving stress on the Caregiver Satisfaction Questionnaire.</b>
	<b>Actual:</b> 88	<b>Actual:</b> \$75,000			<b>96% of caregivers demonstrated satisfaction on the Caregiver Satisfaction Questionnaire.</b>
	<b>Actual %:</b> 110%	<b>Actual %:</b> 100%			<b>100% of children demonstrated satisfaction on the Child Satisfaction Questionnaire.</b>
Smith Community Mental Health	<b>Contracted:</b> 80	<b>Budget:</b> \$75,000	An excellent Administrative Monitoring with no findings.	Smith's Respite program provided high quality respite services that afford caregivers the opportunity for much needed personal time while their children are appropriately supervised in a safe, fun and enriching environment. Facility-based recreational activities and outings are engaging for children ages 3-13 yrs. Activities are scheduled on weekends to help meet the needs of the families. Monitoring and excellent Parent/Caregiver and Youth satisfaction surveys verify that services are highly valued as an important component of the continuum of care for this complex population. Technical assistance to expand referral sources is ongoing so that more community families can benefit from these respite services.	<b>100% of caregivers demonstrated reduced care giving stress on the Caregiver Satisfaction Questionnaire.</b>
	<b>Actual:</b> 72	<b>Actual:</b> \$74,993			<b>100% of caregivers demonstrated satisfaction on the Caregiver Satisfaction Questionnaire.</b>
	<b>Actual %:</b> 90%	<b>Actual %:</b> 100%			<b>99% of children demonstrated satisfaction on the Child Satisfaction Questionnaire.</b>

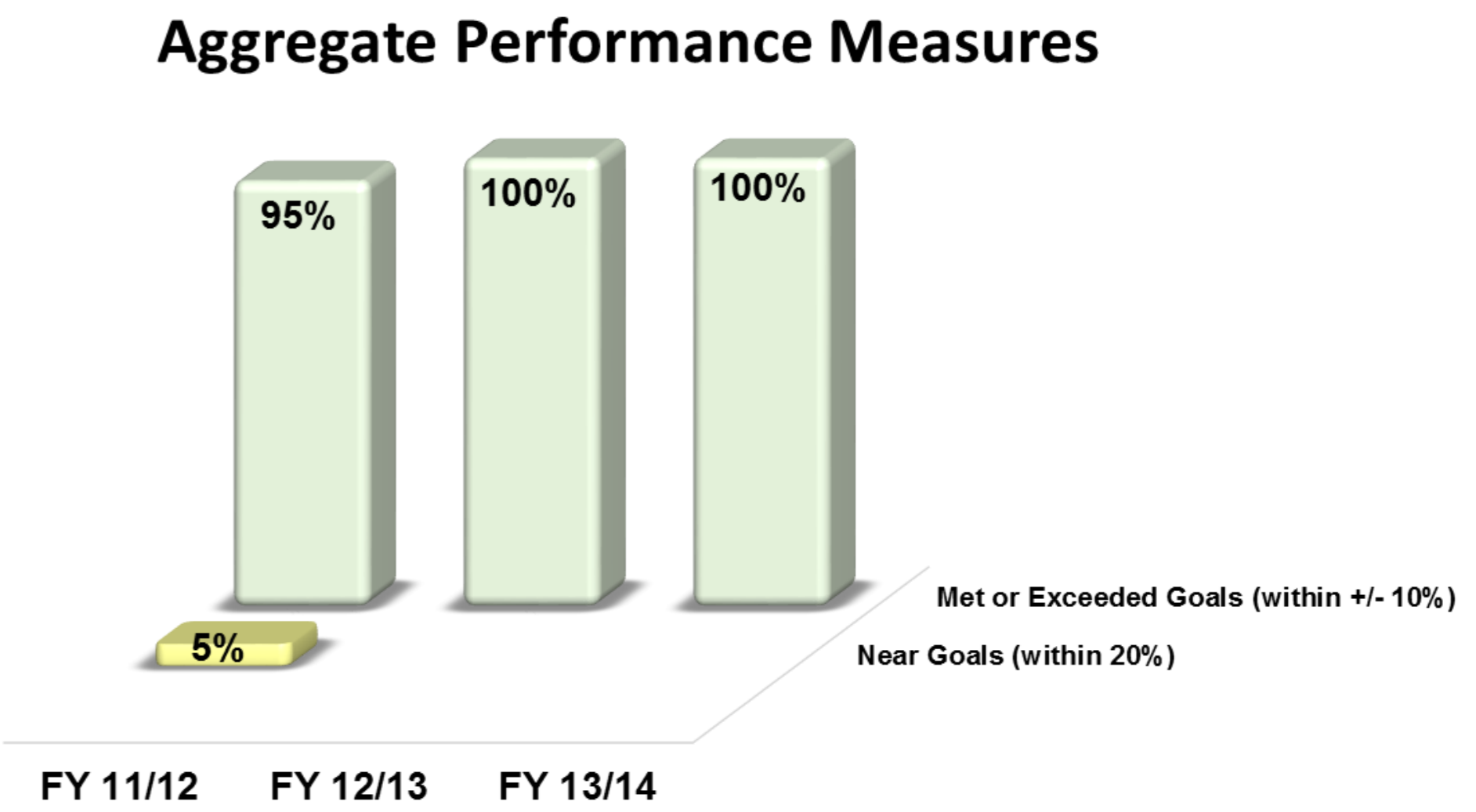
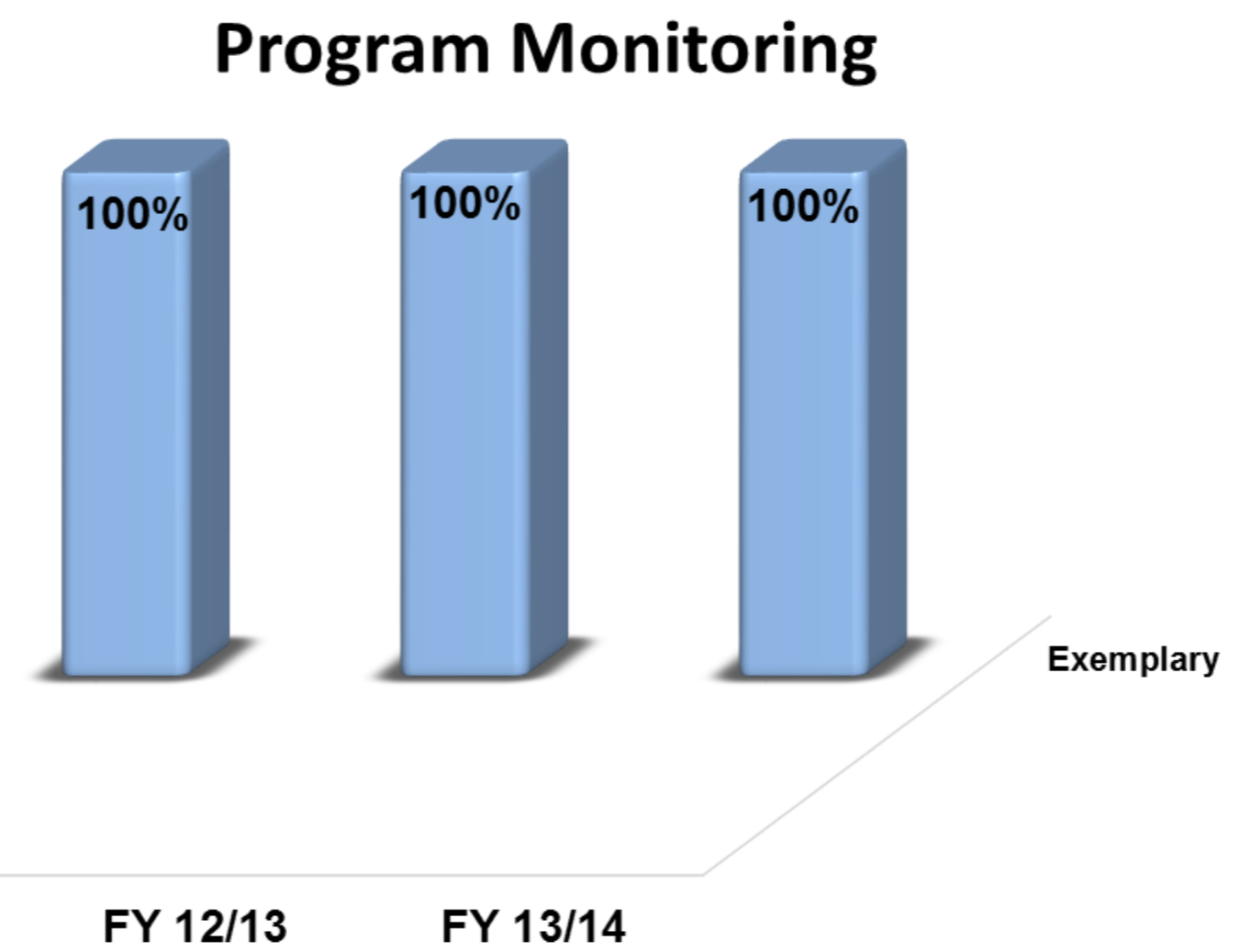
# Special Needs - Supported Training & Employment Program (S.T.E.P.)

## Annual Performance FY 13/14

**CSC GOAL :** Strengthened the continuum of care for children with special needs.

**RESULT:** Youth will transition successfully into adulthood.

**Program Description:** For the past seven years, the Council has funded cutting-edge initiatives to prepare teens with disabilities for independence after high school completion. Programs operate afterschool, focusing on independent living skills with vocational exploration activities, volunteer internship opportunities and provide internship and paid summer employment opportunities supported by on-site professional job coaches.



<i>How Much Did We Do?</i>		<i>How Well Did We Do It?</i>		<i>Is Anybody Better Off?</i>	
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Achievement &amp; Rehabilitation Centers, Inc. (ARC)</b>	<b>Target:</b> School Yr:40 Summer Jobs:36	<b>Budget:</b> \$362,077	A commendable Administrative Monitoring with no material findings.	ARC continues to provide an exemplary program, including a comprehensive intake assessments that explores each applicant's experience, strengths, interests, and challenges. Intake flows directly into individualized transition plans. Program documentation reflects family communication, high program engagement, development of self-advocacy and employment outcomes based on robust employer partnerships.	91% of participants improved behavior skills.
	<b>Actual:</b> School Yr: 48 Summer Jobs: 43	<b>Actual:</b> \$362,055			91% of participants improved job duty skills.
	<b>Actual %:</b> School Yr: 120% Summer Jobs: 119%	<b>Actual %:</b> 100%			96% of participants improved daily living activities.
<b>Center for Hearing and Communication</b>	<b>Target:</b> School Yr: 20 Summer Jobs: 20	<b>Budget:</b> \$239,844	A commendable Administrative Monitoring with no material findings.	The Center for Hearing continues to excel in meeting the needs of youth and their families by providing expansive case management to address both immediate needs and support towards meeting long term goals. An extensive intake assessment connects individualized youth driven goals with learning opportunities maximized by community collaborations and creative learning experiences.	95% of participants improved behavior skills.
	<b>Actual:</b> School Yr: 27 Summer Jobs: 20	<b>Actual:</b> \$238,899			81% of participants improved job duty skills.
	<b>Actual %:</b> School Yr: 135% Summer Jobs: 100%	<b>Actual %:</b> 100%			86% of participants improved daily living activities.

<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>	
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
United Cerebral Palsy	<b>Target:</b> School Yr: 40 Summer Jobs: 36	<b>Budget:</b> \$362,911	A commendable Administrative Monitoring with no material findings.	UCP provides excellent programming at four (4) locations during the school year which include a variety of school based and community partnerships. A comprehensive intake assessment incorporates cultural factors and parent perceptions. Consistent service delivery and utilization of a variety of resources result in positive performance outcomes.	100% of participants improved behavior skills.
	<b>Actual:</b> School Yr: 45 Summer Jobs: 40	<b>Actual:</b> \$362,394			93% of participants improved job duty skills.
	<b>Actual %:</b> School Yr: 113% Summer Jobs: 111%	<b>Actual %:</b> 100%			98% of participants improved daily living activities
YMCA	<b>Target:</b> School Yr: 64 Summer Jobs: 60	<b>Budget:</b> \$526,613	A commendable Administrative Monitoring with no material findings.	The YMCA's comprehensive intake and assessment process identifies varying types of strengths and needs which are met through strong case management services supported by a quality assurance process. High engagement and learning opportunities are enhanced through disguised learning. Active site-based youth advisory coalitions enhance their youth-focused programming and advocacy.  Staff turnover and subsequent internal changes impacted the numbers of job sites that could be solidified. However, the Y was able to extend hours for working youth which is reflected in strong utilization.	95% of participants improved behavior skills.
	<b>Actual:</b> School Yr: 60 Summer Jobs: 46	<b>Actual:</b> \$526,438			95% of participants improved job duty skills.
	<b>Actual %:</b> School Yr: 94% Summer Jobs: 77%	<b>Actual %:</b> 100%			97% of participants improved daily living activities.

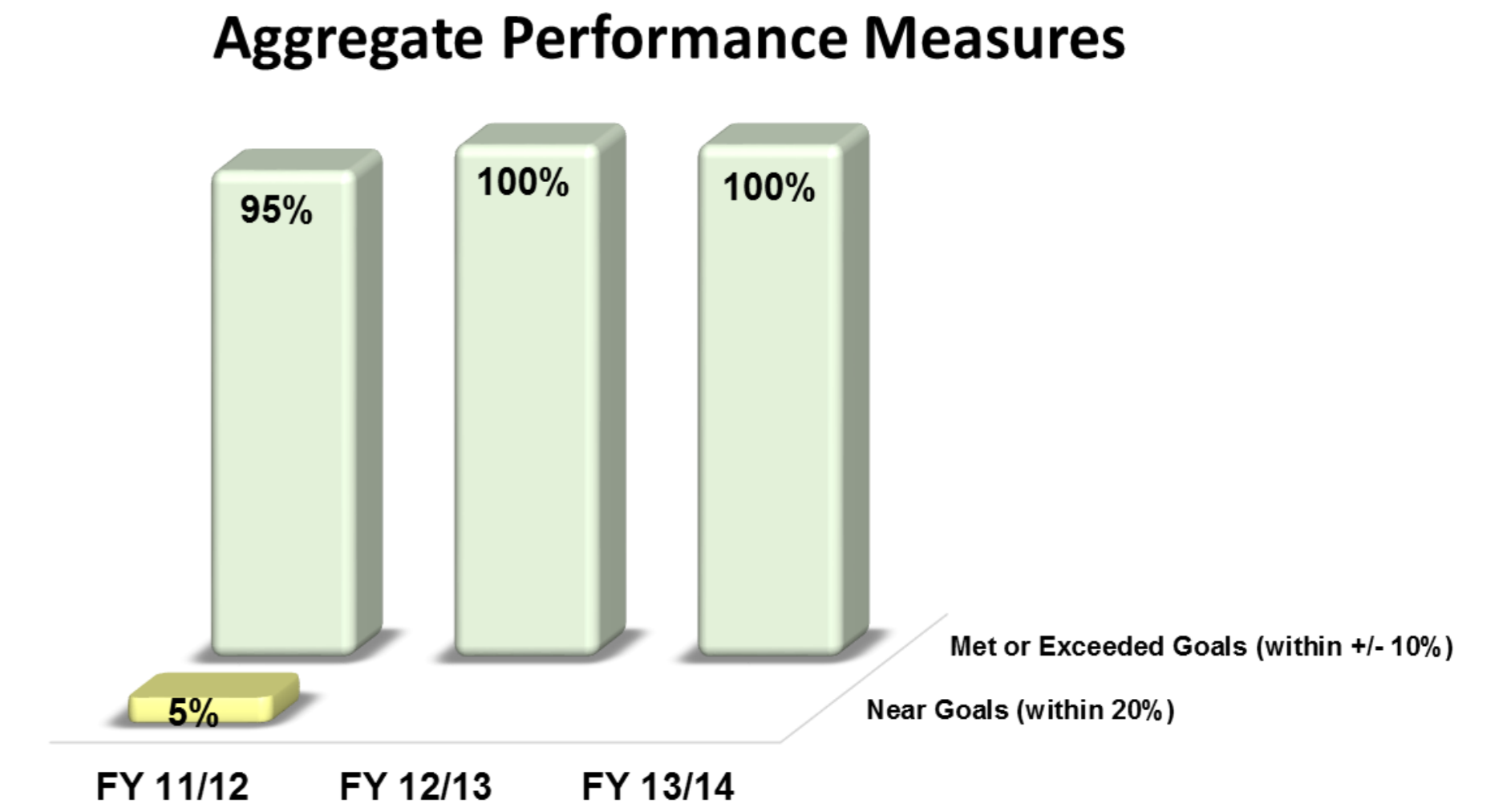
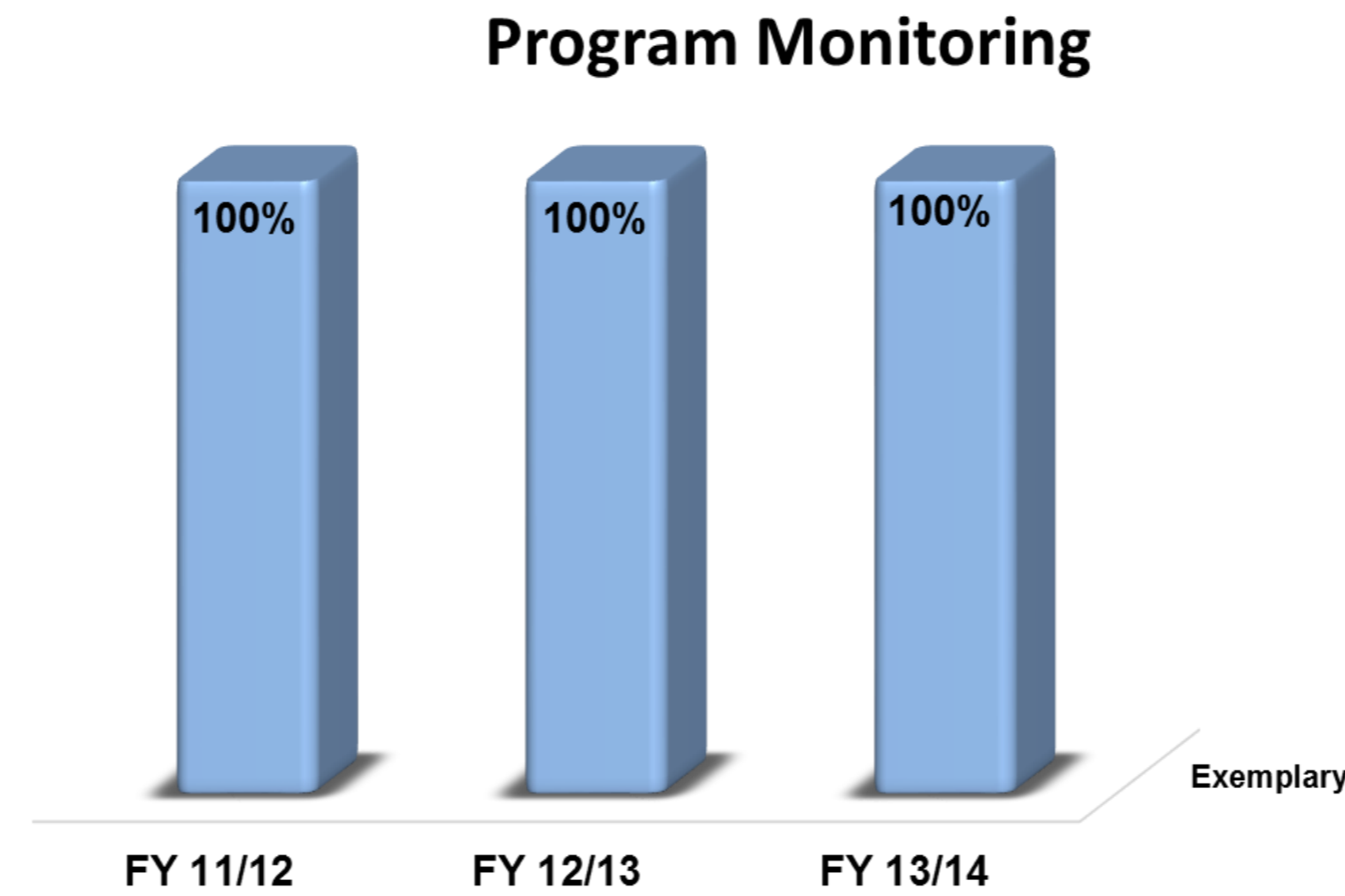
# Delinquency Prevention - Summer Youth Employment Program

## Annual Performance FY 13/14

**CSC GOAL :** Reduce the risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

**RESULT:** Youth will succeed in school.

**Program Description:** The Summer Youth Employment Program (SYEP) provides economically disadvantaged youth ages of 16-18 the opportunity to gain employability skills and paid work experience. Services include a pre-orientation job readiness workshop and case management support to foster success in what is most often the first real exposure to employment for these teens.



Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Career Source Broward Summer Youth Employment Program (SYEP)	<b>Contracted:</b> 530	<b>Budget:</b> \$1,500,000	Administrative Monitoring finding in the area of invoicing/billing was addressed in a timely manner.	For its 9th year of CSC funding, in Summer 2014, SYEP provided employment for 547 at-risk teens at 160 worksites across the county. Programmatic monitoring reflects a thorough and well-managed intake and assessment process, high quality orientations for youth and staff through a sub-contract with RESBEAT, an efficient job placement process followed by meaningful and supportive work experience, and meeting or exceeding all performance measures. Demand in the community for this program remains high, with approximately 4,000 youth applying online during the 3-week application period in both January of 2013 and 2014. Employer feedback has been very positive, and youth job retention remains strong. Over the past 3 years, the number served has been reduced each year to absorb increases in the federal minimum wage, resulting in a total reduction of 55 slots during this time period. Each year the Provider has leveraged funding through other sources; in 2014 it was the Cities of Ft. Lauderdale, Sunrise, Hallandale Beach and Lauderdale Lakes, as well as Broward County and Welfare Transition Program (WTP), providing dollars to place 130 additional youth. Career Source Broward will continue to search for additional leverage sources, including strategies to engage private sector employers who may be able to cover a portion of the participants' wages.  The Council added funds for FY 14/15 to restore the 55 slots referenced above.	100% of youth did not experience a serious injury.
	<b>Actual:</b> 547	<b>Actual:</b> \$1,439,566			547 youth maintained gainful employment and work experience in a supervised and safe work site.
	<b>Actual %:</b> 103%	<b>Actual %:</b> 96%			94% of youth demonstrated proficiency in employability and job retention skills.
					95% of youth successfully completed the program.
					96% of employers indicated high satisfaction with the program support and youth employee(s).
					95% of youth were very satisfied with their work experience.

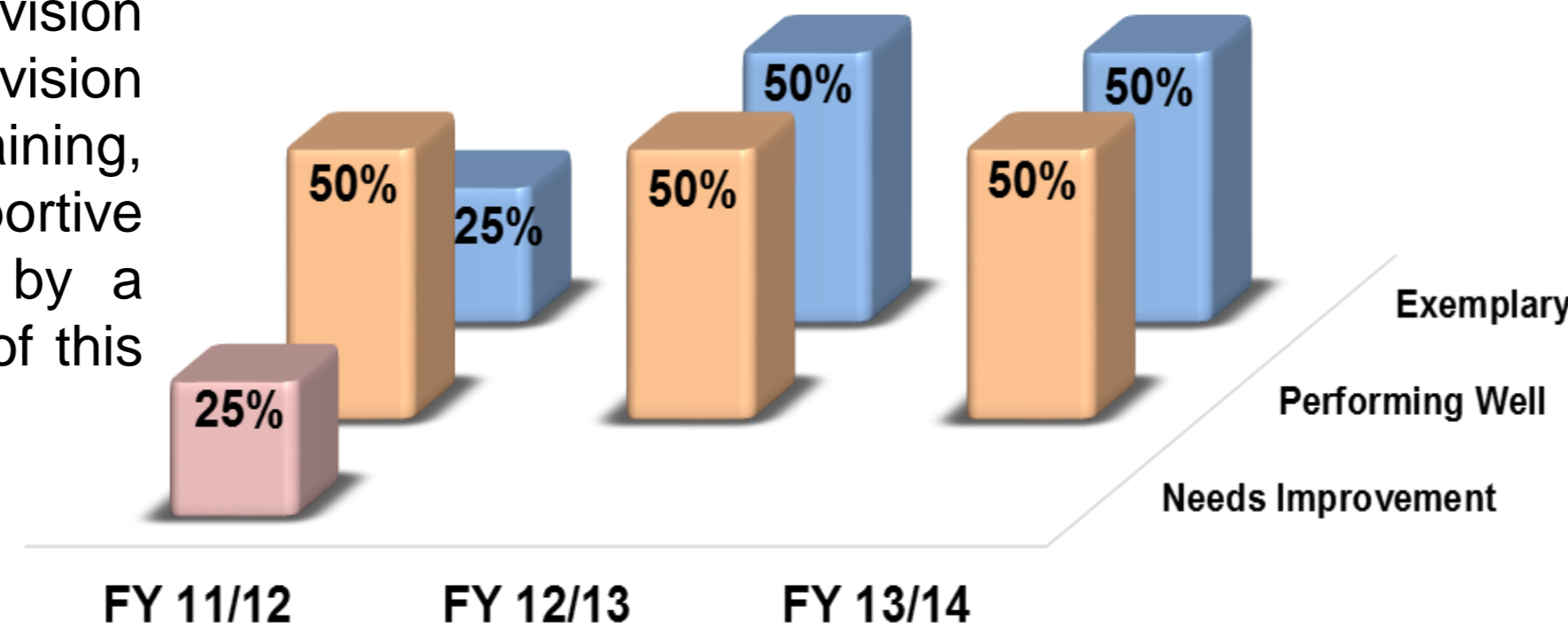
# Transitional Independent Living (TIL) - Future Prep

## Annual Performance FY 13/14

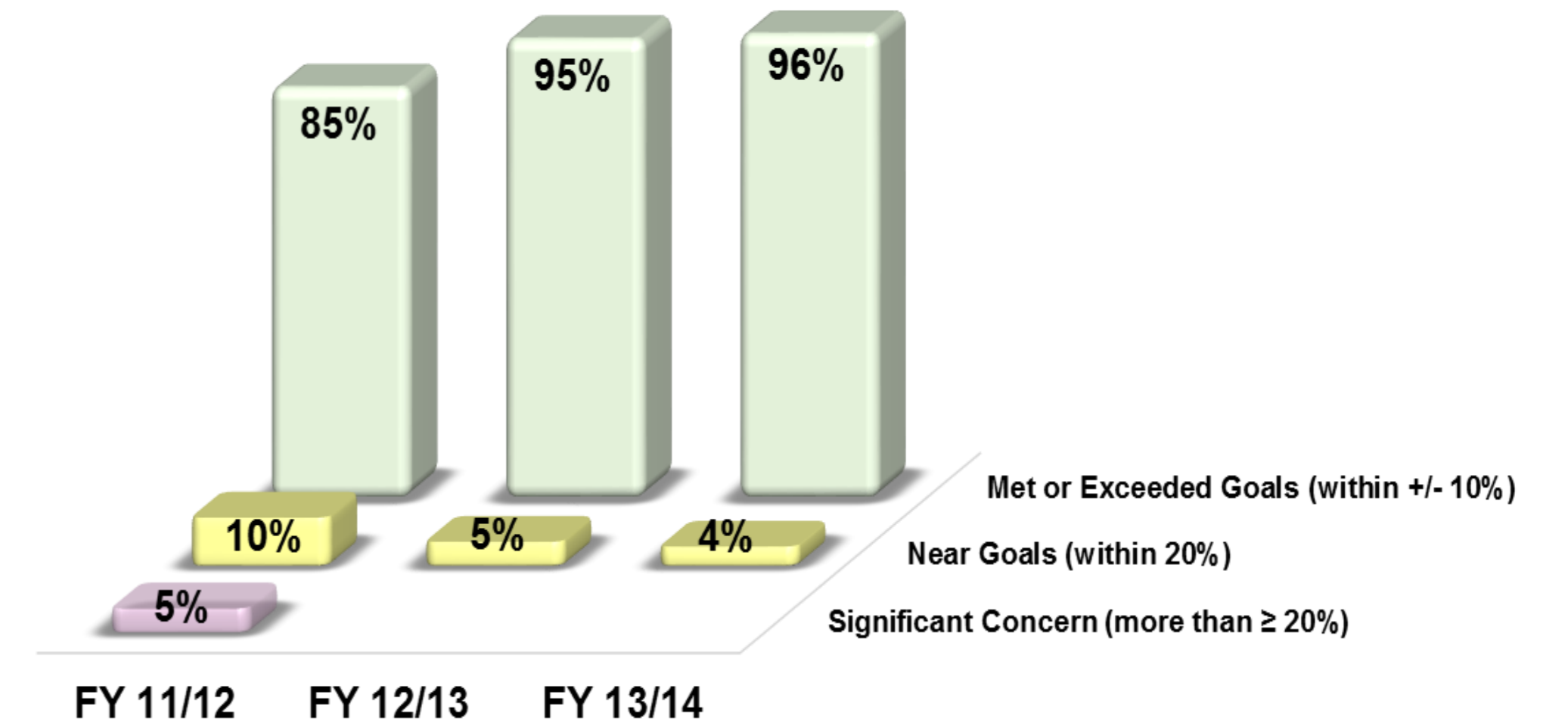
**CSC GOAL :** Strengthen supports for youth to successfully transition to adulthood.

**RESULT:** Youth will transition successfully to adulthood.

### Program Monitoring



### Aggregate Performance Measures



**Program Description:** Transitional Independent Living Programs prepare youth aging out of foster care, youth in protective supervision and youth in relative or non-relative care for adulthood through provision of independent living skills training, vocational exploration and training, mentoring and case management and a range of other supportive services. The CSC allocation of \$1.38 million is augmented by a \$340,000 contribution from the Jim Moran Foundation in support of this CSC initiative.

1661	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Camelot Community Care, Inc.</b>	<b>Contracted:</b> 72	<b>Budget:</b> \$330,384	Administrative Monitoring finding in the area of audited financial statements were addressed, but not in a timely manner.	Camelot provides valuable services targeting youth with serious behavioral conditions who are transitioning out of the child welfare system. Well qualified, dedicated staff provide academic support, case management, and housing support services. The program leadership is supportive and active in the TIL system's strategic, collaborative planning efforts. Additionally, staff receive ongoing professional development to best address the diverse needs of this challenging population of young people. Staff vacancy impacted numbers served and utilization, which have since been resolved.	98% of youth ages 15-19 did not become pregnant (females) or cause a pregnancy (males).
	<b>Actual:</b> 62	<b>Actual:</b> \$250,192			93% of youth had no new law violations.
	<b>Actual %:</b> 86%	<b>Actual %:</b> 76%			69% of youth increased basic employability skills.
					87% of youth made progress in school, graduated or obtained a GED, and/or are employed.
					89% of youth have stable housing.
<b>Gulf Coast Jewish Family and Community Services, Inc.</b>	<b>Contracted:</b> 40	<b>Budget:</b> \$184,000	Administrative monitoring finding in the area of audited financial statements addressed, but not in a timely manner.	Gulf Coast utilizes the Transition to Independence Process (TIP) model for comprehensive and individualized case management and counseling services to youth with mental or behavioral health concerns, substance abuse issues, and/or special needs transitioning out of the child welfare system. Life Coaches provide extensive support and instruction geared towards helping youth achieve short and long term goals related to daily living competencies, education, employment, physical health, mental health, housing needs, transportation, and financial planning. Financial assistance to meet emergency needs is also available on a case by case basis. Program monitoring and observation reflect high quality services that focus on helping youth to achieve self-sufficiency and reach their fullest potential. Under-utilization was due to a slower start for this new Future Prep program. Although excellent services are now fully operational, they were unable to recoup those early months.	91% of youth ages 15-19 did not become pregnant (females) or cause a pregnancy (males).
	<b>Actual:</b> 54	<b>Actual:</b> \$127,822			87% of youth had no new law violations.
	<b>Actual %:</b> 135%	<b>Actual %:</b> 69%			74% of youth increased basic employability skills.
					87% of youth made progress in school, graduated or obtained a GED, and/or are employed.
					83% of youth have stable housing.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
1661	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
<b>Helping Abused, Neglected, and Disadvantaged Youth (HANDY) with KIDs as Fiscal Agent</b>	<b>Contracted:</b> 150  <b>Actual:</b> 130  <b>Actual %:</b> 87%	<b>Budget:</b> \$549,350  <b>Actual:</b> \$549,344  <b>Actual %:</b> 100%	Administrative monitoring finding in the area of subcontractors that was addressed in a timely manner.	Through their partnership with Kids in Distress as Fiscal Agent, HANDY provides valuable services to TIL youth in the form of strong educational and employment support, positive youth engagement practices and creative housing opportunities. The program serves as a family network and young adults return regularly to "give back". Program strengths include meaningful experiential life skills training, extensive educational support and opportunities, and a rich employment program component that exposes youth to different local businesses while teaching employability skills. Technical assistance was provided to increase individual service provision. Staff vacancy impacted numbers served which has since been resolved. HANDY's fiscal status for FY 14/15 has eliminated the need for a Fiscal Agent.	98% of youth ages 15-19 did not become pregnant (females) or cause a pregnancy (males).
					98% of youth had no new law violations.
					81% of youth increased basic employability skills.
					88% of youth made progress in school, graduated or obtained a GED, and/or are employed.
					98% of youth have stable housing.
<b>Henderson Behavioral Health - Wilson Gardens Project</b>	<b>Contracted:</b> 20  <b>Actual:</b> 20  <b>Actual %:</b> 100%	<b>Budget:</b> \$80,000  <b>Actual:</b> \$78,526  <b>Actual %:</b> 98%	A commendable Administrative Monitoring with no material findings	Henderson manages the Wilson Gardens apartment complex and provides Life Coach supports for youth with severe behavioral health needs aging out of the Child Welfare System. Funding from the Jim Moran Foundation provides rental subsidies for youth while CSC funding provides the other critical life skills programming. The goal of the program is to foster stable housing for resident and community youth whose behavioral conditions often make that stability more difficult to sustain. This can also effect recidivism for this population as indicated in the performance measure for new law violations which is still excellent for this population. Program strengths include comprehensive assessments that inform youths' short term and long term independent living goals. Case management services empower participants with the skills to meet their own needs when they complete the program.	92% of youth ages 15-19 did not become pregnant (females) or cause a pregnancy (males).
					83% of youth had no new law violations.
					89% of youth increased basic employability skills.
					73% of youth made progress in school, graduated or obtained a GED, and/or are employed.
					80% of youth have stable housing.
<b>Memorial Healthcare Systems</b>	<b>Contracted:</b> 170  <b>Actual:</b> 172  <b>Actual %:</b> 101%	<b>Budget:</b> \$550,000  <b>Actual:</b> \$549,997  <b>Actual %:</b> 100%	An excellent Administrative Monitoring with no findings	Memorial's program for at-risk youth transitioning out of the dependency system and those living in both formal and informal relative care settings provides a positive youth development approach that is client-centered, comprehensive, and culturally competent. Strong individualized assessment and service planning, case management and counseling services, life skills training, educational services and supports, health and maintenance education, and housing opportunities. Employability skills development and prevention education are excellent and staff are caring, motivated and engaged in their work.	92% of youth ages 15-19 did not become pregnant (females) or cause a pregnancy (males).
					96% of youth had no new law violations.
					82% of youth increased basic employability skills.
					80% of youth made progress in school, graduated or obtained a GED, and/or are employed.
					88% of youth have stable housing.

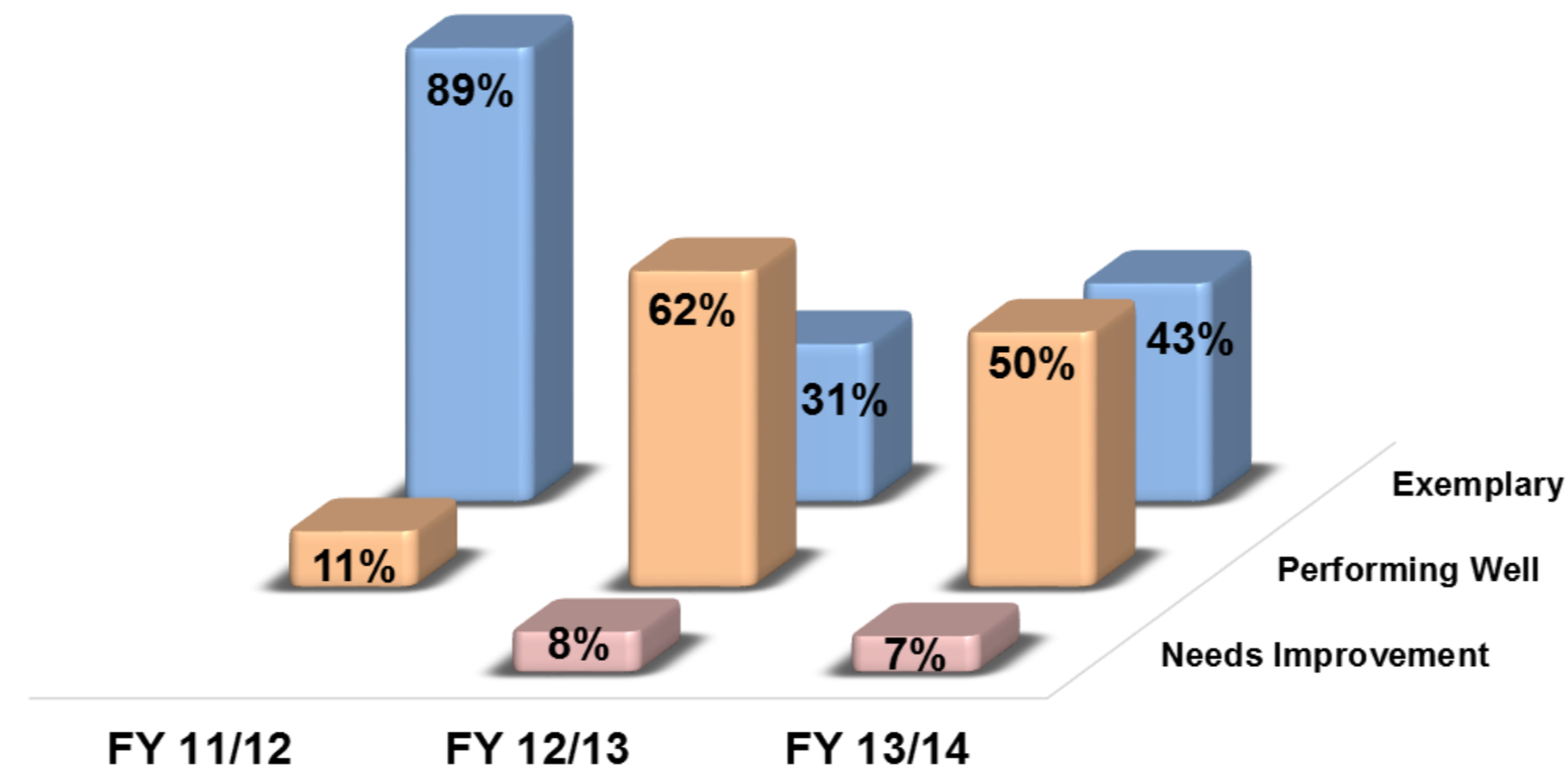
# Delinquency Prevention - Youth Force

## Annual Performance FY 13/14

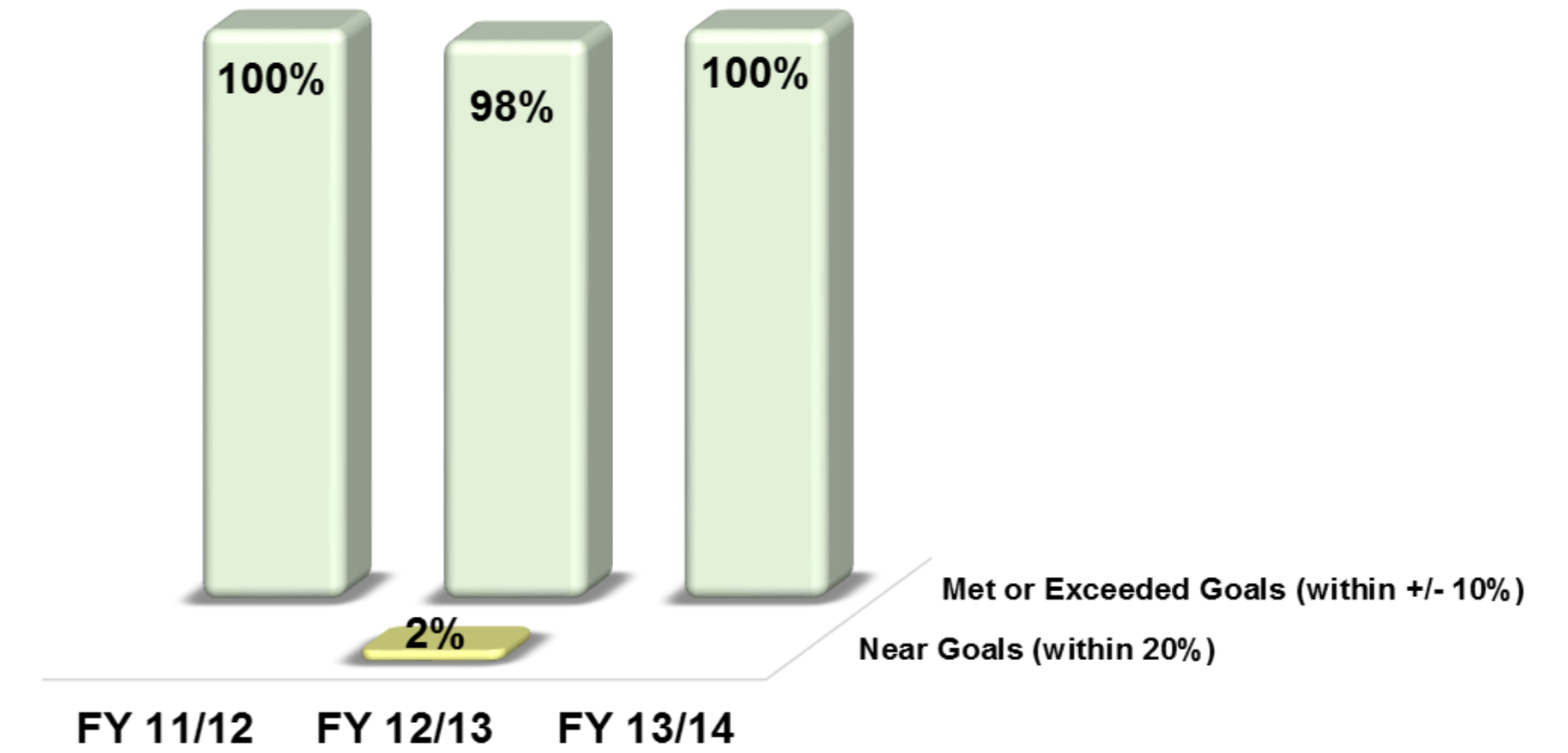
**CSC GOAL :** Reduce risk factors associated with delinquency, teen pregnancy, and other risky behaviors.

**RESULT:** Youth will succeed in school.

**Program Monitoring**



**Aggregate Performance Measures**



**Delinquency Prevention encompasses three program areas**

**Program Description:** (1) Youth FORCE programs serve students attending high-need Middle Schools to promote positive youth development and school and community attachment after school, on days of early release, holidays and during the summer. (2) **The Teen Outreach Program (TOP)**, a nationally recognized social skills curriculum, is a required component in all Youth FORCE and 21st Century High School programs; with oversight by CSC staff certified as TOPS trainers. (3) **Open Hearts/Open Minds** provide outreach, case management, counseling and peer support for LGBTQ youth. The professional development component also builds the capacity of other providers to better serve this adolescent population.

Agency	How Much Did We Do?		How Well Did We Do It?		Is Anybody Better Off?
	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
After School Programs	<b>Contracted:</b> 48	<b>Budget:</b> \$180,480	Administrative monitoring findings in the areas of personnel, employee file, invoice & billing and financial statements were addressed in a timely manner.	ASP's Youth FORCE program was in its second year at Deerfield Beach Middle School, providing academic support, TOP prevention education and enrichment activities to at-risk students. Excellent staff are caring and have solid relationships with the youth and school administration. A strong case management component is provided through a partnership with Henderson Behavioral Health. Average daily attendance of 40 students verifies a consistent core of engaged youth, which impacts utilization to some degree. Technical assistance to ensure robust provision of all youth development components is expected to increase utilization in the coming year. The Provider leverages USDA snacks and supper very effectively to ensure all youth have well-balanced and nutritious snacks and meals each day.	91% of youth decreased risk behaviors.
	<b>Actual:</b> 54	<b>Actual:</b> \$146,518			79% of youth improved their school grades or attendance.
	<b>Actual %:</b> 113%	<b>Actual %:</b> 81%			99% of female participants did not become pregnant and male participants did not cause a pregnancy.
					98% of youth participants did not use alcohol or drugs.
ASPIRA of Florida	<b>Contracted:</b> 48	<b>Budget:</b> \$160,320	Administrative monitoring finding in the area of audited financial statements, was addressed, but not in a timely manner.	ASPIRA's Youth FORCE program provides robust activities for at-risk students at Margate Middle School, with an academic theme focusing on literacy in Science, Technology, Engineering, Art and Math (S.T.E.A.M.). Homework assistance and tutoring is provided by certified teachers, as well as prevention education delivered by TOP-certified staff who are caring, motivated and engaged in their work. Minor underutilization reflects the provider's ability to utilize natural community supports, such as ACCESS. USDA snacks and supper are provided to ensure all youth have well-balanced and nutritious food each day.	90% of youth decreased risk behaviors.
	<b>Actual:</b> 61	<b>Actual:</b> \$145,705			86% of youth improved their school grades or attendance.
	<b>Actual %:</b> 127%	<b>Actual %:</b> 91%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					97% of youth participants did not use alcohol or drugs.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Center for Hearing and Communication with Dan Marino as Fiscal Agent	<b>Contracted:</b> 30	<b>Budget:</b> \$233,610	A commendable Administrative Monitoring with no material findings.	With the Dan Marino Foundation as the Fiscal Agent, the Center for Hearing and Communication's Youth FORCE program works primarily with youth who are deaf or hard of hearing attending at the cluster program at Seminole Middle School. Dedicated staff have established a positive rapport with the youth and their families. The program maintains high youth engagement through creative, project-based science lessons and exemplary TOP programming. Behaviors that arise are addressed in a proactive, positive nature, and staff work diligently to meet each youth's needs. USDA resources are well managed to ensure all youth have well-balanced and nutritious food each day.	100% of youth decreased risk behaviors.
	<b>Actual:</b> 36	<b>Actual:</b> \$233,042			81% of youth improved their school grades or attendance.
	<b>Actual %:</b> 120%	<b>Actual %:</b> 100%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.
City of West Park	<b>Contracted:</b> 60	<b>Budget:</b> \$73,806	Administrative monitoring findings in the areas of personnel, employee files, payroll, invoice and billing were addressed, but not in a timely manner	This is the second year of a leveraged funded partnership through the Law Enforcement Trust Funds (LETF) grant to provide a year-round violence prevention program. The program is contracted to serve students living in the City of West Park and adjacent neighborhoods attending high need middle schools. The Provider experienced a robust summer enrollment. Programmatic monitoring reflects the Provider initially experienced implementation challenges which have been addressed through the successful completion of strategies to operationalize all required program components. City efforts to increase use of USDA resources are in process.	100% of youth decreased risk behaviors.
	<b>Actual:</b> 69	<b>Actual:</b> \$60,810			92% of youth improved their school grades or attendance.
	<b>Actual %:</b> 115%	<b>Actual %:</b> 82%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.
Firewall Ministries (School Year Only)	<b>Contracted:</b> 80	<b>Budget:</b> \$50,000	A positive Administrative monitoring with no material findings; with recommendations to improve internal controls and personnel management.	This program serves students at Plantation and Bair Middle Schools as a \$1:\$1 leverage in partnership with the Community Foundation's (CF) School Is Cool initiative. The program provides afterschool tutoring using a paraprofessional staffing model. Joint monitoring identified areas for improvement in academic assessment, service planning and documentation, and consistent communication with parents. Program strengths include low staff-to-student ratios, weekly Pinnacle checks, an incentive system to promote positive behaviors, and an emphasis on character development. The Provider was awarded a new grant to continue services the 2014/15 school year.	75% of youth improved their FCAT reading scores from school year 2013 to school year 2014.
	<b>Actual:</b> 84	<b>Actual:</b> \$50,000			73% of youth improved their FCAT math scores from school year 2013 to school year 2014
	<b>Actual %:</b> 105%	<b>Actual %:</b> 100%			88% of youth starting with a grade of C or below improved their course performance in reading or maintained a C.
					74% of youth starting with a grade of C or below improved their course performance in math or maintained a C.
Harmony Development Center	<b>Contracted:</b> 90	<b>Budget:</b> \$360,000	Administrative Monitoring finding in the area of audited financial statements was addressed in a timely manner.	Harmony's Youth FORCE program operates at two sites: Rickards Middle School and the Miramar Multi-Service Complex. Programmatic monitoring's at both sites reflect thorough intake and assessment processes with excellent counseling services utilizing natural community supports. Homework assistance and tutoring is provided by certified teachers, as well as prevention education delivered by TOP-certified staff who are caring, motivated and engaged in their work. USDA snacks and supper are well managed to ensure all youth have well-balanced and nutritious food each day.	99% of youth decreased risk behaviors.
	<b>Actual:</b> 129	<b>Actual:</b> \$359,951			100% of youth improved their school grades or attendance.
	<b>Actual %:</b> 143%	<b>Actual %:</b> 100%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.
Helping Abused, Neglected, and Disadvantaged Youth (HANDY)	<b>Contracted:</b> 128	<b>Budget:</b> \$383,878	Administrative monitoring finding in the area of subcontractors was addressed in a timely manner.	HANDY has developed a partnership with school administrators and teachers to meet the behavioral and academic needs of students at Lauderhill Middle School. Enthusiastic staff have collaborated in implementing creative, fun, and educational nutrition and fitness activities. Program documentation reflects that case management is provided to help youth and their families connect with appropriate resources, and informal counseling is provided both during the school day and afterschool to promote academic and personal success. At the March Council meeting approval was given to transition MDE's Pompano Beach Middle School site over to HANDY. The contract and budget were amended and the transition occurred quickly and seamlessly with minimal interruption in services.	94% of youth decreased risk behaviors.
	<b>Actual:</b> 171	<b>Actual:</b> \$383,851			79% of youth improved their school grades or attendance.
	<b>Actual %:</b> 134%	<b>Actual %:</b> 100%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					99% of youth participants did not use alcohol or drugs.



	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Hispanic Unity of Florida	<b>Contracted:</b> 220	<b>Budget:</b> \$879,340	A commendable Administrative Monitoring with no material findings	Hispanic Unity's Youth FORCE program serves at-risk students attending Apollo, Olsen, McNichol and Attucks Middle Schools. High quality, comprehensive services are provided to a culturally diverse population. Programmatic monitoring reflects strong case management to address economic needs by connecting families with community resources including the Center for Working Families, The Earned Income Tax Credit (EITC) program, legal advocacy, job assistance, and ACCESS applications. USDA resources are well managed with snacks and supper at one site with plans to expand supper at the other sites to ensure all youth have well-balanced and nutritious food each day.	94% of youth decreased risk behaviors.
	<b>Actual:</b> 277	<b>Actual:</b> \$879,195			76% of youth improved their school grades or attendance.
	<b>Actual %:</b> 126%	<b>Actual %:</b> 100%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.
Memorial Healthcare	<b>Contracted:</b> 68	<b>Budget:</b> \$227,392	A commendable Administrative Monitoring with no material findings	Memorial Healthcare's Youth FORCE program provides comprehensive services to students attending Gulfstream Middle School. Teachers have secured grants from NASA and "Girls Get It" to introduce students to STEM activities, such as robotics competitions. Programmatic monitoring reflects a thorough intake and assessment process with excellent case management services effectively utilizing natural community supports. High quality prevention education, community service learning, nutrition and fitness, and cultural arts and enrichment activities are also offered. USDA snacks and supper are well managed to ensure all youth have well-balanced and nutritious food each day.	98% of youth decreased risk behaviors.
	<b>Actual:</b> 104	<b>Actual:</b> \$227,392			83% of youth improved their school grades or attendance.
	<b>Actual %:</b> 153%	<b>Actual %:</b> 100%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.
Opportunities Industrialization Center	<b>Contracted:</b> 48	<b>Budget:</b> \$192,000	Administrative Monitoring finding in the area of personnel/employee file was addressed but not in a timely manner.	OIC's Youth FORCE program at Silver Lakes Middle School offers engaging pro-social recreational activities and family events that keep youth involved and excited in learning. Solid academics promote school success and innovative STEM programming. A comprehensive assessment and culturally competent case management component have been enhanced through the addition of a full-time case manager position to offer more individualized services and improve case file and group note documentation. Excellent outreach activities and a positive rapport with school staff have integrated programming into the school's culture. Effective leveraging of the USDA program ensures that youth have healthy and nutritious snacks and supper each day.	94% of youth decreased risk behaviors.
	<b>Actual:</b> 50	<b>Actual:</b> \$191,124			85% of youth improved their school grades or attendance.
	<b>Actual %:</b> 104%	<b>Actual %:</b> 100%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.
Smith Mental Health Association	<b>Contracted:</b> 70	<b>Budget:</b> \$350,000	An excellent Administrative Monitoring with no findings	Smith's Youth FORCE program serves youth with significant behavioral health issues at two locations--Cypress Run Alternative Education Center and the Agency's headquarters in Sunrise. Comprehensive, individualized assessments lead to exceptional individualized service plans with concrete strategies and goals. High youth engagement is fostered through interactive hands-on learning activities, and outstanding informal individual and group counseling are provided by caring staff. The Provider's proactive, youth driven program effectively meets the unique behavioral and learning needs of each youth.	84% of youth decreased risk behaviors.
	<b>Actual:</b> 83	<b>Actual:</b> \$347,550			96% of youth improved their school grades or attendance.
	<b>Actual %:</b> 119%	<b>Actual %:</b> 99%			99% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.

	<u>How Much Did We Do?</u>		<u>How Well Did We Do It?</u>		<u>Is Anybody Better Off?</u>
Agency	#s Served	Utilization	Administrative Findings	Programmatic Performance	Annual Performance Measures
Urban League of Broward County, Inc.	<b>Contracted:</b> 96	<b>Budget:</b> \$385,150	A commendable Administrative Monitoring with no material findings.	Urban League's Youth FORCE program serves high-need youth at William Dandy Middle School. In-depth assessments create solid service plans for each youth; however, counseling and case management could be used more strategically to address student needs. Nutrition / Fitness and Community Service Learning components use creative and engaging activities that keep youth positively involved, and all academic, cultural arts and prevention education services are well-delivered. High numbers served at William Dandy reflect flow of youth in and out of program from school year to summer, with a core group of youth participating year-round. Plans to implement USDA supper are in process.	96% of youth decreased risk behaviors.
	<b>Actual:</b> 152	<b>Actual:</b> \$340,243			74% of youth improved their school grades or attendance.
	<b>Actual %:</b> 158%	<b>Actual %:</b> 88%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					98% of youth participants did not use alcohol or drugs.
YMCA of Broward	<b>Contracted:</b> 180	<b>Budget:</b> \$720,000	A commendable Administrative Monitoring with no major findings.	The YMCA's Youth FORCE program serves at-risk youth attending Lauderhill, New River, Parkway, and West Pine Middle Schools. Programmatic monitoring reflects high quality programming, including excellent intake and assessment processes, case management that effectively utilizes natural community supports, effective academic services, and participation in youth development activities through community partnerships. Effective leveraging of the USDA program ensures that youth have healthy and nutritious food. Snacks and supper are provided at one site and plans to implement supper at the other sites are in process.	89% of youth decreased risk behaviors.
	<b>Actual:</b> 274	<b>Actual:</b> \$719,777			80% of youth improved their school grades or attendance.
	<b>Actual %:</b> 152%	<b>Actual %:</b> 100%			100% of female participants did not become pregnant and male participants did not cause a pregnancy.
					100% of youth participants did not use alcohol or drugs.
SunServe (Open Hearts)	<b>Contracted:</b> 72	<b>Budget:</b> \$96,000	Administrative Monitoring finding in the area of audited financial statements was addressed in a timely manner.	SunServe provides weekly LGBTQ youth support group activities and engaging social-emotional events designed to increase personal, family and community success for high risk LGBTQ youth. These psycho-educational sessions are extremely popular and well attended, far exceeding Council expectations. Interventions include individualized needs assessments, case management, advocacy with referrals from the Department of Juvenile Justice, the State Attorney's Office, Covenant House, and CSC-funded programs. These services promote positive decision-making and improved self-esteem and resiliency.	100% of youth who received assessment, connecting and support services felt better about their lives.
	<b>Actual:</b> 176	<b>Actual:</b> \$93,619			80% of youth who participated in the youth support groups reported reduced social isolation and increased feelings of well-being.
	<b>Actual %:</b> 244%	<b>Actual %:</b> 98%			72% of youth learned to advocate against homophobic/heterosexism views.
SunServe (Open Minds)	<b>Contracted:</b> 40 Professional Staff	<b>Budget:</b> \$20,000	Administrative Monitoring finding in the area of audited financial statements was addressed in a timely manner.	Open Minds is a new initiative to provide professional coaching/mentoring, staff development, and a "Facilitator's Tool Kit" for providers working with LGBTQ youth. The numbers of youth in need of case management and numbers of trained staff support the need for these innovative service approaches.  Community-based trainings for LGBTQ organizations to increase capacity for working with this population. In FY13/14 294 participated with excellent results of cultural diversity and the special needs of this emerging population.	87% of professional staff reported satisfaction with the community staff development training.
	<b>Actual:</b> Professional Staff: 46	<b>Actual:</b> \$12,480			87% of professional staff felt that the training provided them with better tools for working with LGBTQ youth.
	<b>Actual %:</b> Professional Staff: 115%	<b>Actual %:</b> 62%			97% of participants provided positive feedback about the Facilitator's Tool Kit.